



ANNUAL REPORT 2021/2022

Protecting, safeguarding and caring for our children





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Our mission is to protect, safeguard and care about children, their families and communities, promoting their rights, wellbeing and dignity.

SDGs – Sustainable Development Goals

 1 No poverty	 2 Zero hunger	 3 Good health and wellbeing	 4 Quality education	 5 Gender equality
 8 Decent work and economic growth for JCW	 10 Reduced inequalities	 11 Sustainable cities and communities	 16 Peace, justice and strong institutions	 17 Partnerships for the goals

JCW AT A GLANCE



Mission Vision

Our mission is to protect, safeguard and care about children, their families and communities, promoting their rights, wellbeing and dignity.

The vision of Jo' Burg Child Welfare (JCW) is to provide holistic child protection services to children in the greater Johannesburg area.

Value statements

- ★ Providing continuous child-centred service delivery that is relevant, evidence and value-based.
- ★ Ensuring that staff is continuously capacitated and empowered with core competencies and skills that is relevant to the work they do.
- ★ An organisation with competent staff that acts as change agents contributing to the reduction of poverty and inequality.
- ★ To improve the profile of the organisation and ensure that JCW's image remains relevant and continues to be a voice for children in all forms of media.
- ★ Leadership which is value-based, transparent, sustainable and employs good governance to ensure a sustainable organisation.
- ★ Maintaining a high profile, ensuring visibility in communities, advocating for children's rights and forming strategic partnerships that promote the organisation's mission.
- ★ Cultivate partnerships and share best practices to enhance service delivery, where necessary, capacitate other organisations.



Visit our website for more information:
<https://jhbchildwelfare.co.za/>



MEET THE TEAM

Executive management

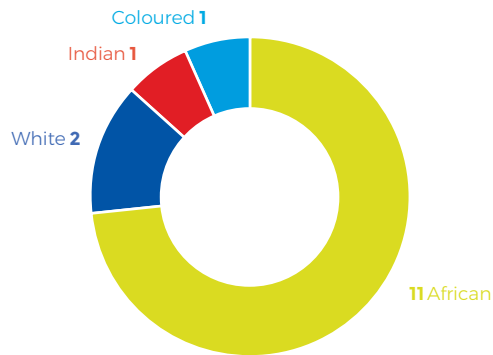


Centre managers/coordinators

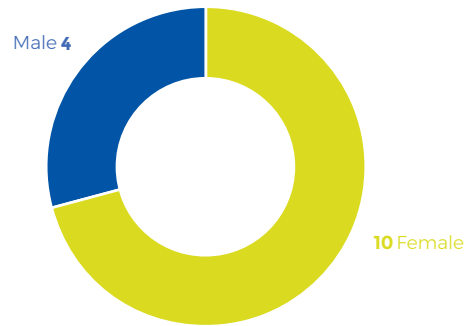


Hiten Keshave Interim CEO	Emily Teffo Assistant Director	Chriselda Bunu Assistant Director	Patience Bukula HR Manager	Themba Mondi Administration Manager	Maria Grigoropoulos Fund Developer	Lowina Fourie Child and Family Unit	Phumeza Sihlali Foster Care and Reunification Services	Sebolelo Tseeke Child Abuse Treatment and Training Services – Thembalethu	Nare Manamela Elton John Masibambisane Community Home Based Care Centre	Jo-Anne Schermeier Princess Alice Adoption Home	Phineas Phiti Othandweni	Admire Moyo Aganang	Siphosenkosi Ndlovu NACOSA	Lufuno Shandukani Granny Programme
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Diversity by race



Diversity by gender



Board members

Julekha Mahomed*	William H. Grootboom
Refilwe S. Ndlovu-	Mabel M. Kotsi
Abubakr S. Hattas#	Leigh Roos
Puleng Y. Mpshe^	Shimone G. Engels
Nduduzo M. Nyanda	

* Chairperson ~ Deputy chairperson # Treasurer ^ Secretary

CHAIRPERSON'S MESSAGE



JCW has successfully navigated the COVID-19 pandemic and thanks to the hard work, dedication and sacrifice of our staff. The organisation has continued to safeguard the welfare of some of the most marginalised people of our city. The Board, first and foremost, wishes to acknowledge and thank the staff, for their commitment to the cause of JCW.

Introduction

Despite the challenges that were faced, all our Centres have reported that in the spirit of Masibambisane, we have pulled together and made it work – a testament to the exceptional attitude of our staff and centre managers.

Now, however, JCW and South Africa at large, are faced with unprecedented economic and structural uncertainty, related to the long-term effects of the COVID-19 pandemic and the political and economic uncertainty, the effects of which on the largely poor and marginalised. It is

incumbent that JCW adapts itself to the changing economic climate to ensure that it will survive for another 100 years and beyond. The Board has been faced with this transition and we are happy to report that we have embarked on steps to steer the organisation in the right direction. This must of course be balanced with the interests of the staff who are the lifeblood of the organisation.

