



ANNUAL REPORT 2020/2021

CARING FOR CHILDREN THROUGH COVID-19



Jo'burg Child Welfare

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Thank you

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Value statements

- Providing continuous child-centred service delivery that is relevant, evidence and value-based.
- Ensuring that staff is continuously capacitated and empowered with core competencies and skills that is relevant to the work they do.
- An organisation with competent staff that acts as change agents contributing to the reduction of poverty and inequality.
- To improve the profile of the organisation and ensure that JCW's image remains relevant and continues to be a voice for children in all forms of media.
- Leadership which is value-based, transparent, sustainable and employs good governance to ensure a sustainable organisation.
- Maintaining a high profile, ensuring visibility in communities, advocating for children's rights and forming strategic partnerships that promote the organisation's mission.
- Cultivate partnerships and share best practices to enhance service delivery, where necessary, capacitate other organisations.

Mission

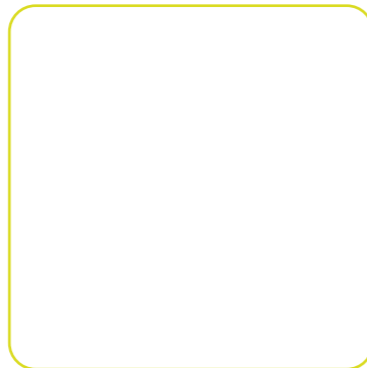
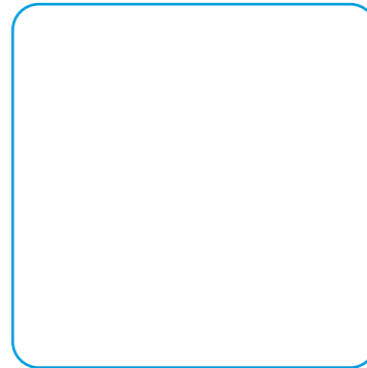
Our mission is to **protect, safeguard and care** about **children, their families and communities**, promoting their **rights, wellbeing and dignity**.

Vision

The vision of Jo' Burg Child Welfare (JCW) is to **provide holistic child protection services** to children in the greater Johannesburg area.



See page 8-9 for more on the UN SDGs



Caring for Children through COVID-19

- 1 No poverty
- 2 Zero hunger
- 3 Good health and wellbeing
- 4 Quality education
- 5 Gender equality

- 8 Decent work and economic growth for JCW
- 10 Reduced inequalities
- 11 Sustainable cities and communities
- 16 Peace, justice and strong institutions
- 17 Partnerships for the goals

Visit our website for more information: <https://jhbchildwelfare.co.za/>

EXTENT OF SERVICES

- The Child and Family Unit (CFU) Intervention Services
- Adoption Services
- Foster Care and Family Re-integration Services
- JHB Inner-City After School Child Care Programme
- Elton John Masibambisane Home Based Care Centre
- Princess Alice Adoption Home (PAAH) in Johannesburg
- NACOSA
- Othandweni Residential Home in Soweto
- Granny Programme Services



The Child and Family Unit (CFU) intervention services

- 3 065** Intakes/cases (a case can include individuals from 1 – 10 people)
- 4 531** Cases assisted at reception for various departments
- 410** Cases referred to other organisations at reception and proper intake
- 835** Crisis intervention
- 331** Cases resolved after counselling
- 3 360** Home visits
- 536** Family preservation
- 40** Lost or abandoned children
- 2 136** Children who received statutory or preventative services after risk assessment
- 56** Parenting skills training
- 1 020** Children/families assisted with meals and groceries via KFC Add Hope



Adoption services

- 40** Abandoned children
- 13** Consented children
- 9** Stepparent adoptions
- 34** Intake adoptions
- 5** Inter-country adoptions
- 34** National adoptions
- 65** Individuals who undertook adoption orientation and training
- 59** Birth mothers assisted
- 786** Statutory services
- 1 371** Home visits
- 75** Families or individuals that made enquiries regarding link-up in their search for origins
- 36** Couples allocated for screening as potential adopters
- 118** Post adoption reports
- 5** Children with special needs adopted
- 36** Children placed on RACAP



Foster care and family re-integration services

- 278** Children placed in residential care (various children's homes and industrial schools)
- 771** Children in supervised foster care
- 142** Children in supervised foster care with biological parents
- 249** Biological parents in reconstruction services
- 12** Children placed back with their biological parents, under supervision and after successful reconstruction services
- 108** Families participating in family reunification
- 167** Children received psychological services
- 188** Participants in parenting skills training
- 542** Foster parents supervised
- 123** Foster parents screened
- 166** Caregivers and foster parents trained on child development
- 94** Beneficiaries (children) on child development training
- 153** Beneficiaries involved in group work: 104 children and 48 foster parents
- 56** Beneficiaries of food parcels
- 120** KFC Add Hope recipients
- 3** Students funded by Rheinallt Jones in tertiary education are monitored
- 14** Foster children who passed matric
- 1 100** Participants reached in awareness campaigns



EXTENT OF SERVICES

Child Abuse Treatment and Training Services (CATTs) Preventative and statutory services

| | |
|---|---|
| 2 460 Community outreaches | 690 Beneficiaries attended to at Nthabiseng Thuthuzela Care Centre for trauma containment, individual therapy and group work |
| 340 Individuals assisted at intake level | 65 CATTs training |
| 210 Individuals received long-term therapeutic services, as well as short-term therapeutic services at Zola Clinic | 210 Individuals received therapeutic intervention |
| 103 Individuals received preventative and statutory services | 75 Therapy sessions by psychologist |
| | 38 Children in group work |

| |
|--|
| 460 Children in supervised care (with families) |
| 380 Telephonic enquiries on child abuse |
| 47 Parenting skills training |
| 640 Beneficiaries of prevention and awareness campaigns |
| 25 Cases referred to other organisations after assessment |

| |
|---|
| 9 Fourth-year social work students placed in the organisation for practicals |
| 3 Social auxiliary workers placed the organisation for practicals |
| 676 Home visits |

CATTs – Thembaletu Life Skills and Economic Empowerment Centre for unemployed women and men–JHB CBD

| | |
|---|---|
| 140 Beneficiaries of life skills training and services offered by Thembaletu | 34 Total number of beneficiaries receiving (Sassa) grant |
| 10 Participated in and completed security training | 118 Total number of screened beneficiaries (COVID-19) |
| 80 Participated in and completed computer training | 128 Information and internal referral (referral to internal social worker) |

Aganang Learning Centre–Social Auxiliary Workers Course–JHB

| |
|--|
| 81 Auxiliary social workers trained |
|--|

JHB Inner-City After School Child Care Programme

| | |
|--|--|
| 807 Children attend daily play groups and are coached in soccer and netball – 400 participated in school tournaments and 330 participated in school sports day and 125 participated in friendly games | 40 Members of child and youth committee |
| 37 Arts programme – Children who participated in house dance and drama performance and 315 in drama tournaments | 40 Beneficiaries doing debating activities |
| 85 Participated in weekly school life skills sessions | 16 Matriculants under the programme (100% pass rate) |
| | 50 Children who participated in the GBV campaign |
| | 160 Food parcels received (from JCW and the Consortium for Refugees and Migrants in South Africa (CORMSA) |
| | 230 Meals given (KFC) |



EXTENT OF SERVICES

Elton John Masibambisane Community Home Based Care Centre

- 1 241 Individuals reached during awareness campaign
- 235 Children in the aftercare centre
- 56 Children in the Early Childhood Development Programme (There are plans to increase to 60 children with an additional building)
- 91 Participants attending Vhutshilo 1&2 HIV/AIDS Preventative Programme
- 101 Participants attending Life Skills Programme
- 181 Masibambisane tutorial support
- 45 Participants of Legal Clinic Programme
- 163 Caregiver families receiving services at the centre
- 27 Volunteers (EPWP and caregivers)

- 997 Home visits done
- 775 Beneficiaries of Fortified Meal from KFC (same beneficiaries)
- 191 Beneficiaries of Food Parcels from DSD and KFC (same beneficiaries)
- 10 160 Meals provided to children

Princess Alice Adoption Home (PAAH) in Johannesburg

- 15 New admissions
- 46 Babies cared for
- 9 Babies adopted (7 local, 2 inter-country)
- 2 Babies reunited with biological family
- 1 Birth mother in crisis and assisted by PAAH
- 2 Children placed in foster care (1 related and 1 unrelated foster care)
- 50 400 Meals provided to children

Othandweni Residential Home in Soweto

- 67 Children and teenagers cared for in the cottages
- 39 Children cared for in the nursery
- 29 Pass rate for all school going children in 2020 94.7%
- 2 Matric pass rate in 2020 from three children
- 22 Teenagers participated in the independent living skills programme
- 13 Children enrolled in the International President's Award Programme aimed to increase self-esteem and enhance their capacity to achieve
- 39 Children were immunised
- 11 Children received ARV treatment
- 93 075 Meals provided (KFC)

NACOSA

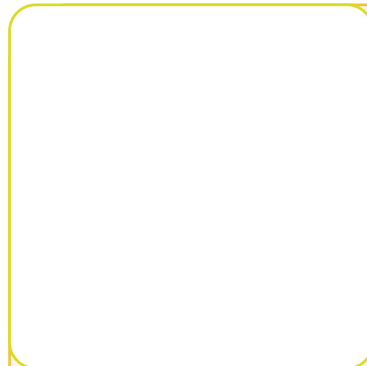
- 105 OVC male and female assisted in age group <1
- 1 063 OVC male and female assisted in age group 1 - 4
- 2 769 OVC male and female assisted in age group 5 - 9
- 5 528 OVC male and female assisted in age group 10 - 14
- 2 803 OVC male and female assisted in age group 15 - 17
- 5 075 OVC male and female assisted in age group 18+
- 19 HIV positive male and female on ARV in age group <1
- 176 HIV positive male and female on ARV in age group 1 - 4
- 349 HIV positive male and female on ARV in age group 5 - 9
- 770 HIV positive male and female on ARV in age group 10 - 14
- 577 HIV positive male and female on ARV in age group 15 - 17
- 86 HIV negative male and female stats in age group <1
- 883 HIV negative male and female stats in age group 1 - 4
- 2 406 HIV negative male and female stats in age group 5 - 9
- 4 709 HIV negative male and female stats in age group 10 - 14
- 2 218 HIV negative male and female stats in age group 15 - 17
- 537 Post-exposure prophylaxis figures completed after 28 days
- 297 ImPower defence skills for girls

Granny Programme Services

- 59 Gogos assisting the children
- 105 Children assisted by grannies
- 14 Mentors assisting children
- 36 Children assisted by mentors



ADOPTION OF THE SUSTAINABLE DEVELOPMENT GOALS



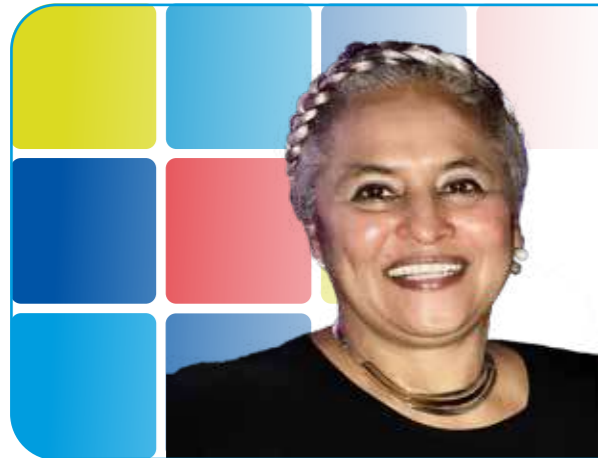
Johannesburg Child Welfare's 10 SDGs



Joburg Child Welfare works towards this goal to ensure that our beneficiaries are self-sustainable and do not go hungry. We provide food parcels and ensure that good products are given. We have an ECD centre and also educate our older children through many training programmes.

All our children are treated with respect and equal to each other. We have an independent living programme and lead our children to self-respect and sustainability. We search daily for new partners to assist and lead our organisation to greater heights. We advocate for our beneficiaries and promise to uphold these development goals.

CHAIRPERSON'S MESSAGE



"I would like to express our appreciation to the management and JCW's staff. This selfless and sometimes unseen work ensures that JCW will continue with the proud history of 112 years of service."

**– Julekha Mahomed
Chairperson**



JCW has, in past years, been able to deliver on its mandate despite significant challenges, in particular, the dwindling availability of donor funding.

The period April 2020 to March 2021, has largely been characterised by the retirement of John Pettifor and other long-standing members from the Board, the installation of new board members, the ravaging effects of the COVID-19 pandemic and subsequent lockdowns and concomitant funding crisis as donor funds have diminished. The board and management have faced unprecedented tough times and lacked the space to act creatively (and pre-emptively) in the light of these financial challenges. In response the board plans on embarking on a long-term strategy to ensure financial and managerial sustainability which includes the co-option of new board members and board sub-committee members to enhance the efficacy of the board.

I want to thank and pay tribute to Professor John Pettifor for his commitment and long service to JCW as well as his continued generosity to avail himself whenever called upon for guidance to the current board. His dedication has contributed to the stability of the governance of the Board of Management.

The ethos of responsible management continues to be a value ascribed to throughout the Board and organisation. The Board of Management ensured that it met all its commitments of holding Board meetings and subcommittee meetings either virtually or in-person throughout the various lockdown stages under the Disaster Management Act. JCW held the Annual General Meeting in September 2020 in person due to the significant changes in the Board of Management. In general, our board meetings have orientated towards initiatives that bolstered sustainability in trying times. We endeavoured to have robust and engaging board meetings and contributed to a more sustainable future for the organisation.

I wish to extend appreciation to all Board of Management members who have so selflessly given their time as volunteers to contribute to the subcommittees.

Notably also, the finance team, has improved financial reporting and accountability. We are indebted to the financial team under the leadership of Mr. Hiten Keshave.

As the Annual Report of the Directors and the Managers have highlighted, the harmful effects of unemployment and poverty have become more evident, with the advent of the COVID-19 pandemic. It has impacted service delivery to children in Johannesburg, with more children requiring greater reliance on food security and social relief. JCW and its donor partners, including the Department of Social Development, KFC Add-Hope, Spence-Chapin, Johannesburg Garden Club, and many others, have provided increased assistance in this regard during the period under review. In the 110-year history of JCW, the organisation has never shrunk from this responsibility, and in 2021 we will rise to the occasion. The staff have displayed their selflessness and loyalty in troubled times and agreed, despite a prior agreement in 2018 for the implementation of a 5.5 % cost of living increase, to forego the increase for the 2020/2021 financial year end.

The universal effects of the COVID-19 Global Pandemic are well lamented. The United Nations have aptly characterised the COVID-19 pandemic as follows: "We are facing a global health crisis unlike any in the 75-year history of the United Nations — one that is killing people, spreading human suffering, and upending people's lives. But this is much more than a health crisis. It is a human, economic and social crisis." Whilst it has affected all sectors of the population, its effect on the vulnerable has been more detrimental. UNICEF has correctly identified children as "being among its biggest victims, as children's lives have changed in profound ways."

In addition, as a consequence, South Africa is facing an unprecedented wave of social and political unrest and economic instability, which is intensifying the devastating effects of the COVID-19 pandemic. Without derogating from the immense human loss, the social and political instability has caused severe damage to our already vulnerable economy and social welfare institutions.

All told, while we ring up the current cost of the pandemic, we must be mindful of the consequences of the economic uncertainty for businesses and industries. The global economy has been in recession, and locally we are facing an unprecedented wave of business closures and general fiscal austerity in the private sector. The resultant job losses are plunging more houses into monetary poverty. "For the poorest families, including those who do not have access to social protection, the situation is dire." (<https://unsdg.un.org/resources/policy-brief-impact-covid-19-children>).

Operating an NGO in the era of COVID-19 is particularly challenging. Many national and international donors have faced similar challenges of lockdown, diminishing profits, and increased operating costs with little to spare for philanthropy.

Many of the traditional donors have stated that they can no longer assist organisations such as JCW. An increasing number of NGOs has increased the competition for limited funding and donor pool. Many donors have changed their funding priorities. There is less willingness to provide unrestricted funding for operational costs such as salaries and rent. Donors have been reluctant to engage in long term funding agreements with JCW and prefer to provide financing on an ad-hoc basis, which has made the development of a sustainable long-term funding strategy difficult for JCW. The Gallagher Trust Fund has unfortunately been utilised to assist with funding gaps caused by difficulty in fundraising, which is a risky strategy regarding the longevity and sustainability of the organisation. Under the circumstances, the organisation as a priority will embark on a restructuring process while being mindful of our mandate and commitment to our projects and staff.

JCW remains thankful to all the donors who remained committed to funding commitments. In particular we are grateful for the Department of Social Development subsidy for the Child Protection Services, Social Development, and Skills training services that it subsidises

JCW. Without that subsidy received, the organisation would not provide the number of services or reach the number of beneficiaries that it has done for the year. JCW does perform an important task to augment the services which the State delivers to the public and wishes to continue this much-needed service more sustainably.

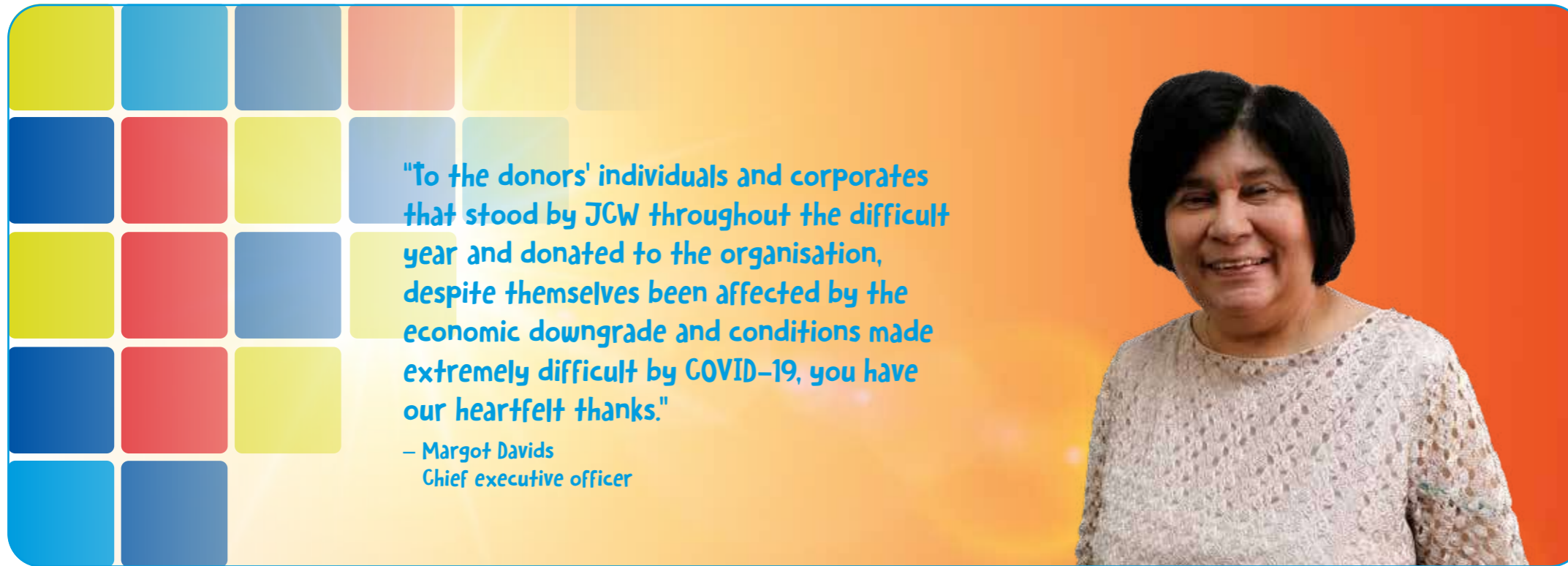
Stakeholder management and the work that the management and staff have done with our foreign partners continues to be a mainstay of JCW advocacy work. It is through their outreach and partnership that the expansion of the Granny programme has happened. Othandweni Place of Care, Princess Alice Adoption Home and Ethembeni Children's Home have benefited from this generous partnership, leading to children receiving individual stimulation and beautifully landscaped playgrounds. The collaboration with NACOSA (National Aids Convention of South Africa) and USAID has allowed for expanding the Orphaned and Vulnerable Children's programme (OVC) and the Prevention of Gender-Based Violence (GBV), areas that JCW had a minimal footprint in service delivery.

