



Annual Report 2016/2017

*everyone*  
SHOULD *love* BE ALLOWED  
- *TO* -  
*love*



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## Board of Management

Jeanie Naggan: Chairperson  
 John Pettifor: Vice Chairperson  
 Oletilwe Mogashoa: Treasurer  
 Yvonne Pillay: Board Member  
 Aileen Langley: Board Member  
 Tauriq Keraan: Board Member

## Mission

Our mission is to protect, safeguard and care about children, their families and communities, promoting their rights, wellbeing and dignity.

## Vision

The vision of Jo'burg Child Welfare is to provide holistic child protection services to children in the greater Johannesburg area.

## Value statements

- Providing continuous child centred service delivery that is relevant, evident and value based.
- Ensuring that staff are continuously capacitated and empowered with core competencies and skills that are relevant to the work that they do.
- An organisation with competent staff that act as change agents, contributing to the reduction of poverty and inequality.
- Improving the profile of the organisation and ensure that Jo'burg Child Welfare's image remains relevant and continues to be a voice for children in all forms of media.
- Leadership that is value based, transparent, sustainable and employs good governance to ensure a sustainable organisation.
- Maintaining a high profile, ensuring visibility in communities, advocating for children's rights and forming strategic partnerships which promote the organisation's mission.
- Cultivating partnerships and shares best practices to enhance service delivery and where necessary, capacitates other organisations





Our country has first-rate laws and policies specifically designed to protect children. Set against the backdrop of one of the most generous constitutions in the world, our child protection framework is detailed and impressive. Section 28 of our Bill of Rights powerfully enshrines the rights of children.

**A trove of statutes** and policies herald this provision, as well as the international instruments from which it sprang (the Convention on the Rights of the Child (1989) and the African Charter on the Rights and Welfare of the Child (1990)).

**Actual implementation**, however, continues to show gaping holes. Unable to access basic services, voiceless and vulnerable, many children languish even though the system is designed for them to flourish. A further problem is lagging, sagging government services and squeezed budgets, which will become more squeezed because of the downgrading of our economy. It is in this context that Jo'burg Child Welfare (JCW) and other organisations, have a crucial part.

**JCW provides services** to among the most vulnerable of all children. By doing so, it ensures that, for those it serves, these all-important rights can come to fruition – and the children it reaches are enabled to lead productive, fulfilling lives.

**JCW has a direct** effect on the lives of nearly 50 000 children a year. This reach is considerable and JCW's range of services is generous, expansive and multifaceted. It exists to restore the dignity of children, to safeguard their best interests and to provide them with loving and stable care.

**To give vulnerable children** what our aspirations as a country plus our high constitutional values promise, individuals and organisations must work together with each other. In doing so, we can ensure that interventions have meaning, that they address grievous issues.

**For this purpose**, JCW works closely with government and partner organisations to provide all-round, all-interest-encompassing services. Concomitantly, it has a team of dedicated and committed staff who work together to ensure that all forms of assistance are provided to the children it serves.

**Last year, two** patrons, Zukisa Tshiqi and Edwin Cameron, were privileged to be taken on a tour of JCW's facilities in Johannesburg and Soweto. What we saw moved and humbled us. It also sharpened our knowledge of the imperative importance of what JCW achieves. We warmly and with heartfelt urgency endorse the call for support and assistance.

### **From the Patrons of Jo'burg Child Welfare**

*Justice Edwin Cameron*  
*Basetsana Kumalo*

*Justice Zukisa Tshiqi*  
*Gerry Rantseli Elsdon*



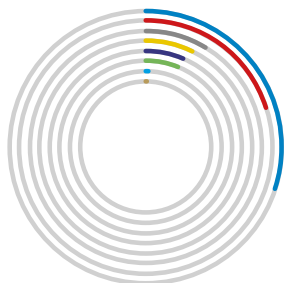


# Extent of services



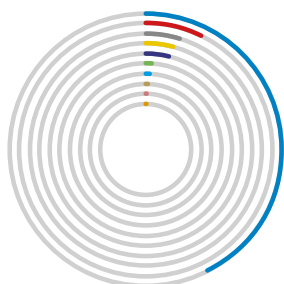
## CHILD AND FAMILY UNIT

### CHILD AND FAMILY UNIT



- **2 111** Number of intakes (a case can include individuals from 1-10 people)
- **1 236** Number of children that received statutory or preventative services after risk assessment
- **467** Cases resolved after brief counselling
- **384** Cases referred to other organisations at reception
- **336** Cases referred to other organisations after proper intake (included in the above)
- **323** Cases accepted for ongoing services (included in the above)
- **32** Number of lost or abandoned children
- **22** Number of children consented for adoption

### ADOPTION SERVICES

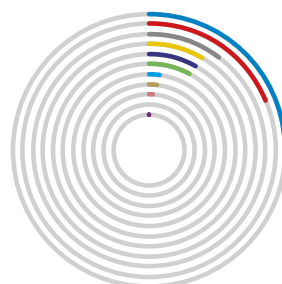


- **1 836** Adoption enquiries (individual and couples)
- **193** Individuals who undertook adoption orientation and training
- **123** Couples or individuals allocated for screening as potential adopters
- **110** Birth mothers assisted
- **104** Post adoption reports
- **33** Same race adoptions
- **21** Families or individuals that made enquiries re-link up search for origin
- **16** Children placed on RACAP
- **12** Inter-country adoptions
- **8** Children with special needs adopted



## FOSTER CARE AND REUNIFICATION SERVICES

### FOSTER CARE AND REUNIFICATION SERVICES



- **890** Children in supervised foster care
- **639** Foster parents supervised
- **325** Foster parents screened
- **258** Children in resident care (child and youth care centres)
- **250** People involved in group work
- **237** Biological parents in reunification services
- **68** Foster parents trained
- **61** Children in supervised care with biological parents
- **34** Children placed back with their biological parents under supervision after successful reconstruction services during 2016/2017
- **2** Children adopted by their foster parents
- **1** Student completed tertiary education

It is often said that change is the only constant in life. Yet humans are evolutionarily predisposed to resist change, because of the risks associated with it. Organisations and people that don't embrace change are bound to lose ground and stagnate.





**CHILD ABUSE TREATMENT AND TRAINING SERVICES (CATTs)**

**CHILD ABUSE TREATMENT AND TRAINING SERVICES**

**13 260**

benefited from services offered by CATTs



**THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT CENTRE**

**LIFE SKILLS TRAINING**

**302**

beneficiaries benefited from this programme



**CHILD AND YOUTH CARE CENTRES, ADOPTION HOMES AND FAMILY CARE CENTRES**

**MASIBAMBISANE PROGRAMMES**

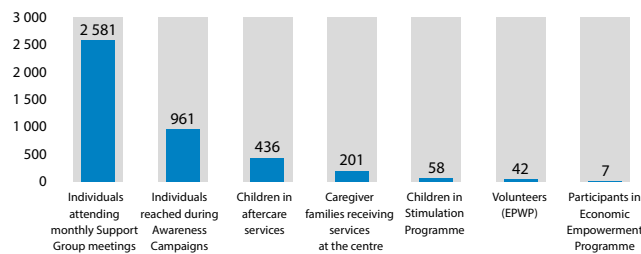
Red Apple Reading Club  
**389**

Vutshilo programme at Masi  
**105**

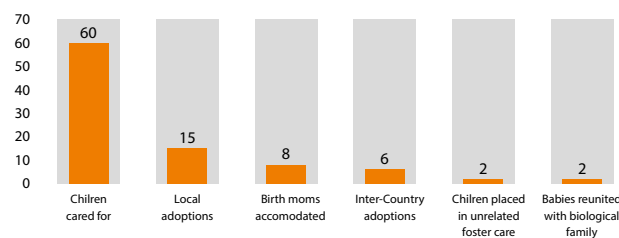
Maths class  
**230**

Masibamisane Tutorial Support  
**475**

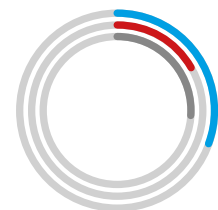
**MASIBAMBISANE CENTRE- EXTENT OF SERVICES FOR THE YEAR UNDER REVIEW**



**PRINCESS ALICE ADOPTION HOME - EXTENT OF SERVICES FOR THE YEAR UNDER REVIEW**



**OTHANDWENI CENTRE**



- 104 Children cared for in the houses
- 47 Children cared for in the nursery
- 84 Babies and children who received overnight care



**AGANANG LEARNING CENTRE AND THOGOMELO CHILD PROTECTION**

**GROUPS ENROLLED/TRAINED IN 2016/2017**

**78**

**Social auxiliary workers**  
January enrolled 34 learners  
April enrolled 44 learners  
July enrolled 10 learners

**120**

**Thogomelo Child Protection Skills Training**  
September enrolled 30 learners  
October enrolled 30 learners  
November enrolled 60 learners



# Chairperson's report

The year under review has been a very challenging one for Jo'burg Child Welfare. The balancing of needs and the availability of resources continues to affect the work that we do at the organisation, and strategic and operational choices need to be made on a daily basis. South Africa has a very active non-governmental sector with more than 160 000 registered non-profit organisations (NPOs) and also a vast number of unregistered ones.



Jeanie Naggan

**The sector is characterised** by two types of organisations, those that are service driven and those focusing on human rights, advocacy and monitoring. The former provides much needed social services to the underprivileged and it is in this category where Jo'burg Child Welfare (JCW) plays a vital role.

**NGOs were born out** of a need for organisations to respond to civil society needs at a developmental level. Simultaneously, government performs less of the functions it should. It withdraws from many areas of social support and civil society organisations have stepped up to fill the gap. Unfortunately, there has been increased competition, a fluctuating economy, especially in the face of a dire economic climate which has led to diminished foreign and other investment as well as reductions in total corporate social investment spent in South Africa. This trend coupled with a general lack of substantive support from government, has recently led to NGOs being faced with many challenges. A huge portion of government spend is channelled towards social security as opposed to social service delivery and

social development. Despite the above, the South African non-profit sector plays a vital role in assisting government to fulfil its constitutional mandate, thus giving organisations such as JCW their relevance in their mandate to provide holistic child protection services.