The past financial year has been particularly demanding for the Board, as it has been for our staff, who have met 11 times for various reasons. We believe

that the initiatives embarked on will direct the organisation toward a sustainable future and I would like to point to the following specific initiatives:

- Fine tuning corporate governance and efficient corporate functioning and reporting to the Finance Department to ensure donor and client funds were spent in accordance with our contractual obligations. We have managed to achieve a financial stability at a time when donor funds are quickly dwindling for JCW.
- The interim CEO, Mr Hiten Keshave's mandate from the Board was to embark on a process for the rationalisation of the services of the organisation and cost cutting measures to render JCW financially viable and ensure the sustainability of the services that we provide to our beneficiaries.
- Pursuant of financial and service sustainability, the Board had to embark on a section 189 Restructuring Process through the CCMA. Our mission is to make JCW efficient and financially sound.
- We have achieved key milestones and managed to turn our Finance Department around which has accomplished its goals and somewhat stabilised. We have resolved to implement a new strategic direction in terms of which the operational objective is to focus more on the core business of JCW as mandated by the JCW Constitution, namely to promote

the interest and wellbeing of children and assert itself in efforts to stabilise family life and improve the social environment of children. While this may have negative implications on certain programmes, we feel it is necessary for the sake of long-term organisational stability and for the organisation to embark on new programmes in the future, circumstances permitting.

- We have a commitment from the current acting CEO and her management team to drive the process and achieve the results that will make the organisation efficient and financially sustainable.
- Corporate governance is being strengthened by separating Board governance from operational functionality and governance.
- In the not-too-distant future, the Board will embark on a process to recruit a permanent CEO.

With regard to JCW programmes:

Our centres have unanimously reported that despite the trying circumstances the quantity and quality of services for our beneficiaries have not deteriorated. The organisation offers a balance of both remedial and preventative services for our beneficiaries and without listing them all here it suffices to say that our services provided essential care for some of the most vulnerable members of society, while providing a livelihood for our staff during the most trying circumstances in our

CHAIRPERSON'S MESSAGE

continued



modern history, when many corporates and NPOs are folding, an accomplishment that everybody concerned should be proud of.

Our goal for the coming year is to ensure that qualitative aspects of the service we provide are strengthened and improved. Furthermore, we hope to complete the section 189 Restructuring Process, and once complete, we will have a more stable and conducive HR environment. Furthermore, we will intensify our fundraising initiatives as well as our membership drive.

As always, we must extend our gratitude to all our sponsorship and financial support, as well as companies and individual donors, The Garden Club, KFC, Department of Social Development, King Baudouin Foundation USA, Chartered Wealth Solutions, EJA Loerenzic Trust,

David Tabatznik Trust, Adele Drechmeier Trust, Fuchs Foundation, Omsure, Seven Passes Initiative and Vodacom, to mention a few, for their constant and continued support. To the families of late estate Thompson and late estate Nicholson, we thank you for your support in your time of sadness. We especially extend our gratitude to the Gallagher Foundation Trust for the sustainability funds it has extended to us and for its continued support of JCW through troubled times.

I extend a special thanks to the rest of the members of our Board, who have been selflessly accommodating of the extraordinary demands that have been place on them, and have also been singularly focused on the welfare and sustainability of the organisation.

Thank you

Julekha Mahomed
Chairperson



CHIEF EXECUTIVE OFFICER'S REPORT



JCW had to juggle the need to maintain our functional services and ensure our staff were protected, which proved very difficult. JCW provides 24-hour care through child and youth care services through our child protection, aftercare training and early childhood development services.

When the President placed the country into level 5 lockdown, it certainly changed how we provided services to clients. The utilisation of technology, WhatsApp calls, telephone calls, Skype, Microsoft Teams, etc. became the norm to maintain contact with colleagues, staff, beneficiaries, friends, and families. Much like the rest of the world, we have lived our lives, and continue to do so, online.

The knock-on effects of COVID-19 on the economic standpoint of the organisation has had negative impacts over the past two years financially, with limited funds

being raised through corporates, trusts and foundations. This has resulted in the organisation having to look into measures in cutting costs, including a section 189A process facilitated by the Commission for Conciliation, Mediation and Arbitration (CCMA). The organisation values their employees as the key to its success. Therefore, strengthening a positive employee experience and a high degree of engagement during these tough times has been difficult in maintaining a high level of enthusiasm, energy and motivation to create excellent job performance, creativity, productivity, and innovation.

We need to hold hands with the wonderful partners/stakeholders to contribute to the change we want to see in our society. These include our donors (government, international funders, the private sector and individuals) who have been committed to us throughout the years.

We need the wonderful partners/ stakeholders to hold hands with so that we contribute to the change we want to see in our society. These include our donors (government, international funders, the private sector and individuals) who have been committed to us throughout the years. Most importantly of course are our beneficiaries, the children. As we interact with them, we learn valuable lessons about their needs and how well we are doing (at times not so well) to meet those needs. It is pleasing to see what JCW has achieved in 2021/2022 despite the multiple challenges faced operationally.