Advocacy, especially in Adoption matters, continues as an essential part of JCW work. We are a sought-out partner on national and Inter-country adoption matters. We continue to work with the National Adoption Coalition and the Child Protection Forums at a provincial and national level to promote the work that JCW does.

In conclusion, I would like to express our appreciation to the management and staff JCW. They ensure that the organisation remains committed to providing child protection services to children and families at risk of abuse, neglect, and exploitation. I pray that the commitment and dedication of the staff to the necessity of the restructuring of the organisation will mitigate its painful consequence. This selfless and sometimes unseen work ensures that JCW will continue with the proud history of 112 years of service.

Ms Julekha Mahomed
Chairperson

CHIEF EXECUTIVE OFFICER'S REPORT



"To the donors' individuals and corporates that stood by JCW throughout the difficult year and donated to the organisation, despite themselves been affected by the economic downgrade and conditions made extremely difficult by COVID-19, you have our heartfelt thanks."

**– Margot Davids
Chief executive officer**



The COVID-19 pandemic also impacted on the foster care department as they were, unable to offer a full service to the children and their families. Challenges included death of foster parents and the need to find alternative placement for grief-stricken foster children. This was the worst experience that the children encountered during the lockdown period. Changes to recruitment drives of foster parents, postponement of group work, no face-to-face interviews, and limited access to Children's Courts were also experienced as all facets of daily life was affected.

The Child Abuse Treatment and Training Service Programme (CATTs) were certainly affected by the stricter lockdown and concomitant isolation measures those families and child were subjected to. CATTs experienced an increase in demand for services, as violence against children and domestic violence escalated. The victims had to spend more time with their abusers. Accessing help by the victims of violence, became difficult. This phenomenon was consistent with the reports of increasing Gender Based Violence cases within the sector in South Africa.

JCW has two residential programmes namely Othandweni Place of care and Princess Alice Adoption Home. Both facilities were affected by the regulations promulgated by the Minister of Social Development, in respect of child and youth care facilities. The regulations restricted people entering the residential facilities, prevented the volunteer programmes from continuing and tried to ensure that the staff and children in those facilities were isolated from the effects of COVID-19.

The centres are reliant on donors and donations to assist with shortfalls from the public and this was negatively impacted due to COVID-19. During the height of the pandemic, residential facilities could not receive individual donors. Travel restrictions impacted on international tourists and volunteers who normally came to the centres to donate or offer their services.

The Department of Education's policy of closing the public schools, to mitigate the spread of COVID-19 affected the children in residential and in the community programmes. When the schools opened partially, they opened on a platoon system with children rotating and going to school on alternative weeks. Despite these restrictions, we are happy to report that there was a relatively good pass marks of the children in Othandweni Place of care with a 94%.

The programme at Elton John Masibambisane Centre was also interrupted. The Early Child Care Centre and the After Care Centre had to close, as per the regulations issued by the Minister of Social Development. This meant that the children could not access their daily meals. As South Africa entered the various stages of lockdown the rate of unemployment rose, and hunger among families and children increased. Through the support of donors Masibambisane was able to provide food parcels and take away meals for families which was greatly appreciated.

The COVID-19 outbreak was declared a pandemic by the World Health Organization (WHO, 2020) on 11 March 2020. The rapid spread of the newly discovered Coronavirus (2019-nCoV) has driven a large number of countries to respond to a public health emergency of unprecedented proportions in modern history. The nature of COVID-19 has led to the global adoption of key policy measures to control infection rates, including quarantine, isolation, physical distancing, movement restrictions and the closure of schools, services, and non-essential businesses.

JCW is classified as an essential service as it is defined in the Disaster Relief Act as it falls into the category of providing care services and social relief of distress to older persons, mentally ill persons, persons with disabilities, the sick and children. As JCW, we had to manage the need to maintain our services functional and to ensure the health, safety and protection of our staff. This proved very difficult as we provide 24-hour care through our child and youth care services and daily services through our child protection, aftercare training and early child development services. When the President placed the country into level 5 lockdown, it certainly changed the way we had to provide services to clients. The utilisation of technology, online calls and social media became the way of life of maintaining contact with colleagues, staff, beneficiaries' friends,

and families. As like the rest of the world, we lived our lives and continue to do so, online.

The lexicon of our daily lives has drastically altered as we began to adopt new language such as social distancing, sanitising, levels, masks wearing to adapt to the new normal. This language was accommodated into our Human Resources policies. A Human Resource Contingency Plan was developed. The health of our employees was and still remains our highest priority. At the same time, however, business continuity had to be ensured and COVID-19 presented opportunities to explore new service delivery models. In the past year, we have introduced many solutions at JCW that are now helping us take the next steps with our employees in returning to a new normal. Despite the support given, the mental and emotional impact of the virus on our staff cannot be ignored. The need for ongoing education from reliable sources, support and encouragement in the workplace and looking after the mental wellbeing of the staff is vitally important.



To meet the requirements of the regulations of the Disaster Management Act, JCW procured Personal Protective Equipment (PPE) initially with great difficulty and at great cost. We were assisted by some donors who provided humanitarian aid and we were able to access masks and hand sanitisers for utilisation by staff and children alike.

Traditional service delivery models to beneficiaries have been affected by the pandemic. Our ability to reach the number of clients and beneficiaries as we had done in the previous year, had decreased. In no small measure, due to the suspension of community awareness programmes and been unable to access our offices to actively seek assistance.

This has impacted on Child and Family Unit (CFU) services. The reporting year from March 2020 coincided with the lockdown period of Level 5. JCW was only able to deliver emergency services when we had telephonic contact. As the lockdown levels were eased, JCW was confronted with an increase of children, babies, been abandoned in the hospitals requiring assistance. The hospitals and Children's Courts requested the social workers in the Child and Family unit to find alternative care for these children. This was compounded by the lack of access to residential care. In terms of the Ministerial Regulations promulgated, many of the children's homes due to COVID-19, could not admit children into their facilities.

CHIEF EXECUTIVE OFFICER'S REPORT

CONTINUED



The inner-city programme was also able to provide food parcels to the families of the children who attended the aftercare programme, during the worst part of the lockdown.

The impact of COVID-19 reduced the number of students who were training through the skill development programme. Our Aganang Training Centre also had to postpone the classes for social auxiliary workers.

The Granny programme sponsored by Spence-Chapin our USA-based partner, saw a decrease in the daily number of grannies attending the programme. Many were over 60 years old and had comorbidities and had to stay home and or rotate. The children were negatively impacted by this as their personal time with their allocated grannies was affected.

Due to the nature of the Community Based Violence Prevention and Linkages to Response (CBVPLR) in SA programme and the demands of the funder of this programme, NACOSA. This programme did not shut down during level 5 of the COVID-19 lockdown. Services in both the Gender Based Violence (GBV) and Orphaned and Vulnerable Children (OVC) programmes continued despite the challenges. A higher number of GBV cases were attended to. The OVC programme had to adjust its services accordingly and care workers and supervisors rendered services, to their beneficiaries remotely. The emphasis of the services focused on COVID-19 education and prevention.

The Fundraising and Marketing Department of JCW has been particularly impacted by COVID-19, as well as the downgrade of the South African economy. This impacted on JCW's ability to raise funds from the corporate sector. Many companies and businesses were forced to close. They communicated that they were unable to assist

JCW as in the previous years. Many dedicated corporate donors were lost during the year under review. Trust's bequests and individual donors were not spared the downgrade and as a result we received a decreased allocation. Live marketing events had to be postponed and cancelled and JCW had to be innovative and arrange virtual fundraising events through social media platforms. We may not have raised as much money, but this process has raised the social media profile and many more people are aware of JCW as an organisation due to these efforts.

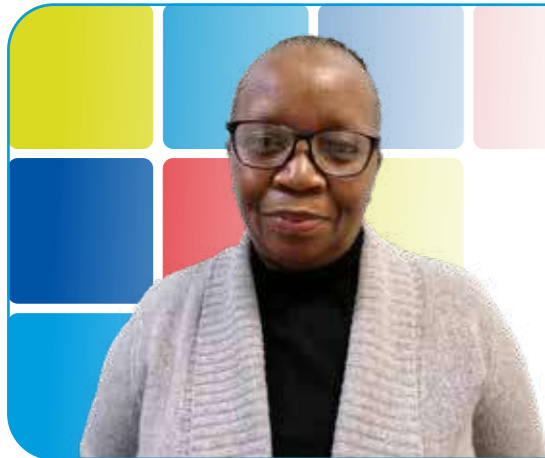
I would like to take the opportunity to thank the Board of Management, JCW's management and staff for your support during the execution of my duties through these challenging times.

Without the dedicated staff, the beneficiaries, children, and families who rely on the care and protection that JCW offers, would not have received the services that they required. To the donors' individuals and corporates that stood by JCW throughout the difficult year and donated to the organisation, despite themselves been affected by the economic downgrade and conditions made extremely difficult by COVID-19, you have our heartfelt thanks. Without your continued and in most cases, renewed support JCW, would not have survived through these most challenging circumstances.

Margot Davids
Chief executive officer



ASSISTANT DIRECTOR'S REPORT



"It was noted during the pandemic that the incidents of child abuse and gender-based violence has increased and the services of the CATTs department became even more critical to both children and their families."

**– Emily Teffo
Assistant Director**



The unexpected COVID-19 pandemic that struck the world has negatively affected all kinds of activities that we had already planned for the 2020 financial year. The pandemic affected the economy, the social and religious life as well as the political scene. The immediate regulations issued by the government for social distancing, the prohibition of mass gatherings, closure of schools and workplaces disrupted the usual daily activities for individuals, families and communities.

COVID-19 disrupted the services of Joburg Child Welfare as per the COVID-19 lockdown regulations. With the easing of the lockdown restrictions, the JCW had to adapt to new ways to continue providing services to the clients under the challenging conditions of the pandemic.

Throughout the COVID-19 period, the Othandweni Family Care centre provided responsible and safe residential care to children in the nursery and cottages. We applaud the staff at Othandweni for their commitment to ensuring that children receive the necessary care and protection despite the safety challenges posed by the pandemic. All COVID-19 protocols were adhered to for the safety of both staff and children. Despite all the efforts made, four children and five staff members tested positive for COVID-19 and had to quarantine at the centre. Fortunately, they all recovered.

Othandweni had to adapt to restrictions to continue providing services and engaging with other stakeholders. We conducted therapy sessions, workshops, meetings and external training online.

The centre had 58 children who attended various schools in the community and had a pass rate of 94.4%. Three of the children were doing Grade 12, and two were successful, and one was unsuccessful.

The granny programme and the mentorship are critical developmental activities benefiting children from both the nursery and the cottages.

In 2020, Othandweni tragically experienced losing two children from the nursery and one staff member. May their souls rest in peace.

During 2020, Othandweni experienced the unfortunate situation of losing two children from the nursery and one staff member. May their souls rest in peace.

The Aganang department is accredited with HWSETA and was able to enrol 81 student social auxiliary workers in 2020. It was only two months after the two groups started with training that the country went into lockdown. The training schedule was negatively affected by the COVID-19 pandemic by five months. The third group enrolled in October.

Activities were delayed, such as Summative assessments, Moderation and Verification. As lockdown restrictions were relaxed, training resumed, and adjustments had to be made to the training schedule while maintaining the same quality of training. We followed the necessary precautions of wearing masks, physical distancing and sanitising to ensure the safety of both learners and staff. We screened all learners on entry to the class, and training times adjusted with regular short breaks. The wearing of masks during facilitation was a challenge as it becomes difficult for the facilitator to engage fully with the learners.

There were limited contacts with HWSETA and had to be through telephone and emails. Even in this challenging situation, the department completed verifications for the three 2019 groups and endorsed the results. The department is waiting for the certificates from HWSETA.

During the pandemic, the incidents of Child abuse and Gender-based violence have increased, and the CATTs department's services became even more critical to both children and their families. CATTs is a specialised department that provides therapeutic intervention to sexually abused children and their families. Affected children and families had the opportunity to understand their emotions and were given psychological support to cope with their situations. Three hundred twenty-one clients received a therapeutic intervention. CATTs further provides statutory services to protect children from further harm and children placed in more suitable home environments for their proper development and healing.

CATTs further provides services to sexually abused children through the Nthabiseng Thuthuzela Care Centre based in the Chris Hani/Baragwanath hospital. The services at the centre include trauma containment, counselling and empowerment, community outreach and parenting skills programme. The department reached 1,300 beneficiaries through services at Nthabiseng.

The CATTs training department is responsible for internal in-service training and external training of the professionals, lay counsellors and community members. The department continued to coordinate student placement for practical work from various universities.

Thembaletu Skills Development centre provides training to disadvantaged communities to enable them to improve their life circumstances. The Department of Social Development funds the programme under Sustainable Livelihoods. As per funding specifications, the centre could train beneficiaries in life skills, security and computer. Three hundred thirty-seven beneficiaries accessed training.

I wish to thank all the donors for believing in our work and trusting us with your financial and in-kind resources for the above programmes. Although 2020 was an economically challenging year, you continued to support the organisation. Thank you very much.

I want to express my sincere gratitude to the managers, Phineas Phiti (Othandweni), Sebolelo Tseeke (CATTs), and the Senior Training Coordinator, Admire Moyo (Aganang), for all efforts you put into ensuring the teams deliver high-quality services. Your dedication is essential for the growth of the organisation. Thank you.

Thank you to all the staff in the various departments for all the hard work and commitment you put into your work daily. Please note that it is recognised and greatly appreciated. A big thank you.

**Emily Teffo
Assistant Director**

ASSISTANT DIRECTOR'S REPORT



"It has been a privilege to have been part of an organisation that has the passion and the drive to care and provide services for the children of Johannesburg, in the way that JCW does."

**- Carol Bews
Assistant Director**



The 2020/2021 financial year was a period of rethinking the way that things had been done in the past and finding innovative ways to cope with providing services within a pandemic that will always be remembered by those who lived through it. Social work services, by their nature, take place between people. It is generally something that is close-up and personal – whether this means taking care of a baby or child who has been abandoned or abused, or a parent or foster parent who needs assistance, such as parenting skills training. Our social workers need to go out to families when there is a report of a child who is being neglected or abused, and this means going into the homes or shacks where the family lives. This is in total contradiction to the COVID-19 regulations of social distancing. However, the work still needed to be done.

When South Africa went into the first lockdown at the end of March 2020, no thought appeared to have been given to the situation of children. However, in these difficult circumstances we still had to provide services to the abused, neglected and abandoned children in our area of operation.

Our social workers have had to be incredibly innovative and careful so that they did not put themselves or the clients at risk of passing on the virus.

Our Child and Family Unit and our Foster Care and Reunification Services Department are the two departments with the highest number of social workers at JCW, and they experienced this firsthand. They must be commended for the way that they continued with the services, despite the circumstances that they found themselves in.

Creativity was also required with the Granny Programme, which takes place at both the Othandweni Family Care Centre as well as the Princess Alice Adoption Home. In

both centres a decision was made to work, for a period, on a roster basis, in order to minimise the number of people who needed to come to the centres every day. Sanitising and keeping a distance were also implemented – although this is sometimes difficult with young children who do not understand what is going on.

The core focus of the Granny Programme is that there is consistent and regular interaction for the child with the same Granny so that they can form a bond.

With the Grannies alternating, the consistency was not kept for the children in the way that it should have been. Luckily, it was not for a very long period.

On a more positive note, the Granny Programme has taken great strides during this period. This has included the development of outside play areas with structures and equipment designed to assist the children with gross motor coordination, fine coordination, as well as a tremendous amount of great fun for the children. The children have developed tremendously in terms of confidence, coordination, and many other areas because of this. We are highly indebted to Spence-Chapin for their involvement in the Granny Programme – it is life changing for the children!

The children who come to our Inner City Project also took a lot of strain. With the severe lockdown at the beginning of the pandemic, many families found that the person/s who brought in an income had lost their jobs, which meant that the whole household was destitute. With assistance from Terre des Hommes, together with JCW and CORMSA, food parcels were taken to some of the most destitute families. The play coordinators also kept in contact with the children on their cell phones so that

we could intervene if the situation deteriorated. During the first major lockdown, the central section where the children play was totally invaded by taxis and other cars. These people made themselves at home by linking into the electricity lines so that they could cook food and boil water. However, the biggest problem was that there are no toilets and some of the men would just urinate at the fence in front of the children. The whole situation was unpleasant and totally unhygienic. In 2021, the plight of the children was brought to the attention

of SAPS, as well as the South African Defence Force. At the

point of writing this report, it appears that these people have been

removed and that there will continue to be oversight of the area. At last, the children have an area in which they can play again!

Finally, after nearly 29 years with JCW, I retired at the end of May 2021. It has been a privilege to have been part of an organisation that has the passion and the drive to care and provide services for the children of Johannesburg, in the way that JCW does.

**Carol Bews
Assistant Director**



PATRONS' REPORT



The United Nations Convention on the Rights of the Child (UNCRC) is a legally binding international agreement setting out the civil, political, economic, social and cultural rights of every child, regardless of their race, religion or abilities. It is based on four main principles:

- Non-discrimination
- Best interests of the child
- The right to survival and development
- The views of the child.