**In response to** the challenge stated before, JCW continues to offer programmes, which impacts multiple beneficiaries. JCW is a non-profit organisation (NPO) founded in 1909 and with a proud history of offering a wide range of services to abused, abandoned, neglected, orphaned and vulnerable children (including those who are infected or have been affected by HIV/AIDS) in the greater Johannesburg area.

**In providing child protection** services and especially early intervention services, JCW aims to halt or reverse physical and emotional damage caused to children who have been abused. The end goal is to ensure that children's rights are upheld. Children are protected and enabled to grow in safe, enabling and nurturing environments.

**The work of the Board of Management** is largely dictated by the vision and strategic direction developed in February 2016 and rolled out through the Turnaround Strategy which was developed by the CEO and senior management of JCW and monitored by the Board of Management during the year under review. The Turnaround Strategy has as its nexus and vision, the sustainability of JCW. This is an organisation with a proud history of 108 years. The need to see it survive is paramount as it provides services to an ever-growing population of deserving communities in Johannesburg who rely on our organisation to render services to the vulnerable, abused and neglected children, who increasingly come to our doorstep. Ensuring that JCW has the appropriate social work services, infrastructure, human capacities, and financial resources and

remains relevant in a changing modern world is a constant drive. Finding the resources in a changing fundraising environment, with different fundraising priorities, becomes a challenge.

**To keep track with** the pace of change the Constitution of JCW received a makeover. Some of the key elements have been the acceptance of the name change, the widening of the functional areas to allow for working outside of the traditional borders of Johannesburg and the changes made to the composition of the Board of Management to include community participation of the centres. This is the first year that this will be trialed with these members elected and co-opted onto the Board of Management. Additionally, the Constitution has allowed JCW to create investment vehicles through which other trusts could be developed.

**From a governance position,** the Board of Management has continued to fulfil its constitutional duty through ensuring regular Board of Management and sub committee meetings are held.

**The following policies have been approved through the structures and this has included:**

- Financial policy
- Financial delegation of authority policy
- Supply chain management policy

**Some of the advocacy** issues that the Board of Management has been supporting the staff of JCW with have been undocumented children. Many more children receiving our services, from abandoned babies to neglected and abused children, are undocumented. There have been problems applying for birth certificates and providing services to these children and social workers have spent a lot of time negotiating with the Department of Home Affairs, Justice and Correctional Services and foreign embassies to



establish what can be done about children who came into our care and who can in many cases be rendered stateless, without our intervention. This is an ever-growing challenge. We have partnered with many organisations such as Children on the Move and other organisations dealing with refugee and migrant children, particularly in the inner city. JCW as an organisation has also made submissions on a legislative level into the Draft Refugee Act where children's rights were not considered at all.

**An example of** our commitment to the rights of undocumented children is the story of the twins who came from Lesotho and grew up at Masibambisane Orphaned and Vulnerable Children Centre. Two of our staff members took them to Lesotho and managed to secure Lesotho documents and passports and successfully managed to take them back as Lesotho citizens after locating their relatives. This is the type of good news story that we promote. There are many other cases where the social workers endeavour to reconcile children with relatives in neighbouring countries.

**In conclusion,** I would like to thank my colleagues on the Board of Management for the support they have given me during the period under discussion. Their loyalty and dedication assist in making Jo'burg Child Welfare an organisation that lives up to its vision, mission and value statements. I would also like to thank the CEO and staff of JCW who have managed the organisation, ensuring that we survive the choppy waters of change.

**To the Department of Social Development,** our loyal corporate sponsors, individual donors and volunteers, thank you for remaining steadfast and continuing to support the JCW cause.

*Jeanie Naggan*  
**Chairperson**





## CEO's report

Time has flown and I cannot believe that I am providing my second Annual Report as the chief executive officer of Jo'burg Child Welfare. I used my first year to "acclimatise" myself into the new position of being responsible as chief executive officer for Jo'burg Child Welfare, its staff and beneficiaries and this has certainly produced its fair share of challenges in my steep learning curve. Sustainability of JCW has been the main driver of all actions during the period of review.



Margot Davids

**As part of the sustainability vision** of JCW, the Board of Management reviewed the constitution of JCW and this was successfully adopted in July 2016. The review saw many amendments effected on the constitution, including but not limited to, alignment to the changes in the current legislations and changes to the structure of the Board of Management to reflect the importance placed on community partnerships and voices.

**Jo'burg Child Welfare** through the leadership of the Board of Management held a strategic planning session which recognised the need to develop a five-year JCW strategy. This strategy was premised on three pillars, namely organisational sustainability, financial sustainability and improved governance.

**Out of this**, a Turnaround Strategy was developed which is based on the following key enablers of strong management: efficiency in outcome, improved work load, productivity and a realistic fundraising strategy. Organisational restructuring and renewal became the watchword, as myself and the management team began the journey of a diagnostic assessment. The manner in which JCW operates and the possibility of consolidation of services were explored across all departments as it became imperative that JCW becomes more sustainable.

**During April to July 2016**, a diagnostic assessment of all social work processes, programmes and procedures was undertaken to obtain greater efficiencies and improve beneficiary and customer services and experience. This has resulted in better coordination and less duplication of services which has streamlined the service delivery of JCW. We are now better positioned to concentrate on the strategic mandate of the increase in prevention and early intervention services through outreach services

to communities around service points. The latter will focus on taking parenting programmes, anti-abuse and programmes against child abuse and gender violence, life skills, HIV/AIDS prevention, anti-bullying programmes into the schools and child protection programmes, to name a few. The number of group community work initiatives in the areas we serve has also increased as a result of the assessment and the request for social work interventions, which looks at the continuum of services.

**The number of students** accessing the Aganang and Child Abuse Treatment and Training Services (CATTs) training and education classes has improved with many students paying privately for the privilege to be trained as social auxiliary workers. The classes now run everyday, and there is a continuous waiting list for admission. Aganang is also training beyond Gauteng borders, which has highlighted the demand for training services and the high regard the training authorities place on JCW as a training institution. The emphasis of diversifying and increasing the availability of these services is part of ensuring the sustainability of the organisation.

**Improved governance** of JCW was also paramount as part of the strategic vision. The staff establishment was reviewed. Unfortunately, due to our financial position, we are unable to expand the staff establishment at this time and a policy of only filling critical posts has been implemented. Natural attrition at management level has led to a smaller management team with everyone taking on extra managerial functions. Staff attrition continues to be a factor with many of the core social work staff leaving JCW to take up employment in the state sector. Unfortunately with very short notice periods, this places the burden of service delivery on other colleagues and management of those sectors. This is particular to the state



bursary holders. However, due to the nature of the training that staff receives at JCW, our social workers continue to be recruited by other state departments and overseas recruiters.

**To ensure the visibility** of the chief executive officer and continuous communication with staff, as part of improved governance, I have embarked upon six monthly contact sessions with all the staff in outside centres and departments at the head office. This has led to better cohesion and the dialogue sessions ensure that challenges are dealt with timeously.

**Strengthening the organisation** through policy development has also been a priority as a requirement for good governance. Many policies within the financial domain (Financial Policy, Financial Delegations), administration (Administration Policy), and social services (Revised Intake Policy) have been developed to ensure that JCW is properly administered. This is an ongoing process as other policies are in the process of being reviewed or drafted.

WE HAVE REACHED

50 644

LIVES





**Financial sustainability** continues to be a challenge as JCW, together with other NPOs, continues to experience financial instability. The financial landscape has shown that many organisations have not been able to cope and in some instances have been battling to survive. JCW is no exception. JCW has seen a dwindling of income over the past few years and this has put a strain on service delivery and day-to-day operations.

**We are constantly** reviewing our fundraising and marketing strategy and looking for new ways to remain relevant in a harsh climate. Corporate South Africa is also experiencing difficulties in the corporate social investment environment and where there is less money to donate to the NPOs in South Africa. The income generation has deteriorated and there has been a greater reliance on the sustainability fund. A cost-effective strategy coupled with improved procurement has led to

a decrease in expenditure, but the effectiveness of this is eroded by the challenges on the income side. There is more that must still be done to ensure the financial sustainability of the organisation.

**Despite this gloomy** scenario, we are indeed grateful for our current donors and sponsors such as the Gauteng Department of Social Development which continues to subsidise our statutory services, to the Garden Club which has supported JCW over nearly 65 years, to our long-standing corporate and trust donors and foundations who have provided us with financial support, despite the uncertain economic climate and on whom we rely. To KFC Add Hope Trust that continues to provide assistance for the nutrition of children, we are forever indebted. Our in-kind donors who provide various donations, from corporates to individuals, without your help we would be unable to provide the extras that children require. JCW is able to provide those services only through your goodwill.

A special word of appreciation for the pro bono services received from Webber Wentzel on legal matters and in particular to Ayanda Ngubo for her continuous support and KPMG for their auditing of our financial services.

**In conclusion,** I would like to thank the Board of Management under the leadership of Mrs Jeanie Naggan, for its unfailing guidance and support. To the Assistant Directors, Ms Carol Bews and Ms Emily Teffo, to the managers and staff at JCW, I want to thank you for all your assistance and guidance.

**Finally** in the words of Helen Keller: "Alone we can do so little, together we can do so much."

*Margot Davids*  
**CEO**







**Carol Bews**

**We all found ourselves** constantly running in order to keep up with all the demands that were made on us. As can be seen by the separate reports, the Child and Family Unit (CFU) and the Foster Care Departments are always busy but their functions are generally hampered by staff turnover. With regard to the projects that I am involved in, the Federal Ministry for Economic Cooperation and Development (BMZ) project continues to provide exciting and positive



**Emily Teffo**

**Emily is responsible for the following departments:**

### **Child Abuse Training and Treatment Services (CATTS)**

CATTS is a specialised department that offers therapeutic services to sexually abused children

Looking back at the year under review, it has been an exceptionally busy year, but also a very productive year for all the departments and programmes for which I am responsible.

opportunities for proactive intervention. In CFU and CATTS we have embarked on a process of parenting skills training in order to empower parents to care for their children rather than removing the children when there are problems.

**This proactive and preventive work** has given the parents and the social workers a different way of looking at the issues that confront us and will hopefully strengthen the parents' coping skills and enable them to care for their children without resorting to abusive methods. In Foster Care, the social workers have been trained to identify developmental delays of their young children so that these can be addressed before the children enter Grade R. Training for staff at ECDs on this tool is planned for the next financial year.