We thank the Board of Management and the JCW Management and staff for providing support, being willing to go over and above the expectations, and providing services in the challenging times that everyone experienced. The children and families who rely on the care and protection of JCW would not have received the services that they required if it was not for our dedicated staff. To the

donors, individuals and corporates who stood by JCW throughout the problematic year and donated to the organisation despite being affected by the economic climate and conditions, you have our heartfelt thanks. Without your continued, and in some cases, renewed support, JCW would not have continued through these most-challenging circumstances.

Hiten Keshave
Interim CEO

ASSISTANT DIRECTOR'S REPORT



"As the country continues to live with the reality of the outbreak of the COVID-19 pandemic in 2020, Jo'burg Child Welfare had to come up with innovative ways to ensure effective services continue to be accessible to the client system."

Emily Teffo

The aftermath of the pandemic includes among other an increase in the reporting of social problems such as child abuse, gender-based violence, substance abuse and stress-related disorders due to long periods of isolation. In response, the organisation continues to drive programmes aimed at ensuring the wellbeing of children, families and communities are addressed.

The demands for therapeutic counselling within the CATTS department heightened extensively as a result of more reported cases of child sexual abuse. The aim of the department is to provide intervention to children in an attempt to repair the psychological effects of child sexual abuse. Families of sexually abused children also received support from social workers. Therapeutic services are made further accessible to communities through the services at Zola Clinic as well as Nthabiseng Thuthuzela Care Centre based at the Chris Hani Baragwanath Hospital. Services at the centre included trauma containment, counselling and group work with children and families. Parenting skills training is one of the services embarked on

to strengthen parents coping skills to be able to provide support to their children.

The upliftment and empowerment of individuals and communities remains one of the focus areas of Jo'burg Child Welfare. Through the Thembalethu Skills development centre, the organisation is able to reach out to the disadvantaged communities to promote social change and justice as part of nation building. In 2021 over 240 beneficiaries received training in Life skills, end-user computing, cashier, waitressing, patchwork and lampshade making. The training programmes contribute to improving the quality of life of individuals and allowing them to become self-reliant. On completion of training, there is job placement for all beneficiaries.

The beautiful thing about learning is that no one can take it away from you

- BB KING

Skills development is one of the focus areas of our country to offer opportunities to individuals to improve their living conditions. It is an investment in people's lives and has the benefit of creating job opportunities and addressing poverty.

Jo'burg Child Welfare is an accredited training provider with HWSETA whose focus of training in 2021 was on social auxiliary work. This is a much-needed skill to improve service delivery in the communities and ensure that organisations are able to reach out to more beneficiaries. Many learners are unable to access university education which inhibits their potential for future earnings and studies.

A total of 134 learners were registered in the reporting year and the highlight of the year was the graduation of 95 social auxiliary workers on 11 June 2021. This was a great achievement for the department considering that the 2020/2021 financial year was negatively impacted by COVID-19. With a workforce team consisting of just four dedicated individuals, so much has been achieved. Keep up the good work.

The abandoned, abused, lost, and neglected children continue to receive love and care at the Othandweni Child and Youth Care Centre. On average the centre accommodated 85 children on a month-to-month basis. The dedication and hard work of all staff at the centre to

ensure everything runs smoothly 24/7 are sincerely appreciated.

The centre experienced yet another achievement as one of the former children graduated with a Bachelor of Education from Wits university and is already working at a local school. What is heartwarming is that her relationship with the centre has become even stronger and she keeps regular contact with the children. Well done to Maria Mathibe, you really made us proud.

There were a further three children who sat for Grade 12 exams. Two passed with one rewriting her examinations. All your efforts and hard work are appreciated.

The non-government sector survives mainly on donations and I would like to appreciate and acknowledge all donors who continue to make a positive impact with their donations to Othandweni. Thank you very much.

Thank you to all staff members for the hard work, commitment and dedication to continue making a difference to children, families and communities by ensuring that they receive the much-needed child protection services. We have accomplished so much together. A special thank you to all the managers from the various centres for providing effective management in your departments. RE A LEBOGA.

Emily Teffo

Assistant Director JCW

ASSISTANT DIRECTOR'S REPORT



2021/2022 saw us starting to recover from the effects of COVID-19 in the previous financial year. As an organisation we continued to find more creative ways to render services while still finding limitations with the restrictions that continued to be in place within the country. The social work departments ensured that despite the restrictions, services to children and their families were provided effectively and efficiently.

Our Child and Family Unit saw an increase in intake cases as a result of the instability within the communities that we serve. There was a marked increase in the number of abandoned children that was brought to our attention. The CFU department also received a significant increase in referrals from courts for Form 9 investigations. This resulted in social workers spending more time in court.

During the year in review the foster care department continued to face challenges with placement breakdowns, especially of older children. Due to the effects of Covid, the department was still recovering from

the loss of a number of foster parents who died as a result of the pandemic. Alternative placement was sought for the children to ensure that they remain in a stable environment.

The restrictions posed by the pandemic had an impact on our Masibambisane centre. Due to the limits on gatherings, the centre had to find an alternative way to accommodate the children.