Every signatory to the convention is expected to put measures in place to protect and fulfil the rights to children. Preventing and responding to violence, exploitation, and abuse is essential to ensuring a child's rights to survival, development, and wellbeing.

UNICEF's recent global report "Protecting Children from Violence in the Time of COVID-19" noted how children behind closed doors and away from school face increased risks of abuse and violence. The economic fallout from the virus has also placed additional socio-economic strains on vulnerable families.

Children in South Africa face an increased risk of abuse and violence because of the broad-ranging impact of COVID-19. The COVID-19 lockdown measures in South Africa helped to slow the spread of the virus but also have, in some cases, further isolated, vulnerable children at home and disrupted prevention and response services. Infectious diseases like COVID-19 can disrupt the environments in which children grow and develop.

The children that receive support from JCW are no exception to this. JCW did not escape the devastating effects of the worldwide COVID-19 pandemic.

The health and safety of vulnerable children were acutely at risk. Lockdown exposed many fissures in the social fabric. Reports of violence against children highlighted how essential the protective safety net is that JCW offers. Disruptions to families, friendships, daily routines, and the broader communities can negatively affect children's wellbeing, development, and protection. In addition,

measures used to prevent and control the spread of COVID-19 can expose children to protection risks. Quarantine and isolation measures can negatively impact children and their families, therefore heightening the risk of possible abuse.

Despite the current environment, JCW remains obligated to render Child Protection Services. This work remains essential and pertinent to Johannesburg's children, families, and communities.

We thank the JCW Board, management and staff for their tireless and dedicated work to keep children safe in these difficult times. Their services remain indispensable.

There has been a change of patrons in this period under review. We welcome Judge Margie Victor, who replaces Justice Edwin Cameron. We would like to show deep appreciation for the dedication and service that Justice Cameron has given to JCW. The commitment and support of the JCW patrons, allows us to continue with our core mission – that of being a protector of, and advocate for the safety, security and beneficial development of needy and vulnerable children. For this, we are so very grateful. Thank you.

From the Patrons of JCW:

- Justice Zukisa Tshiqi
- Judge Margie Victor
- Ms Basetsana Kumalo
- Ms Gerry Eldson.

JCW Board of management

Ms Julekha Mahomed
Chairperson

Ms. Ntsatsi Mokgethi
Board Member

Ms. Refilwe Sifiso Ndlovu
Vice Chairperson

Ms. Mathili Kunene
Board Member

Mr Abubakr Siddique Hattas
Treasurer

Ms. Hazel Sandra Alexander
Board Member

Ms Puleng Yolande Mpshe
Secretary



HUMAN RESOURCES



JCW Human Resources (HR) department continues to play a critical role in leading our organisation through some of the toughest workplace challenges ever faced (COVID-19). We have continued to adapt to new challenges, adjusting our business practices and provide innovative solutions for our world of work without compromising on the service we render to our communities.

The health of our employees is our highest priority. At the same time, however, business continuity has to be ensured. We were able to build on already existing flexibility measures and will link them after COVID-19 with the challenges emerging in the context of 'new work'. In the past year, we have introduced many solutions at JCW that are now helping us take the next steps with our employees in returning to a new normal.





As more cases of COVID-19 continue to spread in South Africa and around the world, JCW has taken the necessary precautions to prevent the spread of this virus within the workplace. To pre-empt this potential danger, JCW has further ensured business continuity plans prepare for biological threats. In fighting as well as complying with COVID-19 regulations, JCW has considered the following preventive measures: actively encourage sick employees to stay home, send symptomatic employees' home until they are able to return to work safely, introduction and granting of special leave to all employees who tested positive for COVID-19, introduction of shift rotation to encourage and enforce social distancing, adequate supply of PPE to all employees across the board, adequate supply of hand sanitisers to all employees, appointing a COVID-19 compliance officer, appointment of COVID-19 representatives and daily screening of all employees, fogging with all reported workforce COVID-19 positive cases to encourage and enforce social distancing. As with any widespread virus, bacterium or other biological threat, JCW continues to take care and protect its workforce and operations. We will continue to monitor the COVID-19

outbreak closely, following guidance from the WHO, Disaster Management Act and adhere to the introduction of further COVID-19 regulations by the South African national government.

Our employees are the key to success. Strengthening a positive employee experience and thus achieving a high degree of engagement also means continuously developing and fostering employees and managers. A high level of enthusiasm, energy and motivation are essential in achieving greater job performance, creativity, productivity and innovation. Attaining this goal is our top objective at JCW. This is why our understanding is 'employees create organisation value'.

Legislation governing HR management at JCW

JCW human capital management is governed by a myriad of legislation and regulations, including but not limited to the following:





-  **Labour Relations Act**
-  **Skills Development Act**
-  **Skills Development and Levies Act**
-  **Basic Conditions of Employment Act.**

Given the fact that such a large regulatory framework governs JCW's HR management, it is of necessity, to a large extent compliance-driven. However, the HR function of JCW has shifted from being largely compliance and administration-driven, to becoming the JCW's strategic business partner in terms of understanding its core business of JCW and advising it on HR matters in order to ensure that its mandate is met.

Overview of human capital matters at JCW




The value of human capital at JCW

The HR function, through the chief executive officer, HR subcommittee and HR staff is well established at JCW, and focuses on the following main pillars:

-  **HR development (including performance management)**
-  **Labour relations**
-  **HR, organisational design, strategy and planning**
-  **HR management (HR administration, recruitment and selection, and employee health and wellness).**

Human capital continues to be viewed as heartbeat of our organisation, it is therefore essential that JCW's internal HR practice ensure that the human capital is optimally utilised and developed, and that the morale of all employees is uplifted through a conducive environment. To give effect to this, JCW continues to ensure that all its HR policies are regularly reviewed in order to keep up with the needs of the employees as well as those of the organisation.

Appreciating the value employees have in the organisation, some of the norms and standards that JCW will endeavour to maintain include:

-  **a 10% target vacancy rate**
-  **all grievances address within three months**
-  **an operational performance management and development system.**

Further noting that key to the value of human capital is the continuous learning and development of employees, JCW undertakes on an annual basis to establish development areas for employees, which inform a skills development plan that embraces the principle of lifelong learning.

HR priorities for the year under review and the impact of those priorities

Five HR priorities were identified for the year under review, as outlined below.

Reducing the vacancy rate to 10%

Successful recruitment is a direct reflection of the legitimacy and professionalism of its business. Furthermore, employing the correct people for our business is the most important part of our organisation, and in order to have a fully effective JCW, it is critical to fill vacant posts as soon as possible. The target of a maximum of 10% vacancy rate was met. JCW, through the effective HR department, has made considerable strides in filling vacant posts. During the reporting period, successful appointments were made in the following vacancies and programmes:

| | |
|-------------------------|----|
| NACOSA Programme | 39 |
| EPWP volunteers | 30 |
| Social workers | 9 |
| Childcare workers | 6 |
| Granny Programme | 9 |
| General assistant | 1 |
| Social auxiliary worker | 1 |
| Programme administrator | 1 |
| Nursery assistant | 1 |
| Evidence collector | 1 |
| Fundraising consultant | 1 |
| Receptionist | 1 |
| Nursery supervisor | 1 |

What is even more interesting with our 2020/2021 financial year recruitment is that it is in line with our employment equity report as 82% of the employees recruited fall within scope of African female youth. Furthermore our 2020/2021 recruitment has contributed towards poverty eradication.

HUMAN RESOURCES CONTINUED

Implement a Workplace Skills Plan

In an effort to contribute towards a skilled and capable workforce, the Directorate: Health and Wellness Sector Education and Training, as per the regulation of the Skills Development, 1998 Act (No 97 of 1998), developed and implemented a Workplace Skills Plan. A total of eight employees, at all levels, attended identified skills development courses as per the Workplace Skills Plan submitted for 2019/2020 financial year. Training included Microsoft Excel and Assessor Moderator. In order to enhance the formal skills base of the JCW staff, three employees have been supported through the Health and Wellness Sector for Education and were awarded training bursaries to study towards qualifications in various study areas.

Manage performance

JCW, through the HR department, sought to manage its staff in a consultative, supportive and non-discriminatory way in order to enhance its organisational efficiency, effectiveness and accountability. Performance agreements, mid-term reviews and annual performance appraisals training were completed and performance management will be officially implemented during 2021/2022 financial year. Performance appraisals will be conducted on an annual basis and will be regarded as a larger process of linking individual performance management and development to organisational performance. A performance assessment tool will be used which clearly links to the Key Performance Areas (KPAs) and key performance indicators as set out in performance agreements/contracts.

Provide labour relations support

With regard to labour relations, JCW HR department always endeavours to comply with norms and standards in terms of the finalisation of misconduct cases. Various interventions, including, but not limited to labour relations matters (grievances, conflicts and disciplinary enquiries), were successfully dealt with timeously, fairly and procedurally.




JCW HR long-term strategic focus

Strategic focus areas our organisation is oriented are the following four long-term strategic focus areas, which are **Culture, Organisation, People and Leadership, HR processes and infrastructure**. They are the basis for the ongoing formulation of the focal points of our work.

In developing our focus areas, we have taken Infineon's strategic drivers as well as external trends and developments into account; the strategic focus areas include both existing and new topics. Based on these priorities, we will define specific individual goals for each respective fiscal year and will work to achieve these goals within the organisation.

Policy development highlights

Policy development and review is an integral part of the HR department operational plan. During the period under review, the following policies were developed and/or approved:

-  **Draft Disciplinary Code (developed)**
-  **Draft Recruitment Policy (developed)**
-  **Draft Remuneration Policy (developed)**

Long-service awards

JCW recognises and demonstrates the appreciation of loyalty and commitment of long-serving employees and to define the categories of long-service awards. Long-service awards apply to all employees who have completed five; 10; 15; 20 and 25 years' continuous paid service.

Our annual long-service awards took place on the 26 November 2020, and awards are offered after five consecutive years of employment. We honoured 20 employees for five years' service, eight employees with 10 years' service, one employee with 15 years' service, two employees with 25 years' service and one retiree employee with 22 years' service.

Health and safety of employees

The importance of health and safety in our workplace simply cannot be underestimated. As well as being the law, JCW HR department strongly believes that it is part and parcel of being a good employer to make sure our staff are not at risk of any injury as a result of the work they do for JCW and the community. Through reporting, a total number of injuries, 14 workplace-related to the workman's compensation resulted in all injured employees receiving private medical attention. The HR team continues to work very hard in ensuring the safety of staff in our workplace through regular Occupational Health and Safety Meetings with representatives, who hold various occupational health and safety portfolios, and we expect all our occupational health and safety representatives to continue the great work.



Culture

In our strategic focus area 'Culture' we aim to address a sense of solidarity as well as cultural aspects. This will focus on area that cover the establishment of a continuous feedback and coaching culture, promotion of diversity and inclusion in all dimensions, as well as firmly anchoring our people/staff philosophy.



People and leadership

People and leadership spotlight the development of employees and managers. Activities centre on the expansion and addition of innovative and appropriate learning formats, such as leadership training and use of technology.



Organisation

The strategic focus area 'Organisation' consolidates organisational development priorities. We aim to support transformations at JCW and develop the necessary capabilities within our organisation.



HR processes and infrastructure

The fourth strategic focus area, 'HR Processes and Infrastructure', concentrates on us as an HR function and on our infrastructure. The priorities here are user-friendly and standardised HR processes. This will entail driving digitalisation and continuing to further development of the HR department.

HUMAN RESOURCES CONTINUED

Employment equity

Employment equity is necessary to facilitate transformation within the workplace.

In order to monitor and evaluate any progress made towards achieving the objectives of the Employment Equity Act, JCW is required to submit an annual report in terms of section 33. The 2020 employment equity reporting indicated the following demographics by programme:

Total number of JCW permanent employees as at 31 March 2021

| Occupation category | Female | | | | Male | | | | Total |
|---|--------|-------|--------|----------|-------|-------|--------|----------|------------|
| | Black | White | Indian | Coloured | Black | White | Indian | Coloured | |
| Chief executive officer | | | | 1 | | | | | 1 |
| Assistant Director | 1 | 1 | | | | | | | 2 |
| Social work manager | 3 | | | 1 | | | | | 4 |
| Centre manager | | 1 | | | 1 | | | | 2 |
| Administration manager | | | | | 1 | | | | 1 |
| Finance manager (consultant) | | | | | | | 1 | | 1 |
| Human resource manager | 1 | | | | | | | | 1 |
| Social work supervisor | 8 | | | | | | | | 8 |
| Project coordinator | 2 | | | | | | | | 2 |
| Accountant | 1 | | | | | | | | 1 |
| Human resource officer | 1 | | | | | | | | 1 |
| Senior Training Coordinator | | | | | 1 | | | | 1 |
| Fund Developer Corporate Trust and Foundation/in kind and communication | | 2 | | | | | | | 2 |
| Procurement officer | | | | | 1 | | | | 1 |
| Nursery supervisor | 2 | | | | | | | | 2 |
| Social worker | 32 | 1 | | 3 | 10 | | | | 46 |
| Payroll clerk | | | 1 | | | | | | 1 |
| Social auxiliary worker | 4 | | | | | | | | 4 |
| Programme administrator/ Assistant manager | 2 | | | 1 | | | | | 3 |
| Account clerk | 1 | | | | | | | | 1 |
| Registry clerk | 1 | | | | | | | | 1 |
| Switchboard operator/ Receptionist/Personal assistant/ HR administrator assistant | 6 | | | 2 | | | | | 8 |
| Childcare worker and Nursery assistant/Auxiliary nurse | 27 | | | 1 | 2 | | | | 30 |
| Driver | | | | | 4 | | | 1 | 5 |
| General assistant | 13 | | | | 4 | | | 1 | 18 |
| Chance to play coordinator | | | | | 2 | | | | 2 |
| Total | | | | | | | | | 149 |

