

110 years



110 years

an independent NPO
caring for our children

Jo'burg Child Welfare

ANNUAL REPORT 2018/2019



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BOARD OF MANAGEMENT

Prof John Pettifor: Acting Chairperson
 Yvonne Pillay: Treasurer
 Aileen Langley: Board member
 Sarah Mabatho Maphoto-Papi: Board member
 Buntubabantu Mdaka: Board member
 Mathili Kunene: Board member
 Jeanie Naggan: Board member
 Ntsatsi Mokgethi: Board member
 Dinah Malekutu: Board member

MISSION

Our mission is to protect, safeguard and care about children, their families and communities, promoting their rights, wellbeing and dignity.

VISION

The vision of Jo'burg Child Welfare is to provide holistic child protection services to children in the greater Johannesburg area.

VALUE STATEMENTS

- » Providing continuous child centred service delivery that is relevant, evident and value based.
- » Ensuring that staff are continuously capacitated and empowered with core competencies and skills that are relevant to the work that they do.
- » An organisation with competent staff who act as change agents, contributing to the reduction of poverty and inequality.
- » Improving the profile of the organisation and ensuring that Jo'burg Child Welfare's image remains relevant and continues to be a voice for children in all forms of media.
- » Leadership that is value based, transparent and employs good governance to ensure a sustainable organisation.
- » Maintaining a high profile, ensuring visibility in communities, advocating for children's rights and forming strategic partnerships which promote the organisation's mission.
- » Cultivating partnerships and sharing best practices to enhance service delivery and, where necessary, capacitating other organisations.



Children should be, and generally are innocent, trusting and full of hope. Their childhood should be joyful and loving. Their lives should mature gradually as they gain new experiences. For many children, the reality is different. Too many children suffer from hunger, homelessness, abuse, neglect, orphanhood and abandonment, leading to deficient health care, limited education opportunities and increased social vulnerability.

This need not be. Childhood can and must be preserved and nurtured. The Convention on the Rights of the Child recognises the importance of children's rights. It sets out the rights that must be realised for children to develop to their full potential. It offers a vision of the child as an individual and as a member of a family and community, with rights and responsibilities appropriate to his or her age and stage of development.

The Convention recognises the fundamental human dignity of all children and the urgency of ensuring their well-being and development. It makes clear the idea that a basic quality of life should be the right of all children, rather than a privilege enjoyed by a few.

For too many children, we live in difficult, even dangerous, times. Because they are still developing, children are especially vulnerable – more so than adults. Adverse changes have a disproportionate, and often negative, impact on them. Transformation of family structures, globalisation, climate change, digitalisation, mass migration, worsening employment and household income patterns and a shrinking social welfare net all have strong impacts on children. Disease, malnutrition and poverty threaten their future.

Their healthy development is crucial to future well-being in any society.

JCW in its 110 years of operation has sought to play a sustained role in the protection of children. It affords services to the most vulnerable in society, providing a safety net for children, when the changes affect them adversely. The organisation continues to provide services whilst traversing tough economic and development terrains, in its efforts to ensure that childhood human dignity is protected.

This year it has continued to provide a range of services to 60 000 children, families and communities, always seeking to improve its services and programmes in a dedicated, professional manner. The Patrons acknowledge the efforts of the board of management, management and staff, donors and volunteers for their continued support and dedicated services to children in Johannesburg.

May this continue for many years!

From the Patrons of JCW

Justice Edwin Cameron

Justice Zukisa Tshiqi

Basetsana Kumalo

Gerry Eldson



EXTENT OF SERVICES

110



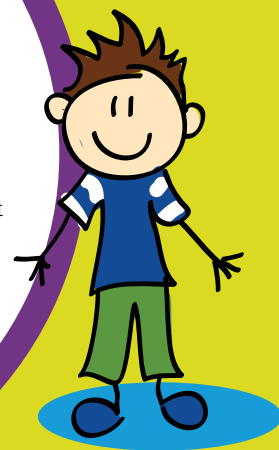
- 7 920** Number of intakes/cases (a case can include individuals from 1-10 people)
- 5 400** Cases assisted at reception for various departments
- 643** Cases referred to other organisations at reception and proper intake
 - 627** Crisis intervention
 - 792** Cases resolved after counselling
 - 14 040** Home visits
 - 290** Family preservation
 - 58** Lost or abandoned children
- 3 055** Children that received statutory or preventative services after risk assessment
- 1 500** Participants reached in awareness campaigns
 - 75** Parenting skills training
- 259** Children/families assisted with meals and groceries via KFC Add Hope



- 8** Inter-country adoptions
- 22** National adoptions
- 214** Individuals who undertook adoption orientation and training
 - 38** Birth mothers assisted
 - 2 400** Statutory Services
 - 2 080** Home visits
- 123** Families or individuals that made enquiries regarding link-up in their search for origins
- 554** Couples allocated for screening as potential adopters
 - 126** Post adoption reports
 - 8** Children with special needs adopted
 - 18** Children placed on RACAP
 - 5 821** Adoption Services
 - 56** Abandoned children
 - 38** Concentrated children
 - 9** Step parent adoptions
 - 127** Intake adoptions



- 286** Children placed in residential care (various children's homes and industrial schools)
- 1 192** Children in supervised foster care
- 255** Children in supervised foster care with biological parents
- 196** Biological parents in reconstruction services
- 13** Children placed back with their biological parents, under supervision, after successful reconstruction services
- 196** Families participating in family reunification
- 29** Children that received psychological services
- 154** Participants in parenting skills training
 - 692** Foster parents supervised
 - 103** Foster parents screened
- 99** Care givers and foster parents trained on child development
- 248** Beneficiaries (children) on child development training
 - 193** Beneficiaries involved in group work:
 - 26** Beneficiaries of food parcels
 - 151** KFC Add Hope recipients
- 3** Students funded by Rheinallt Jones in tertiary education that are monitored
- 14** Foster children who passed Matric
- 1 229** Participants reached in awareness campaigns



years

EXTENT OF SERVICES (CONTINUED)



- 855** Children attend daily play groups and are coached in soccer and netball – 400 participated in school tournaments and 330 participated in school sports day and 125 participated in friendly games
- 645** Arts programme – 330 participated in house dance and drama performance and 315 in drama tournaments
- 450** Participated in weekly school life skills sessions
- 30** Members of child and youth committee
- 98** Beneficiaries doing debating activities
- 331** Number of meals given (KFC)



- 12 700** Community outreach
- 255** Individuals assisted at intake level
Individuals received long-term therapeutic services, as well as short-term therapeutic services at Zola Clinic
- 195** Individuals received preventative and statutory services
offenders assisted and received group work services
- 1 179** Beneficiaries attended to at Nthabiseng Thuthuzela Care Centre for trauma containment, individual therapy and group work
- 260** CATTs training
- 690** Individuals received therapeutic intervention
- 42** Therapy sessions by psychologist
- 92** Children in group work
- 4** Children in supervised care (with families)
- 760** Telephonic enquiries on child abuse
- 1 090** Parenting skills training
- 3 900** Beneficiaries of prevention and awareness campaigns
- 82** Cases referred to other organisations after assessment
- 5** Forth year social work students placed the organisation for practicals
- 6** Social auxiliary workers placed the organisation for practicals





EXTENT OF SERVICES (CONTINUED)



- 436** Individuals reached during awareness campaign
- 381** Children in the aftercare centre
- 63** Children in the early childhood development programme (There are plans to increase to 60 children with an additional building)
- 41** Participants of the Red Apple Reading Club
- 215** Participants attending life skills programme
- 1 698** Masibambisane tutorial support
- 357** Caregiver families receiving services at the centre
- 27** Volunteers (EPWP and caregivers)
- 0** Participants in economic empowerment programmes (craftwork)
- 0** Individuals attending monthly support group meetings
- 60** Beneficiaries participated in psychological camp
- 1 063** Home visits done
- 357** Beneficiaries of food parcels from DSD and KFC
- 17 840** Meals provided to children



- 69** Children and teenagers cared for in the cottages
- 84** Children cared for in the nursery
- 88** Children and babies who received overnight care
- 40** Matric pass rate in 2018
- 17** Teenagers participated in the independent living skills programme
- 10** Children enrolled in the international president's award programme aimed to increase self-esteem and enhances their capacity to achieve
- 53** Children were immunised
- 11** Children received ARV treatment
- 1 183** Number of meals provided (KFC)
- 86** Number of volunteers
- 99 316** Total





THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT CENTRE



2 397 Beneficiaries of skills training and services offered by Thembaletu
904 Participated in weekly life skills sessions at schools
30 In house members

AGANANG TRAINING CENTRE SOCIAL AUXILIARY WORKERS COURSE



119 Auxiliary social workers trained

PRINCESS ALICE HOME (PAAH) IN JOHANNESBURG



17 New admissions
42 Babies cared for
11 Babies adopted
0 Babies and children who received overnight care
1 Babies reunited with biological family
0 Birth mothers in crisis and assisted by PAAH
1 092 Meals provided to children



Ensuring that JCW can deliver another year of services to the needy children of Johannesburg is becoming tougher each year and 2018/19 was indeed a difficult year. Ensuring that the organisation stays afloat and delivers on the mandate given to it, caring and protecting the most vulnerable in society, namely the children of Johannesburg, continues to involve greater effort and ingenuity.

As the economic crisis looms heavily as a dark cloud over South Africa, we have witnessed many organisations, who have been established to render sterling services to Johannesburg's vulnerable and underprivileged, succumbing to the stresses and strains of everyday existence in the non-governmental environment. Many stories abound of how organisations have been forced to close their doors and disappear due to the lack of adequate resources, highlighting the achievement of the long-term sustainability of JCW.

JCW has survived for 110 years, our official birthdate being 19 October 1909. I believe it reflects the resilience of the organisation with strong courageous people, young and old, who have made decisions in the best interest of the organisation, to see to it that we have been able to withstand the buffeting effects of financial turmoil. The preamble on which the organisation is built, continues to be a strong compass, helping JCW to fulfil its mandate, taking care of children who have endured the worst treatment. The children whom we provide services to, come to JCW because of abandonment, abuse and neglect and in need of care and protection and this will continue into the future. The organisation however, has to compete

with changing priorities from donors and sponsors, and competition from similar and smaller child protection organisations working in the same space and competing for the same resources. These pressures continually impact on the work that the organisation can offer.

The fact that JCW is an accredited child protection organisation has meant that, as an organisation, it has continued to benefit from the subsidy received from Gauteng Department of Social Development (DSD), for the provision of statutory services and for which we are eternally grateful. But one must continue to ask why the government is unwilling to fund the full costs of statutory services, the services it is responsible for and tasked to provide, at levels which cover basic service costs.

The growth in the number of NPOs registered with DSD since April 2011 has increased to 155 367. There are many more NGOs operating in South Africa, as many NGOs do not register with DSD as registration is voluntary and non-registration does not prevent an organisation from operating. The number of the registered organisations has almost doubled over the last five years. While this sector seems to be enjoying a very high growth rate, it is also has a high rate of unsustainability from organisations within the sector. This issue has been highlighted recently by the revelations made at the Commission of Inquiry into the Life Esidimeni tragedy.