This was achieved by splitting the children into different groups that attended on alternate days. This ensured that all children could still attend, and we still maintained the restrictions imposed.

The Princess Alice Adoption Home had a challenge as we had to put a hold on volunteers coming to the home to protect and safeguard the children and the staff. This meant that we saw a reduction in donations. The children as well did not get an opportunity to interact with other people apart from their caretakers.

The Chance to Play programme continued to offer services to children. Although there were challenges with funding, the coaches were able to work with the children to ensure that service delivery continued.

The past two years have been difficult on everyone. I would like to take this opportunity to acknowledge and thank all the JCW staff who despite the difficult circumstances continued to provide services to our beneficiaries and ensured that our clients do not suffer. A majority of staff went over and above the call of duty, sacrificing time with their families to ensure that we continue to serve our communities and safeguard children and their families. To this end I say Thank You.

Chriselda Bunu
Assistant Director



HUMAN RESOURCES



“The year 2021/2022 has been challenging for the Human Resources Department.”

Patience Bukula
HR Manager

COVID-19 back-tracked our progress where our inductions were concerned. We were able to induct but have had to put the site visits on hold to protect the staff and babies that were cared for at the centres. We have yet to regain our footing as an organisation post COVID-19, however, our level of service has been upheld.

Many of our experienced staff have left for greener pastures in terms of salaries, however, with the increase in the number of qualified social workers seeking employment, replacing them has become easier than previous years.

Managing staff turnover is challenging given that we are a non-governmental organisation. It is impossible for us to meet the salaries offered to employees by the State or at Industry level, thus staff turnover is high and finding ways to overcome it is an ongoing problem.

We are proud to have been able to maintain a vacancies to less than 10%. We are striving to ensure that suitably qualified social workers are found to replace those who have resigned. We are also glad to have been part of the career growth of staff within the organisation, where we have encouraged internal staff to apply for posts in other department for experience and growth purposes.

OHS and injury on duty

We continue to ensure that our place of operation is compliant with the set regulations and standards in the country. Safety hazards that are noticed are prioritised and fixed.

We have Occupational Health and Safety (OHS) ambassadors in each centre. Our current injury-on-duty (IOD) cases sit at five staff members.

We encourage all IOD incidents to be reported within 24 hours, so that the injured employee can be suitably treated.

We have faced challenges with the CompEasy registration which is a Department of Labour (DOL) system launched on the 11 October 2019 to replace the previously used system called Umehluko. We are happy to announce that we have registered successfully and have received our login details which should enable us to get claim numbers for future IODs even though we had faced technology issues on the system. We Are now registered

DOL users, which is an achievement that had evaded us for years. This will ensure that our injured employees receive the best care.

Long-service awards

JCW continues to celebrate and honour staff who have been with the organisation for many years. We appreciate the loyalty and commitment that they continue to demonstrate in our organisation.

Our annual long-service awards took place on the 21 October 2021 where we celebrated staff. 10 staff served us for five years, nine served us for 10 years, two have served for 15 years and one who has served for 25 years in the current financial year. We also celebrated three retirees of 29 years and five 10 months, 13 years and five months and seven years and two months respectively.

Labour relations support

We continue to ensure that fairness prevails in all labour relations and disputes that we handle in the organisation. In continuing to maintain the standard, Labournet has been sourced to assist in making sure that all cases get the fair amount of attention that they deserve and speedy resolution. They assist with chairing our disciplinaries and advising on internal issues of misconduct when they occur.

Bereavement

On a sad note, we lost two staff members during this financial year. Ellen Thwala, who was an employee at Head Office and Thelma Thusini who was employed at Othandweni Children's Home. Their passing caught us off guard and has left a hole no new recruit can fill. They will be sorely missed.

Challenges

1. An unfortunate process started in April 2022, where the organisation had to review its current financial situation vs operational needs. Through the help of the CCMA, the organisation is undergoing the retrenchment process. We have given staff an opportunity to take voluntary severance packages with

hope that this will relieve the pressure on our salary bill. We have consulted the company that administrates our benefits to see how we can save money as well. These are very trying times.

- The other challenges being faced by Human Resources currently are similar to those found in industry and include:
 - Promoting a culture of caring and trust between management and employees in a climate that promotes taking initiative, to strive to reach out and protect the rights of children through the society.
 - Development and retention of motivated staff through succession planning.
 - Being able to make a counter-offer to our most valuable employees when they resign.
 - Finding ways to meet and exceed the needs of employees to ensure the workforce is content and more productive.
- Our HR Manager was among those that moved to greener pasture. Ms Nombulelo Patience Bukula resigned from the organisation in May 2022. We appreciate the positive change that she and her team brought into the organisation for the past five years and 10 months.

We saw policies being developed, approved and implemented under her leadership. More streamlined processes in HR services and most of all speedy resolution of labour relations issues. She left a mark that will surely propel the organisation forward. All the best for her future endeavours.