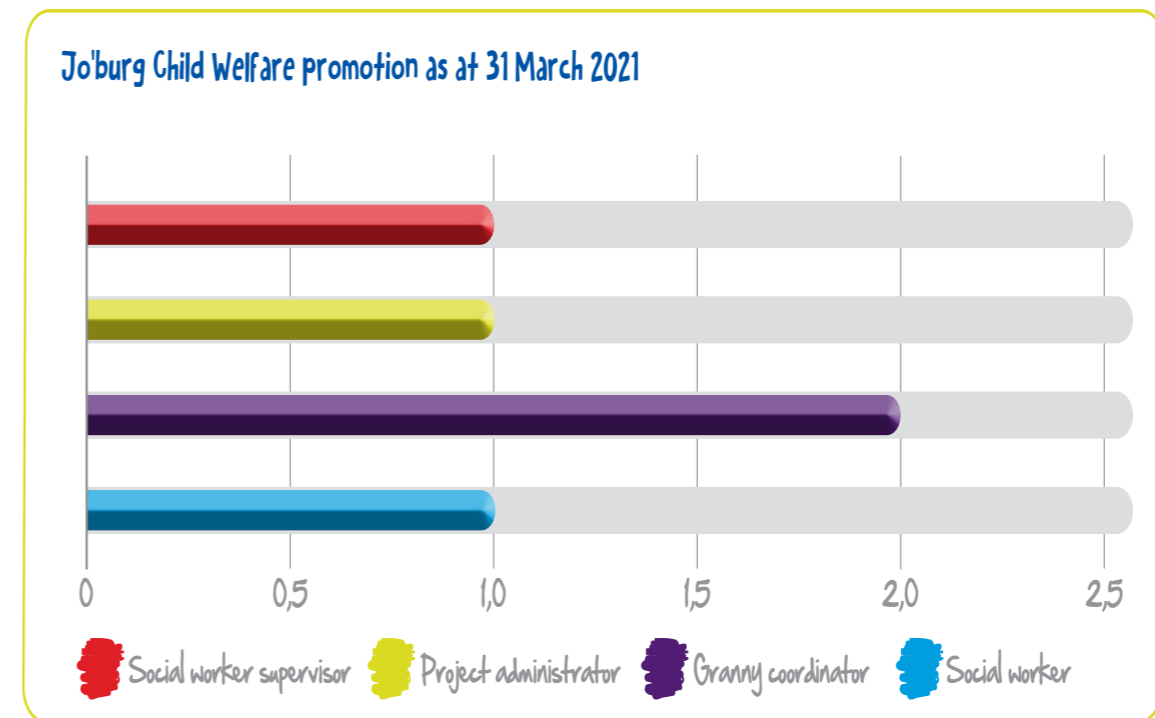
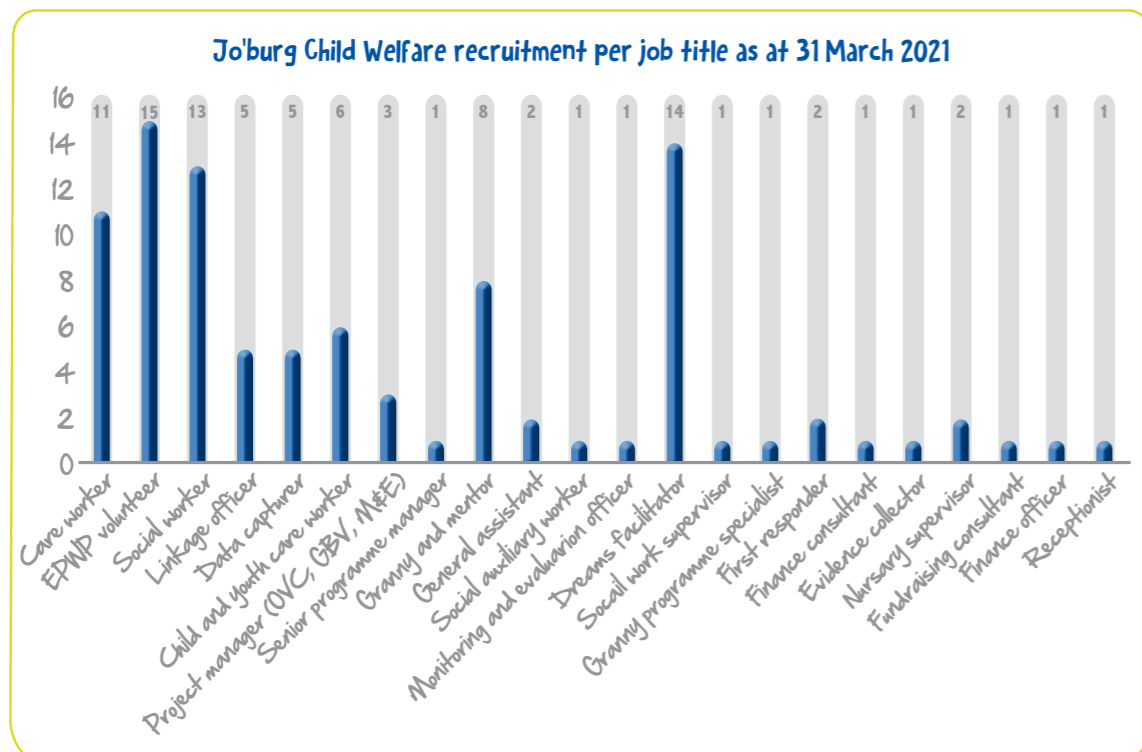
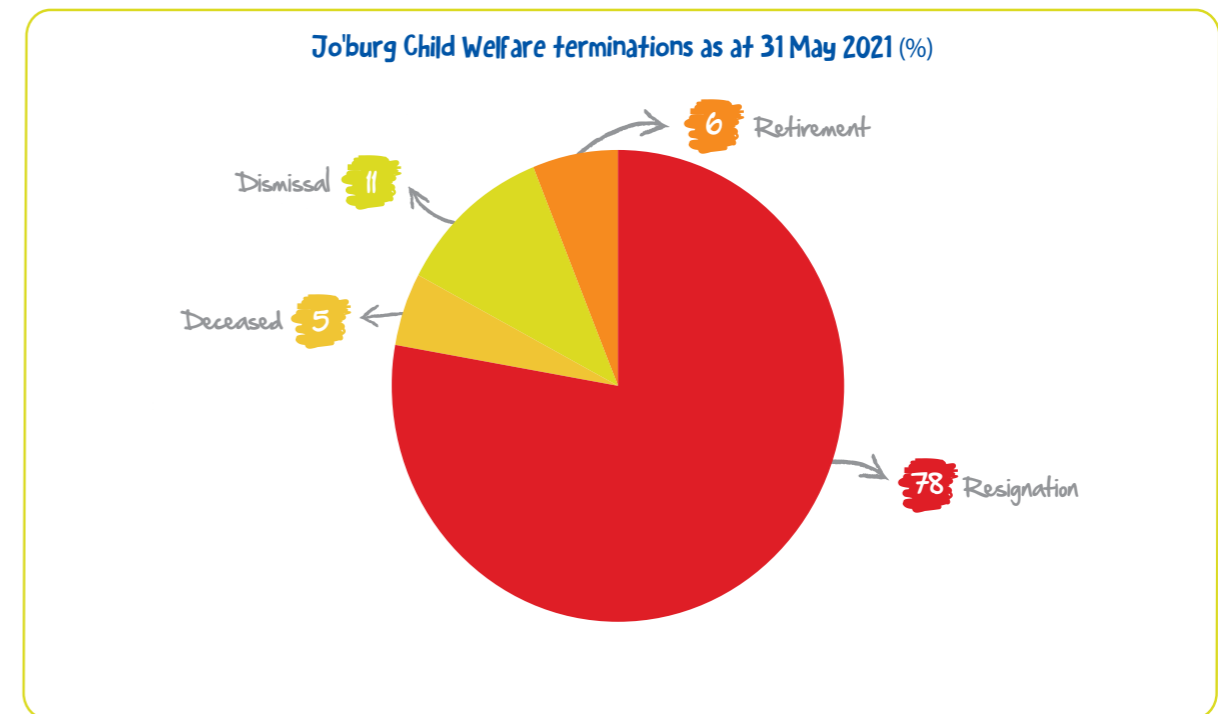
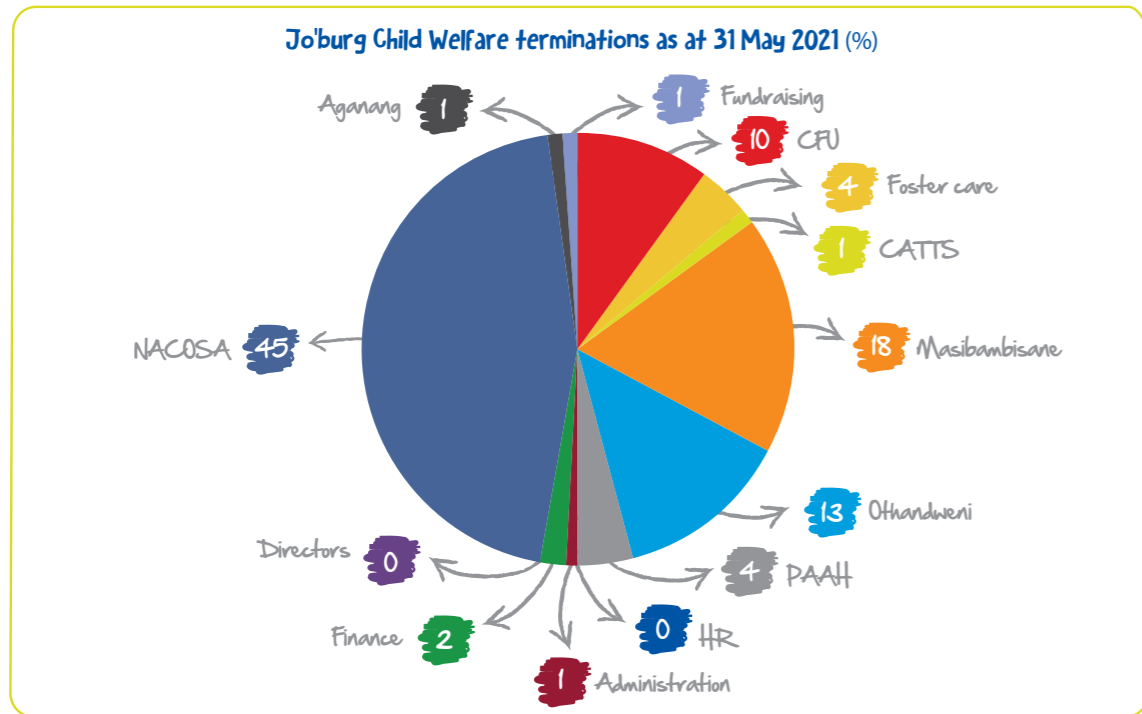
Total number of JCW temporary employees as at 31 March 2021

| Occupation category | Female | | | | Male | | | | Total |
|--|--------|-------|--------|----------|-------|-------|--------|----------|------------|
| | Black | White | Indian | Coloured | Black | White | Indian | Coloured | |
| Fundraising consultant | 1 | | | | | | | | 1 |
| Granny Programme specialist | 1 | | | | | | | | 1 |
| Nursery supervisor | 1 | | | | | | | | 1 |
| Social worker | 4 | | | | 2 | | | | 6 |
| Evidence collector | 1 | | | | | | | | 1 |
| Social auxiliary worker | | | | 1 | | | | | 1 |
| Receptionist | 1 | | | | | | | | 1 |
| Auxiliary nurse/Nursery assistant | 12 | | | | | | | | 12 |
| Childcare worker and Nursery assistant | 27 | | | 2 | 6 | | | | 35 |
| General assistant | 5 | | | | 3 | | | | 8 |
| EPWP volunteer | 9 | | | 6 | 7 | | | 2 | 24 |
| Granny/mentor | 57 | | | | 5 | | | | 62 |
| Total | | | | | | | | | 152 |

Total number of JCW NACOSA Programme employees as at 31 March 2021

| Occupation category | Female | | | | Male | | | | Total |
|-----------------------------------|--------|-------|--------|----------|-------|-------|--------|----------|-----------|
| | Black | White | Indian | Coloured | Black | White | Indian | Coloured | |
| Senior programme manager | | 1 | | | | | | | 1 |
| Manager (GBV, OVC, M&E) | 1 | | | | 2 | | | | 3 |
| Social work supervisor | 3 | | | | 1 | | | | 4 |
| Nurse linkage coordinator | | | | | 1 | | | | 1 |
| Social worker | 1 | | | | | | | | 1 |
| Monitoring and evaluation officer | | | | | 3 | | | | 3 |
| First responder | 7 | | | | | | | | 7 |
| Finance officer | 1 | | | | | | | | 1 |
| Linkage officer | 3 | | | | 2 | | | | 5 |
| Data capturer | 6 | | | | 2 | | | 2 | 8 |
| Care worker | 40 | | | 4 | 7 | | | | 51 |
| Total | | | | | | | | | 85 |

HUMAN RESOURCES CONTINUED



Conclusion and acknowledgement

Special thanks to HWSETA and Lawtons Africa for continuous contribution towards JCW's skills development and invaluable assistance on labour relations matters on a pro bono basis respectively.

Patience Bukula
HR Manager

CHILD AND FAMILY UNIT (CFU)



"Children are the world's most valuable resource and its best hope for the future."
John F Kennedy

Lowina Fourie
Child and Family Unit Manager

This reporting year was one of the most challenging years to work in. We had to navigate through COVID-19, not expecting it to last so long and naively thought it would be over and we could continue with our everyday lives. Unfortunately, we had to learn very quickly that this is the new normal.

"This pandemic has magnified every existing inequality in our society – like systemic racism, gender inequality, and poverty." Melinda Gates

The Child and Family Unit, as the first point of entry in the organisation, had to dig deep and still responded to the challenges thrown at us in the best possible way. It was a balancing act to consider children's safety and well-being as well as those of the staff. Following the lockdown level 5, the department returned into lockdown level 4 with 30% capacity and there after increasing staff to 50% in level 3. We only returned to 100% capacity in October 2020. We had a backlog of work and had to catch up as fast as we could.

In terms of abandoned and lost children, we had only 40 children from June 2020 to the end of March 2021. We had 108 applications in terms of regulation 11 participating in preparing parental plans, which is above our everyday statutory work to determine if a child requires care and protection.

We also responded to risk assessment enquiries and removals of abandoned babies from five hospitals and clinics. Our adoption team were inundated with the link-up of adoptive children and their biological parents.

We have four intercountry adoption partners, one of which is with Helsinki in Finland. This partnership will be ending. We are grateful for the fruitful and productive relationship in finding forever families for our children. We appreciated the effort they made in not allowing children to forget their heritage. When the child turns 12 years of age, they come to South Africa for what we call "Root Tours" to learn more about their heritage.

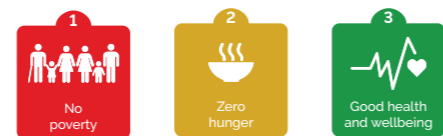
In closing, may the next financial year see the end of this pandemic and the "not-so-normal" lifestyle? Let us build a fairer, more inclusive and sustainable society.

Last but not least, I wish to convey my appreciation to our Senior Management and Board Members, as well as the staff of the Child and Family Unit, and our partners, donors and funders. Without you all, we would not be able to improve the lives of children!!!!


THANK YOU

Lowina Fourie
Child and Family Unit Manager

Primary SDGs



INNER CITY PLAY PROJECT



"Children learn as they play. More importantly, in playing children learn how to learn." They learn so many things that they do not even realise they are learning problem solving and social skills.
"Play is the highest form of research."
Albert Einstein

Carol Bews
Assistant Director

The 2020 – 2021 period was a very different experience for everyone! We had to re-assess everything that we had previously taken for granted. As with everyone else in South Africa we had to suspend all activities when the country went into the first lockdown. We closed up and did not return for quite a while. During that period, the inner section where the children had always played soccer and other games that required some space, had been taken over by taxis and other cars and people were actually living in the taxis and cars. This caused the area to be badly littered, and, since there are not ablution facilities, the smell, especially of urine was very bad. When our girls walked in the men would call or shout to them – trying to get them to come to the taxis. It was definitely not a pleasant situation. This continued for the entire period under review.

When the first lockdown ended, we still could not allow the children to return so the play co-ordinators kept in touch with the children by phone. In this way they could assist, and the children knew that there was someone who cared about them. This period was extremely difficult for the children as most of them live in very small flats, sometimes with many other people. In many cases family members who had been employed were no longer working, and therefore no longer getting the income that the family had relied on. This has the potential for conflict, abuse and other problems. From the Inner City Programme of terre des hommes (TDH) and Jo'burg Child Welfare, we were able to distribute food parcels to 120 families. This was a life saver for many of the families. In addition, we were able to partner with CORMSA (Consortium for Refugees and Migrants in South Africa) when they had food parcels and a further 40 families were able to receive food parcels. This kept many children and their families nourished and positive during this very difficult period.

The next hurdle that the Play Co-ordinators had to face was that of keeping the children safe when play could start again. Masks, sanitizer, ensuring that the spacing between each other was observed was emphasised constantly and we were fortunate that during that 2020 – 2021 no incidents of COVID-19 infection took place at the Drill Hall. The Olympus Educational Institute assisted the two Play Co-ordinators with their play activities. In total there were play activities in which the participation

amounted to 807 children. These were sports and play activities. In addition, 85 children took part in life skills activities. With the life skills activities we were assisted by students from our Aganang Department, National Institute Community Development and Management (NICDAM) and volunteers from the Church.

The child and youth committee are always very involved in deciding on which activities are or should be facilitated at the Drill Hall. In this regard 17 children and 23 youth committee members were trained on Leadership, Facilitation, COVID-19 compliance and self-concept.

Gender Based Violence (GBV) was an issue that many children had faced during this period. Therefore, a dialogue on this issue was planned so that they could talk about their experiences and look at ways of dealing with it. It started with a question: "If you had the power to make everyone listen and take to heart what you say when you talk, what would you say to the instigators of Gender Based Violence?" Many Children shared their views and how they felt about GBV in general. They then wrote messages on placards and took to the streets to spread awareness and join the movement against violence. 50 children (both male and female) were involved in this campaign.

Finally, one of the issues that we are exceptionally pleased about is the progress and achievements of our matriculants of 2020. Although many of the children come to the Drill Hall for safety, to play and meet up with friends, there has always been a strong emphasis on education. The matriculants of 2020 gave us reason to be extremely proud! Despite the disruptions, anxiety, and turmoil that 2020 brought, our matriculants all passed and between the 16 matriculants they achieved 17 distinctions.

Our thanks go to Terre des Hommes who funded this project for over ten years. Without their assistance we would not have been able to drive this project to where it is now. They assisted us, not only with funds to run the programme, but also with the skills and direction to achieve what we are able to achieve at this point. We are extremely grateful for all their assistance, as well as the interest that they constantly showed in all aspects of our work.

Carol Bews
Assistant Director

FOSTER CARE AND REUNIFICATION SERVICES REPORT



Chriselda Bunu
Manager – Foster Care and Reunification Services

"The more healthier relationships a child has, the more likely he will be to recover from trauma and thrive. Relationships are the agents of change and the most powerful therapy is human love."

Dr Bruce Perry

Most children are born into families who care for them and raise them to maturity. But for some children, this is often not the case. Some of these children, from birth, experience conditions that are not conducive to their wellbeing. They are either abused, neglected, abandoned or orphaned. These children need alternative care arrangements as they cannot stay with their parents and or biological families. Foster care comes into play as an alternative permanency plan for these children that find themselves in need of care and protection.

Our foster parents and their families play a crucial role in offering their homes and love to caring for our children who are in need. Most of our foster parents care for children despite not receiving any financial assistance. They, however, continue to offer love, comfort and security for the children to ensure that they close the gap left by their background. To this end, our foster parents continue to be our pillars and champions.

The year under review started on a back foot with the country on lockdown due to the COVID-19 pandemic. At the start of the reporting year, we were not at work as the whole country was in lockdown. Services began to return slowly towards the end of May, with staff members working on a rotational basis to ensure we complied with the lockdown regulations as presented by the country's president. When returning to work, social workers could not conduct home visits or face-to-face interactions with clients and telephonically managed most of their work.

Recruitment and screening section: The starting point

Our recruitment and screening section is the heart of the department. They are responsible for the recruitment and screening of prospective foster parents. The section faced challenges during the past year as they could not continue with their tried and trusted recruitment drives. Due to the restrictions placed in the country, our social workers found innovative ways to recruit foster parents. As part of this innovation, the Recruitment section looked at using social media and radio to promote our services and recruit prospective foster parents. They were also able to use the snowball sampling technique as a form

of recruiting. Our RSS team also received requests for screening from our CFU department for proposed foster parents primarily related to the children placed in their care. We also received requests from other Child Protection Organisation's (CPO's) and Department of Social Development (DSD) to screen prospective foster parents within our jurisdiction.

"We need to share responsibility. It's easy to say, 'It's not my child, not my community, not my problem.' Then some see the need and respond. I consider those people my heroes." – Fred Rogers

Monitoring and supervision: Continuing the Care

Our monitoring and supervision teams are responsible for ensuring continued care and support for children legally placed in foster care. During the past year, the monitoring team could not conduct group work due to the challenges already outlined. They offered support to children and families through home and school visits, phone calls, and case conferences for children placed within Child and Youth Care Centres (CYCC's).

During the year under review, the Monitoring & Supervision social workers offered support to over 771 children in foster care and over 278 children in CYCC's. The department provided help to over 542 foster parents who are caring for the children. Over 249 biological parents and families were also engaged.

The teams have been successfully traced biological parents and families and worked with them to reunify children with their families. To this end, we were able to reunify 12 children with their birth parents and families.

Achievements/Highlights of the Year

During the period under review, our RSS team received to screen 123 foster parents. Of these, 103 were found suitable to be foster parents. The team was also able to secure placement for 67 children. Eighty-seven foster parents successfully attended training as part of their screening process.



Social workers have shown initiative in working with biological families towards reunification of children with their families. We traced 15 biological parents, resulting in 12 children returned to the care of their biological parents.

Our children have continued to do well with their studies despite the challenges of the pandemic. Fourteen children who wrote their Matric passed their exams, with eight receiving a Bachelor award in their studies. Three students were funded through the Rheinallt Jones and are continuing with their studies.

Challenges

The COVID-19 pandemic brought many challenges in us being able to offer a complete service to the children and their families. The beginning of the reporting year saw the country going into a hard lockdown, which meant minimal services offered to the clients. Following the easing of the hard lockdown and the regulations, our recruitment campaigns were adversely affected as we could not hold recruitment drives as in the past. We were also unable to facilitate group work due to restrictions on gatherings and wanting to ensure that we kept our clients safe and protected. During this period, we also experienced the death of many of our foster parents, which left our children grief-stricken and others needing to find alternative placements. We are grateful for the families who were able to continue caring for our children following the passing of their loved one. Placement breakdowns, especially of older children, continued to be challenging, with 13 breakdowns in the reporting period. Placement breakdowns is a big challenge as it is often difficult to find alternative placement for teenagers. Our Recruitment and Screening Section faced challenges with receiving Form 30's from the Department of Social Development. These delays meant that we could not place children with potential foster parents as they were not cleared. Social workers also struggled to renew orders at court due to the lack of Form 30's and others were unable to finalise Children's Court Enquiries.

Our Recruitment and Screening Section faced challenges with receiving Form 30's from the Department of Social

Development. Potential foster parents were not cleared due to the delays, which meant that we could not place children. Social workers also struggled to renew orders at court due to the lack of Form 30's and others were unable to finalise Children's Court enquiries.