Fundraising in South Africa has become competitive with many new players entering the industry and competing for the same available resources. Factors that influence fundraising include external variables, such as fluctuations in the economy and changes in focus of funders. Currently education is the main area of focus among corporates, foundations and other





funding entities, followed by health. Funders are also informed of development goals set by government when determining funding priorities. It is thus imperative that as an organisation we take cognisance of these trends and align our programmes and focus for funding accordingly. The narrative within the funding landscape will not change and we will have to work harder and do things differently in this increasingly competitive environment. We thank each donor for the belief in and continued support of our work as a child protection organisation. We are truly grateful for every amount of money and every in-kind donation received. We can assure donors that their largesse goes to the services and care of children. We are constantly astounded by the goodwill of people.

The board of management of JCW and its subcommittees continue to support the work of the management of JCW, which has been blessed by having a dedicated, responsive and committed team. Some of the major areas that the board of management has been involved in include setting the strategic direction of JCW, monitoring and evaluation of the financial position of the organisation, overseeing policy development and monitoring the implementation of those. Last year, the board members assisted with the negotiations on the cost of living increases between management and the National Education, Health and Allied Workers' Union (NEHAWU). This was the first year that the cost of living increases were negotiated. The wage negotiations were finally conciliated in the The Commission for Conciliation, Mediation and Arbitration (CCMA). Other policies completed included acting allowances for persons acting in a temporary position, a policy on the payment of consultancy fees for fundraising, a job grading policy and a model for staff performance management policy.



The advocacy work done by the staff members of JCW continues to ensure that JCW has a profile in the child protection space. Over the last year staff have continued to play an important role in the Child Protection Forum chaired by the Department of Social Development, and in The Adoption Coalition where many of the adoption issues, such as free services for adoption, were discussed. JCW made a submission to parliament on this matter. The management of the Child and Family Unit attends the Case Flow Management Forum which is chaired by the Children's Court magistrates of all the courts in Johannesburg. This forum discusses the challenges experienced in interacting with the Children's Courts.

Advocacy remains an integral part of the work of JCW as we collaborate with government and civil society.

I would like to extend my appreciation to those board members, who throughout the year have ably assisted me and have made themselves available to attend GDSO initiatives on the business plans and signing of service level agreements. This process and their availability assisted in ensuring that JCW was considered for payment of the subsidies which is always welcomed.

In conclusion, thank you to the dedicated team of staff and management, under the leadership of Mrs Margot Davids, who have ensured that JCW remains a trusted child protection organisation, a haven in the storm for troubled children.

Prof John Pettifor

Chairperson



As JCW enters its 110 years of existence as an organisation that renders services to children in need of care and protection, we celebrate the fact that, despite many hurdles, we have managed to sustain the organisation to render services to the abused, abandoned, neglected and orphaned children of Johannesburg, as well as ensuring that they find shelter and protection in our services and residential care programmes when it is needed.

JCW has survived in spite of the poor economic position the country faces and I take inspiration from the saying, "Count Your Blessings". We continue to be thankful for every donation that is received and every assistance provided from donors, sponsors, individuals, corporates and government.

JCW, in this current year, has been able to provide services to various beneficiaries through our service departments. We have reached 98 020 children, families and communities who have benefited from our services.

Some of our highlights from services include:

Fundraising has proved to be challenging this year. As challenging as it has been to bring funds in, this has been surpassed by the admirable resilience shown by the JCW staff who give so much of themselves to this very important work. I would like to thank both Ms Leigh Roos and Ms Maria Grigoropoulos for the sterling work they have done in making JCW relevant in the fundraising world.

Through the initiatives of the fundraisers, Hogan Lovells Advocates provided JCW with pro-bono legal services, which included support on labour-related issues, as well as providing free legal advice to community members at Masibambisani Eldorado Park once per month. Types of services included drafting of wills, Bill of Rights, discrimination and hate speech, etc.

KFC completed an evaluation of its Add Hope programme and continued to support the nutritional programme at JCW. The Add Hope Trust which makes this possible needs to be

applauded. The campaign of adding R2 to purchases at a KFC outlet assists us in our effort to provide children with food to support their development.

Appreciation must also be shown to The Johannesburg Garden Club which has supported JCW for more than 60 years. Its contribution includes the revenue from its annual open gardens and plant sales by its members in support of Masibambisane Orphans and Vulnerable Centre (OVC) Centre in Eldorado Park. Its generous support has seen the purchase of a mini-bus for the centre, the annual Christmas party and beautiful individual Christmas presents for the children of our Masibambisane Centre. Each year the children look forward to the contribution of the hardworking ladies and gentleman of this esteemed garden club.

Many other trusts and foundations continue to support JCW, enabling us to do our vitally important work of care and protection. We are continuously indebted to everyone who makes this possible.

We receive generous support from children who have been beneficiaries of our programmes. Our reach is international – two of our ex-residents, through their efforts, were able to ensure that Othandweni Place of Care benefited from the TJ Forstmann Trust. Another one of our children was placed in Finland when he was three years old and at the age of 16, he took part in the Finland Idols as a very avid rapper and finished in second place. He spoke proudly of his South African heritage. These are just two good news stories that can be told. There are many others who are making a positive contribution to society, of which we are very proud.

JCW was very involved with international partners who volunteer at our residential care facilities and, in some instances, come and live and work in them. They are placed through various companies, which increases our footprint in the international arena. Partnership and working agreements with our overseas partners for example, Spence-Chapin and All God's Children in the USA; Amarna in Belgium and Helsinki in Finland, still continue. We have been visited by adoption agency representatives from Finland and Belgium to strengthen our relationship and also meet with their government counterparts in South Africa. We take pride in the extension of adoption services to All God's Children, which is an adoption agency in the USA. The working agreement was approved by both the Central Authority South Africa as well as the USA government. Once more reflecting the high calibre of services rendered in this terrain. We will continue to ensure that our children are given the option of a forever family through nurturing the National and Inter-Country Adoption programme.

Our Child Abuse Therapy and Training Centre continues to render therapeutic services to children to improve their social functioning. It is therefore necessary to implement activities to ensure the safety of children. This therapeutic intervention is in the form of individual counselling and therapeutic group work. These services are rendered from our Johannesburg head office and Zola Clinic in Soweto.



We have offered some of the parents, whose children are in alternative care, opportunities to attend skills development training at Thembaletu Skills Development Centre, to ensure that they acquire skills to access job opportunities to enable them to provide for their children, thereby improving the chances of family reconstruction.

The Granny programme is provided at both Othandweni Place of Care, and at Princess Alice Adoption Home (PAAH). The programme at Othandweni Place of Care is sponsored by Spence-Chapin our American partner; however, the one at PAAH is not. We are working towards the expansion of the programme to similar facilities through the above donor. The Granny programme aims at the improvement of the developmental skills of children, such as gross motor skills, fine motor skills, cognitive skills, communication skills, self-help and emotional skills.

PAAH is registered for 30 babies and toddlers (from birth to two years old). The babies have either been consented for adoption or have been abandoned. However, some of the children have been impacted by legislative challenges.

Masibambisane Orphans and Vulnerable Children Centre in Eldorado Park was established in 2003 and officially opened in 2005 by Sir Elton John. The translation of Masibambisane is "Let's Pull Together" and is based on a service model to retain orphans in their community of origin by enabling them to continue functioning as a family unit. The centre provides a safe and nurturing environment that affirms the life experiences of children. The centre accommodates up to 220 orphans and vulnerable children. Two of the Masibambisane Expanded Public Works programme (EPWP) volunteers graduated as social auxiliary workers (SAW) after attending the SAW Learnership Course at our JCW Aganang Training Centre. Additionally, two of the children who attended Masibambisani OVC, passed the Grade 12 examinations with a bachelor degree and diploma certificate passes, which enabled them to attend higher education institutions.

Thembaletu is a non-residential life skills and economic empowerment centre operating at the Old Drill Hall in the inner city of Johannesburg. The job creation training at the centre provides training on computers, security and cashier training. The programmes target youth from 18 to 35 years and is subsidised by the Gauteng Department of Social Development. The centre also falls under the auspices of Child Abuse Treatment and Training Services (CATTS). It continues to respond to the needs of children and young

people in the city centre and in the surrounding high rise buildings and flats, as a place of care for at-risk children. The Thembaletu Centre also hosts the Chance to Play after-school programme, where children are exposed to sport, arts and cultural and education programmes.

The core service departments are the Child and Family Unit and the Foster Care department, both of whom render preventative, early intervention and statutory services to children who are in need of care and protection. These are the busiest teams providing the most important services such as responding to crises, assessments of cases, home visits, removal of children where necessary and providing alternative care options and offering reconstruction services to families.

Appreciation goes out to the Human Resources department of JCW, which continues to manage the most important and valuable resources of its organisation, namely the workforce of JCW. Without a functioning workforce, our organisation would fail to achieve the high level of efficiency and workforce management that is needed. Our Administration and Finance departments continue to be the mainstay of the organisation, ensuring that our finances are ably cared for and our children are adequately provided for; as well as ensuring that our fleet and buildings are appropriately maintained.

In conclusion, working in the non-governmental environment continues to inspire and motivate. The benefits are visible, and we are changing lives continuously. In counting my blessings I need to acknowledge the loyal teams of employees from the lowest to the highest level in JCW, all continuously applying themselves. We would not be able to achieve the successes and the quality of the work, which are borne out by the faith and trust of communities, corporate and governmental donors and sponsors. Thank you to the support and leadership of the board of management ably led by Professor John Pettifor, whose wisdom and stewardship continues to guide this organisation. Thank you to the board members who are available for signing of documents at a moment's notice. A special appreciation is given to the management teams led by Ms Carol Bews, and Ms Emily Teffo. Without their assistance and inspiration I would not be able to provide the crucial management services required.

Margot Davids
CEO





This report gives an overview of activities aimed at addressing child protection issues as well as training. The problems affecting children are on the increase and threaten the proper and normal development of children. It is therefore necessary to implement activities to ensure the safety of children. Therapeutic services are provided to children to improve their social functioning. Some of the parents whose children are in alternative care attend skills development training to ensure they acquire skills to access job opportunities to be able to provide for their children. Skills development training is one of the key services provided to individuals and has the benefit of opening new opportunities to improve people's living conditions.





Departments under review

Aganang Learning Centre

The unit provides HWSETA accredited courses to ensure that volunteers in CBOs acquire the necessary skills to improve service delivery in communities. South Africa is plagued by many social and economic problems and the skills learned and knowledge gained through the department will add value towards improving the lives of children and the community at large.

Thembaletu Skills Development Centre

The centre offers skills training as well as life skills to communities in the inner city and surrounding areas. The main aim of the centre is to improve the quality of life for individuals to enable them to be self-reliant. In the past year, the centre has offered training such as security guard and computer end-user training.

Child Abuse Training and Treatment Services (CATTS)

CATTS is a specialised department that provides therapeutic services to sexually abused children as well as support services to their families. The main aim of the department is to provide intervention in an attempt to repair the devastating psychological effects of sexual abuse with the view of enhancing the social functioning of affected children and their families.

CATTS reaches out to additional abused children through the Nthabiseng Thutuzela Care Centre based at the Chris Hani/Baragwanath Hospital. The centre provides a 24-hour service where abused children are able to access the services. The centre provides trauma containment, counselling and group work to both children and parents, as well as community outreach programmes.