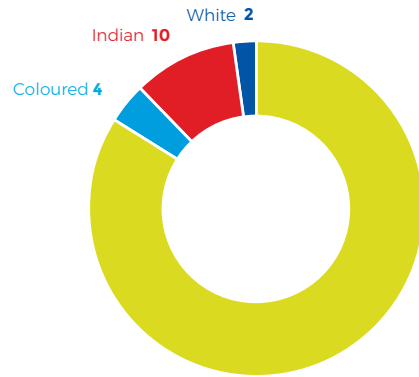
We wish to express our heartfelt gratitude to the staff of JCW who continue to perform and give us their best service in all seasons that the organisation continues to endure. The organisation is what it is because of you.

HUMAN RESOURCES

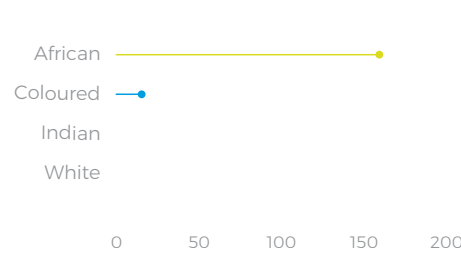
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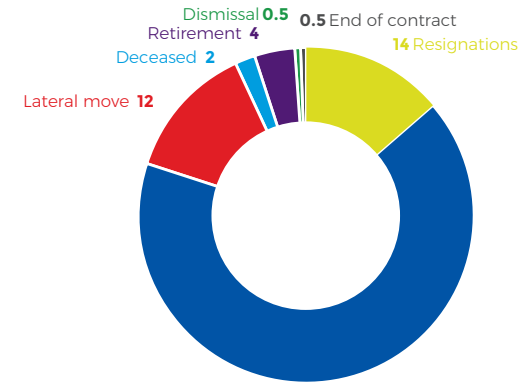
Demographics of permanent staff



Demographics of non-permanent staff



Extent of services (%)



Extent of services tracker

	2021 April	2021 May	2021 June	2021 July	2021 Aug	2021 Sept	2021 Oct	2021 Nov	2021 Dec	2022 Jan	2022 Feb	2022 Mar
Resignations	2	0	1	2	2	4	1	3	1	1	4	1
Appointment	30	12	6	2	1	0	14	3	3	6	8	21
Lateral move	2	3	3	1	1	1	1	1	1	1	1	4
Deceased	0	0	0	0	1	0	0	0	0	2	0	0
Retirement	1	1	1	0	0	1	0	0	0	0	2	0
Dismissal	0	0	1	0	0	0	0	0	0	0	0	0
End of contract	0	0	0	0	0	1	0	0	0	0	0	0



CHILD AND FAMILY UNIT



“I have learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

Lowina Fourie
Child and Family Unit Manger

What makes me, as a Manager, proud of my team is whenever a child comes into the system either through being abandoned, neglected, abuse or orphaned, we ensure, all team members make the process as least painful and traumatic for the child or children as possible.

Introduction

In this reporting year, we were still recovering from the effects of COVID-19. It had a big impact on families in terms of unemployment, being unable to provide for their families, which led to the neglect, abuse and abandonment of children.

Our mandate for Child and Family Unit (CFU) is to render social work services to children who are abandoned, orphaned, neglected and physically abused, from the age of nought to 12 years old.

Children have been removed sometimes from the “sick environment” to be safeguarded where necessary. Additionally, we try to work with families to keep children in the family environment where possible.

We are accredited to rendering adoption services nationally and intercountry. Our partners are Amarna in Belgium,

Spence-Chapin in the USA and All God’s Children in the USA.

Adoptions

Our adoption team is very dedicated to finding forever families for our children. This is the best outcome for children who have been given a chance by a consenting birth mum with a heavy heart who wants the best chance for her child. Unfortunately, children are still abandoned in the most unsafe places and we want to encourage the communities and the public to promote “safe abandonment”

Family is not always blood. It is the people in your life who want you in theirs; the ones who accept you for who you are. The ones who would do anything to see you smile and who love you no matter what. *Author Unknown*

Our national adoptions as well as intercountry adoptions have decreased because of the challenges faced the year before. However, we managed to finalise cases in the last quarter of the year. The team was also inundated with the link-up process of adoptive children and their biological parents.

Lastly, I want to convey my appreciation for our Senior Management and Board, the Child and Family Unit staff, as well as all other departments, our partners, donors and funders; without you ALL, we would not be able to improve and change the lives of children!