Acknowledgements

Special thanks and acknowledgement go to our foster parents and their families, who continue to serve the children with love and dedication. They continue to offer valued care to our children despite the challenges they face.

We would also like to acknowledge all the stakeholders with who we work to ensure the safety and protection of our children. These stakeholders include the Department of Social Development, various teachers and principals in schools, the psychologists and therapists that offer their support to our children. The different Children's Courts and Presiding officers that we work with daily.

A big thank you to the staff in the Foster Care Department who, despite the challenges in the past year, have worked with pride and passion to serve the children and their families. The teamwork is really appreciated.

Chriselda Bunu

Manager – Foster Care and Reunification Service

Primary SDGs



CHILD ABUSE TREATMENT AND TRAINING SERVICES (CATTS)



"Abuse manipulates and twists a child's sense of trust and love. Their innocent feelings are belittled or mocked and they learn to ignore their feelings. They can't afford to feel the full range of their feelings in their body while they are being abused—pain, outrage, hate, vengeance, confusion, arousal."





Laura Davies

Sebojelo Tseeke
Child Abuse Treatment and Training
Services Manager

Child Abuse can be prevented by not letting it be a secret. It is important to raise awareness about it because children must know that they should feel free and where to report if they are abused.

The future wellbeing of any society depends on the healthy physical and emotional development of its children. Countries have to ensure that their citizens especially children, are protected against all forms of abuse and exploitation. The late Nelson Mandela, former president of South Africa highlighting the importance of a country's children said, "Our children are our greatest treasure. They are the future. Those who abuse them tear at the fabric of our society and weaken our nation"

In line with this statement South Africa ensures that children in this country are protected through various Legislation. This legislation ensures that all children have the same rights, no matter who they are and where they are in the country. Some of the Legislation that operate in abuse of Children's matters are the following:

-  The Constitution (Section 28 of the Bill of Rights, states that every child has the right to be protected from maltreatment, neglect, "abuse and degradation"
-  Children's Act 38 OF 2005
-  The Sexual Offences Act 32 of 2007
-  The Child Justice Act 75 of 2008

Despite these laws, our country has a fundamental disregard for children's rights and a high incidence of violence against children and women. Child sexual abuse is a betrayal of trust. It happens in contexts of trust and dependency, such as family, people known by the victim or people in authority, e.g. teachers, and other children.



The year 2020 was a different year compared to the other years in that COVID-19 affected people's lives everywhere and in all aspects of their lives. South Africa was also not immune from this pandemic. The pandemic resulted in

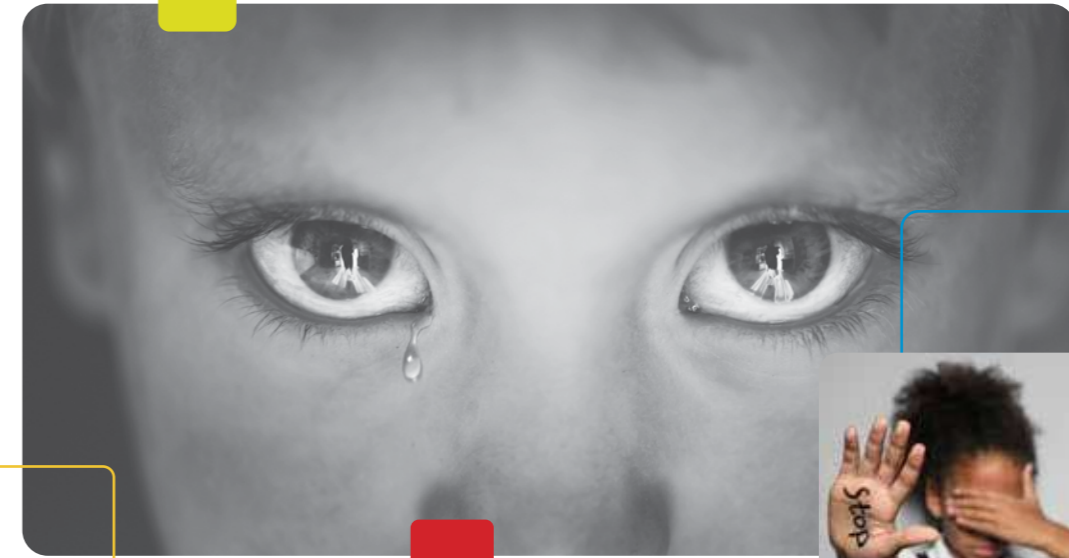
countries going into lockdown and restricted movement to contain the spread of the virus. When South Africa went into lockdown and isolation began, all forms of violence against children and domestic violence began to rise. In many cases, the victims had to spend more time with their abusers. Accessing help from the victims of violence became difficult because service professionals in some organisations worked on rotation.


Research shows that long term results of child sexual abuse may include anxiety and depressive disorders, learning difficulties, substance abuse, eroticisation, poor parenting in later years and an increased likelihood of becoming a perpetrator. Various authors on child sexual abuse agree that the impact of sexual abuse can be understood in terms of the parameters, namely, frequency of abuse, duration of the abusive relationship, the relationship of the perpetrator to the child, age of the child at the onset of abuse, age of the offender, parent's reaction to the abuse when the child disclosed, whether or not force was used, and whether or not abuse was revealed.


Services to victims of child sexual abuse are challenging. When survivors enter the healing process, they are likely to have a damaged or distorted sense of self due to various messages they have internalised about themselves. A child becomes conscious of their own body, and the importance of boundaries early in the developmental process. According to (Winnicott 1965), if these boundaries are interfered with through life experiences, demands, and needs of external reality, the self loses its integrity. This means child sexual abuse may lead to developing a false self in which body integrity can be severely compromised.


Children can further suffer any, or a combination of the following types of abuse:

-  **Physical** –(Intentional use of physical force against the child that results in harm, e.g. beating, burning, biting, injuries that do not match the given explanation)
-  **Emotional or psychological** –(Non-accidental verbal or symbolic acts by parent or caregiver that result in significant psychological harm to the child). The child may feel worthless, unloved, unwanted, and endangered.



 **Sexual** –(An adult or older adolescent abuses a child for sexual pleasure). Signs and symptoms include sexual behaviour or knowledge that is inappropriate for the child's age, inappropriate sexual contact with other children, blood in the child's underwear. Effects of sexual abuse on the victim include guilt and self-blame, flashbacks, nightmares, self-esteem difficulties, depression, and suicidal ideation.

 **Neglect** –(Failure of a parent or a person responsible for the child to provide needed food, shelter, medical care or supervision to the degree that the child's health, safety or wellbeing may be threatened with harm). Neglected children may experience delays in physical and psychological development. It is sometimes difficult to identify sexual abuse in children because they don't disclose it. They often keep the abuse secret and carry it into adulthood. This affects their everyday functioning even in later years because they have learnt not to express their feelings. They live their lives with numbed emotions, unable to express feelings of love, hate, pain, outrage, and confusion.

 **Child trafficking** –(Children and young people are tricked, persuaded or forced to leave their homes or abducted to be forced to work or exploited for sex).

Research shows that child abuse has long-lasting psychosocial consequences that affect all aspects of a person's life. The result of abuse can lead to, among many things, suicidal tendencies, truancy, anxiety disorders, substance abuse, behavioural issues, psychiatric disorders and unwanted pregnancies.

Jo'burg Child Welfare had identified a need for a specialised unit dealing exclusively with child sexual abuse issues in 1990. The department offers various services to sexually abused children and their families. CATTS department also provides prevention services and specialised training of other service providers in the field of childcare and abuse.

Scope of Child Sexual Abuse Treatment and Training Services

Intake (risk and safety assessments)

The assessments are child and family-oriented, and they are informed by research and are participatory. Two hundred and seventy-one people were assisted.

There were a few cases of false reports of child abuse. This often happens when parents are fighting or are in the process of divorce, and each parent wants to get custody of the child/children. These cases are investigated, and the necessary protocol is followed to assess if children are abused.

Therapeutic intervention (individual and group levels)

Therapy is essential in that it provides a fresh perspective on issues affecting one psychologically. Abused children and significant others are in a position to get a better understanding of their emotions. The intervention is targeted towards child sexual abuse victims and their families. The therapist empowers families and abused children with communication skills to convey their emotions, and clients get the psychological support needed in that deep-seated issues get addressed. Their self-esteem, relationships and outlook of life get viewed differently. The therapeutic intervention is in the form of individual counselling and therapeutic group work. These services are rendered from JCW head office and Zamokuhle/Zola Clinic in Soweto. We also have the services of a psychologist that comes to head office. During the period under review, 321 individuals received long term intensive therapeutic intervention.

Statutory intervention

CATTS provides statutory services to victims of sexual abuse and their families. Statutory services ensure that children are protected from further harm.

The process is sometimes lengthy and emotionally draining for those involved. CATTS also provides support and encouragement to victims and their families during this process. The statutory process achieves the dual purpose of protecting children and holding perpetrators accountable for their criminal acts. Eighty-three individuals were assisted through the court processes in the past year.

CHILD ABUSE TREATMENT AND TRAINING SERVICES (CATTS) CONTINUED

Nthabiseng Thuthuzela Care Centre

Thuthuzela Care Centres are one-stop facilities based in public hospitals introduced as an integral part of South Africa's anti-rape strategy, aiming to reduce secondary trauma for the victim, improve conviction rates, and reduce the cycle time for finalising cases. Survivors of rape are offered the necessary services in one place with all the required resources. The CATTS department has two social workers and four auxiliary social workers at the Nthabiseng Thuthuzela Care Centre (TCC) inside Chris Hani Baragwanath hospital. Their role is to provide trauma containment, counselling and empowerment, and the provision of relevant information, prevention of secondary traumatisation and effective referrals to relevant stakeholders. Cases of child rape survivors needing long-term therapy and statutory intervention are referred to CATTS for further services. Other services rendered by the staff at Nthabiseng are community outreach, parenting skills programme training and group work with survivors and their families. The services at TCC reached a total of 1,300 people.

CATTS training services

The training department is responsible for in-service and external training, targeting people from all walks of life. CATTS meets the needs of the professional community, lay counsellors and community members. Six of CATTS' courses are registered for CPD points with the South African Council of Social Service Professions (SACSSP). The CATTS department is also responsible for student coordination and placement. Six, fourth-year students, and seven social auxiliary work students were placed in the organisation's different departments for one year for their practical work. Social work students in different levels of study from various universities still come to the department for observation and completion of their assignments. A total of nine students were assisted during this period.

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Community outreach initiatives

The CATTS department also works on a preventative level. CATTS is still actively involved in rendering community outreach initiatives, community-based and targeted towards children, carers, parents, and helpers, and we also collaborate with other stakeholders. During the period under review, presentations on child abuse, rights and responsibilities of children, parenting skills, human trafficking, and other relevant topics were presented at schools, community forums, community-based organisations, and churches. The CATTS department also participated in national events such as Child Protection Week, Substance Abuse Week, HIV/AIDS Awareness, 16 Days of Activism of No Violence Against Women and Children. A total of 800 people were reached on awareness and training during this period.

The department's strength is embedded in the fact that it is a specialised department providing specialised services on cases of sexual abuse. Referred matters receive the urgent attention that is warranted. The decentralised services result in increased accessibility. This service is supported by the provision of a high quality of in-service training for the organisation, community outreach initiatives, and a psychologist's services.

It is in our hands as a country and organisations in the helping professions to stop the cycle of abuse, neglect, violence and exploitation of children.

I want to take this opportunity to thank the staff and Assistant Director for the support given to me in the management of this programme.

Sebolelo Tseeke

Child Abuse Treatment and Training Services Manager

Primary SDGs



THEMBALETHU SKILLS AND ECONOMIC EMPOWERMENT CENTRE



Sebolelo Tseeke
Thembaletu Manager

"Education is the most powerful weapon which you can use to change the world."

Nelson Mandela

The Thembaletu programme is based in the Johannesburg CBD, at the Old Drill Hall, 10th Twist Street, corner Plein and Twist streets. The programme falls under the auspices of the Child Abuse Treatment and Training Services. The programme is funded by the Department of Social Development under the Sustainable Livelihoods Programme. The Sustainable Livelihoods Programme puts emphasis on strengthening the capacity of the poor to enable them to take initiatives to secure their own livelihoods. The objective of this programme is to reduce poverty and inequality by generating employment among poor household into sustainable livelihoods and toward economic stability.


In line with the government's welfare to work policy, that encourages unemployed people and others receiving state benefits to find a job by providing job training or paying a fee to employers, some trainees are recruited from clients receiving services from JCW, namely, unemployed parents of children receiving services and other clients from other centres of JCW. The trainers must try by all means to place trainees in employment after completing training. Unemployed people are encouraged to bring about positive change in their lives by acquiring a skill that will change their circumstances. To quote Barack Obama on change, he says "Change will not come if we wait for some other person or some other time. We are the ones we've been waiting for. We are the change that we seek".


Like other programmes, it was also negatively affected by the COVID-19 pandemic in that face-to-face training had to be halted when the country was under levels 4 and 5. The Department of Social Development cut funding for some programmes they funded in the past. This meant fewer people were trained compared to other years. This made the situation worse in that many unemployed people who could have received training in order to acquire a skill could not. This means their home circumstances of poverty could not be improved, keeping in mind that the country is faced with a high rate of unemployment. Many South Africans, especially

Black youth are faced with a high rate of poverty and unemployment. Unemployment results in personal and social costs which includes severe hardship and poverty, debt, homelessness, family tensions and breakdown, boredom, alienation, shame and stigma, crime, erosion of confidence and self-esteem. Some of the poor who lived in rural areas have also migrated to the cities in search of greener pastures, making the situation of unemployment worse.

Despite the above-mentioned challenges, Thembaletu has successfully provided skills training programmes and business skills. Some people who acquired the skills at Thembaletu are presently economically active.

The centre has an information desk which is an outreach activity that seeks to assist and reach the young unemployed women and men who mostly live in the Johannesburg CBD. The programme seeks to encourage the women and men to visit Thembaletu and access services that are being rendered. The activities undertaken are:

 **Life Skills Programme**

 **Security training**

 **Computer training**

- Referral of young women and men to other service providers.
- Networking with other relevant service providers to explore the possibility of joint ventures.
- 127 people were reached during this financial year.

Life skills training

The life skills training is a two-week course that covers the following topics: Taking control of your life, substance abuse, communication, parenting skills, conflict resolution and personal hygiene. 120 people benefited from the programme. The beneficiaries are able to apply the skills in their own lives.

THEMBALETHU SKILLS AND ECONOMIC EMPOWERMENT CENTRE CONTINUED

Basic computer skills, cashier and waitressing

This is a two-week programme and covers the following:

Introduction to computers, Microsoft Word Level 1, Excel Level 1, Internet and cashier and waitressing.

Trainees also receive business skills that allow them to market themselves.

80 people received computer training.

The cashier and waitressing training were not offered during this financial year.

Security guard training

The qualification includes grades E, D, C, B and A. The trainees are taught how to use security equipment, apply legal aspects in a security environment, give evidence in court and demonstrate knowledge of the Firearms Control Act. The trainees are linked with prospective employers for placement. 10 people received the security training.

All security guard trainees are given an opportunity to attend the Life Skills and Basic Computer Skills.

Community outreach

Thembaletu reaches out to the communities surrounding the CBD by raising awareness and education in various subjects viz. child abuse, parenting skills, HIV/AIDS education. 97 recipients were reached.

Sebolelo Tseeke

Thembaletu Manager

Primary SDGs



ELTON JOHN MASIBAMBISANE COMMUNITY HOME BASED CARE CENTRE



"The health of our employees is our highest priority. At the same time, however, business continuity has to be endured."

Nare Manamela
Manager: Elton John Masibambisane Community Home Based Care Centre

Background and profile

Elton John Masibambisane Community Home Based Care Centre is one of JCW centres that was established in 2003 and officially opened in 2005 by Sir Elton John. The translation of Masibambisane is 'Let's Pull Together' and is based on a service model to retain orphans in their community of origin by enabling them to continue functioning as a family unit. This centre provides services to orphaned and vulnerable children and their families around Slovo Park, Eldorado Park Ext 8 and Kliptown-Mandela Square. Masibambisane OVC programme creates an enabling environment to respond to challenges of poverty, abuse, education, chronic illnesses and reduced HIV/AIDS stigma and discrimination through outreach programmes. It ensures that vulnerable children and their families have access to social services. The programme remains the mainstay of JCW prevention and early intervention programme as the services rendered to children prevents them entering into statutory programmes in Eldorado Park.

Early Childhood Development Programme

Masibambisane has increased the scope of work as it is now implementing the Early Childhood Development Programme (ECD) for children who are not only affected and infected by HIV/AIDS. The receipt of the final certificate from the City of Johannesburg for the registration of the centre to provide early childhood development services to 73 children has increased the potential of making Masibambisane a financially sustainable programme once the other processes have been finalised through GDSD (Gauteng Department of Social Department). The ECD registration with GDSD has been completed with approval for 40 children. The funding application panel with GDSD has also been completed pending signing of the SLA (service-level agreement) Masibambisane provides a safe, healthy and secure place of care to children, which ensures that their physical, medical, educational, spiritual, psychological and recreational needs are met. The programme facilitates active learning to 40 children aged three to six years old, providing a variety of developmentally

appropriate learning activities, such as: exploration of the natural world, early literacy, early numerical mathematics, drawing and speaking, listening and communication. The DSD ECD department conducted a COVID-19-compliance monitoring site visit and issued the centre with Form 5 (confirming compliance of ECD Certificate) in terms of section 72(2) Disaster Management Act, 2002, (Act No 57 of 2002), which approved the centre to re-open after closing for seven months due to the national lockdown caused by the COVID-19 outbreak.

Challenges

The COVID-19 pandemic affected early childhood learning activities when it closed for seven months. These disruptions meant that children had to stay at home and were unable to attend early childhood education and were entirely reliant on their caregivers for nurturing care and to meet all of their developmental needs (physical, emotional, social and cognitive).

Aftercare programmes

Life Skills Programme

Life skills are the abilities for adaptive and positive behaviour that enables individuals to deal effectively with the demands and challenges of everyday life. Despite of the COVID-19 pandemic, the centre managed to reach 101 children between the ages of seven to 18 years old through the Life Skills Programme where they acquired knowledge regarding better ways to communicate with others, developed their self-esteem and learnt to take responsibilities for their actions, became more mature and adult and able to make informed choices and decisions. Topics discussed during life skills programmes are jointly decided on by children and careworkers. Life skills contributed to increasing children's knowledge about health issues and helped them to identify risky situations and be able to respond in ways that mitigate the risks.