CATTS has a training wing that offers training to child protection professionals to further enhance their skills in providing effective service to the client system. Training is not only limited to child protection practitioners but extends to individuals from all walks of life for capacity building.

Emily Teffo

Assistant Director



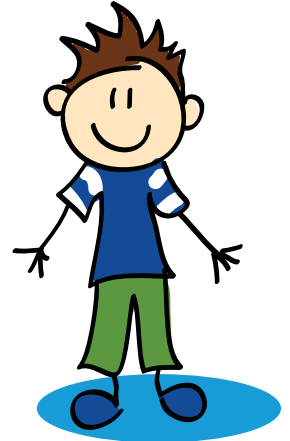


HISTORY



1909 – 1920:

- 1909:** Children's Aid Society (the Society) opens in Johannesburg
- 1911:** The Society starts advocating for children's rights in South Africa
- 1911:** Sees the start of the expansion of the work of the Society, with the first branch opening in Krugersdorp followed by branches in Boksburg and Benoni
- 1913:** The watershed Child Protection Act is passed in Parliament
- 1916:** For the first time the number of children assisted exceeds 1,000 in one year



1921 – 1940:

- 1923:** Children's Adoption Bill lobbied for in 1919 by the Society becomes law
- 1929:** Opening of the first of many medical and dental clinics attached to coloured and black schools
- 1930:** Princess Alice Adoption Home opened
- 1934:** Crèches established in Western Township
- 1937:** Children assisted exceeds 4,000 for the first time. The 'experimental' foster placement scheme sees 100 children in the foster care of 55 families. The first ever social work degree in South Africa is offered at the University of the Witwatersrand. The Society assists with practical training
- 1936:** The opening of the Driehoek Bantu Refuge for 30 black children
- 1938:** The Society is registered as an agency serving children of all races and opens a crèche in Orlando, Soweto
- 1939:** A crèche is opened in Pimville, Soweto
- 1940:** Orlando Children's Home opened in Soweto (handed over to government in 1977 due to financial crisis)

1961 – 1980:

- 1964:** The Howard Pim House and Lucy Kennedy Cottage are opened in Regents Park
- 1975:** The Klijptown crèche completed and handed over to the Society by the Jaycees
- 1976:** A major financial crisis sees the launch of Operation Save Child Welfare
- 1980:** Non-racial constitution adopted and vigorously implemented by JCW both in terms of service delivery and membership of the board

1981 – 2000:

- 1982:** The Westbury Pre-school Centre opens followed by an aftercare centre in 1987
- 1984:** The Othandweni Family Care Centre is opened by the late Mrs. Marina Maponya and the 75th Anniversary of JCW
- 1987:** JCW provides services to children who had been in detention. Construction and opening of Tshimilogo Pre-school Centre in Alexandra
- 1989:** Renovation of original Alexandra Crèche and renamed as Siyakhula as well as the construction of Impumelelo Family Resource Centre in Diepkloof
- 1990:** The Child Abuse and Treatment Training Services Centre is opened
- 1990:** Appeal to government for specialised care of HIV positive babies and the development of HIV and Aids education programmes
- 1994:** The Thembalethu Street Girls Centre is opened with funding from Nelson Mandela's Nobel Peace prize.
- 1998:** The Society submits a report to the Truth and Reconciliation Commission on the role of the sector prior to democracy
- 1999:** 90 years of serving the children of Johannesburg is celebrated

2001 – 2008:

- 2001:** Inter-country adoptions are introduced
- 2005:** Sir Elton John opens the Masibambisane Centre for Orphans and Vulnerable Children (OVC) in Eldorado Park
- 2006:** The Society joins SANTAC in the fight against child trafficking. The OVC Forum is established and rapidly grows to include 55 community based organisations
- 2008:** The Aganang Learning Centre for social auxiliary workers is established

2009 – 2019:

- 2009:** 100 years of caring for the children of Johannesburg is celebrated
- 2010:** JCW played an integral part in the child trafficking awareness during the soccer world cup
- 2011:** Expansion to Baragwanath Hospital - Nthabiseng Centre opened to be part of the broader part of the country's action against gender violence against women and children through the Thuthuzela Care Centres
- 2014:** JCW hosted the world's biggest baby shower. Sets Guinness record
- 2015:** Two of our oldest boys who started with us in 2005 were assisted with obtaining identity documents from their born country - Lesotho.
- 2016:** The ECD moved from a container into in a building
- 2017:** We were able to raise university registration fees for Happy Ndaleni through our Mandela breakfast fundraising event.
- 2017:** The DH funded us with a jungle gym and toys, indoor and outdoor, now our children have a safe environment to play.
- 2019:** the ECD number has increased from 32 to 44.
- 2019:** JCW partners with NACOSA
- 2019:** JCW turns 110 years old





Economists describe the South African economy to be in a state of *"persistent economic weakness"*. This description was given after our country entered a technical recession in the first half of 2018 due to the negative GDP growth in two consecutive quarters. The recession has had a marked negative impact on most industries and the non-profit sector has not been invulnerable to this depression in our economic position. As an organisation we are not immune to the realities of our economy.

The impact of the persistent weakness of the South African economy can be seen in our financial results of the recent past years. This has been emphasised by our auditors in the 2018/19 audit report. The material uncertainty related to going concern highlighted in the audit report is the result of the recurring deficits and negative operating cashflows incurred by JCW in recent years. While this is a serious and a concerning situation that we find ourselves in, JCW board and management would like to assure all our beneficiaries, our staff, our partners and all our stakeholders that we have put in measures to address this challenge. We are doing everything in our power to make sure that JCW remains operational for the next 110 years and more, and we promise everyone that we do not intend to fail on this task.

Despite the challenges in our economy and the persisting deficits, there was an improvement in the financial performance and the financial status of the organisation in the financial year 2018/19.

Income generated by operations increased by 3% from R33.3m in 2018 to R34.3m in 2019. This increase is largely attributable to:

- » A 10% increase in donations from R8.7m in 2018 to R9.6m in 2019.
- » Government subsidies increased by 9% from R16.9m in 2018 to R18.4m in 2019.
- » Special projects increased by 30% from R1.6m in 2018 to R2.1m in 2019.

JCW has received support from other donors on our projects and this is testimony to the confidence they have in respect of JCW providing quality services. Policy and legislation uncertainty has impacted on the adoption terrain as can be seen in the decline in adoption fees received in 2019. Adoption fees declined by 59% from R672 000 in 2018 to R276 000 in 2019 because of this changing environment.

Expenditure increased by just 1% year on year and this increase was well below that of the Consumer Price Index (CPI) of 4.5% over the comparable period. This minimal increase is a testament to our management's efforts to reduce costs, increase donations-in-kind and

implementation of cost effective mechanisms across the whole organisation, while maintaining high standards in service delivery.

JCW was extremely humbled and fortunate to receive a donation of R3.2m, from the capital distribution of the G.S. Elkin Residuary Will Trust of the late George Solomon Elkin. JCW has been a beneficiary of this Will Trust for the last 50 years and the Trust reached its Capital Distribution date in 2018. The generosity of the late Mr. Elkin is still felt by the children of Johannesburg, 50 years after his passing, and we are truly grateful.

Further to this generous donation, the continued positive market performance of the Gallagher Foundation Trust Fund provided a further R9.9m in much needed funds that supplemented the fundraising efforts of this organisation.

JCW conducted a revaluation of all its non-current assets for the first time in the recent history and this resulted in the revaluation surplus of R13.7m. This book entry adjustment was made through the income statement in accordance with the International Financial Reporting Standards and had no cash flow implications for JCW.

As a result of the above revenue streams and revaluation adjustments, JCW ended the financial year with a surplus of income over expenses of R7.6m and was able to meet all its financial obligations for the financial year ended 31 March 2019.

Despite the challenges faced during the financial year 2018/19, our staff members, volunteers, donors and sponsors continued their efforts and contributions and thus enabled us to meet our objectives and to maintain the high levels of services offered to our beneficiaries. I would like to thank the Department of Social Development and all our sponsors and donors for their continued support, without which we would not be able to provide the much needed services to the growing number of children faced with challenges in our City of Johannesburg.

Yvonne Pillay

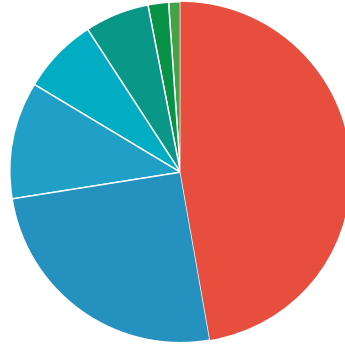
Honorary Treasurer



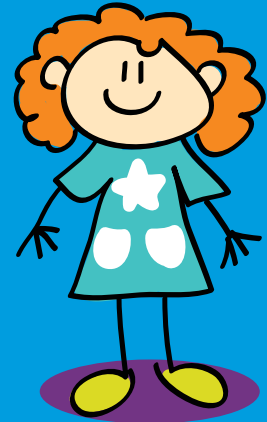


BREAKDOWN OF INCOME AND EXPENDITURE

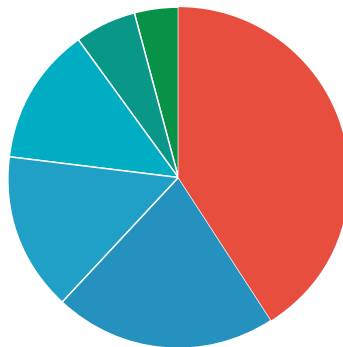
Breakdown of income %



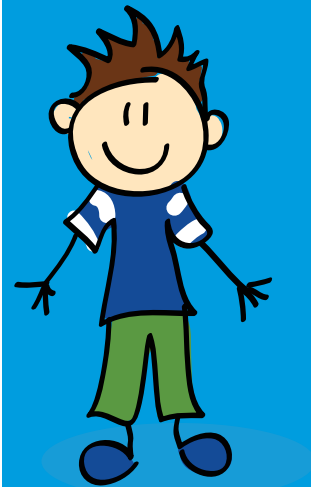
- 47 Government subsidies
- 25 Donations
- 11 The Gallagher Foundation Trust
- 7 Special projects
- 6 Other
- 2 Aganang Centre
- 1 Garden club



Breakdown of expenditure %



- 41 Child and family unit
- 21 Residential care
- 15 Administration cost
- 13 Child abuse treatment and training services
- 6 Fundraising costs
- 4 Aganang Training Centre





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Independent Auditors' Report on the Extracted Financial Information

To the board of management of The Johannesburg Child Welfare Society

Opinion

The extracted financial information presented on pages 16 to 18 in the accompanying annual report, which comprises the statement of financial position as at 31 March 2019 and the statement of comprehensive income for the year then ended, has been extracted from the audited financial statements of The Johannesburg Child Welfare Society for the year ended 31 March 2019 by the board of management for inclusion in the annual report for the purpose of providing financial information to the donors.

In our opinion, the extracted financial information agrees with the financial information presented in the audited financial statements.

Extracted Financial Information

The extracted financial information does not contain all the disclosures required by International Financial Reporting Standards for Small and Medium-Sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997. Reading the extracted financial information and our report thereon, therefore, is not a substitute for reading the audited financial statements and our report thereon.