“Every time a child is saved from the dark side of life, every time one of us makes the effort to make a difference in a child’s life, we add light and healing to our own lives.” *Oprah Winfrey*

Extent of services

Intervention services

3 067 Number of intakes/cases (a case can include individuals from one to 10 people)

4 671 Cases assisted at reception for various departments

556 Cases referred to other organisations at reception & proper intake

1 006 Crisis intervention

465 Cases resolved after counselling

3 900 Home visits

761 Family preservation

66 Lost or abandoned children

3 789 Children who received statutory or preventative services after risk assessment

0 Participants reached in awareness campaigns

56 Parenting skills training

1 239 Children/families assisted with meals and groceries via KFC Add Hope

Adoption services

66 Abandoned children

8 Concetned children

3 Stepparent adoptions

199 Intake adoptions

32 National adoptions

48 Individuals who undertook adoption orientation and training

58 Birth mothers assisted

786 Statutory services

1 371 Home visits

75 Families or individuals who made enquiries regarding link-up in their search for origins

36 Couples allocated for screening as potential adopters

118 Post-adoption reports

5 Children with special needs adopted

36 Children placed on RACAP

Thank you

Lowina Fourie

Child and Family Unit Manager

INNERCITY PLAY PROJECT (CHANCE TO PLAY)



“Play keeps us vital and alive. It gives us an enthusiasm for life that is irreplaceable. Without it, life just doesn't taste good.”

Lucia Capocchione

During the year under review, the Innercity project saw an increase in the activities that were provided for the children who attend the programme. Despite the restrictions imposed the programme was still able to continue, while ensuring the safety of all participants.

The activities offered were, sports, arts, life skills and leadership:

Sports

The coaches continued to work with identified schools to host different tournaments in girls and boys' soccer, girls and boys' volleyball as well as netball. Several schools were involved in the tournaments for both primary and high school with a total of 2 900 learners in attendance. This was achieved through the collaborative work of the Innercity project with schools in their jurisdiction. The following schools were involved in the different tournaments: College Focus Institute, Pride Learning Academy and Hybrid College. The team also collaborated with other centres for tournaments. These

included PUSH, Khayaletu, Skeltors, Ext 1 netball club and Mandela Square netball club.

Arts

The Arts department consists of three categories namely: Dance, Music, and Drama. The dance rehearsals continue to take place every Tuesday, Thursday, and Saturday. A total of 18 girls take part in dance. They create their own dance pieces and from time to time a dance group called Skotsi would come and teach the girls. Mandisa Ndlovu, a dancer from Soweto runs Saturday dance classes for the girls at Thembaletu from 09:00 to 14:30.

Every Tuesday and Thursday three boys and four girls take part in piano lessons

which are facilitated by our Music teacher Boitumelo.

Boitumelo is in college studying sound engineering – she joined the Innercity Play Project a few years ago and Music was her preferred activity under the arts. She is now giving back by teaching the children to play piano.

The Drama group has rehearsals on Mondays, Wednesdays, Fridays and sometimes Saturdays. The coach William has formed a partnership with Gcebile Dlamini, a theatre practitioner with a lot of experience in the industry. She has linked our children up with the Johannesburg Society for the Blind.

Life Skills

The Life Skills programme is aimed at empowering young people with skills that they can integrate into their everyday life. About 60 children took part in the sessions and they are as follows:

- Teamwork
- Planning for the future
- Relationships
- Mental health
- Substance abuse
- Dealing with grief

Grootman programme

The Grootman programme sessions were attended by 30 Grade 9 boys from five schools and were based on the following topics: Self-concept, Focus and Self Control and Communication.

Leadership

The Leadership of the Innercity Play Project continued with their day-to-day duties which are as follows:

- Ensuring that members tidy up and clean the centre
- Plan and coordinate events
- Resolve conflicts among peers
- Facilitate other play activities

The Leadership (Youth Committee) attended a workshop facilitated by Rivoningo Development Agency.

The workshop had four speakers, speaking on the topic/theme.

IGNITE YOUR POTENTIAL.

The Youth Committee was very inspired and motivated after the workshop. The speakers were also pleased and impressed by their participation.

Despite the challenges with funding for the programme and shortage in personnel, the programme has grown its impact on the beneficiaries. This has mainly been due to the passion and commitment shown by the coaches, who continue to give selflessly to the success of the programme. A big thank you goes to the coaches for their continued support and dedication to the programme.

It is with sadness that on the 26th of May our choreographer Bigboy Ndlovu passed away. This was a day before the opening of our tour. His passing left us heartbroken, however, the children found the strength to perform, dedicating every show to him. May his soul rest in peace.

Chriselda Bunu

Assistant Director

William Secwammung

Coach and mentor

FOSTER CARE AND REUNIFICATION SERVICES



“Once again it is that time of the year when we have to talk of our progress made during the last year in terms of safeguarding and ensuring that children in foster care remain safe and achieve resilience.”

Phumeza Sihlali

This has been one of the hardest periods in our political and social atmosphere with COVID-19 which has had a negative effect on our financial stability as an organisation. On a daily basis since my appointment as a Foster Care Manager (October 2021), we see social workers creating a buzz with emergencies. Some have broken placements (due to deaths caused by the pandemic), others are scraping to find one of our major resource tools, cars to restore communication at court and during home visits. It is very despairing to have one car for 22 social workers.

Foster care parents awaiting legalisation of placement cannot be provided with food parcels with our limited budget. Children who are older with misconduct and delinquent behaviour remain difficult to place and this has seen the department with a concerning number of lapsed orders. With over 112 years in the service, efforts to provide quality services have not been to our best performance now in comparison to previous years.