Through this programme we managed to provide a space for children to safely share experiences with their peers, to build the knowledge and develop the skills that are

ELTON JOHN MASIBAMBISANE COMMUNITY HOME BASED CARE CENTRE CONTINUED

most pertinent to their lives, as well as empower them to make positive life decisions. In most cases, it is the only channel available to do so and is of particular importance when children have no other way to access honest and comprehensive information.



Masibambisane tutorial support programme, reading club and learner advancement group

Educational support is one of the core programmes of the centre. This programme dedicates a specified amount of time to assist children with their homework, assignments and researches. Children bring along their books on specific days for homework assistance by the care workers. For those who need to research for their work on the internet, staff members are able to assist them with researches, monitoring them while using the computer. This is another way of training/teaching children on how to use computer/internet for information. School visits were conducted to ensure that children attend school regularly and monitor their school performance with feedback from the teachers as well as their school reports.

The Reading Club is a programme that helps children to improve their reading and spelling skills and also instil the culture of reading. In the reporting period, 95% of children who attended the programme achieved their fourth term examinations. Children who read often and widely get better at it. After all, practice makes perfect in almost everything humans do, and reading is no different. Reading improved children's concentration, vocabulary and language skills. Children absorb information on how to structure sentences and how to use words and other language features effectively in their writing and speaking. The centre partnered with the Learner Advance Group that facilitated career guidance sessions with children from Grades 8 to 12 on Saturdays. The programme helped children with choosing appropriate subjects for their career path.

The centre partnered with Learner Advance Group (LAG) that facilitated career coaching sessions with children from grade 8-12 on Saturdays. The programme helped the children with choosing appropriate subjects for their career path, encouraged learners to take full responsibility and accountability for their learning. Grade 12 learners were supported with defining the desired professions or jobs, and link these to actual qualifications and set of skills required after Matric. Grade 12 learners were individually supported in preparation for final year examinations as well as tertiary admission applications. The centre had two children who were in matric, one passed with Bachelors and the other one could not make it.

Art, recreation and sport (ARS)

The centre provided children with safe space/environment to voice their concerns and explore their talents. We provided them with a sense of belonging and a sense of discovery. We are delighted that we can give children an opportunity to discover and showcase their talents. However, the global outbreak of COVID-19 has resulted in the programme not being fully implemented on a regular basis, in order to safeguard the health of our child beneficiaries and others involved.

Parenting Skills Programme

Parenting skills it is a face-to-face programme that aims to support and strengthen existing parenting abilities and promote the development of new competencies, so that parents have the knowledge and skills needed to carry out child-rearing responsibilities. As the programme was cancelled due to the pandemic, better ways of implementing the programme were explored. Sending bulk SMS messages on tips for good parenting to adult beneficiaries was tried but it was not successful. Other safe alternatives will be explored to ensure that parents receive informative tips on parenting skills.



Legal Clinic

Lawtons Africa attorneys have been providing presentation on legal topics/issues (Sexual Offence Act, rape & other offences, Children's Act, custody and access, drafting of wills etc.) and pro bono legal consultations to beneficiary caregivers and Eldorado Park, Slovo Park, Kliptown community members. Feedback received from participants was that the sessions were very beneficial to them especially those who are in the battle of their children's custody and the ones that have been sexually abused with no legal representative. Beneficiaries and community members. It was unfortunate that the programme had to be cancelled/postpone to the year 2021 due to Coronavirus outbreak.

Nutrition support (daily meals and monthly groceries)

The KFC-ADD HOPE initiative sponsored monthly groceries to cook balanced meals for all children, both ECD and aftercare. Throughout the various levels of lockdown, beneficiary parents have been collecting hot meals (lunch box) for children daily as children were not allowed at the centre and 10 160 plates of meals were served to those child beneficiaries for a period of 11 months during their centre programme closure. Through sponsorship and support from KFC's Add Hope initiative and DSD, we provided food parcels – on a monthly basis – to 191 registered family beneficiaries. We also provided 775 families monthly with fortified meals sponsored by KFC as part of poverty eradication in the beneficiaries' households. COVID-19 left many families in destitute, Jo'burg Garden Club and friends offered a helping hand by donating food parcels to those needy families.



Christmas party

About 212 Masibambisane ECD and After Care Children celebrated their Christmas party with JHB Garden Club. They brought smile to children's faces and made them feel special as well as making their Christmas a memorable one by giving each and every child a Christmas gift that consisted of Christmas clothes, shoes, school uniforms, stationery, toys, sweets etc. All children were delighted with the gifts.


Awareness Campaigns


16 Days of Activism door-to-door Awareness Campaign was conducted at Slovo Park, Kliptown and Eldorado Park. Awareness about GBV was raised, community members were empowered to speak up against GBV and sharing contact numbers where they can report cases of GBV. In total, 522 people were reached through the campaign. The centre further commemorated World AIDS Day on 1 December 2021 at Eldorado park Ext 8 taxi rank terminal point doing one-on-one HIV/AIDS talks-the importance of knowing their HIV status by going to test at their nearest healthcare facilities and treatment adherence, reminded them about preventative measures, encouraged them to love, care and support those who are affected and infected by HIV/AIDS. Commuters were also given hope, love and faith that living with HIV should not stop them to live their lives to the fullest, that they should live a healthy lifestyle, eat healthy, exercise, take medication, stop drinking and smoking etc. Distribution of HIV/AIDS pamphlets with more information on positive lifestyle, red ribbons to show support towards PLHA and condoms to help stop the spread of this virus and practice safer sex.





ELTON JOHN MASIBAMBISANE COMMUNITY HOME BASED CARE CENTRE CONTINUED


Challenges


 The COVID-19 pandemic affected us and the beneficiaries badly. The aftercare programme activities closed for a period of 11 months. Children were not allowed at the facility while parents were only allowed for emergency cases. Some activities were not fully implemented while others were completely cancelled.


 Community members lost their jobs due to the COVID-19 outbreak and that increased our number of vulnerable clients/cases.

 Increased number of our beneficiaries experienced domestic violence.

 The majority of community members lost their jobs and were unable to support the centre's bakery as previously, which led us to stop baking scones and biscuits for income generation as we were running at a loss. We lost about approximately R10 000 in income during lockdown.

 The number of home visits to clients were stopped as people were afraid of contracting the virus.


 Client service was compromised as staff worked on rotation with limited physical client contact.


 Children were not fully supported academically as they were unable to attend the centre regularly due to COVID-19 regulations.





Achievements of the year


Though the COVID-19 outbreak affected the whole world, the centre worked hard and accomplished the following:


 Johannesburg Garden Club brought a smile to our 206 beneficiaries' faces by giving them a special Christmas, donating Christmas gifts, such as clothes, shoes and school material.

 In total, 22 EPWP volunteers were successfully trained on Chance to Play and received facilitation skills that improved their work performance.

 Three EPWP volunteers completed an accredited Child and Youth Care Work Course, and are awaiting certificates/graduations. This improved the skills capacity of staff members.

 One child beneficiary passed Grade 12 with a bachelor's degree and continued with his studies in a higher institution of learning.

 The centre successfully reached 1 241 individuals through awareness campaigns (16 Days of Activism, World Aids campaign).

 Two family beneficiaries were supported by social auxiliary workers in the successful process of obtaining their children's birth certificates from Home Affairs after going through paternity testing and court processes.

Acknowledgements

Thank you Masibambisane staff members for your dedication and hard work, protecting, supporting and caring for our beneficiaries. Your hard work does not go unnoticed. You are highly appreciated for your special commitment and expertise.

Thank you, the LAG Team: for giving our children hope for a brighter future. Lawtons Africa for equipping Eldorado Park community with insight and legal information. KFC-ADD HOPE for ensuring that children and their families do not go to bed on an empty stomach. The Johannesburg Garden Club for its loyal support in bringing a smile to all children and making their Christmas a memorable and special one. The Department of Social Development for its committed support to staff, children and the families we work with.

Nare Manamela

Manager: Elton John Masibambisane Community Home Based Care Centre

Primary SDGs



PRINCESS ALICE ADOPTION HOME



Jo-Anne Schermeier
Senior Manager/Fundraiser: Princess Alice Adoption Home

Princess Alice Adoption Home (PAAH) is a child and youth care centre that specialises in providing residential care for up to 30 babies and toddlers. The babies have either been consented for adoption or have been abandoned. Some are high risk and others have a level of special needs that our staff are qualified to manage. The majority of children, with proper care, are healthy and thriving.

Traditionally, we cared for babies from birth to two years. In December 2020, the Department of Social Development extended our registration to care for children up to age of three years old.

In October 2020, the Home marked its 90th Anniversary. Sadly, because of the COVID-19 pandemic, the anniversary passed by quietly and we have postponed all events until the vaccination programme has rolled out and lockdown restrictions are lifted.

We are grateful to our partners and donors who help us to meet the children's needs in the best way that we can.

COVID-19

The period under review will forever be synonymous with the COVID-19 pandemic and the widespread impact that it has had on all of our lives and livelihoods.

Just prior to the first lockdown restrictions were introduced in March 2020, we altered the shift system for our caregivers and general assistants to minimise the movement in and out of the centre. We accommodated our staff on premises as far as possible and provided basic meals until the end of August 2020. This obviously had an impact on our budget but was successful in reducing the risks associated with COVID-19 transmission.

One of the biggest changes brought on by COVID-19 is that we have not been able to welcome volunteers or visitors throughout the whole period. Our volunteers have always been an integral part of our operations and their absence is felt every day. We cannot wait to welcome them back.

The Granny Programme continued to operate, but on a rotational basis to ensure social distancing between the Gogos. This is not ideal in terms of regular opportunities

"As always, public support and volunteers carried us through the challenging times and also celebrated with us during the successful times."

for one-on-one bonding with the children but does enable daily stimulation for all of the little ones. This is especially important in light of the absence of volunteers from the nursery.

Our little ones adapted to the new lifestyle but obviously they are more socially isolated than they were before COVID-19. Our own experiences with living in lockdown have made us more sensitive to how it feels to be isolated from the wider world around us and how it must feel to develop in a children's home.

During the months of lockdown levels 4 and 5, there was no movement of children in or out of the centre and we were thrilled when the courts and the Department of Social Development began operating again.

Another big impact of the COVID-19 pandemic is the reduction of donations and donations in-kind. We are very grateful to the community who have supported us but fewer visits to the Home has meant that there are fewer donations.

Our children

| | |
|--|----|
| Babies/toddlers cared for – | 46 |
| New admissions – | 15 |
| Adoptions – (of which seven were local adoptions and two were inter-country) | 9 |
| Placed in unrelated foster care | 1 |
| Placed in related foster care | 1 |
| Reunited with biological family | 2 |
| Transferred to alternative child and youth care centre | 2 |

During the year, we cared for one HIV positive child and four babies with intensive special needs. Therapies were either placed on hold during the months of lockdown or were held on virtual platforms.

We are very grateful to Dr Janet Lumb and the therapists at Thusanani Children's Foundation for their ongoing professional services.

Our Granny Programme

The Granny Programme completed its first full year as a programme funded by Spence-Chapin. The Gogos visit the Home five mornings a week (currently on a rotational basis) to ensure that the babies and young children receive individual attention, stimulation and that each of them has the opportunity to bond with a consistent primary caregiver. The Gogos are paid stipends to cover transport and related costs.

The funding from Spence-Chapin stabilised the programme and under the guidance of the appointed manager and coordinator, the Gogos get the supervision that they deserve, to the benefit of the babies and toddlers with whom they are bonding.

Our residential care team

For the first time in many years, we had a turnover of staff in the last six months of the year. This was mainly because the state hospitals opened up posts for auxiliary nurses. We were grateful for the many years of loyal service given to us by the nurses who left. One caregiver secured a post as a social auxiliary worker and we are proud of her progress.

Lorraine Mtebele, general assistant in the laundry, took early retirement after nearly 30 years with the organisation. We wish her well and hope that she enjoys her time to relax.

All of the above vacancies were filled.

Sadly, one of our relief auxiliary nurses, Takalani Ndou, passed away after a short illness. The employment of our Home coordinator was also terminated due to her ill health and incapacity.

Five staff members received Long Service Awards of five and 10 years.

Child and youth care worker training

Six of our caregivers attended training to qualify and register as child and youth care workers (this is for compliance reasons but is also of direct benefit to our beneficiaries). Their graduation was delayed because of the COVID-19 outbreak, but they have all registered as student child and youth care workers and their files are being moderated.

Maintenance

Despite the gloomy year, Spence-Chapin funded an upgrade and expansion of the outdoor play areas. The results are beautiful and the project has widened the world for our little ones who get to play in different spaces and with a variety of equipment.

Our laundry also received a boost of new washing machines, which makes a very big difference in the daily life of the Home.

Challenges

Over the past four years, the pace of adoptions has slowed down significantly. As a result, many children spend much longer in our care than is ideal. PAAH was created to primarily provide for the needs of babies. We have adapted, and continue to adapt, to better meet the needs of the toddlers and to ensure that more age-appropriate care is provided for them. We could not have done this so successfully without the help of the Gogos in the Granny Programme and of course, our volunteers when they are able to visit.

As always, public support and volunteers carried us through the challenging times and also celebrated with us during the successful times. We are always touched by people's willingness to go the extra mile in helping us to keep hope alive for our vulnerable young beneficiaries.

Thank you to all our friends and supporters – we do it for the babies and could not do it without you.

Jo-Anne Schermeier
Senior Manager/Fundraiser: Princess Alice Adoption Home

Primary SDGs



OTHANDWENI FAMILY CARE CENTRE



"It cannot be said enough how grateful we are to our amazing sponsors. Your generosity and acts of kindness allow us to provide hope, healing and a home to our beautiful children."

Phineas Phiti
Othandweni Manager

Since 1984, Othandweni has been a loving and a caring home for children who are abandoned, abused, neglected or orphaned.

Othandweni, 'a place of love' continues to provide responsible and safe residential care to 90 children from age 0 to 18 years.

The year 2020 has been a very difficult and challenging one for everyone around the globe due to COVID-19 pandemic. As I sit and write this report, we are still wearing masks, not much activity for children in the centre, no excursions, no external interaction with children, no sports competitions, limited visitors and no volunteers.

During the height of the pandemic, the movement of people was restricted by the government through lockdown policy, in order to control the spread of COVID-19. This unfortunately led to an increase in child and women abuse.

The impact of COVID-19

Donors: Most of our donors were affected by the pandemic and had to ensure that they survived first rather than assisting NGOs. Corporates that used to donate monetary had to cut back. During the height of the pandemic, we could not receive individual donors and international communities (tourists) due to restricted movement by the government. This led to us having a challenge with day-to-day necessities that were previously donated by donors e.g. nappies, clothing, monetary donations, etc.

Churches that used to come and donate and also uplift our children spiritually are no longer coming like before.

Education: Children could not go to school every day as required by the Department of Education in order to mitigate the risk of spreading the virus. Some educators were therefore sending schoolwork via WhatsApp, especially for children doing higher grades. It affected us negatively as we had to ask staff members to use their smart phones to assist the children with homework. Staying at home increased boredom and vandalism increased despite the holiday programme in place.

Staffing: There was a lot of absenteeism due to COVID-19 cases and social isolation. We had to use relief workers, who were paid as they came. This impacted negatively on our salary budget. We also had to source out personal protective equipment (PPE) for all staff and children, which was not budgeted for. For the first time since the inception of the organisation, salaries had to be delayed at the end of May 2021 due to decreased monetary income. Last year staff salaries could not be increased for the same reason.

Volunteer Programme: In order to mitigate the spread of COVID-19, we suspended our international and volunteer programme. This has robbed us of extra hands that assisted us with the day-to-day chores in the centre.

Sporting and cultural activities: We suspended our sporting interaction with other institutions since the beginning of the pandemic. These activities boost the self-esteem of children.

Services: During the height of the pandemic when the movement of people was restricted, this unfortunately increased domestic violence and child abuse. A lot of children needed services at this time but we could not admit as usual because we did not want to compromise the health of our staff and children. The children's court had to close intermittently due to COVID-19 cases and children could not be readily assisted. The social workers were unable to make regular home visits and this has impacted on the reunification services of our children.

Responding to COVID-19

Even with all the protocols in place, we had four of our children and five staff members who tested positive for COVID-19 during the year under review. We decontaminated all of the facility section by section on the same day and continued operating as usual. All our staff members and children were given PPE and sanitisers and every cottage and workstation was also provided with sanitisers. Temperature scans were provided at the main gate and for our nursery section and the children in the cottages and an on-site health questionnaire was developed. This exercise impacted our budget; however, the safety of our staff and children is a priority.

Cottage 6, which usually houses the international volunteers, served as a quarantine site for our children who contracted the disease. Our engagement with other stakeholders had to be adapted, such as therapy sessions for our nursery children with occupational therapists and had to be done online. Some of the workshops, meetings and external training for staff was done via zoom or Microsoft Teams' platform. During the height of the pandemic, we had to reduce the number of staff in the workplace to limit the spread of the virus. The staff members had to take turns to come to work. This was done very carefully in order to ensure that the care and safety of our children were not compromised. In mitigating the spread of the virus, we provided transport for our staff members who were using public transport, especially during level 5 lockdown. Some staff members who were able to work from home were provided with the necessary IT support.

Despite the safety concerns of some of the staff members, we continued to admit children who were in need of care during this difficult time. We are thankful that we did not experience major challenges.

I would like to once more thank the staff members for their dedication and commitment, particularly the nursery staff and childcare workers, in ensuring that our children continued to receive professional service during the pandemic.

Education

Notwithstanding a painful and difficult past, education provides each child with an opportunity to realise his/her own potential and overcome his/her circumstances, even breaking out of the poverty cycle and gaining better prospects in life. The centre continues to ensure that children are offered the opportunity to attend schools that will enhance their educational abilities. A total of 58 children were placed in appropriate schools. Regular communication is being maintained with educators.

Our school going children achieved a 94.4% pass rate in 2020. Children were receiving lessons to prepare for the exams via iPads donated by Nedbank Foundation, which also provided tutors who facilitated online lessons to assist our children with their schoolwork. This intervention assisted our children a great deal in terms of the work they did not understand since contact with teachers was minimal due to the COVID-19 pandemic.

Three of our children were in matric, one attained a bachelor's pass, one achieved a diploma pass and unfortunately, the third child was not successful.

Schools programmes were equally affected by the pandemic and our children were attending as per respective school attendance schedules.

Developmental programmes

Development in the early year of a child is a key determinant of the child's future learning capacity, the ability to interact with others, the ability to develop trust and respect for other people. Among other developmental activities, the children are involved in the following programmes:

Granny Programme

Children are offered an opportunity to form early consistent attachments with significant adults. The programme provides individual stimulation, attention and love from a trusted adult and improves the bonding and attachment skills of the child.

The President's Awards Programme

This is an international programme that aims at increasing the children's self-esteem and enhances their capacity to achieve. Due to COVID-19, the programme's activities were held internally, such as physical skills and community service.