The Audited Financial Statements and Our Report Thereon

In our report dated 22 August 2019, we expressed an unmodified audit opinion on the audited financial statements prepared in accordance with International Financial Reporting Standards for Small and Medium-Sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997. The extracted financial information and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Board of Management's Responsibility for the Extracted Financial Information

The board of management is responsible for identifying the financial information to be extracted from the audited financial statements for inclusion in their annual report and for extracting such financial information.

Auditors' Responsibility

Our responsibility is to express an opinion on whether the extracted financial information agrees with the financial information presented in the audited financial statements.

We do not accept or assume liability to any party other than those who engaged us, which is the board of management of The Johannesburg Child Welfare Society.

MNB Chartered Accountants Inc.

MNB Chartered Accountants

Wisani Shirinda Partner

Chartered Accountants (SA), Registered Auditor

MNB Chartered Accountants

22 August 2019

38 Boerneef Street, Vorna Valley, Midrand, 1864



STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 March 2019

	Note(s)	2019 R	2018 R
Income		34 284 097	33 254 020
Adoption fees		276 086	672 304
Child Abuse Treatment and Training Services fees		31 818	25 316
Aganang Centre		809 521	580 659
Donations		9 556 952	8 719 985
Educare fees		91 854	55 550
Government subsidies		18 370 145	16 909 367
Finance income	14	95 186	104 488
Other		1 257 979	179 460
Freelance promotions and events		7 800	5 000
Garden club		500 000	550 000
Sale of second hand goods		470 844	270 113
Rent received		23 596	74 178
National Lottery		50 000	1 154 188
Special projects		2 138 020	1 648 833
ECD Early Childhood Support Programme		452 004	2 135 876
Deferred income		152 293	168 703
Expenditure		45 992 231	45 514 829
Directly spent on services		36 605 252	36 008 396
Child Abuse Treatment and Training Services		5 860 098	5 758 925
Child and family unit		18 672 693	18 067 685
Aganang Training Centre		2 037 442	1 834 299
Residential care		9 615 557	8 205 084
ECD – Early Childhood Support Programme			
– Personnel costs		76 070	1 287 214
– Operational costs		343 393	855 189

STATEMENT OF COMPREHENSIVE INCOME (CONTINUED)

for the year ended 31 March 2019



	Note(s)	2019 R	2018 R
Administration costs		6 683 559	6 842 998
Auditors' remuneration	17	120 930	113 018
Depreciation of property, plant and equipment		477 926	440 238
Finance expense		168 057	198 367
Insurance and bank charges		126 879	347 427
Motor vehicle, L-Bldgs. and Furn Maint-parking and petrol		1 020 771	1 326 237
Computer maintenance		43 787	212 069
Payroll expenses		4 263 873	3 725 687
Rent, telephone, leasing costs and cleaning		454 763	336 679
Bad and doubtful debt		6 574	143 276
Fundraising costs		2 703 419	2 663 435
Events and marketing		293 975	201 016
Motor vehicle, L-Bldgs. and Furn Maint-parking and petrol		793 832	977 562
Payroll expenses		1 592 204	1 458 413
Rent, telephone, leasing costs and cleaning		23 408	26 444
(Excess expenses over income)/surplus of income extraordinary expenditure		(11 708 133)	(12 260 809)
Bequests		1 119 285	110 000
Transfer from the sustainability fund – Gallagher Foundation		4 452 000	4 452 000
		5 571 285	4 562 000
Surplus of income over expenditure from total operations before transfer to reserves		(6 136 848)	(7 698 811)
Net transfer to/(from) reserve funds		40 429	238 622
(Excess expenses over income)/surplus of income over expenditure transferred to accumulated funds and total comprehensive income		(6 096 419)	(7 460 187)
Other comprehensive income:			
Items that will not be reclassified to profit or loss			
Gains (losses) on revaluation of property, plant and equipment		13 671 956	-
Other comprehensive income for the year net of taxation		13 671 956	-
Total comprehensive income (loss) for the year		7 575 537	(7 460 187)



STATEMENT OF FINANCIAL POSITION

as at 31 March 2019

		2019 R	2018 R
ASSETS			
Non-current assets			
Property, plant and equipment	2	19 880 787	6 730 890
Amount invested with The Gallagher Foundation Trust	3	568 388	6 025 197
		20 449 175	12 756 087
Current assets			
Inventories		95 975	113 822
Trade and other receivables	5	295 868	775 338
Cash and cash equivalents	6	886 783	1 043 053
		1 278 626	1 932 213
Total assets		21 727 801	14 688 300
EQUITY AND LIABILITIES			
EQUITY			
Reserves	2	13 671 956	-
Retained income		(4 301 521)	1 794 896
		9 370 435	1 794 896
LIABILITIES			
Non-current liabilities			
Finance lease liabilities	8	771 695	1 054 619
Operating lease liability		265 496	777 365
Deferred income	9	3 239 154	3 391 449
Long-term dedicated funds	11	338 574	358 137
		4 614 919	5 581 570
Current liabilities			
Trade and other payables	7	3 588 210	3 955 641
Finance lease liabilities	8	328 522	274 310
Deferred income	9	152 293	152 292
Provisions	10	2 144 126	2 121 274
Short-term dedicated funds	11	1 529 296	808 317
		7 742 447	7 311 834
Total liabilities		12 357 366	12 893 404
Total equity and liabilities		21 727 801	14 688 300



FUNDRAISING

Charity – sounds like a swear word, hey??? But little do some people realise that charities remain in need of assistance in more ways than one. JCW has been in existence since 1909 and without the support of you, the public, there would be no charity to help all the abused, abandoned, vulnerable and neglected of the world, and for us, in the greater Johannesburg Area.

Giving to charity is always rewarding and seeing the children's faces when children receive new school uniforms, or stationery, or when there is a birthday party or Christmas event; it is the best feeling in the world.



There are many ways of donating to, and supporting JCW. Volunteer your time and give goods in-kind. Buy gifts for our children and cater a party for them. Purchase tickets to our events and at the same time of giving, you have fun doing so. As they say, there are many ways to do things differently.

Do not get me wrong, money is always our number one priority for JCW, as this assist in the continuation of the organisation for us to do the great work that we do, and keep children safe and off the dangerous streets.

For whatever reason that you part with your possessions, remember what they say: "One man's junk is another man's treasures."

Items given to the organisation that cannot be utilised in our facilities are turned into money. Now, I'm sure you are wondering how this is done? JCW has a charity shop on the corner of Commissioner and Ntemi Piliso Streets where many people visit and share the experience of purchasing something that may be considered old to you, but is new for them. Many happy customers have left from the shop having found something they were looking for.

Money generated from the sales of such items is used for purchasing what we require in the facilities. At the end of the day, we all benefit from the experience of giving and receiving.



Another avenue of donations is via our MySchool Card where we see contributions coming from individuals and we are very grateful to them for remembering us when joining the loyalty programme.

We have many campaigns through ForGood and GivenGain which certainly help in our marketing and receiving of donations for our many avenues of events and activities. We have a PayPal account for easier donation giving as well. We treasure all the individuals that give via these options.

Debit orders and EFTs received from our loyal donors are particularly welcomed as these donations assist us in our sustainability in these tough times



Our children feel safe and secure knowing that they have a roof over their head, a warm bed, clean clothes to wear, food in their tummies and loving caregivers who teach them how to grow and respect the world around them. The children know that without the wonderful people called "donors" they would not be where they are today, but possibly living a life of abandonment and abuse on the streets and alone in the cold with no food and warmth, lacking the love they so desire and deserve.

Thank you to all of our donors. You are angels in disguise and on behalf of the children in the care of JCW, I thank you from the bottom of my heart for thinking of us as your first choice when giving your hard-earned money and possessions to save even one child.

Remember; if you do not need it or have too much of it, someone else will be able to use it.

Kindest regards

Maria Grigoropoulos

Fund Developer – Jo'burg Child Welfare



Without the generous and selfless donations of the local and international corporates, foundations, trusts and individuals, Jo'burg Child Welfare (JCW) would not be in a position to continue its services to its beneficiaries, namely the abandoned, abused, neglected, orphaned and vulnerable children in the greater Johannesburg and surrounding areas. Without our loyal donors, JCW will cease to exist.

This year has proved to be challenging with regard to fundraising. However, we wish to send out a huge heartfelt THANK YOU to all of you who have steadfastly joined hands with JCW to improve the lives of those children less fortunate.

As challenging as it has been to bring in funds, this has been surpassed by the admirable resilience shown by the JCW staff who give so much of themselves to this very important work.

The positive outcomes and beautiful stories of children overcoming adversity and their successful development are the only proof that we need to know that our fundraising endeavours are working for the benefit of the children at the various JCW centres.

Our centres were brought to life on Mandela Day as many individuals and staff members of various corporates and smaller businesses spent their 67 minutes (and more) giving smiles and love to our children and staff.

Two of our boys who were at Othandweni Children's Home from a very young age have been 'giving back' to JCW through a foundation that their benefactor left for them to manage in the USA. We are very proud of them

Every donation that is received by JCW is greatly appreciated and highly valued. More specifically our heartfelt gratitude goes to donors such as The Johannesburg Garden Club, which has faithfully supported us for more than 60 years, and numerous foundations and trusts, including The Adele Drechmeier Trust, GH & A

Cotton Memorial Fund, The Carl & Emily Fuchs Foundation, Ejat Loerincz Testamentary Trust, The George S Elkin Charity Trust, Kirkness Charitable Trust, The Theodore J. Forstmann Charitable Trust, and many more.

Government departments such as the Department of Social Development and the National Lotteries Commission have given generously, as well as corporates such as Absa, Nedbank, FNB, Standard Bank, African Bank, Discovery Health, Blue Label Telecom, Vodacom, Sasol, Cliffe Dekker Hofmeyer, Hogan Lovells Attorneys, KFC Add Hope, OSTI, Munich Re, Brian Heineberg & Ass, Paintcor, Pep Stores, and many more.

We do, however, extend our sincerest gratitude to all our partners who have supported the work of JCW, whether in cash or in kind.

"The things you do for yourself are gone when you are gone, but the things you do for others remain as your legacy."

Kalu Ndukwe Kalu

We are so very grateful to all of you and respectfully ask that you continue to support such a worthy cause.

Leigh Roos

Fund Developer – Corporates, Trusts & Foundations





HUMAN RESOURCES



Patience Bukula

The Human Resources (HR) department of JCW continues to manage the most important and valuable resources of its organisation, which is the workforce. After all, without a functioning workforce our organisation would fail to achieve the high level of efficiency and workforce management that is needed. Working in collaboration with our top management has assisted our department to execute many elements from HR strategy, and this has led to successful deployment of some HR processes during the 2018/2019 financial year.

Achievements

Recruitment

The recruitment of new employees can contribute towards the longevity of any organisation. At JCW the HR Department has a clear understanding of all available vacancies and it takes the necessary measures to fill all vacancies. Through recruitment we ensure that we hire people with the right personality types and job skills. The end result has been a happy and productive workforce. We believe that a culture that fits well with employee preferences and makes them happy, also leads to higher levels of retention.

Through our internal recruitment and selection processes aligned with strategic HR, the HR department has collaborated with relevant departmental managers, supervisors and assistant directors to map out the types of workers and skills needed to fill vacant posts, thus a total number of 34 employees were recruited during 2018/2019 financial year.