**The Granny programme**, which is also sponsored by the BMZ programme, at the

as well as rendering support to their families. The overall aim of the department is to provide intervention in an attempt to repair the psychological effects of sexual abuse with the view of enhancing the social functioning of affected children and their families.

**CATTS further provides** valuable service to sexually abused children through the Nthabiseng Thuthuzela Centre based at the Chris Hani Baragwanath Hospital in Soweto. The Centre responds to the incidences of child sexual abuse through trauma containment, trauma counselling, group work with children and offer relevant and empowering information through community outreach programmes

**CATTS also has** a training component that provides training to internal staff as well as communities and other service providers. The section also develops training courses and material for identified needs.

Princess Alice Adoption Home, really went from strength to strength during this period, thanks to the employment of a coordinator. The children are definitely benefiting from having the grannies caring for them. The Advocacy coordinator has managed the advocacy function for the full BMZ project, in addition, to the advocacy needs of JCW. In addition we were fortunate to receive funding for the Play Project that has been run at the inner section of the Drill Hall from terre des hommes.

**This funding** was desperately needed and has enabled us to structure our activities there until mid-2018. Although it becomes more and more difficult to work in this area, the impact of our work there is immense.

**Carol Bews**  
**Assistant Director**

### **Thembaletu Skills Development**

**Centre** Thembaletu offers skills training as well as comprehensive life skills to disadvantaged community members. The main aim of the centre is to improve the quality of life of individuals living in the inner city and surrounding areas.

### **Aganang Learning Centre**

Aganang provides training courses which are HWSETA accredited. Currently the centre is training for a social auxiliary work qualification as well as a Child Protection Skills Development programme.

The above departments have a strong focus on community development, training and therapeutic services.

**Emily Teffo**  
**Assistant Director**

# Treasurer's report

**"Giving is an act of generosity. Giving is sowing a seed. The seed will produce great harvest of fruits." – Lailah Gifty Akita**

**The first quarter of 2017** saw our country move into a recession with a reported GDP drop of 0.7% after the 4th quarter of 2016 dropped by 0.3%. This, coupled with high unemployment rate, puts a lot of strain on everyone in the country. The situation gets worse for the non-profit organisations sector as we depend on the generosity of our corporates, foundations, trusts and private citizens for our survival.

**Children under the age** of 17 are the most vulnerable to poverty in our society, this is according to Statistics South Africa media release of 22 August 2017, on Examination of Poverty in SA. These vulnerable children are the sole reason for our existence as Jo'burg Child Welfare (JCW). As an organisation we are charged with the responsibility to make life a little more bearable for our beneficiaries and the only way for us to achieve this

mandate is through the support of our generous funders, sponsors and partners.

**This financial year** was quite challenging for JCW especially in the efforts of raising the funds required for us to meet our objectives. Despite these difficult times, our income collection was only 8% below budget for the year compared to 14% budget short fall of the previous year.

**As we strive** to maintain our funder base, we also welcomed some new funders and supporters into the JCW family. We managed to maintain our expenditure for the year at 9% below budget, which is the same as last year. This was made possible through in-kind donations and pro bono services received, and these are highly valued and have the effect of reducing our costs without adversely affecting our service delivery.

## **While South African economic growth**

is projected to continue to be weak in the near future, we, as JCW, are hopeful that through the hard work of our staff and the support of our funders and partners we will continue to survive and deliver those services that are so much needed by our communities.

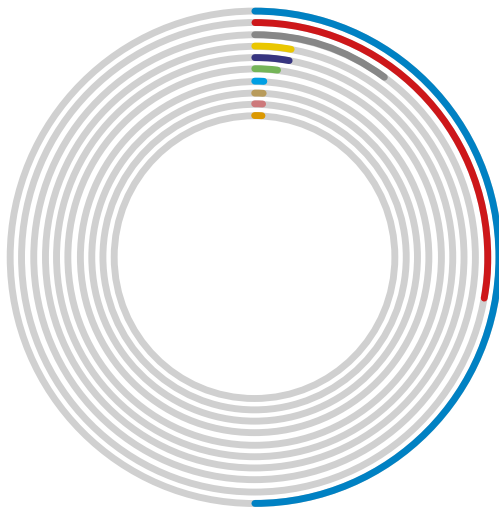
**I would like to take this opportunity** to thank the staff, funders, sponsors and partners for their contributions. Your support, with your time and your resources, is what enables us to impact thousands of lives that benefit from our services and will see us through this difficult economic climate.

*Yvonne Pillay*  
**Acting Honorary Treasurer**



# Breakdown of income and expenditure

## BREAKDOWN OF INCOME %



- Government subsidies
- Donations
- Special projects
- ECD Early Childhood Support Programme
- Aganang centres
- Adoption fees
- National Lotteries Commission
- Sale of second hand goods
- Finance income
- Deferred income

## BREAKDOWN OF EXPENDITURE %



- Child and Family Unit
- Residential care
- Administration costs
- Child Abuse Treatment and Training Services fees
- Aganang Training Centre
- Fundraising costs
- ECD – Early Childhood Support Programme



# Independent Auditors' report on the Extracted Financial Information

To the board of management of The Johannesburg Child Welfare Society

## Opinion

The extracted financial information presented on pages 13 to 15 in the accompanying annual report, which comprises the statement of financial position as at 31 March 2017 and the statement of comprehensive income for the year then ended, has been extracted from the audited financial statements of The Johannesburg Child Welfare Society for the year ended 31 March 2017 by the board of management for inclusion in the annual report for the purpose of providing financial information to the donors.

In our opinion, the extracted financial information agrees with the financial information presented in the audited financial statements.

## Extracted Financial Information

The extracted financial information does not contain all the disclosures required by International Financial Reporting Standards. Reading the extracted financial information and our report thereon, therefore, is not a substitute for reading the audited financial statements and our report thereon.

## The Audited Financial Statements and Our Report Thereon

In our report dated 15 August 2017, we expressed an unmodified audit opinion on the audited financial statements prepared in accordance with International Financial Reporting Standards. The extracted financial information and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

## The Board of Management's Responsibility for the Extracted Financial Information

The board of management is responsible for identifying the financial information to be extracted from the audited financial statements for inclusion in their annual report and for extracting such financial information.

## Auditors' Responsibility

Our responsibility is to express an opinion on whether the extracted financial information agrees with the financial information presented in the audited financial statements.

We do not accept or assume liability to any party other than those who engaged us, which is the board of management of The Johannesburg Child Welfare Society.

## KPMG Inc

Johannesburg



Per CS Erasmus

Chartered Accountant (SA)

Registered Auditor

Director

8 September 2017

# Statement of financial position

as at 31 March 2017

	2017 R	2016 R
<b>Assets</b>		
<b>Non-current assets</b>	<b>19 860 632</b>	23 750 628
Property, plant and equipment	6 329 435	5 739 431
Amount invested with The Gallagher Foundation Trust	13 531 197	18 011 197
<b>Current assets</b>	<b>4 651 032</b>	4 547 530
Inventory	62 850	78 246
Accounts receivable	1 035 198	954 714
Cash and cash equivalents	3 552 984	3 514 570
<b>Total assets</b>	<b>24 511 664</b>	28 298 158
<b>Reserves and Liabilities</b>		
<b>Reserves</b>	<b>9 255 086</b>	16 948 419
Accumulated funds	9 255 086	14 277 284
Reserve funds	-	2 671 135
<b>Non-current liabilities</b>	<b>5 444 277</b>	4 277 035
Operating lease accrual	269 390	287 122
Long-term dedicated funds	338 379	277 468
Long-term portion of deferred income	3 543 743	3 712 445
Non current portion of finance lease liability	1 292 765	-
<b>Current liabilities</b>	<b>9 812 301</b>	7 072 704
Accounts payable	6 415 407	5 852 727
Short-term dedicated funds	2 995 748	1 051 275
Current portion of deferred income	168 702	168 702
Current portion of finance lease liability	232 444	-
<b>Total reserves and liabilities</b>	<b>24 511 664</b>	28 298 158

# Statement of comprehensive income

for the year ended 31 March 2017

	2017 R	2016 R
<b>Income</b>	<b>31 425 956</b>	29 058 707
Adoption fees	624 966	469 866
Child Abuse Treatment and Training Services fees	14 228	8 500
National Lotteries Commission	385 698	–
Aganang Centre	842 084	13 000
Donations	8 938 372	9 804 043
Educare fees	51 050	28 000
Government subsidies	15 753 254	12 905 859
Finance income	180 050	31 812
Other	144 566	220 118
Freelance promotions and events	–	74 884
Garden Club	–	550 000
Sale of second hand goods	277 502	332 377
Rent received	7 735	14 222
Retention fees	–	2 095 200
Special Projects	3 049 389	1 864 079
ECD – Early Childhood Support Programme	988 360	478 045
Deferred income	168 702	168 702
<b>Expenditure</b>	<b>(42 984 288)</b>	(41 215 848)
<b>Directly spent on services</b>	<b>(34 579 490)</b>	(32 862 841)
Child Abuse Treatment and Training Services	(4 941 309)	(5 381 425)
Child and Family Care	(17 981 306)	(18 071 644)
Aganang Training Centre	(3 097 157)	(1 869 643)
Residential Care	(7 571 756)	(7 062 084)
ECD – Early Childhood Support Programme		
– Personnel costs	(738 502)	(410 159)
– Operational costs	(249 460)	(67 886)
<b>Administration costs</b>	<b>(5 852 569)</b>	(5 769 429)
Depreciation of property, plant and equipment	(439 702)	(451 517)
Finance expense	(17 851)	–
Insurance and bank charges	(256 138)	(247 091)
Motor vehicle, land and building, furniture and equipment maintenance costs	(1 120 075)	(1 363 234)
Computer maintenance	(159 533)	(154 043)
Payroll expenses	(3 521 755)	(3 241 489)
Rent, telephone, leasing costs and cleaning	(337 515)	(312 055)