Despite the melancholic picture painted, our foster care team thrives to provide

good service to children in need of care. The foster care team is one of the greatest and I wish to recognise and commend every worker's effort. I can honestly say that social workers are committed and driven to ensure that children in foster care receive the services that they require.

A narrative of the breakdown of services is as follows:

Supervision and monitoring team

Supervision and monitoring services are provided to children in foster care placements and CYCC by 15 delegated

social workers and one social auxiliary worker assists with providing the same services to children over 18 years. All of our social workers have an average of 50 caseload (some cases can have more than one sibling) per worker, with the majority of service recipients in Soweto. The social auxiliary worker has also begun to do preventative and educational group work workshops. Childcare work requires loving care, resilience, professional skills as well as therapeutic skills to work in a space with children in need of care. The core focus is to meet the needs of each child according to all domains of intervention which are: psychosocial support, safety, education, nutrition, health and security, care plans, social skills, permanency plans and reunification with their families of origins. We are guided by the Children's Act, Act No 38 of 2005 and professional code of ethics. The department of social development remains our canopy and our main funder. We also have an administrative worker who supports the whole department with all administrative tasks.

Screening and Recruitment team

This consists of a team of four social workers who recruit and screen prospective foster parents as well as temporal safe care. Most children's homes encourage children to go to families during school breaks. For children who have no parents, our team screens foster host parents who become our resource for the children with no alternative holiday placements. They have gone

out to three recruitment drives in the past year, which was compromised by COVID-19 restrictions. They continuously recruit through social media, community campaigns and we are fortunate to have random walk-ins who initiate providing this needed service. The team has had four training sessions of new foster parents during this reporting period.

They continue providing placements to most departments in crisis situations. I commend this team for recruiting foster parents. They have formidable relations with these parents and treat them with the utmost respect that they deserve.

Management

The foster care department is managed by a team of two supervisors and a manager. Accounting for departmental needs, reporting and overseeing case management is the core mandate. Supervisors and the manager are constantly training new social workers and are also hands-on during crisis situations. Child protection requires all of us to operate from the spirit of servanthood, and this is no different in the foster care department. I am proud of each and every individual worker, everyone rolls up their sleeves and gets involved because team effort is key.

FOSTER CARE AND REUNIFICATION SERVICES

continued



Extent of services

- 295 Children placed in residential care (various children's homes)
- 713 Children in supervised foster care
- 158 Children in supervised foster care with biological parents
- 214 Biological parents in reconstruction services
- 30 Children placed back with their biological parents, under supervision, after successful reconstruction services
- 244 Families participating in family reunification
- 67 Children that received psychological services
- 54 Participants in parenting skills training
- 728 Foster parents supervised
- 312 Foster parents screened
- 124 Care givers and foster parents trained on child development
- 200 Beneficiaries (children) on child development training
- 141 Beneficiaries involved in group work
- 30 Beneficiaries of food parcels
- 18 KFC Add Hope recipients
- 12 Foster children who passed Matric
- 1490 Participants reached in awareness campaigns

Phumeza Sihlali

Foster Care and Reunification Services Manager



CHILD ABUSE TREATMENT AND TRAINING SERVICES



“Child abuse is a major and universal problem that affects children from all sectors of society.”

Sebolelo Tseeke
Child Abuse Treatment and Training Services
Manager

South Africa is a violent country and the scale of violence is becoming normalised in people's everyday lives. Normalising violence means that it happens so often that people end up ignoring and sometimes accepting the violence.

Child abuse is a major and universal problem that affects children from all sectors of society.

South Africa is a violent country and the scale of violence is becoming normalised in people's everyday lives. Normalising violence means, it happens so often that people end up ignoring what is happening around them and sometimes accepting the violence. This results in people in various communities becoming desensitised and blind to acts of violence committed around them. The rate of child abuse and neglect increases in such environments. Crime statistics for three months (July to September 2021) released by the South African Police Service shows an increase in the number of rapes,

domestic violence and child murders to 9 556. The majority of the victims were women who were raped, which was a 7% increase from the previous reporting period.

The rate of abuse against children, in all its forms, namely, physical, emotional, sexual, exploitation and neglect is increasing in South Africa. All these forms of abuse happen across all racial, economic and cultural lines but most sexual abuse cases of children reported to the department come from poverty-stricken families. In these types of families the perpetrator is usually the breadwinner and the other parent will not report the abuse, especially acts of sexual abuse for fear of loss of financial support. Sexual abuse, especially intra-familial episodes, more often than

not, makes it difficult for the victim to disclose the abuse to a responsible adult. The result is that many cases of child sexual abuse are unreported and undetected in childhood. The abuse may come to light in some cases when the victim is old enough or feels able to make a disclosure or when undergoing psychosocial treatment.

South Africa possesses extensive laws and frameworks governing the welfare of children to ensure that, as they are the most vulnerable in our society, they are protected from abuse.