Establishing relationships with employees and the trade union

The HR department continues to maintain relationships with employees in our unionised work environment. We strongly believe that union/management co-operation characterises a relationship between employers and labour unions that has the mutual aim of improving organisational

performance and sustainability, which in turn benefits both the employer and employees. Through regular communication between JCW management and the union representatives, we have managed to improve the quality of the working relationship and minimised potential conflicts and labour relations issues. Understanding that we function in a unionised work environment has led to the HR department involving union representatives during conflict resolution meetings, employment equity meetings, internal job interviews, grievance and disciplinary enquiries as well as annual wage negotiations.

Ensuring the safety of employees

It is extremely important for the organisation to pay special attention towards workplace safety. The HR department has taken necessary measures to create a safe working environment for the employees. A total number of eight workplace injuries relating to workman's compensation were reported during the period under review, which resulted in all injured employees receiving private medical attention. The HR team continues to work very hard in ensuring the safety of all staff in our workplace through regular occupational health and safety meetings with representatives on the various occupational health and safety portfolios. Furthermore three internal firstaiders have undergone first aid level 2 training, and we expect them to continue the great work.

Long service awards

JCW considers long service awards as one of the most important forms of recognition, because they reward staff for loyalty to the organisation. Awards are offered after five consecutive years of employment. As an organisation we utilise long service awards to motivate and engage with staff, while reinforcing the message of rewarding loyalty.

Our annual long service awards took place on 4 December 2018 and we honoured 13 employees for five years' service, five employees for 10 years' service, one employee for 15 years' service, one employee for 20 years' service, and two employees for 25 years' service. Furthermore, we are delighted to announce that one of our staff members, Johanna Evans, who will retire at the end of May 2019, selflessly served JCW for 41 years. She will be missed as she has gone onto her well deserved retirement.

Training and development

All the employees within an organisation should be provided with relevant training. Therefore, the HR department has a role in ensuring that appropriate training and development for all the employees is available. We continue to ensure that in addition to extensive induction training, appropriate professional development and



leadership training is offered for our staff members. We strongly believe that through training we will help the employees to adapt accordingly to the organisational culture and perform with their maximum potential towards its development. Through the HWSETA discretionary grants, the following pivotal and non-pivotal trainings have taken place during the 2018/2019 financial year:

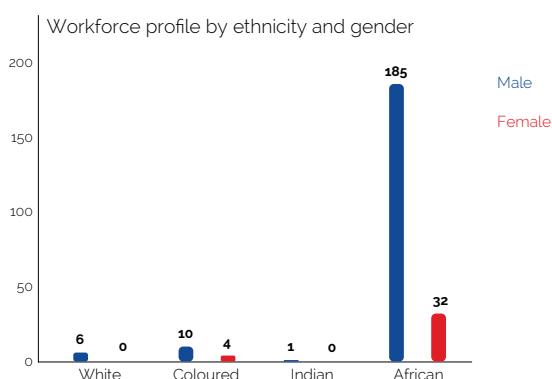
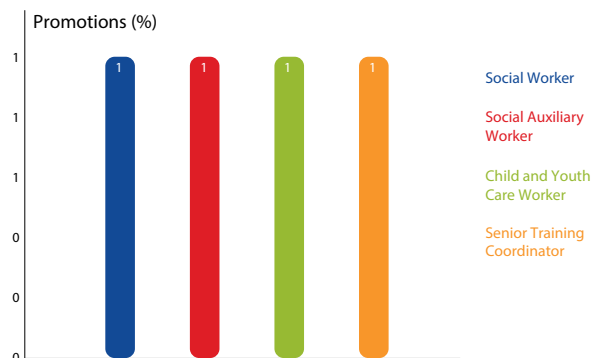
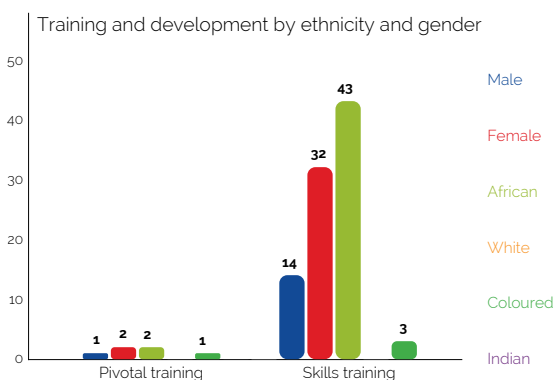
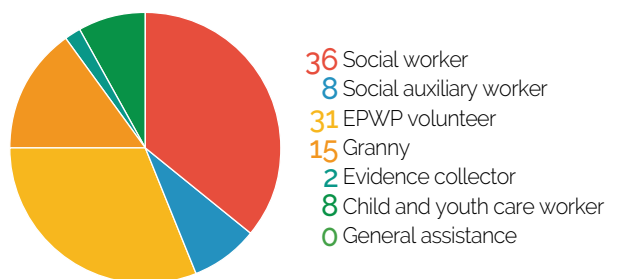
- » Premier HR process performance management
- » First aid level 2
- » Conflict management
- » Paralegal diploma
- » Post graduate labour relations
- » Post graduate monitoring and evaluation
- » Management and leadership.



Employment equity committee

JCW recognises the importance of the Employment Equity Act because of its potential to improve employment standards. This, in turn, results in a long-term improvement in the quality of, and trust in, South African businesses/ organisations. Through proper implementation of employment equity, there is a potential to stabilise and improve our economy, which is certainly relevant, especially for our core skill (social workers) who rely on fairness to ensure their employment and development. The 2018 employment equity reporting indicated the following demographics:

Recruitment



Conclusion and acknowledgement

Special thanks go to the HWSETA for its continuous contribution towards JCW skills development.

Special thanks to Hogan Lovells Inc. for continuously assisting us with legal advice on labour relations issues on a pro bono basis.

Patience Bukula
HR Manager



Lewina Fourie

"Individual commitment to a group effort – that is what makes a team work, a company work, a society work, a civilisation work". Vince Lombardi

In this reporting year, staff commitment, taking responsibility and teamwork became very prominent in the Child and Family Unit. I had a battle with a serious health challenge for almost 75% of the year but the staff, with the support of our Assistant Director, Carol Bews, made sure that the work was done to the best of their abilities amidst their own personal challenges.

We are in most cases the face of the organisation when the clients, referrals from other organisations, stakeholders and the community report and refer cases to us. Walk-Ins into our office on a daily basis have increased to ± 600 per month. Referrals via social media increases daily.

Child abuse – physical, sexual, emotional and neglect, as well as abandonment by the parents, are on the increase. We are doing more awareness and education in the community as well as in the society as a whole.

The three statutory teams have four basic functions: intake, risk assessment, prevention, and statutory work. They work tirelessly to assist, support, educate and, if necessary, refer children, parents and families to appropriate services. Our first priority, however, remains to keep children within families and build a healthy society. We are privileged to have the services of a paediatrician to do medical assessments, medical reports for adoption and referrals to other health services if necessary.

Cases

It is very difficult to share real life stories because we might compromise on confidentiality and breaking the law. However, we find an increase in neglect, physical abuse and substance abuse by parents. Children are left alone, locked up by parents when they go out, babies are still abandoned in hospitals, on the street, in a bag, etc.

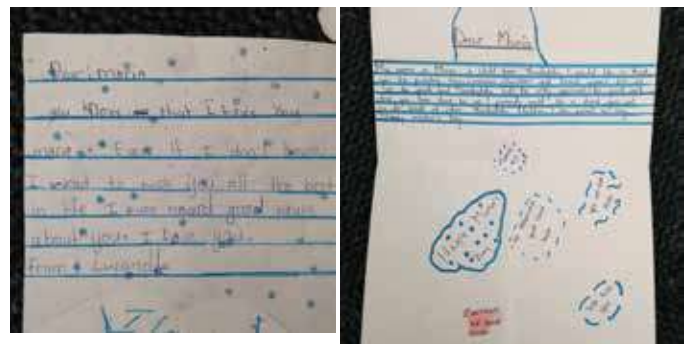
Adoption

The adoption team comprises of a 'birth mum social worker' who has to counsel and support a mum who wants to sign

consent and give up her baby for adoption; the 'baby social worker' who needs to make sure the child is adoptable and the 'screening social workers' who screen and assess prospective adoptive parents. Orientation meetings are held monthly in different languages. The purpose is to provide information and training to prospective adoptive parents about the processes and procedures. The meetings are essential in assisting prospective adoptive parents to understand more about adoption and to make an informed decision in proceeding with the screening process.

Our aftercare services include a support group on WhatsApp, giving support and the opportunity to ask questions. The supervisor administers the group. An open day is held and a Christmas party for adopters and their children. Root tours – of the facilitators of adopted children, when they come to South Africa to find out about their heritage. The last service is the link-up service, when adoptive children want to find their biological parents and vice versa.

Partnership and working agreements with our overseas partners, USA – Spence-Chapin as well as All God's Children, Belgium – Amarna and Finland – Helsinki, still continue. We have been visited by adoption agency representatives from Finland and Belgium to strengthen our relationship and also meet with their Government counterparts in South Africa. Our social workers have built a very positive and good relationship with them.





Our adoption team plays a vital role in the National Coalitions of Adoptions South Africa (NACSA) structure and activities. It lobbies government, stakeholders, etc. on issues of adoption.

Achievements

The adoption team is motivated to find the biological parents and family and re-unite them. That is always our first prize rather than seek alternative placement.

The adopters' support group continues to be a positive platform for adoptive parents to meet and share experiences. The group has also been positive in assuring adoptees that an adoption is normal and not something to be ashamed of. The adopters within the group also share articles as well as information which is relevant in their parenting of adopted children.

We have also started a 'How to Tell' information and training session with adopters after we realised that they find it difficult to tell their adoptive children that they were adopted. It has a major effect on the children and their self-esteem when they found out at a very late stage.

Challenges

It remains a challenge to place foreign children in adoption or foster care because of proper documentation. If possible we return them to their country of origin should we find the family. There was a major decline in adoptions because of the dedicated effort of staff to find the family members or the parents.

Stories

"A mother from Lesotho gave birth to a baby girl whom she gave up for adoption. Thereafter she and the biological father signed consent. We first seek placement with our local adopters and could not find suitable parents. We then seek placement from our overseas partners. Our Central Authority supported us with the Lesotho government to get its permission. It was a long drawn out process but finally we could place the child with a loving family in Finland".

"One of our children was placed in Finland when he was three years old. At the age of 16, he took part in the Finland Idols as a very avid rapper and finished second. He spoke proudly of his South African heritage".

Networking and partnerships

We continue to work in partnership with the Children's Court, SAPS, DSD, City of Jo'burg, Children's Homes (CYCCs), temporary safe care (TSC) parents, foster parents, other NGOs, relevant stakeholders, Dr Lumb, all other government departments and the community at large.

I want to express my appreciation to all our partners, donors and sponsors and last, but not least, my staff, especially my supervisors, Chriselda Bunu, Nokuthembela Kosi, Zinhle Ngcoya, colleagues and senior management. Without you we would not be able to improve the lives of our children.

Thank you.

Lowina Fourie

Manager of Child and Family Unit



FOSTER CARE AND REUNIFICATION SERVICES



If you can help a child, you don't have to spend years repairing an adult

Joyce Meyer

Family is not always blood. It is the people in your life who want you in theirs. The ones who accept you for who you are. The ones who would do anything to see you smile, and who love you – no matter what! These are our foster parents! They form a central part of our Foster Care programme and they give the children who they open their homes to an opportunity to grow up in a family setting when they are not able to do so with their own parents or family.