# Statement of comprehensive income *(continued)*

for the year ended 31 March 2017

	2017 R	2016 R
<b>Fundraising costs</b>	<b>(2 552 229)</b>	(2 583 578)
Insurance	<b>(2 248)</b>	(2 248)
Events and marketing costs	<b>(306 993)</b>	(402 627)
Motor vehicle, land and building, furniture and equipment maintenance costs	<b>(366 212)</b>	(333 940)
Computer depreciation	–	(16 402)
Payroll expenses	<b>(1 854 962)</b>	(1 694 381)
Rent, telephone, leasing costs and cleaning	<b>(21 814)</b>	(133 980)
<b>Excess expenses over income</b>	<b>(11 558 332)</b>	(12 157 141)
Loss on disposal of property, plant and equipment	<b>(113 316)</b>	(16 387)
Bequests	<b>250</b>	–
Transfer from the sustainability fund – The Gallagher Foundation Trust	<b>4 200 000</b>	4 200 000
<b>Surplus of excess expenses over income before transfer to reserves</b>	<b>(7 471 398)</b>	(7 973 528)
Net transfer from reserve funds	<b>2 449 200</b>	620 745
<b>Total surplus of excess expenses over income for the year transferred to accumulated funds</b>	<b>(5 022 198)</b>	(7 352 783)



# Our people



Administration



Aganang Training Centre



Human Resources



Princess Alice Adoption Home



Foster Care Unit

Thank you for all your commitment and hard work



Finance



Masibambisane Orphaned and vulnerable Children Centre



Themba Mondli –  
Administration Manager



Thembaletu Life Skills and Economic Empowerment Centre



Nicole Breen –  
Advocacy Manager



# Our people *(continued)*



Child Abuse Treatment and  
Training Service  
Marketing, Fundraising and  
Communications



CEO and Assistant Directors



Child and Family Unit



Othandweni Family Care Centre



# Marketing, Fundraising and Communications

Jo'burg Child Welfare would not be able to provide the direct services it does without in-kind donations from corporates and individuals. Our children know that without the wonderful people called "donors" they would not be where they are today.

**Jo'burg Child Welfare** has a charity shop on the corner of Commissioner and Ntemi Piliso Streets where many people visit and share the experience of purchasing something that may be considered old to some, but is new for others. Money generated from the sales is for the use of purchasing what we require at the facilities. At the end of the day, we all benefit from the experience of giving and receiving.

**Thank you so much** for your contributions which directly supported the lives of our children.

## Maria Grigoropoulos

### Fund Developer – In-kind

#### Events

Once again, fundraising events were an essential aspect of our activities during the year under review. Not only are we grateful for the sponsorship and in-kind support from numerous corporates and individuals who assisted with these events, we are also extremely grateful to the people who supported us and attended these events.

**For the tenth consecutive year**, WSP Parsons Brinckerhof (WSP) has shown its support for the work being done by JCW through sponsorship of the annual WSP Golf Day held on 10 May 2016 at the Randpark Golf Club.

**Discovery Health** has continued their support towards Masibambisane Orphaned and Vulnerable Children Centre. In the year 2016, they organised several fundraising events to raise funds towards the centre.

**At the MTN Walk the Talk with 702** which took place on 24 July 2016, JCW entered for the second time with a squad of 108 walkers. The day was enjoyed by all who took on the 5,8 and 15km walk around Jo'burg. John Deere supported us by entering a group of 57 walkers, fantastic support by a great corporate.

**Last year saw OTIS** continue their support for JCW, with their sponsorship of the 11th Annual Charity Golf Day on 2 August 2016 at the Killarney Country Club in Johannesburg. The event hosted 21 four balls who enjoyed a fun-filled day in support of our 2016 project, which aimed to raise money to build our new ECD Centre at Masibambisane. Thank you to Segren Reddy and his team at OTIS for their support and participation on the day.

**The Fairlawns Boutique Hotel and Spa** hosted the prestigious 12th Annual Home Channel Décor and Design morning held on 14 September 2016. This event was generously sponsored by The Home Channel, The Fairlawns Boutique Hotel and Spa and Clarins. This is an event that gets better and better every year thanks to the event management talents of Edith Venter and her team at Edith Unlimited. Decadence was the order of the day and guests were treated to delicious food and drinks, as well as a wide variety of gifts, goodies and

prizes donated by a number of sponsors. A special thank you to Rovos Rail and Steenburg Wine Estate for sponsoring two trips which we were able to auction off on the morning.

**Are you kidding me?** comedy fundraiser in its third year was held at The Barnyard Theatre in Rivonia on 22 September 2016. We were delighted to have this year's event sponsored by OKI (Printacom). It was an evening filled with loads of fun and giggles. Our very special thanks goes to OKI for the sponsorship, as well as Whacked Entertainment for providing us with the outstanding line-up of comedians made up of John Vlismas, Mark Banks, Robby Collins, Deep Fried Man, Nina Hastie, Alfred Adriaan, Glen Biderman-Pam and DJ Tinkz. We really value our relationship with both Keiron and John.

**The Telkom 94.7 cycle challenge** took place at Riversands in Fourways on Saturday, 20 November 2016. We had great fun on race day supporting our squad of Heroes. True "superheroes", thank you for working so very hard on our behalf.

**Eastgate shopping centre Christmas activation** – During the month of December, Eastgate shopping centre put together a "Trolls" play area for children to keep them entertained while parents go about Christmas shopping. We were again chosen to be the beneficiary of the donations received from the public. We would like to thank Eastgate management for inviting the children from our Masibambisane Centre to enjoy a Christmas party. The "Trolls" were a treat enjoyed by the kids and caregivers alike.





# Marketing, Fundraising and Communications *(continued)*



## **Energizer Facebook campaign 2016 –**

During the months of May and June, Energizer ran a marketing social media campaign and JCW was chosen to benefit from each like and share during this time. We received a donation which was handed over to us at Othandweni Family Centre in Soweto, along with stationery packs for the children, handed out by Mr Energizer Battery man himself.

*Tracey Pitout*

**Events Coordinator**

# Marketing, Fundraising and Communications *(continued)*

## Individual Giving

**The year under review** was yet another very challenging one for non-profit organisations (NPOs), JCW included. Economic and financial pressures felt by donors across the funding spectrum further impacted the “job of fundraising”. However, during the 2016/2017 financial year, facing up to the challenge, the individual giving person continued to put shoulder to the wheel given that the position was vacant for almost two years. Despite the problematic environment, the year was a great success in numerous ways. We would like to thank all our individual donors for their support. Special thanks go to our individual benefactors who have donated generously during the financial year: E Shear, B Sukha, E Scott, MD Coward, R Zharare, H Warren, B Pillay, K Allan, V Ramprasad. We also received a significant contribution from Tsogo Sun International in partnership with Akani Egoli (Pty) Ltd through the Russian Roulette 2017 campaign hosted at Gold Reef City, which is greatly appreciated.

**MySchool programme** is one of the other avenues where we see contributions coming from individuals and we are very grateful to them for remembering us when joining those loyalty

programmes. Every donation that is received at JCW is valued but we are especially grateful to those individuals who donate via debit orders on a monthly basis. It is these recurring donations that enable us to be sustainable. Throughout the last financial year, JCW, more specifically Othandweni Family Care Centre, hosted numerous international volunteers who travelled to South Africa to assist JCW. This arrangement is made possible through Awesome Travel and we are extremely grateful for their ongoing support of this programme. We would also like to stretch our thanks to Exposure Marketing for being generous year in and year out by donating a stand to JCW for every Mama Magic Expo they host. Through the support of all parties involved and others whom we could not mention your efforts are recognised and we are thankful.

## Lethogonolo Legabe

### Fund Developer – Individuals

## Corporates, Trusts and Foundations

**In an increasingly** volatile and unstable economic climate in South Africa, NGOs on the whole are finding it difficult to sustain their operations, ensuring that they provide quality services to their targeted beneficiaries. This is further compounded by shifts in foci of funders and

general changes in trends in the corporate social investment sector.

**Jo’burg Child Welfare** is, however, proud to report that it managed to sustain very valuable, mutually beneficial partnerships that have been built over the years with dedicated funders. These strategic associations enabled it to continue providing child care protection, statutory and other services in the greater Johannesburg area. We are immensely grateful for the loyal support of all partners that funded the numerous needs JCW faces on a daily basis. These include, but are not limited to the Johannesburg Garden Club that positioned itself as one of the leading partners of JCW for a number of decades, supporting various interventions that enable us to deliver on our statutory and other services effectively; and the National Lotteries Commission who played a vital role in ensuring that part of our operational costs are covered. This type of non-programme-related funding is few and far between. Thanks to KFC for its continued support in addressing the food needs at our centres.

## David Marupen

### Fund Developer – Corporate, Trusts and Foundations

## Communications Report

**The year under review** was marked with a lot of changes in the Communications environment. The position was vacant for almost two years, until such time Siphosethu Ngwenya joined the organisation as a Communications Intern. She managed to meet all the requirements for her qualification and at the same time performed numerous duties and functions related to the position.





# Marketing, Fundraising and Communications *(continued)*



**With the use** of our social media platforms, we have been recognised by TV and Radio Programs i.e. Expressions on SABC 1, Carte Blanche on MNet 101, and Jozi FM. We have also been featured in numerous publications as well. Our social media followers have grown and our online community have used those platforms to enquire about our services as Jo'burg Child Welfare.

**We have revived** our own internal newsletter that we use as a communication tool within the organisation. In due course we will be introducing external newsletters to keep our stakeholders informed.

**We are also looking** at revamping our website and updating it with new and more relevant information about the work that we do and the changes we have brought amongst the involved communities.

**Our biggest challenge** was rekindling relationships with the communications and media partners.

*Siphosethu Ngwenya*  
**Communications Officer**



# Human Resources

Performance of an individual depends on the work atmosphere or culture that prevails in an organisation. Therefore, the Human Resources department continues to create a conducive working environment as well as a safe and clean work culture to help bring the best out of each employee and create higher job satisfaction.



Patience Bukula

## Achievements

**We redefined the orientation/induction programme** which ensures that a new employee is set up to succeed in their new role. The programme covers the organisation policies and structure, the employee's job, department, organisation goals and objectives, all aspects of the employment relationship, as well as available communication channels and site visits.

**The need for effective workplace policies** and procedures has never been more important than in today's changing workplace. This is driven by changes to legislation, regulation and codes of practice. JCW believes that policies act as a guiding frame of reference for how the organisation deals with everything from its day-to-day operational problems or how to respond to requirements to comply with legislation. The Human Resources Department managed to get Board of Management approval for the following policies: leave policy, occupational health and safety policy, HIV/AIDS policy as well as the employee assistance programme policy.