OTHANDWENI FAMILY CARE CENTRE

CONTINUED

Recreational programmes Sport, art and culture

Apart from academic matters, our children are involved in various physical and recreational activities. They continue to participate in sport, dance, choir and art. During the year under review, our children could not participate with various institutions due to the pandemic. All activities were held internally.

Annual Mr and Miss Othandweni beauty pageant

The 2020 Mr and Miss Othandweni beauty pageant could not take place due to the COVID-19 pandemic. This is one of the events which children look forward to every year.

Therapeutic programme

Children continued to receive individual and group counselling from our social workers. Other external resources were utilised to ensure that the needs of all children are met, e.g. psychologists, SANCA, Teddy Bear clinic, Thusanani Children's Foundation, Nicro, etc.

Bereavement

The year 2020 saw the passing of two of our nursery children. This was very sad indeed for everyone at the centre.





We also lost one of the staff members, Minah Skhosane. Minah was one of the first people to work in the centre when it was opened in 1984. May their souls rest in peace.

Christmas

Our children had a most exciting Christmas Day. Staff cooked a delicious Christmas meal for the children and set the table outside in the garden and thank you to Siyabonga Madikane for ensuring that each child received a Christmas gift.

Staff development

Our staff members are critical in ensuring that we render an excellent and professional service to our beneficiaries. The staff attended the following trainings/workshops:

-  Gauteng care leaving workshop
-  EMS training provided by Jabulani Fire Department
-  Dynamics of gender-based violence and child abuse
-  Online workshop on nutrition in the early years

Acknowledgements

The traditional African proverb says, "It takes a village to raise a child". The underlying meaning of this proverb is that raising a child or children is through the help and sacrifice of many.

This year may have been difficult economically to many, but various organisations, corporate: churches, social clubs, community members and the international communities generously supported our work. These include the following:

African Angel tours, African Bank, Avery Dennison, Department of Social Development, Edcon, Gauteng traffic department, General Profiling, Give 'n Gain, Jabulani Fire Department; KFC Add Hope, Mr Kisten, Kupane Funerals, Metix, Moso Consulting Services, MySchool MyVillage MyPlanet, Nedbank Foundation, Santa Shoe box, Sasko, Slif, Sihamba ka Ncane, Spence-Chapin, Synergos, Teddy Bear clinic, Thusanani Children's Foundation, TJ Forstmann Charitable Trust and Woolworths (Glen Vista).

I run out of words to express my appreciation to the consistent contributions the following people made to the betterment of the lives of our children: Mr Khanyile, Siyabonga Madikane (Former Othandweni Resident), Magdalena Platzer (from Germany), Maruping Seage, Dr Nyoka and Mr Sibusiso Mahlangu.

It cannot be said enough how grateful we are to our amazing sponsors. Your generosity and acts of kindness allow us to provide hope, healing and a home to our beautiful children.

My gratitude also goes to our JCW Board, the CEO, Assistant Directors and the entire staff.

Danke Schoen

Phineas Phiti
Othandweni Manager

Primary SDGs



AGANANG



"I must particularly thank all social workers who supervised the learners to ensure completion of the practical component of the training."

**- Admire Moyo
Senior Training Coordinator**





The South African Government White Paper for Social Welfare (1997: 1-2), acknowledges that Social Work practitioners and Social Auxiliary Workers are essential participants in addressing communities and their socio-economic needs. Social Auxiliary Workers support Social Workers in addressing the many social problems experienced by individuals, families, and communities to improve their social functioning.

Jo'burg Child Welfare's Aganang Centre is an accredited training provider with HWSETA (Health & Welfare Sector Education & Training Authority). Social Auxiliary Work is one of the courses the organisation is accredited to train. Social auxiliary work training aims to equip learners with both theoretical and practical knowledge that they can implement in communities to bring about positive changes in their life circumstances.




Social auxiliary work training

Social Auxiliary Work is a one-year FETC NQF Level 4. It consists of 30% theoretical work where the learners attend classes once a week and 70% practical work. They volunteer at a social welfare organisation for four days a week.

The purpose of the Qualification is to equip qualifying learners with the following:

-  **Basic knowledge and understanding of the Southern African context within which social services function and are delivered;**
-  **Understanding of social development in terms of the needs, policies and the role of the social auxiliary worker;**
-  **Basic knowledge of human behaviour, relationship systems and social issues and the ability to address social needs using appropriate social auxiliary work methods and techniques;**
-  **Require the skills to work as a team member and support the social work team.**

The successful completion of the Qualification enables the learner to:

-  **Register with the SA Council for Social Service Professions as a social auxiliary worker;**
-  **Pursue a career and employment as a social auxiliary worker with any employer employing social workers such as the Department of Social Development, Correctional Services and various Non-Government organisations and Community-Based Organisations;**
-  **Pursue a degree in the Bachelor of Social Work (NQF Level 7) qualification.**



SOCIAL AUXILIARY WORK 2020/2021 ENROLMENTS AND TRAINING.

The calendar year 2020/2021 Aganang Learning Centre enrolled three groups, two groups in January and one group in October 2020. The total number of students from these groups is 81.

This calendar year's enrolment was affected by COVID-19 pandemic. Two months into registering the two groups of learners, the centre quickly closed down due to lockdown in the country. The closure negatively impacted the training

schedule, leading to the delay of five months to complete the calendar year. Training resumed in September 2020, and Aganang made adjustments to the training schedule without compromising the quality of training. The classroom setting was adjusted to observe the COVID-19 protocols (social distancing, sanitising, wearing of masks) to ensure the safety of both learners and staff. The two groups enrolled in January 2020 are expected to complete and sign off in June 2021. The third group will finish in October 2021.

Below is the summary of the enrolments.

| 2020/21 enrolments groups | Number of learners enrolled | Drop-outs | Start date | Completion date |
|---------------------------|-----------------------------|-----------|--------------|-----------------|
| January G1 | 24 | 4 | January 2020 | Pending |
| January G2 | 29 | 3 | January 2020 | Pending |
| October | 28 | 3 | October 2020 | Pending |
| Total | 81 | 10 | | |

Acknowledgements

A big thank you to the Aganang team for the dedication to ensuring quality training to the learners and maintaining good standards aligned to required policies and procedures to achieve the departmental results. We extend our appreciation to the various stakeholders such as DSD, NGO's, CBO's for providing opportunities for the learners to do their practical work. I must particularly thank all Social Workers who supervised the learners to ensure completion of the practical component of the training.

Admire Moyo
Senior Training Coordinator

Primary SDGs



NACOSA PROGRAMME



Aileen Langley
Senior Programme Manager: GBVLR in SA: GBV and OVC

The NACOSA programme has placed a burden on the demands of the funder, the fast-paced nature of the programme and accommodation.

Community-based violence prevention and linkages to response in SA (CBVPLR in SA)

Introduction

JCW received a five-year grant from USAID/PEPFAR through NACOSA. The grant commenced in December 2018 and will end in December 2023. The team has expanded from 53 to 87 staff members from October 2020 to address the increasing demands in the communities we serve, and the growth expected by the donor. Targets for COP20 (Country Operational Plan for the financial year 1 October 2020 to September 2021) for the OVC team were doubled from the previous year. GBV services were also expanded to two other sub-districts this year. The contract is renewed every year from 1 October until 30 September of the next year.

It is a community-based programme that aims to address gender-based violence (GBV) and prevent violence with orphaned and vulnerable children (OVC) and adolescent young girls and young women (AGYW). The programme has two main sections, namely GBV and OVC. These two sections also do bi-directional referrals to each other and to other USAID funded partners to ensure that optimum layering of services takes place. USAID/PEPFAR has many other partners that all provide a basket of different services to OVC and AGYW. The purpose of layering of services is to ensure that our beneficiaries receive all the services they need. We are now also expected to report at monthly partnership meetings on bi-directional services. JCW is the only organisation who is funded to provide GBV post violence care (PVC) services in the whole district of the City of Johannesburg.

The programme is led by a senior programme manager for GBV and OVC. OVC has a project manager, four supervisors and 51 care workers who operate at eight different sites in sub-districts D (Soweto), E (Alexandra), and G (Eldorado Park and Orange farm). The GBV team is also led by a project manager, a GBV supervisor and two social workers. There are eight first responders and three linkage officers who offer post violence care and psychosocial support at seven different clinics in sub-districts C (Roodepoort), D (Soweto), E (Alexandra), F (Hillbrow) and G (Stretford and Lenasia South). Although the emphasis on evidence-based results, the programme

is supported by a M&E (Monitoring and Evaluation) team consisting of a M&E manager for GBV and OVC, three M&E officers and eight data capturers. In addition, we also have an administration officer and a finance officer. Salaries of all staff under this grant are fully funded.

GBV services

The GBV first responders are trained and use the lives counselling model, developed by the WHO to support and provide PVC services to survivors of GBV at the clinics. Our linkage officers follow up with clients telephonically in cases where they have been prescribed post exposure prophylaxis (PEP) to encourage survivors to complete the 28-day course. Trauma focused behavioural therapy (TF-CBT) is also offered as a group-based intervention (GBI) to a limited number to AGYW survivors. Survivors for this group are selected by the GBV supervisor and the Department of Health (DoH).

We render these services to survivors of all genders and age, according to the memorandum of understanding (MOU) between NACOSA and DOH. However, only AGYW between the ages of 10 and 24 years are counted towards the target of 5 744. The GBV team is also responsible for demand creation and community dialogues to develop awareness in communities about gender-based violence. TF-CBT groups have also been suspended by DoH due to COVID-19 restrictions.

OVC services

The OVC team implements comprehensive services to OVC beneficiaries and their caregivers or parents. A risk assessment is done by careworkers to ascertain whether children and their families are indeed vulnerable to HIV and violence and render services to ensure that children are safe, healthy, stable and schooled. We also assess which beneficiaries may need or would benefit from services. In addition, we also provide three different group-based interventions (GBIs). Abangane Grief support groups for children who have experienced the loss of one or both parents or caregivers, KidsAlive groups for children living with HIV (CLHIV) and IMPOWER self-defence and assertiveness groups for adolescent girls and young woman (AGYW). (IMPOWER is now officially known as IMSAFER to accommodate strict adherence to COVID-19 regulations).



The targets for OVC for COP20 is 14 421 of which 12 892 should be OVC between 0 and 17 and 1 526 should be caregivers or parents. Altogether, 2 578 of the 12 892 children should be CLHIV. Due to COVID-19, we have had many challenges in implementing group work.

A partnership with ACFS (African Children's Feeding Scheme), an organisation based in Braamfontein but operating in Soweto and Alexandra, and who have been in existence for 75 years, has assisted us in reaching the target of OVCs 0 to 17 years since March this year.

Challenges

All services to beneficiaries have been disrupted due to the COVID-19 pandemic but specifically GBIs have been disrupted because of COVID-19 regulations. All efforts have been made by the respective teams to reach targets and they worked throughout lockdown under challenging circumstances. With the exception of GBI implementation, we are close to reaching our targets. Only two staff members were infected by COVID-19 since the beginning of the pandemic, and they recovered fully. The NACOSA programme has placed a burden on the existing resources at JCW in terms of the demands of the funder, the fast-paced nature of the programme and accommodation.

In conclusion

The impact of this programme on JCW has been significant. It has exposed JCW to USAID funded programmes and the evidence-based aspects thereof. It also assists JCW's financial situation, as it funds between 15% and 30% of the salaries of the support departments, such as the HR, Administration and Finance departments. These departments form a crucial part to ensure the smooth functioning of an organisation the size of JCW. These departments are not subsidised by the Department of Social Development. The NACOSA funding also contributes towards the rent of the organisation.

The CBVPLR in SA programme has the potential to transfer skills to the rest of JCW in terms of the following:

The programme has several GBIs that is evidence based that can be integrated in the general services at JCW as our children could benefit from it.

The programme has a strong M&E component that can be transferred to the rest of the organisation to enhance how we gather and analyse statistics.

The current grant continues until 2023 and we need to maintain good relationships with the funder and continue to perform to the expected standard to ensure further funding.

NACOSA PROGRAMME CONTINUED

Impact of COVID-19 on services CBVPLR in SA funded by NACOSA

Due to the fast-paced nature of the CBVPLR in SA Programme and the demands of the funder of this programme, NACOSA, this programme did not shut down during level 1 of the COVID-19 lockdown. Services in both our GBV and OVC Programmes continued.

The services of first responders and linkage officers continued as normal at the seven sites where we rendered PVC services. JCW had to issue staff members with letters to travel to and from work. It must be noted that higher numbers of GBV cases were reported during this period. Reported cases became less as we moved through the lockdown levels.

The OVC programme had to adjust its services at the time and careworkers and supervisors rendered comprehensive services to their beneficiaries remotely. Home visits were only done in cases where clients could not be reached telephonically. Home visits were superficial, in that care workers rendered 'doorstep' visits, which essentially means that they did not enter the house but spoke to beneficiaries adhering to COVID-19 regulations, such as wearing masks and keeping the necessary social distance. This compromised confidentiality as the homes of beneficiaries are often close to each other. The emphasis of the services was on the health domain and focused on COVID-19 education and prevention. It must be noted that there was not an increase in the reporting of cases of abuse or GBV.

It is also important to note that in this team of 87 staff members who continued to render essential services to OVC beneficiaries and survivors of GBV, only two contracted the virus and recovered. One of our staff also infected another member of staff at JCW. She also recovered. This supports the notion that we can avoid the spreading of the virus by the strict adherence to COVID-19 regulations.

The mental and emotional impact of the virus on our staff cannot be ignored. Our first responders and linkage officers are based at clinics where there are often sick patients and careworkers work in conditions where the working space is often overcrowded. This led to fear of contracting the virus. Many of the staff complained of fatigue, feelings of negativity and despair, lack of concentration and other ailments, unrelated to COVID-19. Some staff members also felt confused by the myriad of contradictory information in the mainstream media as well as social media. It also appears that a minority number of staff members are as afraid of the vaccine as they are of the COVID-19 virus. All the above-mentioned symptoms had a direct impact on motivation and productivity of staff. Managers complained about staff reporting to work late and not meeting deadlines as they used to. The need for ongoing education from reliable sources, support and encouragement in the workplace and looking after the mental wellbeing of our staff is vitally important.

Aileen Langley
Senior Programme Manager: CBVLR in SA: GBV and OVC

Primary SDGs



HONORARY TREASURER'S REPORTS



"Our children are our future and one of the basic responsibilities is to care for them in the best and most compassionate manner possible."

Nelson Rolihlahla Mandela.


Abubaker Siddique Hattas
Honorary Treasurer

The 2020-2021 financial year at JCW has embodied the resilience and compassion of an organisation that has stood the test of time. JCW has faced many challenges in the past but in this particular financial year, COVID-19 had a devastating impact on our country and its people. Our sincerest condolences to those who have lost loved ones and our thoughts are with everyone who has suffered personal or financial hardship during this difficult time.

To our partners, donors, and employees who have shown tremendous dedication, commitment, and support to the most vulnerable in society while navigating these turbulent times, I thank all of you for your unwavering support.

We were not immune to the impact of COVID-19, we were fortunate enough to receive some relief via government TERS programme which was graciously received during the hard lockdown period whereby corporate and individual donations were at a standstill.

Income generated from operations

-  The total JCW revenue (donations received) remained fairly consistent to prior financial year with a slight decline of 1% compared to prior financial year.
-  Government subsidies received remain consistent with prior financial year.
-  We observed a significant decrease in donations received from corporates and individuals in total of 31% compared to prior financial year. The significant decrease was as a direct result of the impact COVID-19 had on our donors that resulted in them experiencing financial constraints.
-  Our special projects donations increased by 73% in the current financial year. The significant increase was due to the introduction in September 2019 of the USAID funded community-based violence programme that is administered by NACOSA. In the prior financial year, this programme had only run for six months compared to the programme running the full 12-month period in the current financial year.

We are grateful to our consistent donors such as Department of Social Development, NACOSA, KFC and Spence-Chapin for their ongoing support. We are further immensely humbled and moved by all donations received from all of our donors that were able to contribute to us even during this period of vast financial pressures you may be experiencing as a result of COVID-19. We wish our long-standing supporters a steady economic recovery.

JCW continues with our efforts to constrain our expenses as much as possible which has resulted in total operating costs restricted to an increase of 5% when compared to prior financial year. The increase in expenses was unavoidable as majority of expenses are inflation linked.

Total salary costs increased by 8% as a result of increased headcount required for the ongoing USAID community-based violence programme. We have been exceptionally privileged to be able to pay 100% of our salaries during these trying times, this is purely due to the generosity of our donors.

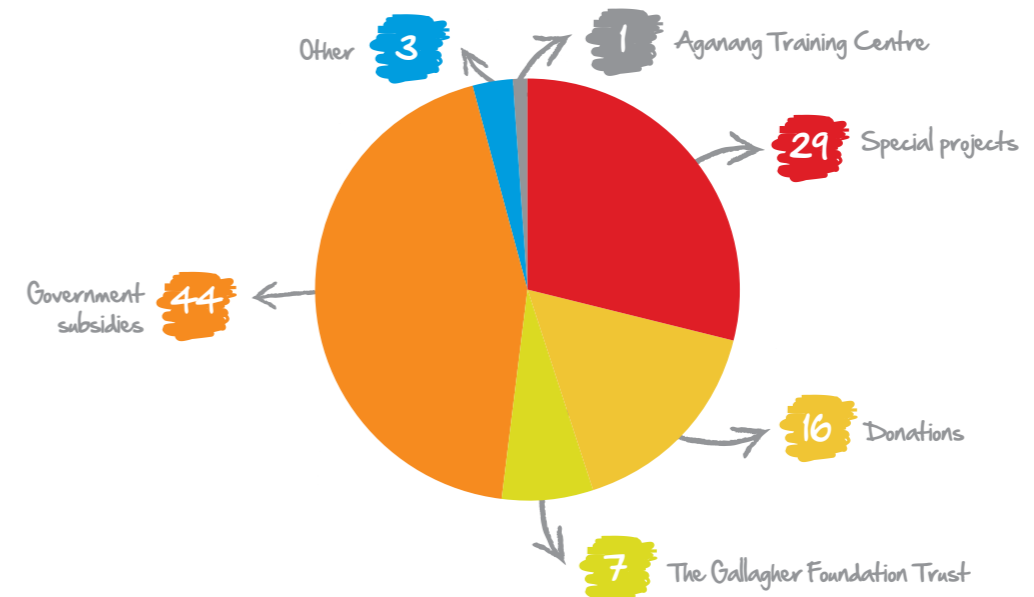
As a result of the fairly consistent donations received and within inflation percentage increase in operating expenditure, JCW concluded the financial year with a loss for the year of just over R1 million.