For a child to be in a position where they cannot be cared for by their own parents, foster care becomes a lifeline that gives a child or children the opportunity to experience the love and care of family life in the way that other children do with their own parents.

"Every child deserves a champion – an adult who will never give up on them, who understands the power of connection and insists that they become the best they can possibly be."

Rita F Pierson

Recruitment and Screening – the starting point

Getting it right from the starting point is crucial. Prospective foster parents need to know as much as possible about being a foster parent before a child is placed with them. Recruitment and screening of foster parents is therefore an integral part of the process. Recruitment of new foster parents has become more and more difficult. Life has become so busy for everyone and the thought of taking another child into the family is often a daunting thought for many. New ways of telling people have to be found in order to tell people about the need for families in a way that will attract them to open their homes and their hearts to foster a child. Our recruitment and screening team of social workers have to be very innovative in this regard. Those who do come forward to foster children go through the screening and training process. Screening and training is important for both the prospective foster parent, as well as for the child needing foster care. The training informs the prospective

foster parent about what to expect when they foster a child, what their role would be, what the policy of JCW is regarding foster care, the special needs of a child who goes into foster care, and the role of the social worker. It is important that the prospective foster parent knows all of this before they take a child into their care. During the period under review, 1 932 children were cared for in foster care.

We have to remember that it takes a special person to be a great foster parent, someone who realises that the child he or she is receiving is not perfect and probably is carrying a lot of heavy emotional baggage and bad habits. But that understanding and acceptance are essential if foster parents truly hope to bring any sense of normalcy to the child living with them in their home.

However, there are also the practical issues and we have also had to look at ways of sustaining these families during the period of temporary safe care prior to getting the Foster Care Order. This period can last for a number of months while the social worker who has done the removal can put all the information together in a report to take to the Court for the finalisation into foster care. It is only after this that the foster parent can apply for the Foster Care Grant. Until the Foster Grant is paid to the foster parent, the JCW assists as much as possible with food parcels, as many of the potential foster parents are unemployed.

Maintaining the care

When the finalisation into the foster parents' care, and the application for the Foster Care Grant have all been done, the placement should be settled and it now becomes important to look at the long-term care for the child. The questions that are constantly asked are: is there any potential for reunification into the care of the biological family, and if so what needs to be done? Another question, if there is no chance of reunification with any family members would be: can this foster care placement be a long-term placement, and if so what needs to be done to ensure that the placement can last that long – are the foster parents healthy and young enough? If they are not, what are the alternatives? Supervision, monitoring and reunification services continue throughout the period of the placement of the child in foster care. These are essential services that are part of the Foster Care programme and



these services ensure that the placement remains successful. Under all conditions, raising children has its ups and downs and it is important to regularly assess how the foster parents and foster children are doing in order to prevent small problems becoming even bigger problems. It is also important to plan for the future. Supervision and monitoring of the placement is therefore an integral part of the foster care process. The social worker needs to be aware of the needs of the child or children, the foster parent/s and the biological parent/s, and has to plan accordingly.



review, through finding family members and intensive re-integration services,

25 biological families were traced and 13 children were able to be returned to their biological families.

We were also able to follow through and ensure that a rapist of one of our children was eventually convicted through the intervention of the social worker.

During the period under review, we were also able to accommodate seven students from the different universities, as well as from our Aganang Centre who were able to do their practical work within the Foster Care department.

Biological parents always remain important in the child's life and, where possible, reunification remains one of the goals, in addition to the goal of strengthening the foster care placement where that is the most important and consistent placement option for the child.

The year's highlights

Because there is a constant inflow of children who need foster parents our Recruitment and Screening Section constantly spreads the message about children needing foster parents, in order to attract potential foster parents so that children are able to be placed within a family. During this period, 154 potential foster parents were screened. Of this number, some potential foster parents dropped in the initial phase and ultimately 110 potential foster parents went through to the training phase. During the training phase, 34 foster parents were found to be unsuitable or did not complete the training. Currently 69 foster parents have children placed with them.

The social workers have shown great initiative in trying to track the families of children who were initially believed to not have any family members.

Through communication with community members, and following up on leads, some children were able to be re-united with family members. During the period under

review, we were able to break through the problems of a foster child who had oppositional conduct disorder, depression and learning difficulties. The child is now responding positively to the medication administered to him.

Our foster children have also achieved academic as well as sporting awards. RT, a foster child who is also a student at UJ, received a "Golden Key Award" for best performance. He also tutors other students at the university.

Two foster children received awards after moving to schools that were more appropriate to their specific educational needs. One of the children received an Award for Improved Performance and the other child received a Certificate of Merit for Performance.

Two of our foster children represented Gauteng Cricket in Bloemfontein.

A total of 14 foster children successfully completed their matric and 10 are pursuing further education.

Rheinallt Jones

We were able to assist four students funded by Rheinallt Jones to further their education. Two of these students are currently studying social auxiliary work through our



FOSTER CARE AND REUNIFICATION SERVICES (CONTINUED)

Aganang Training Centre. One is studying business management and the other is currently doing his third year in mechanical engineering.

Challenges

Children with handwritten birth certificates continue to pose a challenge in being able to access services, like education and health. This is an ongoing problem which we continue working with.

The Foster Care department also frequently faces the challenges of foster care breakdowns. These often involve teenagers and older children, which then makes it extremely difficult to find alternative placements for them.

We also have a challenge in terms of recruiting foster parents who can care for teenagers as well as children with special needs.

There is still a scarcity of foster parents in the southern areas of Johannesburg as most prospective foster parents from these areas prefer to care for white children. However, the majority of children we receive who require placement are black. We will have to concentrate on educating prospective parents in these areas in order to meet the needs of the children. In addition, the placement of children with behavioural problems continues to pose a challenge as foster parents are often not willing to care for such children and these children often do not meet the criteria for CYCCs.

Acknowledgements

The staff in the Foster Care and Re-integration Services departments and the caregivers of our children in alternative care have done their best to "handle" our children with care and hopefully, to provide a positive revelation of our soul – especially for children who have been orphaned or whose biological families are unable to care for them. Our thanks go to each one of them for displaying such dedication and commitment to their work.

"Never underestimate how much you can love someone and how it can change their life. Never forget that the hardest ones to love are the ones that need it most."

Carol Bows

Assistant Director of JCW





Sebolelo Tsecke

Child abuse, especially sexual abuse, is a universal problem, occurring across all cultures and social economic groupings. South Africa is therefore not immune to this malady that affects a large number of children in the country. Research evidence shows that child abuse has long lasting psychosocial consequences that affect all aspects of a person's life. The consequence of abuse can lead to, among many things, suicidal tendencies, truancy, anxiety disorders, substance abuse, and unwanted pregnancies, to name a few. Furthermore, experiencing violence and abuse in childhood may result in children practising the behaviour they learnt, when they are adults. These children struggle to grow into adults who contribute positively to family and community life.

The following quote correctly summarises what the child is likely to experience when they are sexually abused: "Abuse manipulates and twists a child's natural sense of trust and love. Her innocent feelings are belittled and mocked and she learns to ignore feelings. She cannot afford to feel the full range of feelings in her body while she is being abused – pain, outrage, hate, vengeance, confusion, and arousal. So she short-circuits them and goes numb. For many children, any expression of feelings, even a single tear, is cause for more abuse. Again the only resource is to shut down. Feelings go underground."



More children are being abused, despite South Africa having excellent laws and a national action plan to prevent and to respond to violence against children. Sadly, many cases of sexual abuse go unreported. There are many factors contributing to the low reporting, such as, young children's lack of capacity and ability to report abuse to appropriate authorities, fear of being harmed as most children are abused by people known to them, the perpetrator may be a breadwinner and the family may be depending on him or her for livelihood.

In response to this scourge of child abuse, the CATTS department offers various services to children who have been sexually abused, as well as to the families. The CATTS unit was established in 1990. JCW had identified a need for a specialised unit dealing exclusively with child sexual abuse issues. The CATTS department has become widely recognised with expertise in prevention services, treatment of sexual abuse as well as in specialised training of other service providers in the field of child care and abuse.

Scope of child sexual abuse treatment and training services

Intake (risk and safety assessments)

The assessments are child and family oriented. They are informed by research and are participatory in nature. In all, 225 people were assisted at intake level during this period.

Therapeutic intervention (individual and group levels)

The intervention is targeted towards child sexual abuse victims and their families. Services are also rendered to adult survivors of child sexual abuse. This therapeutic intervention is in the form of individual counselling and therapeutic group work. These services are rendered from head office and Zola Clinic in Soweto. During the period



CHILD ABUSE TREATMENT AND TRAINING SERVICES (CATTS) (CONTINUED)

under review 690 individuals received long-term intensive therapeutic intervention.

Statutory intervention

CATTS provides statutory services to victims of sexual abuse and their families. Statutory services ensure that children are protected from further harm. The process is sometimes lengthy and emotionally draining for those involved. CATTS also provides support and encouragement to victims and their families during this process. The statutory process achieves the dual purpose of protecting children and holding perpetrators accountable for their criminal acts. A total of 195 individuals were assisted through the court processes in the past year.

Nthabiseng Thuthuzela Care Centre

The CATTS continues to be a valuable contributing stakeholder through the Nthabiseng Thuthuzela Care Centre (TCC) based at Chris Hani Baragwanath Academic Hospital. Thuthuzela Care Centres are one-stop facilities based in public hospitals, which were introduced as an integral part of South Africa's anti-rape strategy, aiming to reduce secondary trauma for the victim, to improve conviction rates and to reduce the cycle time for finalising cases. Survivors of rape are offered the necessary services at one place with all the required resources. The CATTS department has two social workers and four social auxiliary workers at the Nthabiseng Thuthuzela Care Centre (TCC). Their role is to provide trauma containment, counselling and empowerment, as well as the provision of relevant information, prevention of secondary traumatisation and effective referrals to relevant stakeholders. During the past financial year, three social auxiliary workers worked 24-hour shifts and more children received services and those referred at night did not have to wait for offices to open the following day and more people were reached. The organisation was able to provide this service as a result of funding from NACOSA. Cases of child rape survivors who need long-term therapy and statutory intervention are referred to CATTS head office for further services. Other services rendered by the staff at Nthabiseng are community outreach, parenting skills programme training and group work with survivors and their families. A total of 1 407 were reached on all the services at the TCC.

CATTS training services

The training department is responsible for in-service and external training, targeting people from all walks of life. CATTS meets the needs of the professional community, lay public counsellors and community members. Six of CATTS' courses are registered for CPD points with the South African Council of Social Service Professions (SACSSP). Some of the courses offered are:

- » Risk and Safety Assessment and Decision-Making in Child Protection
- » Family Therapy
- » Child Legislation (Children's Act, Child Justice Act and Sexual Offences Act)
- » Children Who Sexually Abuse Other Children
- » Understanding Partial, Delayed and Non-Disclosure of Child Sexual Abuse
- » Professional Report Writing for Social Workers
- » Self-Care and Stress Management
- » Therapeutic Work With Children
- » Trauma Debriefing for Children
- » The Witness to Violence Interview
- » Sexual Abuse and Trauma Containment
- » Grief and Bereavement Counselling
- » Training for Supervisors
- » Family Mediation, altogether 270 individuals received training during this period.