**Skills development and employment equity** forms a strategic link between employees and the management of the organisation. JCW has submitted its workplace skills plan and annual training report to the HWSETA in order to develop a training programme to improve employees' skills and claim skills development levies, which can assist the organisation to successfully execute skills plans e.g. learnerships, bursaries, internships and skills training programmes, as saving towards growth in this tight economy is always a win.

**An employment equity committee** is fully functional. It meets fortnightly to ensure compliance with legislation (Employment Equity Act, No. 55 of 1998), as well as to achieve equity in the workplace, by promoting equal opportunity and fair treatment in employment through elimination of unfair discrimination and implementing affirmative action measures to redress the disadvantages in employment experienced by designated groups. JCW 2016 employment equity reporting indicates the following demographics and gender: Total workforce profile of 293 employees which is made up of 78% African female, 2,5% white female, 7,5% coloured female, 0,83% coloured male and 11,17% African male.

## Agency Day

**The Organisation's Annual Agency Day** took place on 20 September 2016. JCW honoured one employee with a 25-year service award, one with a 20-year service award, three with 10-year service awards and 20 with five-year service awards. Four staff members retired during the period under review. These retirees worked at JCW for periods ranging from between eight and 25 years.

## Conclusion and acknowledgements

**Special thanks** goes to Lynette Lagesse who continuously assists us with legal advice on labour relations issues.

Patience Bukula  
Human Resources Manager





JCW 2016  
EMPLOYMENT EQUITY:  
TOTAL WORKFORCE OF

**293**

EMPLOYEES



# Advocacy

**Mattie Stepanek said:**

“Unity is strength... when there is teamwork and collaboration, wonderful things are achieved.” Indeed, unity is a necessity for change. This is because through the mobilisation of passionate actors in a sector or within an organisation, a catalyst for the alteration of a set of circumstances is born. This is true of the realm of children’s rights.



Nicole Breen

**Over the years**, significant change has been brought about in the lives of children across the country through the tireless efforts of civil society. Whether it be through litigation, constructive engagement, utilisation of the tools of participatory democracy or other means, these actors have sought to better how vulnerable children are situated. The Advocacy department has sought to contribute to these initiatives in several ways.

**Grass roots advocacy** involves empowerment of those affected by a given social ill. The children Jo’burg Child Welfare serves are among societies most vulnerable. It is thus integral that these children are exposed to positive influences to keep up morale and empower them to claim their rights. In National Child Protection Week, the Advocacy department held an event in which the children participated in dance, drama, creative writing, structured play and debating. All of these activities had a human rights theme. The feedback from the children was extremely positive and although such events have been held in the past, they remain a future prospect. Other events of this nature were also held in partnership with the Jesuit Refugees Service (JRS) and the Consortium for Refugee and Migrant Rights (CoRMSA) – specifically a soccer and drama tournament intended to foster tolerance between South African children and non-nationals.

**Child participation** is a hallmark of effective advocacy. It endows children with the idea that their voices count and that they are capable of making a difference. Provision of commentary to government on pending legislation and policy is one of the prime characteristics of participatory democracy. Through a partnership with JRS and CoRMSA, the children of Tembalethu were given the opportunity to participate in such an initiative, specifically on the Draft National Action Plan to combat racism, racial discrimination, xenophobia

and related intolerance. Child participation also took other forms, such as speaking at events at celebrations surrounding Africa Day 2016.

**Like the children** concerned, the Advocacy manager also commented on a spectrum of pending policy and legislation, as well as government reports. This included the Refugees Amendment Bill, South Africa’s initial report to the International Covenant on Social, Cultural and Economic Rights as well as the Children’s Second Amendment Bill. Commentaries and reports were also endorsed by JCW such as the comments on the Green Paper on International Migration.

**Advocacy involves work** with other drivers for change. In the 2016/2017 financial year, this involved serving on the Gauteng Welfare and Social Services Development Forum and the National Child Care and Protection Forum. It also involved work with the National Alternative Reports Coalition of South Africa. The Advocacy manager attended a host of workshops, dialogues and conferences on developments in the child rights sector and developments surrounding the rights of children in South Africa. She presented at various workshops on legal instruments pertaining to children, including at hearings of the Gauteng Provincial Legislature on the Children’s Second Amendment Bill.

**In the 2016/17 financial year**, an Advocacy task team (ATT) was set up to support a project funded by BMZ through terre des hommes Germany. The project deals with aspects of early childhood development – in particular bonding and attachment. The objective of the ATT is to popularise the project and to raise awareness through interaction with major stakeholders. To date, the ATT has managed to secure meetings with UNICEF, Save the Children, the Children’s





Institute, the University of Pretoria, the Department of Social Development and the Human Sciences Research Council (HSRC) – a number of who are extremely interested in taking things forward as far as the project is concerned. The HSRC granted JCW and its partner, Ububele, the opportunity to hold a dialogue on issues surrounding the project where Carol Bews discussed the main innovation of JCW, the Granny programme. Carol Bews also presented at the Play Conference on the same topic.

### **Our children's futures remain uncertain**

in our country. It takes a monumental effort to care for the most vulnerable. It is only through pulling together that we can get the job done! None of the work of the Advocacy department can be done in isolation. It is only through the support of like-minded organisations, advocacy forums, the opportunity to participate in the public domain and other "push factors" that there can be forward motion. Luckily for children, there is a vibrant sector dedicated to acting as agents for change – something the Advocacy department of JCW is privileged to be a part of.

*Nicole Breen*  
**Advocacy Manager**



# 1 042

**LIVES WERE REACHED  
DURING OUTREACH CAMPAIGNS**

# Child and Family Unit

We care about our children and their families and want to promote and protect their rights, wellbeing and dignity.



Lowina Fourie

**The Child and Family Unit (CFU)** can be described as the face of the organisation as it is the first point of entry. It can be walk-ins from the community, SAPS, emails, referrals from the Department of Social Development (DSD), other NGOs and from the social media platforms. Our reception deals with approximately 25 people a day and over 400 persons per month. We deal with children from birth to 12 years in all aspects. This unit represents children and prospective adopters with a new beginning and hope. Our focus this year was to actively promote – “Family first”.

**The three statutory teams** work tirelessly to assist and if necessary refer children, parents and families to appropriate services, while the adoption team ensures that the birth mothers are supported and children have permanent placements in adoption. We always try to ensure that the time it takes to finalise a Children’s Court Enquiry is in line with the requirements of the legislation that governs our work which is the Children’s Act 38 of 2005. Undocumented children, South African as well as from foreign countries remain a challenge. In accordance with the Children’s Act 38 of 2005, all children should be served if they are in need of care and protection. This has not come without any challenges. The biggest challenge we have is documentation, because it poses a challenge for any interventions we might have to pursue.

### **Business processes**

**Our business processes** includes intake and referrals, statutory work, prevention and reunification services, networking and partnerships and adoption services.

### **Adoption**

**There was a decline** in the number of adoptions because of undocumented children and the challenges it posed with the courts to finalise the cases. The team was motivated to find the biological parents and family and reunite them with their families rather than seeking alternative placement. Partnership and working agreement with the USA, Spence-Chapin Adoption Services, Amarna, Belgium as well as Helsinki, Finland still continues. Our social workers have built very positive and good relationships with them. Our adoption team plays a vital role in National Coalition on Adoptions in South Africa (NCASA) structure and activities. A community engagement programme was undertaken by talking to community members on abandonment of babies.

### **Conclusion and acknowledgements**

**We continue to work** in partnership with our partners: SAPS, City of Jo’burg, Children’s Homes, temporary safe care parents, other NGOs, relevant stakeholders, all government departments especially DSD and Children’s Court and the community at large.

Lowina Fourie

**Child and Family Unit Manager**





## SUCCESS STORY

On 24 June 2016 Thokozile Agbor, the statutory social worker of the north team, travelled to Malawi, Lilongwe in Dedza Village with a child to be reunited with his maternal grandparents and family. The child's biological mother passed away during childbirth in Charlotte Maxeke Johannesburg Academic Hospital. The baby was taken to the Ethembeni Children's Home as a temporary place of safety. Once the child arrived, the family was excited and happy. Unfortunately, the whereabouts of the child's father is still unknown.



# 7 367

LIVES HAVE BEEN ASSISTED THROUGH  
OUR SERVICES

# Foster Care and Reunification Services

**“We cannot leave defenceless children anywhere exposed to ruin – moral or physical. We cannot run the risk that they should weep, starve, despair and die, with never a hand stretched out to help them.”**

**Eglantyne Jebb – Save the Children Foundation**



**Lebogang Maribe**

**The Foster Care department** consists of two sections, i.e. the recruitment and screening, and supervision and monitoring sections.

**The recruitment and screening** section is responsible for recruitment and screening of new prospective foster parents in order to determine their suitability to care for children.

**The supervision and monitoring** section is responsible for supervising and monitoring of foster care placements and to render reconstruction services to the biological parents of the children for reunification to take place.

## **Recruitment and screening**

**Concerted efforts** have been made during the period under review to recruit more prospective foster parents. This recruitment involved the use of public relations activities such as media appeals, addressing church and community groups, as well as through individual contacts. The department

was part of the panel and interview that was aired by the national TV channel SABC 1 (Ilungelo Lakho), whereby our monitoring and supervision supervisor, recruitment and screening section social worker and one of our foster parents were interviewed. Pamphlets were distributed at shopping malls and centres throughout Soweto and the streets of Johannesburg. The door-to-door campaigns continued to be conducted. Through all these endeavours a total number of 84 prospective foster parents were recruited. The Foster Care department was also given funding by Industrial Development Corporation for Recruitment and Screening Section and children with special needs, five recruiters were identified to benefit from the funding and three foster children were identified to receive assistance regarding their disabilities.

## **Supervision and monitoring**

**Group work** continued to become the flagship of this section. It should also be noted that during this reporting period, the services were taken to the community (decentralisation). This had a positive impact on the attendance of participants as it meant that they did not have to spend money on transport.

**Reconstruction and reintegration** services were rendered to 237 biological parents and 260 children in residential care. As it is a known fact that foster care is not permanent but temporary, social workers worked hard in empowering the biological parents through rendering of therapeutic services, referring them to receive appropriate assistance so that they can be able to resume their parental role and responsibilities. A total number of 37 foster children were reunified with their biological parents.

**This financial year** the department noticed a new trend. We received more requests to do home circumstances report for biological parents.