On behalf of JCW beneficiaries and staff we would like to thank you for your selfless and altruistic support that has been given to the organisation. We look forward to providing the support required to make a positive change to our communities and beneficiaries.

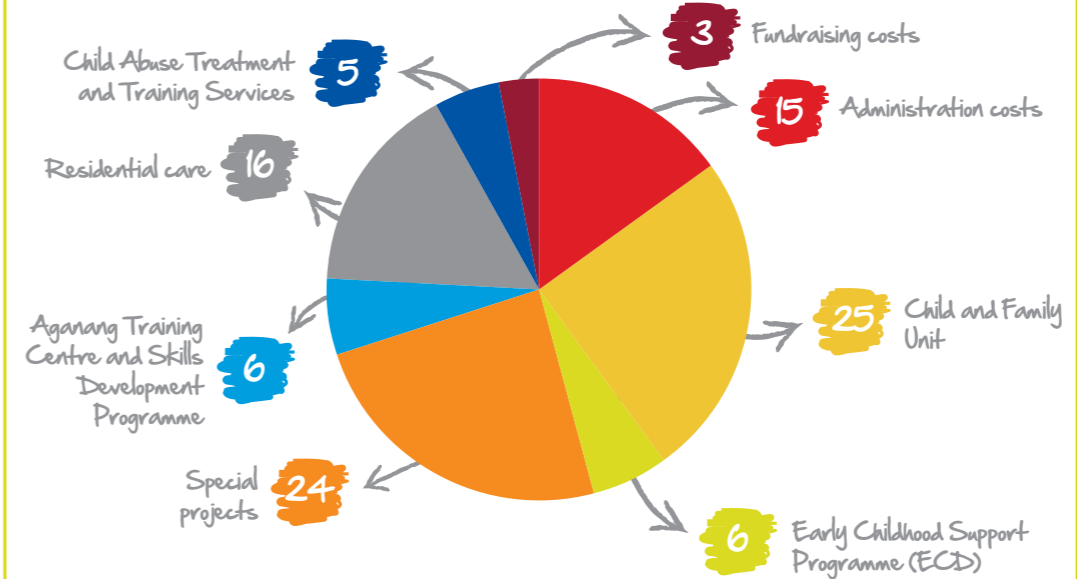
Abubaker Siddique Hattas
Honorary Treasurer

BREAKDOWN OF INCOME AND EXPENDITURE

Jo'burg Child Welfare income breakdown (%)



Jo'burg Child Welfare expenditure breakdown (%)



INDEPENDENT AUDITOR'S REPORT

To the directors of The Johannesburg Child Welfare Society

Opinion

We have audited the audited annual financial statements of The Johannesburg Child Welfare Society set out on pages 8 - 22, which comprise the statement of financial position as at 31 March 2021, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the audited annual financial statements, including a summary of significant accounting policies.

In our opinion, the audited annual financial statements present fairly, in all material respects, the financial position of The Johannesburg Child Welfare Society as at 31 March 2021, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the audited annual financial statements section of our report. We are independent of the entity in accordance with the Independent Regulatory Board for Auditors Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of audited annual financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the International Ethics Standards Board for Accountants Code of Ethics for Professional Accountants (Parts A and B). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Material uncertainty related to going concern

We draw attention to note 26 in the audited annual financial statements, which indicates that the company incurred a net loss of R(1 072 132) during the year ended 31 March 2021 and, as of that date, the company's current liabilities exceeded its current assets by R 3 970 713. As stated in note 26, these events or conditions, along with other matters as set forth in note 26, indicate that a material uncertainty exists that may cast significant doubt on the company's ability to continue as a going concern. Our opinion is not modified in respect of this matter.

Other information

The directors are responsible for the other information. The other information comprises the Directors' Report as required by the Non-Profit Organisation Act 71 of 1997, which we obtained prior to the date of this report. Other information does not include the audited annual financial statements and our auditor's report thereon.

Our opinion on the audited annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the audited annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the audited annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the Audited Annual Financial Statements

The directors are responsible for the preparation and fair presentation of the audited annual financial statements in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997, and for such internal control as the directors determine is necessary to enable the preparation of audited annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the audited annual financial statements, the directors are responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the Audited Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether the audited annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these audited annual financial statements.

INDEPENDENT AUDITOR'S REPORT

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the audited annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the audited annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the audited annual financial statements, including the disclosures, and whether the audited annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

MNB Chartered Accountants Inc.

MNB Chartered Accountants Inc.

Wisani Shirinda

Partner

Chartered Accountants (SA), Registered Auditor

15 September 2021

Place of signature

38 Boerneef Street

Vorna Valley

Midrand

1686

STATEMENT OF FINANCIAL POSITION

AS AT 31 MARCH 2021

| Figures in Rand | 2021 R | 2020 R |
|---|-------------------|-------------|
| Assets | | |
| Non-Current Assets | | |
| Property, plant and equipment | 17 972 634 | 19 203 794 |
| Amount invested with The Gallagher Foundation Trust | 45 458 | |
| | 18 018 092 | 19 203 794 |
| Current Assets | | |
| Inventories | 269 360 | 233 224 |
| Trade and other receivables | 922 322 | 1 776 717 |
| Cash and cash equivalents | 1 818 284 | 3 122 820 |
| | 3 009 966 | 5 132 761 |
| Total Assets | 21 028 058 | 24 336 555 |
| Equity and Liabilities | | |
| Equity | | |
| Reserves | 13 671 956 | 13 671 956 |
| Retained income | (3 590 674) | (2 518 542) |
| | 10 081 282 | 11 153 414 |
| Liabilities | | |
| Non-Current Liabilities | | |
| Finance lease liabilities | 273 118 | 762 336 |
| Operating lease liability | 682 980 | 165 856 |
| Deferred income | 3 010 000 | 3 080 000 |
| Long-term dedicated funds | | 283 774 |
| | 3 966 098 | 4 291 966 |
| Current Liabilities | | |
| Trade and other payables | 1 273 302 | 3 404 945 |
| Finance lease liabilities | 489 217 | 463 662 |
| Deferred income | 70 000 | 70 000 |
| Provisions | 3 968 563 | 3 575 550 |
| Short-term dedicated funds | 1 179 596 | 1 377 018 |
| | 6 980 678 | 8 891 175 |
| Total Liabilities | 10 946 776 | 13 183 141 |
| Total Equity and Liabilities | 21 028 058 | 24 336 555 |

STATEMENT OF COMPREHENSIVE INCOME

AS AT 31 MARCH 2021

| Figures in Rand | 2021 R | 2020 R |
|---|---------------------|--------------|
| Revenue | | |
| Donations | 16 570 382 | 23 879 273 |
| Adoption fees | 347 476 | 967 026 |
| Special projects | 16 546 818 | 9 584 256 |
| Government subsidies | 22 628 754 | 22 463 252 |
| | 56 093 430 | 56 893 807 |
| Cost of services | (5 527 596) | (6 096 549) |
| Gross profit | 50 565 834 | 50 797 258 |
| Income | | |
| Rental income | 64 229 | 44 754 |
| Other income | 179 268 | 329 855 |
| Income from donation and grant | 354 411 | 254 852 |
| Interest received | 86 248 | 180 981 |
| Gains on disposal of assets | | 20 354 |
| | 684 156 | 830 796 |
| Operating expenses | | |
| Auditors' remuneration | (130 586) | (129 665) |
| Bank charges | (146 158) | (134 577) |
| Cleaning | (161 625) | (196 002) |
| Depreciation, amortisation and impairments | (1414332) | (1 587 044) |
| Employee costs | (42 458 513) | (39 306 503) |
| General expenses | (353 920) | (521 628) |
| IT expenses | (221 246) | (308 236) |
| Insurance | (484 555) | (512 892) |
| Lease rentals on operating lease | (1 776 452) | (1 913 748) |
| Levies | (1 561 767) | (1 339 164) |
| Other consulting and professional fees | (880 138) | (668 782) |
| Postage | (1 464) | (689) |
| Printing and stationery | (594 213) | (856 741) |
| Profit and loss on sale of assets and liabilities | (134 919) | |
| Promotions | (16 913) | (201 015) |
| Repairs and maintenance | (580 398) | (760 504) |
| Secretarial fees | (20 842) | (34 071) |
| Security | (712 150) | (548 527) |
| Telephone and fax | (519 352) | (678 349) |
| | (5 2169 543) | (49 698 137) |
| Operating (loss) profit for the year | (919 553) | 1 929 917 |
| Finance costs | (152 579) | (146 938) |
| (Loss) profit for the year | (1 072 132) | 1 782 979 |
| Other comprehensive income | | |
| Total comprehensive (loss) income for the year | (1 072 132) | 1 782 979 |

FUNDRAISING – GOODS IN-KIND, EVENTS AND INDIVIDUALS



"Your continuous support and kind words helped us through our disheartened times. Knowing that there are still people out there who, although also suffering with their issues, will still assist others in need, is a dedication in itself."

Maria Grigoropoulos
Fund Developer – Individuals/Goods-in-kind/Events and Communications

Goods in-kind/individuals/events/communications

The JCW financial year 2020 started on 1 April and it coincided with Level 5 lockdown as per government regulations in a bid to combat the spread of COVID-19. Needless to say, this was an unusual phenomenon that we were faced with as an organisation and not being prepared for what came next is an understatement.

Thirty-five days of lockdown level 5 started and our head office doors were shut. The management and staff had to ensure though that we could still assist with any queries that came to us for help.

During this lockdown period, food parcels were distributed to those who needed. Social work service queries were still being conducted remotely, children were kept safe at all our residential care facilities as they needed to be assured that they would still be taken care of and safeguarded from harm. The centres' staff went over and above to guarantee that this was so. All volunteer activities were stopped and this made our children sad.

Our most tragic outcome of the lockdown was that all events and goods in-kind fundraising activities needed to stop immediately. JCW could no longer collect in-kind donations and the charity shop doors had to close. All events, although postponed till further notice, were cancelled later in the year. This resulted in income loss and the tally of beneficiaries that could have been assisted with this income was slowly decreasing.

After the level 5 lockdown was lifted, things were never the same. The donors' focus was shifted to new attention of the despondency that many South Africans had lost their income due to their companies and own businesses having to close, and this due to their own income loss. JCW was a tragic result of many donors not being able to donate to us any longer or many donors who significantly decreased their donations because of that. How could we expect it from so many people who are now also seeking new employment. How could we expect this from donors who are trying to recover what they once had. JCW's income was greatly reduced. JCW was in trouble!

During the lockdown stages, more and more abuse and neglect occurred, and because of this, more beneficiaries needed guidance and help. Beneficiaries still needed assistance. Beneficiaries were still hungry. Beneficiaries still needed to be taken care of. Beneficiaries increased tenfold, yet we as an organisation, could not turn away a

cry for help. So we helped, even though our income was not what it used to be.

Fundraising had to change. We could no longer do what we have always done

As the 'New Normal', we have increased our virtual fundraising campaigns. We have changed events to cater for a virtual capacity. We have increased ways in which one can donate by adding ZAPPER and Quicket QR codes. We have electronically increased our payment methods for easier ways of giving. We are being more visible on the social media space and volunteering is also done virtually, although we dearly miss our physical volunteers a lot. We continue to cater for donors that give us goods-in-kind and appreciate it immensely. Our charity shop is limited in the days that it is open, but every little bit counts and we are not ungrateful. We urge you to subscribe to our newsletter where you will be able to read up on all our great stories and positive outcomes of our children's lives.

I would like to thank each individual donor who continued to donate to us through all lockdown levels in April 2020 to March 2021. Your continuous support and kind words helped us through our disheartened times. Knowing that there are still people out there who, although also suffering with their issues, will still assist others in need, is a dedication in itself.

Individual donors and corporates – you are angels in disguise and on behalf of the children in JCW's care, I thank you from the bottom of my heart for thinking of us as your first choice when giving your hard-earned money and possessions to save even one child. We are still in critical mode as COVID-19 recovery is extremely slow, however, knowing that we have dedicated donors such as yourselves in our corner makes the future looking better.

I ask that you take care of yourselves and continue to be healthy and safe.

Maria Grigoropoulos

Fund Developer – Individuals/Goods-in-kind/Events and Communications



CORPORATES, TRUSTS AND FOUNDATIONS REPORT



"The things you do for yourself are gone when you are gone, but the things you do for others remain as your legacy."

Kalu Ndukwe Kalu

Leigh Roos
Fund Developer – Corporates, Trusts and Foundations

Why do we do what we do? so that no needy, vulnerable or orphaned child is left behind without protection and care.

All South African children have equal rights under the Constitution, but sadly the worlds into which they are born and their opportunities in life are unequal.

I have to firstly say a **huge thank you** to all of our donors. We are so grateful and humbled to have received donations and support from our loyal followers during the trying and difficult financial times that everyone has experienced due to the COVID-19 pandemic. You all bring a unique value to JCW.



How do we begin to describe this last year!!!

We, at JCW, have certainly been challenged during this last year. The donations received have been a great deal less than in previous years, and we had to make many internal changes, and our staff have also had to make many sacrifices. However, as always, our work in the year under review has remained focused on our core mission – that of being a protector of, and advocate for, the safety, security and healthy development of needy and vulnerable children.

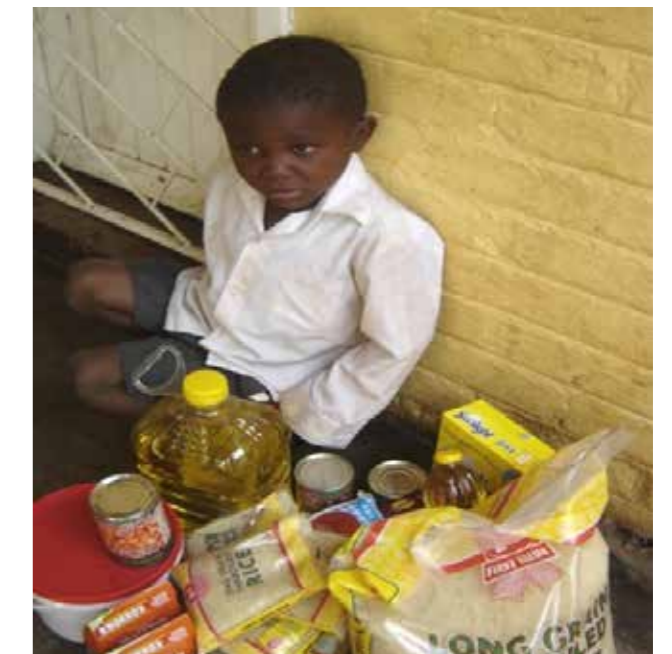
JCW is a non-profit organisation (NPO) founded in 1909. We provide a range of direct services to abused, abandoned, neglected, orphaned and vulnerable children (including those infected or affected by HIV/AIDS) in the greater Johannesburg area of South Africa. We take pride in the fact that we are one of the oldest

NPOs in South Africa. We celebrated 111 years of service this year to children in need, their families and the wider community.

Only with your continued support will we continue our growth and assist even more vulnerable children.

JCW is incredibly grateful to the KFC Add Hope feeding campaign that supports the feeding of our children through the R2 that the KFC customers donate when they purchase a KFC meal. Every cent of the R2 is used to feed children. Without this R2 support from KFC Add Hope, we would undoubtedly have been in a very critical situation.

THANK YOU, KFC ADD HOPE, AND YOUR CUSTOMERS, FOR YOUR LOYAL SUPPORT. We could not do this without you.



CORPORATES, TRUSTS AND FOUNDATIONS REPORT



"The things you do for yourself are gone when you are gone, but the things you do for others remain as your legacy."

Kalu Ndukwe Kalu

Leigh Roos
Fund Developer – Corporates, Trusts and Foundations

FIGHT COVID-19 TOGETHER

Unemployment in many of the areas we serve was already at unacceptable high levels, and unfortunately, the pandemic has caused the economic situation to become even direr! These children and families have been harshly affected by COVID-19. We are so grateful to those donors that came to our rescue with food parcels during this time.



The Johannesburg Garden Club has supported JCW for more than 65 years, particularly our Masibambisane ECD & After Care Centre in Eldorado Park. Every year, this fantastic group of selfless and caring people has given beautiful Christmas presents to these children. This annual event is looked forward to with great enthusiasm by the children. In addition, The Johannesburg Garden Club donated a significant amount to us this year as well as food parcels on at least four occasions during the height of the pandemic. We will never know the true impact of their kindness, but I can say that the gratitude from the families was almost tragic in its sincerity.



African Bank has also been a savour in its generous assistance to our Othandweni Children's Home in Soweto. We have received cash as well as essential items and furniture for the children. The highlight for the children was the excellent and entertaining Christmas party that African Bank so generously supplied, to the absolute delight of the children.

JCW has also received support from Standard Bank, ABSA Bank, Deloitte, Sasol and Vodacom staff. We are inspired by the generosity of people who themselves are not sure of their own job security and futures. Thank you to all of you kind and selfless, amazing people.

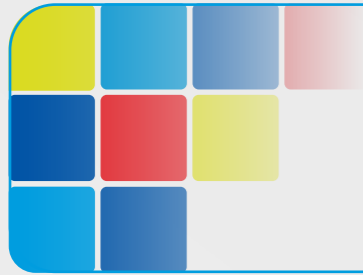
I wish to extend heartfelt and deep gratitude to all of the other businesses, large and small, who have supported us, as well as the Foundations and Trusts. THANK YOU.

JCW has a passionate, dedicated and reliable staff; however, the contribution from the public is what completes the circle of care...THANK YOU.

Leigh Roos
Fund Developer – Corporates, Trusts and Foundations



SPECIAL THANKS TO DONORS



Just a note to say ...

Our appreciation is all we can give for your kindness and generosity that you have shown towards JCW, a home to many children in need.

Your big-heartedness and compassion are invaluable to us. We appreciate you from the bottom of our hearts.

We will always be grateful for what you have done to help us, even though the trying times of COVID-19. The donations of goods-in-kind and monies from corporates, trusts and foundations, and from the Individuals that have given in 2020-2021, has ensured that we continued to have a safe place for children to stay and warm food in their bellies.

**This brings sincere thanks.
For the lovely gift you sent.
I hope it helps to tell you.
Just how much it meant.**

JCW's significant achievements have always been made possible by the people who have helped build, motivate and support us. We live to serve the well-being of each and every child that needs love, care and a home. In the past 111 years of offering our assistance to abandoned, abused and neglected children, nothing would be possible without people like yourselves.

You have not just made a donation but you have helped a child become more than they could have imagined.

Your dedication towards our initiatives, even through your trying times, will not only keep us strong but will keep us going for many more years to come. We strive to continue offering our services to the children in Johannesburg and this is only made possible through the continuous support and generosity from individuals like you or organisations like yours.



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NOTES



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NOTES



A series of horizontal lines for writing notes, spanning the width of the page below the header and illustration.