The department is also responsible for student coordination and placement. Five fourth-year students and nine social auxiliary work students were placed in the different departments of the organisation for a period of one year for their practical work. Social work students in different levels of study from various universities still come to the department for observation and completion of their assignments. A total of ten students were assisted during this period.

Community outreach initiatives

The CATTS department also works on a preventative level. Sexually abused children are only removed from families if they are at risk of ongoing abuse. CATTS is still actively involved in the rendering of community outreach initiatives that are community-based and targeted towards children, carers, parents and helpers and we also collaborate with other stakeholders. During the period under review, presentations on child abuse, rights and responsibilities of children, parenting skills, human trafficking and other relevant topics were presented at schools, community forums, community-based organisations, churches, nursing training colleges and taxi ranks. The CATTS department also participated in national events such as Child Protection Week, Substance Abuse Week, HIV/Aids Awareness, 16 Days of Activism of No Violence Against Women and Children. A total of 12 700 people were reached on awareness and training during this period.

Sebolelo Tseeke

Child Abuse Treatment and Training Services Manager



The Thembaletu project, which is based in the Jo'burg CBD, is in response to the economy's crisis and its main aim is to contribute towards poverty alleviation by creating sustainable economic empowerment opportunities for men and women through providing skills training to unemployed youth, women and men.

South Africa's unemployment rate is high for both youth and adults. However, the unemployment rate among young people aged 15 to 34 was 38,2%, implying that more than one in every three young people in the labour force did not have a job in the first quarter of 2018. (STATS SA:2018)

The unemployed youth include people with degrees and diplomas in various fields. South Africa considers youth as the 15 to 34 age group. Unemployment results in personal and social costs, which includes severe hardship and poverty, debt, homelessness, family tensions and breakdown, boredom, alienation, shame and stigma, crime, erosion of confidence and self-esteem.

Thembaletu is a non-residential life skills and economic empowerment centre operating in the inner city of Johannesburg. It falls under the auspices of CATTs. Thembaletu has changed its profile a few times over the years in order to keep up with societal issues and pressures such as poverty. Originally it was developed to assist vulnerable girls living in the streets of Johannesburg. The economic component was initiated after it was observed that many of the children who entered the Child and Family Youth Care System were as a result of circumstantial neglect. At the time it was felt that economic empowerment opportunities had to be provided to JCW clients as a means of enabling them to earn an income. Thembaletu has successfully provided skills training programmes and business skills. Many people that acquired the skills at Thembaletu are presently economically active. Some have successfully secured employment and others have started their own small businesses.

The centre has an information desk which is an outreach activity that seeks to assist and reach the young unemployed women and men who mostly live in unused and hijacked flats in the Jo'burg CBD. The programme seeks to encourage the women and men to visit Thembaletu and access services that are being rendered.

The activities undertaken are:

- » Ensuring registration of all new intakes and assessment of the women and men entering the centre
- » Provision of information to clients or other service providers regarding services available at Thembaletu such as:
 - > Life skills programme
 - > Security training
 - > Computer training
- » Referral of young women and men to other service providers
- » Networking with other relevant service providers to explore the possibility of joint ventures
- » 980 people were reached during this financial year.

Life skills training

The life skill training is a two-week course that covers the following topics: Taking control of your life, substance abuse, communication, parenting skills, conflict resolution and personal hygiene. 282 people benefited from the programme. The beneficiaries are able to apply the skills in their own lives.





THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT CENTRE (CONTINUED)

Basic computer skills and cashier

This is a two-week programme and covers the following: Introduction to computers, Microsoft Word Level 1, Excel Level 1, internet and cashier.

Trainees also receive business skills that allow them to market themselves. A total of 203 people benefited from the programme.

Security guard training

This qualification includes grades A, B, C, D and E. The trainees are taught how to use security equipment, apply legal aspects in a security environment, give evidence in court and demonstrate knowledge of the Firearms Control Act. The trainees are linked with prospective employers for placement. Altogether 67 people received the security training.

All security guard trainees are given an opportunity to attend the life skills and basic computer skills.

Community outreach

Themba lethu reaches out to the communities surrounding the CBD by raising awareness and education in various subjects, viz. child abuse, parenting skills, HIV/AIDS education and 940 recipients were reached.

Inner city programme

The rationale behind the programme is to empower vulnerable children and those coming from disadvantaged backgrounds through exercise and sport. It also allows for children from inner city schools who stay in high rise buildings and do not have access to playgrounds, to play and participate in the programme. Two life skills and sports

coaches head up this programme. The children arrive at Themba lethu after school and at times the coaches go to the various schools in the area to coach the children. The outcome of the programme is measured using feedback from the children, sport teachers and the school. The programme aims to build self-esteem, interpersonal skills, teamwork, general behaviour at school and integration into the wider society.

Sebolelo Tseeke

Themba lethu Manager





Masibambisane Orphans and Vulnerable Children (OVC) Centre is one of JCW's centres that was established in 2003 and officially opened in 2005 by Sir Elton John. The translation of Masibambisane is "Let's Pull Together" and is based on a service model to retain orphans in their community of origin by enabling them to continue functioning as a family unit.

The centre is situated in Eldorado Park Ext 8, servicing Kliptown, Mandela Square and Slovo Park. The centre provides stimulation programmes for young children, psychosocial support programmes, community outreach programmes at schools and within the community, educational support and providing nutritious meals to its beneficiaries. It additionally provides life skills, sport, recreational and cultural activities which includes art, drama and music for all children. Masibambisane OVC centre is subsidised by the Department of Social Development for the EPWP programme. The EPWP volunteers ensure that children are cared for through home visits to children infected and affected by HIV/Aids. They also conduct support groups for children and caregivers and provide assistance in accessing identity documents and social security grants for children and their caregivers. The centre provides a safe and nurturing environment that affirms the life experiences of children. The centre accommodates up to 220 orphans and vulnerable children.

Some of the highlights of the Masibambisane OVC centre programme include:

- » The centre is in the process of registering with the stimulation centre as an early childhood centre with Gauteng Department of Social Development in terms of section 96 of Children's Act 38 of 2005. COJ-Environmental Health approved the centre to accommodate 73 children. The centre is currently registered for 48 children. The registration application for an early childhood centre was submitted to the ECD Section of DSD followed by a site visit by DSD. Presently we are awaiting the outcome of the registration process.
- » Sixty (60) children, teenagers and youth between ages of 13 to 20 years and seven staff members went to a psychosocial camp at Camp River Lake in the Vaal area for four days. The camp was sponsored by The Johannesburg Garden Club for which we are extremely grateful.
- » We are proud of the fact that two EPWP volunteers graduated as social auxiliary workers after attending the SAW course, which was a learnership from JCW's Aganang Training Centre. Additionally, two of the children who attended Masibambisane OVC passed the grade 12 examinations with a bachelor degree and diploma certificate passes, which enabled them to attend higher learning institutions.
- » Educational support has continued through the Masi-Tutorial support, reading club, uniform and stationery distributions. This has sustained the academic standard and commitment of the children.
- » The centre's programmes have kept the children safe, away from the street and other social ills. Most of the children are able to make informed decisions, accept who they are, set goals for their future through the life skill and support groups. Sports, art and recreation have enhanced the children's talents, capabilities, creativity and physical fitness.





MASIBAMBISANE ORPHANED AND VULNERABLE CHILDREN CENTRE (CONTINUED)

» Daily meals, food parcels and food supplement power meals are given so that children and families are supported in terms of nutrition. The children are healthier and there are no effects of malnutrition.

A challenge that has been identified is that when children reach adolescence they do not attend the programmes regularly.

To ensure that the programmes offered at Masibambisane OVC are strengthened and improved, the following need support: namely, a dedicated budget is required for sports activities, which is important to improve the implementation of the programme. Attention must be given to the increase in the number of psychosocial camps and educational tours for

children. This will enable them to have opportunities to explore other environments. There is always a need for additional resources and efforts will be made to obtain additional sponsors for school uniforms as well as stationery and toiletry packs, which are required for children attending the centre. Additionally, efforts will be made to strengthen the homework supervision by developing the library which the children could utilise.

Nare Manamela

Elton John Masibambisane Centre Manager





Who we are...

Princess Alice Adoption Home (PAAH) is a child and youth care centre that specialises in providing residential care for up to 30 babies and toddlers (from birth to two years old). The babies have either been consented for adoption or have been abandoned. Some of the babies are high risk and others have a level of special needs that our staff are qualified to manage. However, the majority of children, with proper care, are healthy and thriving.

The particular age at which young children are in our care is also a critically important developmental stage – the first 1,000 days (the period from conception up to the age of two years old). During this time period, the foundation for all future development is laid. Nutrition and age appropriate stimulation are of key importance and, together with stable emotional support, they make up the essential building blocks for lifelong growth.

We are grateful to our partners and donors who help us to meet the children's needs in the best way that we can.

Our Children

- » Babies/toddlers cared for – 42
- » New Admissions – 17
- » Adoptions – 11 (of which nine were local adoptions and two were intercountry)
- » Placed in foster care – 0
- » Reunited with biological family – one

Six babies and toddlers attended occupational therapy; five took part in early childhood communication stimulation sessions; three attended play therapy and one child attended speech and hearing therapy.

Two of our older children attended the school readiness programme at the Hope School in the last term of 2018.

During the year, we cared for one HIV+ child and one baby with intensive special needs.

We are very grateful to Dr Janet Lumb, the therapists at Ububele and Thusanani Children's Foundation and Dr Ismail (ENT) for their ongoing professional services.

Our Granny programme

The pilot funding from Federal Ministry for Economic Development and Cooperation (BMZ) for our Granny programme came to an end in April 2018. Although this posed a big challenge, we managed to keep the programme afloat with donations from various individuals and corporates (local and international).



The grannies (or gogos as we call them) ensure that the babies and young children receive individual attention, stimulation and that each of them has the opportunity to bond with a consistent primary caregiver.

All of the gogos completed training in enhancing communication in early childhood through Thusanani.

One gogo left the programme during the year to take up an alternative employment opportunity. She was not replaced because of the funding restraints at that time.



Our residential care team

The staff complement was relatively stable during the year. One senior auxiliary nurse opted to take early retirement after 18 years of caring for babies and children in our nursery. Another auxiliary nurse took up a very exciting employment opportunity. Both vacancies have been filled.

One of our general domestic assistants graduated from her Bachelor of Arts degree.

Three staff members received long service awards for 10 and five years' service at PAAH.

We employ 14 caregivers who work in rotating shifts to provide 24-hour care for the children. They are supported by three domestic assistants and are supervised by a registered professional nurse.

Child and youth care worker training

Seven of our caregivers started training to qualify and register as child and youth care workers (this is for compliancy reasons but is also of direct benefit to our beneficiaries).

Maintenance

Maintaining an old house like ours is challenging as things frequently give way under constant wear and tear. We are especially grateful to the individuals and companies who provide us with pro bono assistance to help us keep our heads above water. Most notably, in the past year, we have received help from Greg Mullins of Fraser IL Plumbers and Goldline Industries.

In November, ABSA CRES and their partners undertook a makeover of our nursery which included painting, new light fixtures and the installation of a generator. The environment was much brighter and attractive when they finished.