It would seem as though biological parents, especially single fathers are now realising their parental role and responsibility that they need to play in their children lives as prescribed by The Children's Act no 38 of 2005. As a result they are approaching the judicial system in seeking help with assuming this role. For this reporting period a total number of 14 reports were done.

**We are very proud** to share that 20 of our Grade 12's passed while three foster children are furthering their tertiary education through financial assistance of the Rheinallt Jones Trust. One of them is currently studying social auxiliary work at Aganang and doing his practical at our department.

**This is of course** the manager's highlight and the success story in the department which also showed that team work and effort does yield positive results.

*“We live in a world in which we need to share responsibility, it's easy to say, it's not my child, not my community, not my world, not my problem. Then there are those who see the need to respond. I consider those my heroes.”* Fred Rogers.

**On this note** appreciation and gratitude goes to our foster parents who when they heard the call they answered. To the Bridgman Foundation and the Rheinallt Jones Trust, we are most grateful for the continued financial support of our foster children making sure that they improve their academic level and complete their tertiary education. And lastly, to the social workers who work tirelessly and passionately making sure that the best interest of the children is preserved.

**Lebogang Maribe**  
**Foster Care Manager**





## SUCCESS STORY

One of our foster children who had been separated from the mother since birth has just turned 18 years and absconded from his placement. On his return, the foster parent was no longer willing to take him in. He was now homeless and lodging at one of the shelters owned by a church in the Johannesburg CBD. Through efforts and team work from the Foster Care team, his biological mother's whereabouts were traced. It was discovered that the biological mother was staying outside the borders of South Africa. However, that did not deter the team as they persisted and were able to locate the exact whereabouts and the foster child was eventually reunified with his birth family.

# 2 765

LIVES REACHED THROUGH  
FOSTER CARE SERVICES

# Child Abuse Treatment and Training Services

Social ills directly and indirectly put children and their families at great risk. Nelson Mandela, former president of South Africa, once said “Safety and security don’t just happen, they are the result of collective consensus and public investment. We owe our children, the most vulnerable citizens in our society, a life free of violence and fear”.



Sebolelo Tseeke

**Modern day South Africa** is faced with many challenges, such as: high rate of substance abuse, sexual violence, violent crime, high prevalence of HIV/AIDS which results in child-headed households and a high rate of unemployment. These identified social ills predispose children and their families to all forms of abuse, namely: physical, psychological, emotional, neglect and sexual abuse. In recent times our country is faced with an escalating rate of child rape and gender-based violence.

**It is against** this backdrop that the Child Abuse Treatment and Training Services (CATTS) department offers a wide range of services to children who have been sexually abused, as well as rendering support to their families. It is important to note that CATTS’ involvement starts from the process of intake, proceeding to the emotionally challenging statutory process then the reintegration of the child survivor into society. Finally, support through following up on the child’s experience to promote continuing family support.

## Scope of Child Sexual Abuse Treatment and Training Services (CATTS)

### Intake (Risk and safety assessment)

**Robust risk** and safety assessments are conducted by an exemplary team of dedicated and skilled social workers. These assessments which are child and family oriented arrive at effective and relevant outcomes for children and their families. CATTS takes pride in conducting assessments that are informed by research, holistic, participatory and serve the best interest of children.

### Statutory intervention

**A pervasive problem** such as child sexual abuse severely affects children and their families. The victims are left with physical, emotional and psychological scars which impact on their development and functioning. In the majority of cases the abuser is known to the children and their relative close proximity negatively impacts on the recovery process of the child survivor. The CATTS department is responsible for statutory intervention aimed at protecting children from further harm and promoting their wellbeing. Therefore CATTS’ social workers remove and place abused children in alternative care as a protective measure. The statutory intervention is a means to serve justice and ensure that perpetrators are held accountable for their crimes. This statutory intervention achieves the dual purpose of protecting children and holding perpetrators accountable for their deplorable criminal acts.

### Therapeutic intervention (individual and group levels)

At the heart of the CATTS department is therapeutic intervention targeting child sexual abuse victims and adult survivors of childhood sexual abuse. This therapeutic intervention is in the form of intensive individual counselling and therapeutic group work. In this regard, CATTS continues to be a valuable contributing stakeholder through the Nthabiseng Thuthuzela Care Centre (TCC) based at Chris Hani

Baragwanath Hospital. This integrated and unique one-stop response to the high incidence of child sexual abuse has proven effective in providing empowering services in the following forms: trauma containment and counselling, provision of empowering and relevant information, preventing secondary traumatising and effective referrals for continuing family and community support.

### The Nthabiseng Thuthuzela Care Centre

renders services to the greater Soweto and surrounding areas. In addition to the services offered at the head office and Nthabiseng, CATTS also offers therapeutic services at the Zamokuhle Clinic in Soweto. This is achieved through a committed social worker who handles both intake and therapy on Tuesdays and Thursdays. The services rendered at the clinic help bridge the gap in terms of providing a valuable service to children and their families in a historically disadvantaged community.

### CATTS training services

**The training department** is responsible for in-service and external training targeting people from all walks of life. By and large, the training targets the following categories of people and communities: professionals, para-professionals, caregivers (carers), learners and historically disadvantaged communities. Additionally, the training department provides capacity building and skills development services to existing and emerging NPOs. The aforementioned training follows an appropriate training needs assessment, development of up to date manuals and subsequent facilitation and evaluation of the training. This addresses the provision of relevant and updated training that goes a long way in transforming the lives of individuals, groups and communities.

**CATTS continues** to provide innovative training and has 13 public courses currently running. These public courses are developmental in nature and cover key social work areas namely: prevention,



# Child Abuse Treatment and Training Services *(continued)*



early intervention, empowerment and relevant skills development. Examples of courses offered include: Risk and Safety Assessment in Child Protection, The Concept and Process of Mediation, Understanding Child Sexual Abuse, Basic Counselling for Lay Counsellors, Psychological First Responders, Trauma Containment Training on the Children's Act and the Sexual Offences Act, Child Sexual Abuse and Trauma Containment, Safety Tips for Children, Project Planning and Management, Parenting and Management of Children's Behavioural Problems, and Understanding Delayed, Partial and Non-disclosure of Child Sexual Abuse to mention just a few. New courses have been added according to need, namely: Report Writing, Children's Act, and Conflict Resolution. All training courses have Continuing Professional Development accreditation through the South African Council for Social Services Professionals (SACSSP).

## **Community outreach initiatives**

**In an effort to promote** prevention and early intervention, CATTs is actively involved in the rendering of community outreach initiatives that are community-based and targeted towards children, carers, parents and helpers. In collaboration with other stakeholders, CATTs is part of a multi-disciplinary team in promoting prevention and early intervention. Acknowledging that people and communities are unique, CATTs' community initiatives are informed by the prevailing community needs following an appropriate community needs assessment. This approach allows for community members to take an active role in the identification and implementation of community programmes. The community outreach takes due consideration of vulnerable people namely: children, women, elderly and people with disabilities.

*Sebolelo Tseeke*

**Child Abuse Treatment and Training Services Manager**

**13 260**  
BENEFITED FROM SERVICES  
OFFERED BY CATTs



# Themba lethu Life Skills and Economic Empowerment Centre

Themba lethu is a non-residential organisation, which falls under the auspices of Child Abuse Treatment and Training Services (CATTs) operating in the inner part of Jo'burg Region F. Our mission is to develop and implement a sustainable poverty alleviation and economic empowerment programmes for young unemployed women and men from the age of 18 and above.



Sebolelo Tseeke

**The aim of the programme** at Themba lethu is to facilitate social change programmes by providing skills training to unemployed youth, women and men. In so doing poverty will be reduced and trainees will be upskilled and placed in jobs. This will allow them to improve the quality of life for them and their families.

## Services rendered

**This is an outreach activity** that seeks to reach the young, unemployed women and men who mostly live in unused and hijacked flats in the Jo'burg CBD. The programme seeks to encourage the women and men to visit Themba lethu and access the services that are being rendered, the activities undertaken are:

- Registering all the new intakes and assessment of all the women and men entering the centre.
- Provision of information on request to clients or other services providers regarding services available at Themba lethu such as:

### > Life skills programme

The life skill training is a two-week course that covers the following topics: Taking control of your life, substance abuse, communication, parenting skills, conflict resolution and personal hygiene. 320 people benefited from the programme. The beneficiaries are able to apply the skills in their own lives,

### > Security training

Themba lethu is still offering the security guard training. This is a five-week programme and the qualification includes grades E, D, C, B and A. The trainees are taught how to use security equipment, apply legal aspects in a security environment, give evidence in court and demonstrate knowledge of the Firearms Control Act. Forty people received the security training. The trainees are linked with prospective employers for placement. All security guard trainees are given an opportunity to attend the life skills and basic computer skills programmes.

### > Computer training

This is a two-week programme and covers the following: Introduction to computers, Microsoft Word Level 1, Excel level 1, Internet and cashier. Trainees also receive business skills that allow them to market themselves well. 280 people benefited from the programme.

- Referral of young women and men to other service providers such as SANCA, mental health organisations, community clinics and shelters for the homeless and abused women are done to other organisation where services are offered.
- Networking is for relevant service providers to explore the possibility of joint ventures and accreditation of training.
- Assisting clients financially with identity document applications.

- In total, 1 230 people were reached during this financial year.

## Community Work

Awareness talks and education are conducted with the various clinics, schools and communities in the inner city. A skills programme for unemployed women was initiated. The women are taught various crafts like beads, pillow and mat making.

## Inner City Project/Chance to Play

**The purpose of this programme** is to empower vulnerable children and those coming from disadvantaged backgrounds through exercise and sport. Children from inner city schools that stay in high-rise buildings do not have playgrounds to play in. Two coaches are involved in this programme. The children come to Themba lethu after school and sometimes the coaches go to the various schools to coach the children. The outcomes of the programme are measured using feedback from the children, sport teachers and the school. The programme looks at building self-esteem, interpersonal skills, teamwork, general behaviour at school and integration into the wider society. The youth and children's committee is established and is very instrumental in helping to deal with conflict between participants, and they also help in facilitating activities.