We were also extremely grateful to the Sacco family who sponsored the laying of the beautiful astroturf in the play garden.

Challenges

Over the past three years, the pace of adoptions has slowed down significantly. As a result, many children spend much longer in our care than is ideal. PAAH was created to primarily provide for the needs of babies. We have adapted, and continue to adapt, to better meet the needs of the toddlers and to ensure that more age appropriate care is provided for them. We could not have done this so successfully without the help of the gogos in the Granny programme and of course, our volunteers.

As always, public support and volunteers carried us through the challenging times and also celebrated with us during the successful times. We are always touched by people's willingness to go the extra mile in helping us to keep hope alive for our vulnerable young beneficiaries.

Thank you to all our friends and supporters – we do it for the babies and could not do it without you.

Jo-Anne Schermeier

Manager



As I sit and begin to write this report I recall the sentiments echoed by our former President Nelson Mandela when he said: *“Our children are our greatest treasure. They are our future. Those who abuse them tear at the fabric of our society and weaken our nation”*. It is unfortunate that children continue to suffer abuse, neglect and abandonment. Over the past three decades, we pride ourselves in offering responsible care to children who are abused, abandoned, neglected or orphaned. Despite the financial pressures felt by the organisation, we have been offering a quality residential care that is nurturing and full of love to the children.

The year under review has not been without its challenges but it has also been filled with jubilations, smiles, laughter and support.

Developmental programmes

The President Awards

This is an international programme that aims at increasing the children's self-esteem and enhances their capacity to achieve. The following participants received their certificates and medals at the TPA ceremonies that were held at Johannesburg Children's Home and Redhill School in Sandton in May 2018 and October 2018 respectively.

Bronze level: Three children graduated. The bronze awardees managed to complete 24 hours of community service at Othandweni, sport (netball and karate) for three months, cooking and computer skills for three months and Adventurous Journey, two days and one night camp in Pretoria.

Silver level: Five children graduated. The silver awardees managed to complete 48 hours of community service, sport (soccer, netball and karate) for six months, cooking and computer lessons for six months and Adventurous Journey for a three days and two nights' camp in Pretoria.

Gold level: Two children graduated. For their adventurous journey, the participants hiked for 107.5km in four days. Among other things, children learnt the following important life lessons: Working as team; understanding group dynamics; their own role with others in a team; improving planning and organisational ability and attention to details; obtaining a sense of achievement and satisfaction by overcoming challenges and obstacles, developing self-reliance and independence.

The Granny programme

The programme aims to give young children in children's homes the opportunity to receive critical individual attention from a primary caregiver who is a granny. The Granny programme is tailored specifically to meet the needs of each child in a particular facility. There are huge risks for children who do not have the opportunity to form early attachments as they experience difficulties with intimate relationships, impulse control, have poor social skills, poor affect regulation, lack of conscience (lying and stealing), difficulties with anger management, frustration tolerance and sometimes even experience learning difficulties.

During the year under review, the grannies enhanced the developmental skills of children such as gross motor skills, fine motor skills, cognitive skills, communication skills, self-help and emotional skills. One of the grannies had this to say when asked to reflect on her participation on the programme: *“I understand the role that a grandmother plays in a child's life. I play that role by being part of the Granny programme. Seeing the children's self-esteem improve gives me confidence and courage to continue with the programme. The knowledge that I gained during my involvement in the programme helped me to understand child development and how to assist children with developmental delays. I am motivated to continue with the programme because of the stimulation that I provide to the children, which I personally did not get when I was little.”*

Children were taken on various excursions to enhance their learning experience and development.



OTHANDWENI FAMILY CARE CENTRE (CONTINUED)

Independent Living Skills programme

The Independent Living Skills programme aims to provide a transitional experience for the children who will soon be disengaged from the centre. The programme is designed to assist children to make the most of their abilities, increase their self-reliance and self-confidence and to ensure that when the right time comes they are ready to live independently.

The participants were engaged in the following skills by the social workers and child and youth care workers:

- » **Food management skills:** Our bigger children are given an opportunity to cook and shown how kitchen stock is controlled to ensure adequate supply for the month. All in all, 17 children were engaged in this programme.
- » **Financial skills:** Absa bank was invited to provide financial literacy to the children
- » **Volunteer skills:** Participants are provided with opportunities to volunteer their time for a worthy cause. They visited Soweto Home for the Aged where they assisted with various tasks and learnt a lot about the elderly during their visit.
- » **Health and safety skills:** Children attended a talk conducted by SANCA about substance abuse. The centre commemorated World AIDS Day.
- » **Personal and social skills:** Participants were exposed to talks such as resisting peer pressure, conflict management, self care, etc.

Therapeutic programmes

Children were provided with suitable and constructive therapeutic programmes in accordance with each child's individual needs.

Social workers offered the following support and services to children during the year under review:

- » Individual and group counselling
- » Psychosocial support
- » Family therapy
- » Bereavement counselling.

We had three social auxiliary work students and one social work student who were offered an opportunity to do their internships at our centre.

Recreational programme

All children participated in the following activities:

- » Sport
- » Drama
- » Singing
- » Dancing.

Mr and Miss Othandweni 2018

Our annual Mr and Miss Othandweni proved to be a success yet again. This exercise impacts positively on our children by boosting their self-image. We are indebted to Ms Reagile Mosaka who contributed shopping vouchers to the winners.

Sport

Our children participated in various sport activities. They participated at various soccer and netball tournaments with our child and youth care centres where our U13 soccer team won the 2018 trophy.





Education

All children of school going age were placed in appropriate schools according to their intellectual and educational capabilities. The staff supported the children by attending meetings, school events, sports and cultural activities. Regular communication is being maintained with educators. We have two of our learners serving at their respective schools RCL.

We had our annual prize giving ceremony to recognise the top scholastic achievers and children who participated in various activities. The event was held on the 7 December 2018. Ms Khomotso Sekoto (sponsor) motivated children to achieve more academically. Khomotso and her two friends sponsored an outing for the best achievers to GOG Lifestyle Park with lunch.

We are delighted to announce that we achieved an **83%** pass rate for all our school going children.

Child protection week

The centre was invited by MoAfrika ithlokomele organisation at Nancefield hostel hall to talk to the community about issues relating to child protection and the services offered by our centre. Our social worker and a senior child care worker represented the centre. We held our Child Protection Day at the centre on the 2 June 2018. We had speakers from Mofolo clinic and SANCA and we were interviewed by SABC and Jozi FM regarding Child Protection Week.

Staff development

Othandweni employs 40 permanent staff, eight relief workers and 15 grannies. It is crucial that we keep up to date with the latest developments in the child care field. We therefore continue to invest in the development and training of our staff on an ongoing basis in order to ensure that children benefit optimally from their skills and expertise. Various trainings and workshops were attended by our staff members. These include the following:

- » Sexual Abuse and Trauma Containment
- » Advanced First Aid Training
- » Conflict Management Training
- » Youth Leaving Care
- » DSD Capacity Building Workshop
- » Trauma Debriefing for Children Witness of Violence
- » Early Childhood Development
- » Emotional Intelligence Workshop, etc.

Our senior child care worker completed her social auxiliary work course and two other child and youth care workers are doing the same course.

Conferences

As part of the Gauteng Care Leaving Forum, Othandweni contributes positively at the quarterly meeting where we develop the best practice on youth leaving care with other CYCCs. A successful conclusion of the process will be beneficial to our children.

As a result, four staff members attended an **Africa Care-leaving Conference** at the University of Johannesburg, Auckland Park Campus.

Conference focus: Reflective and participative examination of researched practice issues and the institutional aspects of care-leaving with shared experiences from Africa, South Africa and the Global North.





background, who vandalise things intermittently.

Like any other NGO we have been experiencing financial challenges. Monetary donations have declined and this puts us under financial constraints.

The South African Professional Society on the Abuse of Children (SAPSAC) Conference. One social worker attended the 19th Annual National Child Abuse Conference that was organised at CSIR International Convention Centre, Pretoria. The conference focused on interaction between human trafficking, cybercrime and pornography. Attention was given through presentations and parallel workshops to the role of the health sector in the management of human trafficking survivors and therapeutic approaches to building resilience in order to address childhood trauma.

Challenges

There have been some challenges as mentioned above but this also brings daily learning, improvements and aspirations to strive for optimal delivery of services to our children and families.

Our centre has been in operation for 35 years now and the infrastructure has started ageing and needs continuous maintenance. This is also exacerbated by some children with challenging behaviour, due to their traumatic

Highlights at Othandweni Included

These include:

83% overall pass rate in all our school going children.

Two children received their Gold Award as part of The President's Awards programme.

A former child completed her social auxiliary work course through our JCW Aganang Centre. I am indebted to JCW's Aganang Centre for affording Nomusa Kubheka an opportunity to learn and improve her future.

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These include the following:

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Lastly I would like to thank our CEO, Assistant Directors and the entire JCW board for the dedicated support and assistance.

Extent of service 2018/2019

Children cared for in the houses: 69

Children cared for in the nursery: 84

Babies and children who received overnight care: 88

Total: 241 children

Phineas Phiti

Manager





SPECIAL THANKS

Thank You

for all
your
hard work

Johanna Evans



SPECIAL THANKS (CONTINUED)



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Absa
Adele Drechmeier
Adreach
African Angel tours
African Bank
All God's Children
All of our Goods-In-Kind donors
All of our Individual cash donors
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Avery Dennison
Awesome Travel
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Beyond Team Building
Blue Label Telecoms
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Jack Silson Trust
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Sowetho Cycling Club
Soweto TV
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Standard Bank
Steel King
Studiosus
Synergos
Teddy bear clinic
Temporary Safe Care (TSC) parents
Tgoso Sun (Southern Sun Hotels)
The Davies Foundation
The Iranian Society
The Trailer Doctor in Ontario Canada
Thusanani Children's Foundation
Tiso Foundation
TJ Forstmann Charitable Trust
Tollemache Foundation
Ububele
VODACOM
Woolworths Private Stores
Woolworths Trust
Workforce staffing



OUR PEOPLE

110 years



Administration



Aganang Training Centre



Human Resources



Princess Alice Adoption Home



Foster Care Unit

*Thank you
for all your
commitment
and hard
work*



Masibambisane Orphaned and Vulnerable Children Centre



Finance



Themba Mondi -
Administration Manager



Themba lethu Life Skills and Economic Empowerment Centre



Child Abuse Treatment and Training Service



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Child and Family Unit



Othandweni Family Care Centre



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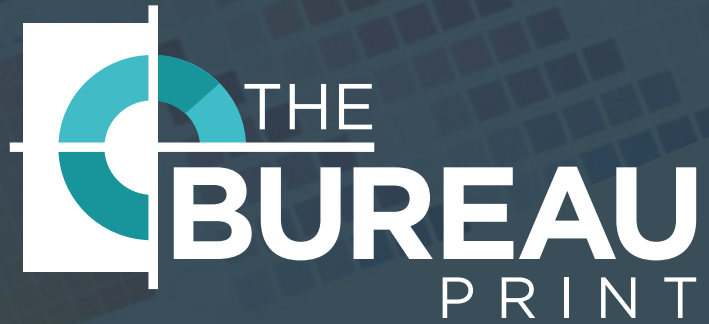

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