The committee had their first planned event on the 23rd of June 2017. It was a celebration of Youth month through music, dance and drama. This event had 121 participants

## Sebolelo Tseeke

**Child Abuse Treatment and Training Services Manager**



# Themba lethu Life Skills and Economic Empowerment Centre *(continued)*



## SUCCESS STORIES

**MICHAEL SIBANDA** successfully completed computer training and security training at Themba lethu during this period. After training, he secured a security guard position at a company in Pretoria. When a post for a salesman was advertised in the company he applied for it. With the computer skills, security and life skills he acquired at Themba lethu he was able to get the salesman position.

Mr Sibanda did not have any skills before receiving the training at Themba lethu and found it difficult to secure a job. He is now able to take care of his family and meet his financial needs. As a driven person he upgraded his knowledge by enrolling with one of the institutions that offer skills related to his workplace.

He was selected to be one of the sales representatives to represent Pretoria in Cape Town for a major conference. He plans to open his own consulting firm in Pretoria CBD. The skills he acquired at Themba lethu gave him a foundation to reach his goals.

**GUGULETHU KHUMALO** is now playing soccer for the University of Johannesburg. She went for trials at SAFA for Basetsana (South Africa's junior women's team). She made good progress at the trials and we hope she gets accepted.



# 302

**BENEFICIARIES BENEFITED FROM LIFE SKILLS TRAINING AT THEMBALETHU**



# Masibambisane Orphaned and Vulnerable Children Centre

Masibambisane OVC centre has been operating for over a decade as an aftercare support system for orphaned and vulnerable children including their parents and guardians, operating in Eldorado Park and the surrounding informal areas of Kliptown, Mandela Square and Slovo Park.



Mahlako Kotsi

**Providing psycho-social care** and support services including daily meals for all children, aftercare services for 230 primary and high-school children. Facilitating daily and weekend programmes which include academic/educational, art and recreation, holiday programme/camps; promoting child participation, and community outreach campaigns on social issues.

## **Early Childhood Development Programme (ECD)**

**Masibambisane** has an ECD centre with 30 children in the foundation phase to prepare them for school readiness. Eighteen children graduated to proceed to Grade R and Grade 1.

## **A Chance to Play Art Festival – Performing Art**

**Masibambisane children** with four other community-based organisations (CBOs) viz. Uthando Centre, Sizanani HCB centre, Outreach Foundation and JCW A Chance to Play participated in an art festival competition at the Hillbrow Theatre. The theme was “celebrating/embracing diversity”.

## **Children’s committee**

**The children’s committee** has initiated an annual Mandela Day Breakfast fundraiser to support matric students for their matric dance and also to ensure that the children have funds to pay for transport when they go on camps. Awesome Travel assisted the children with marketing through social media which was a wonderful learning experience for the children.

## **Holiday programme – camps**

**Three camps** were organised for the children during school holidays. In total, 60 children went to Constantia Rus in Vaalbouwen for three days.

This was a reward for children who have been consistent throughout the year in attending and participating in the centre’s programme. 30 children who performed well academically went on a sponsored camp at Camp River Lake in December where they are given the option to choose what activities they wish to do. A group of 27 teenagers from various centres sponsored by Foot Prints went to Kwalata Adventure Camp. This was the first experience of game drives for all the children. Masibambisane children also received an incentive for overall good behaviour on camp.

## **Community Outreach Programme**

**The Vutshilo** 1 and 2 HIV/AIDS prevention programme was facilitated by Masibambisane children and youth where they shared their acquired knowledge, skills and attitude with 450 children from five CBOs. The children performed drama, poetry, music and participated in a radio talk to convey the messages. The themes covered were: grief and loss, feel free to feel, self-care, unplanned pregnancy, human quality – Ubuntu, coping without substance abuse, and peer pressure and safe sexual relationships.

Mahlako Kotsi

**Elton John Masibambisane Centre  
Manager**

# Masibambisane Orphaned and Vulnerable Children Centre *(continued)*



## SUCCESS STORY

### MATRIC STUDY ASSISTANCE AND SUPPORT

The centre had 11 matric students attending our programme.

A study group consisting of six girls requested to sleep in at the centre to enable them to focus on preparing for their final exams.

The girls were from dysfunctional families where their studies were regularly disturbed. Four staff members took turns to sleep at the centre to support the girls. All the girls have passed their exams.

One of them is currently studying at the University of North West.



# 3 532

REACHED VIA SERVICES PROVIDED  
TO INDIVIDUALS AND FAMILIES

# Princess Alice Adoption Home

Princess Alice Adoption Home (PAAH) provides around the clock residential care for up to 30 babies and toddlers who are in need of temporary safe care. The babies have either been consented for adoption or have been abandoned.



Jo-Anne Schermeier

## **PAAH is also able to provide**

accommodation for young women who are pregnant and in crisis, or who have recently given birth but have no reliable support system around them. The women are accommodated at PAAH and counselled by a JCW social worker while they make decisions about their own and their baby's futures.

**In short**, we care for children in the critically important first 1 000 days of their lives (the period from conception up to the age of two years old). This stage of life is fundamentally important because it is during this time that the foundation for all further development is laid.

## **Granny programme**

**Without a doubt**, the highlight of the 2016/2017 year was the completion of the first full year of the Granny programme. The Granny programme matches each child with a granny (or Gogo, as they are called) who spends time with them during weekday mornings. This allows the babies to bond consistently with primary caregivers as well as benefit from enhanced stimulation on a regular basis. With the Granny programme, more structured activities can take place on the weekday mornings and focus on helping the infants and toddlers to achieve their developmental milestones. The success of this simple programme can be seen by the reduction of babies and toddlers who are assessed as being in need of occupational therapy (OT). For the few who have needed OT, the length of time that they spend in therapy has also been greatly reduced.

**One of the biggest challenges** of the 2016/2017 year was the staff vacancies at a supervisory level – the nursery supervisor post was vacant for four and a half months and a coordinator for the Granny programme was only appointed late in 2016.

**The vacancies did** put a lot of pressure on the already stretched resources of the centre but thankfully both posts were filled in the second half of the year, which greatly improved our operational capacity.

**Another notable challenge** that we encountered was the shift in the ratio of the number of babies versus the number of toddlers who were accommodated in the nursery. PAAH was created to primarily provide for the needs of babies. However, changes in broader, external policies resulted in children spending longer time in care, and for us it meant caring for larger groups of toddlers. This has made it necessary to adapt the nursery routines to better meet the needs of the toddlers and to ensure that more age-appropriate care is provided for them. We could not have done this without the help of the Gogos in the Granny programme.

## **Conclusion and acknowledgements**

**Once again**, public support and volunteers carried us through the challenging times and also celebrated with us during the successful times. We are always touched by people's willingness to go the extra mile in helping us to keep hope alive for our vulnerable young beneficiaries. Donor funding continued to enable us to better meet these fundamental needs of the young children in our residential care programme. The KFC Add Hope Trust and the Federal Ministry for Economic Development and Cooperation (BMZ) deserve a special mention in this regard.

**Thank you** to all our friends and supporters – we do it for the babies and could not do it without you.

Jo-Anne Schermeier

**Princess Anne Adoption Home Manager**





## SUCCESS STORIES – BUSISIWE

Baby girl was born prematurely and she weighed 1 000 grams. She came into the system in 2012 after her mother signed consent for her to be placed in adoption. The child was diagnosed with chronic illness at birth. She lived her first few months at the hospital. She was placed on chronic treatment.

The child was diagnosed with resistance to her standard medication. The child was then placed on the next line of medication. In 2015 the doctor wanted to change the child's medication however the child was underweight due to the fact that the medication she was on did not really work for her. The child started getting sick at the time. The child was matched with the family that was willing to adopt her despite the fact that she was resistant to the medication. After the child was matched she started getting sick and the doctor changed her medication to medication which was not readily available in South Africa. It had to be ordered from abroad. At the time the child was provided with a tablet that needed to be divided several times before the child can take it. The prospective adoptive parents at the time were informed and despite the information they were motivated to adopt the child. The adoption was finalized. The child has now been put on the right medication and she is complying and is doing very well.

# 30

BABIES CARED FOR PER DAY

# Othandweni Family Care Centre

Our former president Mr Nelson Mandela once said “Giving children a healthy start in life, no matter where they are born or the circumstances of their birth, is the moral obligation of everyone”.



**Phineas Phiti**

**Thirty-three years** since our inception, Othandweni centre continues to provide a better life and quality care to orphaned, abused, abandoned and neglected children. Othandweni is situated in Mofolo South, Soweto. The centre offers residential care for up to 90 children from 0 to 18 years.

**We have various** programmes that ensure that while children are provided with a safe and protected environment, they are also exposed to developmental, recreational, social and therapeutic programmes. Among others the children participate in the Granny programme, Mentorship programme and The President's Awards.

**The Granny Programme** started in 2011 in our centre. We are grateful to Spence Chapin for sponsoring the programme since its inception. This programme has been shown to greatly improve both the attachment and development of participating children. There are fifteen grannies who interact with all thirty children in our nursery from Monday to Friday every week.

**On Mondays and Fridays** children are fully engaged with the outdoor activities to enhance among other their gross motor skills and social skills. Tuesdays to Thursdays children are engaged in indoors activities where their fine motor skills, cognitive language skills among others are enhanced.

**The Mentorship programme** was established in 2014 with the aim of providing support through the challenges associated with maturity into young adults. It seeks to provide the teenagers with a one-on-one relationship with a mentor who helps them with various life skills and developing long-term trust relationships. TYME Finance Company continues to recruit mentors and also facilitate monthly meetings with mentees where various life skill are discussed. We have 24 children who benefit from this programme.

**Independent Living Skills Programme** offers fifteen teenagers with the necessary life skills such as food management, financial literacy, interpersonal skills, time management, career guidance, job readiness skills, etc. TYME Finance was instrumental in facilitating the monthly discussion with the participants

**Social and Recreational programmes** all children participate in various recreational and sporting according to their interest and talent. Children are involved in the President's Awards programme, an international programme that aims at increasing the participants' self-esteem and enhances their capacity to achieve. Our annual Mr and Miss Othandweni was held at the centre which aims at building self-esteem and confidence in the children.

**Every Wednesday afternoon** interested children attend Bible study conducted by Alleluia Ministries and our staff member, Mr Joseph Phadime from Zion Christian Church. On Sundays church services are held at the centre by visiting churches and at times services

are conducted by our staff members. Some Sunday's children are taken to churches in the community.

## Achievements

**“History will judge** us by the difference we make in the everyday lives of children.” This was emphasised by our former president Mandela at the UN special session on children in 2002.

- We managed to secure funding from ABSA to refurbish all the cottages. They repainted all five cottages, and fitted new kitchen units and wardrobes. This has boosted the children's self-worth.
- We are delighted that 98% of all school-going children passed their 2016 final examinations.
- Six children received their Bronze Awards and four children received their Silver Awards as part of the President's Awards, an international programme that aims at increasing the participants' self-esteem and enhances their capacity to achieve.

## Highlights

### Social Connectedness Global Symposium in Canada

Othandweni, as a partner of the Synergos Institute South Africa, was invited by the Samuel Family Foundation to participate at the Global Symposium on Overcoming Social Isolation and Deepening Social Connectedness, that was held in October 2016 at McGill University in Montreal, Canada.

**During the Global Symposium**, we shared with the world the story of our Granny programme on how grannies are connected to their assigned children on a daily basis. The role of the centre though is important, in connecting through the former Residents Association Meetings and events, where they share challenges and obtain assistance from one another and how the current residents benefit from the association.





**I would like to thank** Kim Samuel, professor of practice, Institute for the Study of International Development at McGill University, for giving us this opportunity to be a part of this movement on Social Connectedness.

*Phineas Phiti*

**Othandweni Family Centre Manager**

## SUCCESS STORIES

**ZAMANGWANE MAZIBUKO**, our former child completed her Social Auxiliary course last year. She has been given an opportunity to work in our centre as a relief child care worker while still looking for an employment in line with her qualification. In addition she is afforded an opportunity to assist the social worker on a volunteer basis in order to gain experience in the field.

A former resident, **ZAKHELE SIGASA** is currently running a tuckshop from our premises and this is his sole source of income.



# 235

CHILDREN PER DAY ARE CARED FOR/  
RECEIVE SERVICES AT OT



# Aganang Training Centre

Aganang Training Centre offers accredited qualifications. The unit is accredited by Health and Welfare Sector Education and Training Authority (HWSETA). The training courses offered include: social auxiliary work, Thogomelo Child Protection Skills, Child and Youth Care, Victim Empowerment, Counselling and others.

**The main aim** of the training is at addressing the many social development needs prevalent among individuals, families, groups and communities in South Africa.

**The main focus of 2016/2017** trainings was on social auxiliary work. Social auxiliary work is a one year FETC, NQF Level 4 course. The course consists of 30% theory where the learners have to attend one day class every week at the Aganang Training Centre and 70% practical work, at a social welfare organisation for three days a week.

**The purpose of the qualification is to equip qualifying learners with the following:**

- Basic knowledge and understanding of the Southern African context within which social services function and are delivered;
- Understanding of social development in terms of the needs, policies and the role of the social auxiliary worker;
- Basic knowledge of human behaviour, relationship systems and social issues and the ability to address social needs using appropriate social auxiliary work methods and techniques;
- The skills to work as a team member and as a provider of support services to the social work team.

**The successful completion of the Qualification enables the learner to:**

- Register with the SA Council for Social Service Professions as a social auxiliary worker;
- Pursue a degree in the Bachelor of Social Work (NQF Level 7) qualification or others related;
- Pursue a career and employment as a social auxiliary worker at the Department of Social Development as well as various non-government organisations.

**The unit is proud** to announce that all the groups of learners that have been trained in social auxiliary work thus far were found competent and were able to follow their dream to practice as social auxiliary workers.

## Achievements 2016/2017

In the year 2016/17 the department managed to enrol three groups of social auxiliary workers.

Nineteen of the learners were on the HWSETA learnership and 8 of them were Jo'burg Child Welfare employees.

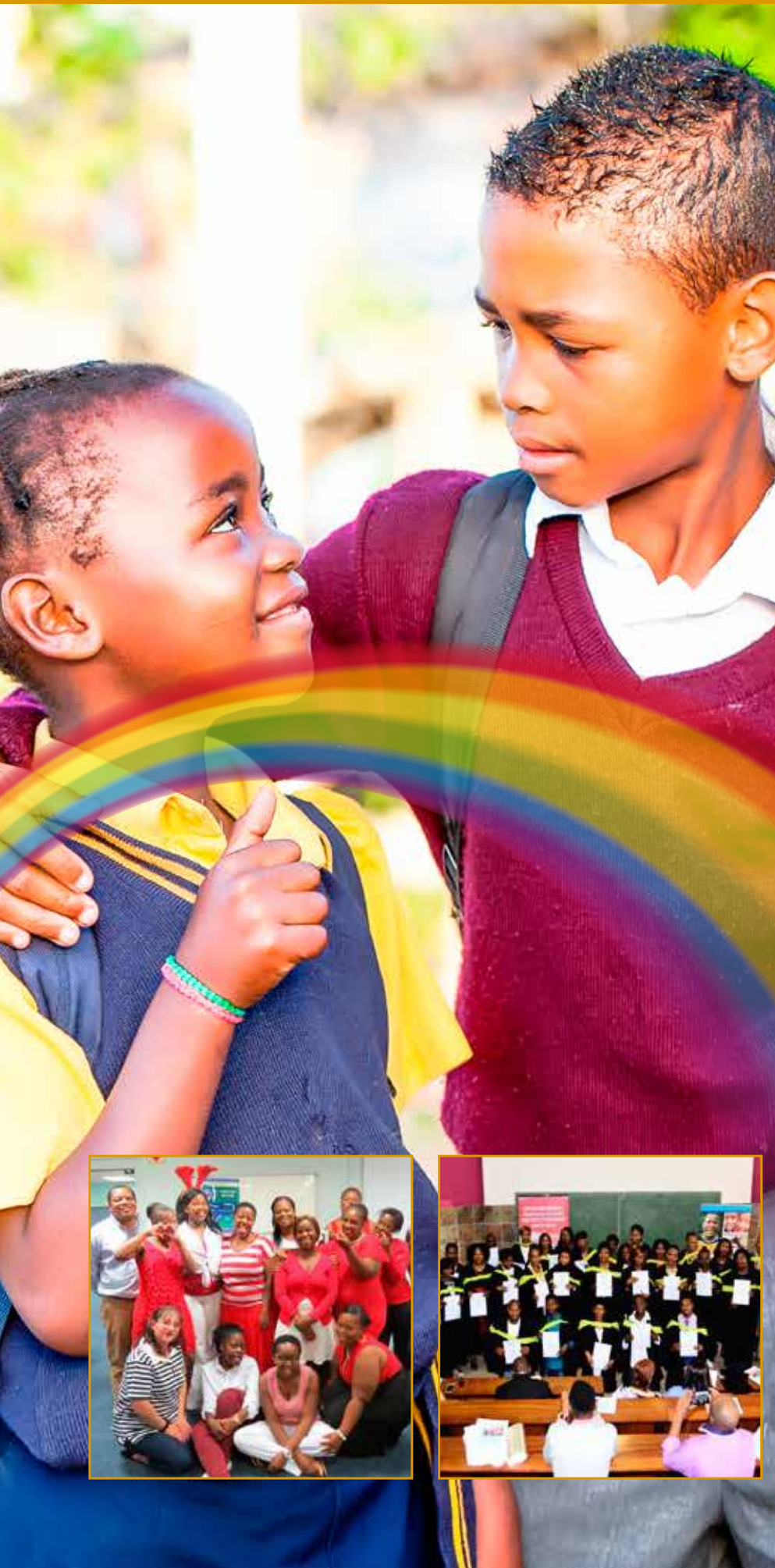
In addition to the social auxiliary work training the department also trained four groups of learners on Thogomelo Child Protection Skills Development Programme. There were a total of 120 learners. All learners were from DSD funded CBOs in the City of Jo'burg and Ekurhuleni districts. HWSETA endorsed the results in March 2017 and 113 learners received their certificates.

This child protection skills development programme is based on the understanding that adults need to care for, and protect, children. The Scope of this training covers the following: Understanding children, Understanding

vulnerability and vulnerable groups, Understanding child abuse, neglect and exploitation, Responding to vulnerable and abused children, exploring child exploitation, Providing services to children: the continuum of care, Mobilising community responses to protect children, Building child champions in a community caregiving organisation.

We would like to extend our appreciation to the following, HWSETA, Mott MacDonald, DSD as well as the Aganang team who have worked well together in achieving the department results.

*Admire Moyo*  
**Senior Training Coordinator**



## SUCCESS STORY

Aganang has had numerous success stories from the training sessions throughout the years. The most recent is about two previous social auxiliary work learners (SIBONGILE HLUBI and NTHABISENG MPINGA) who are employed by CATTs department and are based at Nthabiseng TCC. It is heart-warming to see the department produce this kind of quality which Jo'burg Child Welfare is also proud to utilise.



# 198

LEARNERS WERE ENROLLED AND TRAINED IN 2016

# Special thanks



Words are often inadequate to express the joy we at Jo'burg Child Welfare feel, when we receive the help of our donors and sponsors, supporters and volunteers, both big and small.

Thank you to you all for sharing our vision and dreams, for your invaluable help and support, without which we as an organisation would not have survived for all these years.

Thank you for the time and energy and your generous donations.

Simply put if it was not for the faithful supporters like you, we would not exist. Thank you for supplying the funds for our ever lengthening list of needs and making a difference in the lives of the children and families here at Jo'burg Child Welfare.

To the Department of Social Development for the subsidies paid without which we will not survive. The various corporates who give generously of time and money, to staff who give of their personal time, to individuals who provide money on monthly debit orders or once off individual giving. To the groups of individuals who get together such as the JHB Garden Club who have made JCW a special project over many years and through their efforts raise considerable funds, we appreciate your efforts, to foreign governments, international aid organisations and embassies who make funds available for non-profit organisations such as ours and realise that assistance is always required to meet the growing needs of the children and families whom we serve. Saying thank you hardly seems enough for the value that is brought.

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The Federal Ministry for Economic Cooperation and Development (BMZ)  
The Home Channel  
The Johannesburg Garden Club  
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# Making a difference together

KPMG is proud to support Johannesburg Child Welfare (JCW) by providing external audit services. Through our work, we enable JCW to continue its work in providing a safe and comfortable environment for those who need it most.

One of our core objectives is to support development initiatives aimed at bringing hope and opportunity to the disadvantaged. Their ongoing effort to improve the lives of women, children and families in the greater Johannesburg area makes JCW an ideal partner. We commend them for the role they play in child care and protection strategies across the country.

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