In spite of these efforts, South Africa has failed to mitigate the cycle of violence, abuse, neglect and exploitation of children. Contrary to conventional wisdom, various local studies on child sexual abuse have observed that children are predominantly abused by the people they trust the most: family and close familial ties. Abuse by strangers does happen in some cases.

During the country's lockdown the department observed an ongoing rise in the number of cases of child sexual abuse reported.

Child and adolescent victims of sexual abuse lose their own identity after being sexually abused. Their self-confidence becomes shattered resulting in them losing power over their lives. These children have to be taught to ground themselves in their own identity again. Research shows that child abuse has

long-lasting psychosocial consequences that affect all aspects of a person's life. Among many things the result of abuse can lead to anxiety disorders, behavioural disorders, lack of trust and relationship difficulties, core feelings of being worthless, trouble regulating emotions, substance abuse, psychiatric disorders, unwanted pregnancies and suicidal tendencies.

The Child Abuse Treatment and Training Services (CATTS) department renders different services to sexually abused children and their families.

The department was established in 1990 to exclusively deal with child sexual abuse matters. Through the years CATTS has become renowned for its expertise in the prevention and treatment of sexual abuse as well as in the specialised training of external service providers in the field of childcare and abuse.

Scope of Child Abuse Treatment and Training Services (CATTS)

- Intake (risk and safety assessments)
- The intake social worker conducts in-depth assessments and investigation on all reported cases of child abuse. The assessments are child and family oriented, informed by research and participatory in nature. The purpose of these assessments is to determine the level of risk to the child and ensure their safety after the case has been reported and plan appropriate intervention services.

CHILD ABUSE TREATMENT AND TRAINING SERVICES

continued



- The intake social worker also provides resource linkage and referral of families to other agencies if there is a need to do so.
- They also open children's court inquiries.
- A total of 684 cases were attended to.

Therapeutic intervention (individual and group levels)

- The intervention is targeted at child sexual abuse victims and their families.
- Sexually abused children and adolescents tend to lose their own identity as a result of the abuse. Their self-confidence is shattered and they lose power over their own lives. Some of the core elements of treatment and the focus of client work in therapy with sexual abuse victims (Oppawsky :19):
 - The children work to repair emotional damage caused by abuse.
 - The children can express bad feelings about the molestation.
 - The children recognise any angry feelings toward the mother, father or caregiver for not recognising that they were being abused or ignoring the abuse.
 - The children understand what the molester did or said to them so that they would not tell anyone about the abuse.

From the above one can see that age-specific life span development and human sexuality are important topics in sexual abuse therapy and should be the focus of one of the therapy sessions.

- The CATTs department social worker operates from head office and Zamokuhle medico legal clinic in

Zola Clinic. She goes to Zamokuhle Clinic twice a week to provide short and medium-term counselling to victims of sexual abuse. During the period under review individuals received long-term intensive therapeutic intervention.

- A total of 271 attended short and medium-term therapy sessions during this period.

Statutory intervention

- Social services within the realm of child and family protection services include statutory intervention. The goal of statutory social work is to improve social functioning of individuals, families and communities by applying administrative procedures prescribed by written laws and policies of a country.
- As a result of the unlawful nature of child sexual abuse; clients utilising the services of CATTs frequently find themselves navigating the lengthy and emotionally draining criminal justice system. CATTs endears itself to providing encouragement and support to victims and their families during the statutory process. This statutory process accomplishes the dual purpose of protecting children against abuse and holding perpetrators accountable for their reprehensible criminal acts. A total of 118 individuals were assisted through the court process and 157 reports were written for the court in the past year.

Nthabiseng Thuthuzela Care Centre

CATTs continues to maintain its influence as a valuable contributing stakeholder on the Nthabiseng Thuthuzela Care Centre (TCC) based at Chris Hani Baragwanath Academic Hospital. TCCs were introduced

as an integral part of South Africa's anti-rape strategy with the aim of:

- Reducing secondary trauma for the victim.
- Improving conviction rates.
- Reducing the cycle time for finalising cases.

All TCCs are one-stop facilities based in public hospitals. Survivors of rape are offered the necessary services at one place with all the required resources.

Two social workers and two social auxiliary workers from the CATTs department have been seconded to the Nthabiseng TCC. The role of these social workers includes the provision of trauma counselling and containment; empowerment and, through provision of relevant information, prevention of secondary traumatisation and effective referrals to relevant stakeholders.

During the period under review, there was an increase in number of cases involving sodomy against boy children. All cases involving child rape survivors who require long-term therapy and statutory intervention are referred to the CATTs head office for further intervention. Additional services rendered by the Nthabiseng TCC staff include community outreach, parenting skills training and group work with survivors and their families. A total of 1 650 clients were aided through the services offered by Nthabiseng TCC.

CATTs Training Services

The CATTs training department targets people from all walks of life and is responsible for both in-service and external training. The training strives to

ensure that the needs of the professional community, lay public counsellors and community members are met. Through the South African Council for Social Service Professions (SACSSP), six of CATTs' courses are eligible for Continuing Professional Development (CPD) points.

CATTs is also responsible for coordinating student placement, six fourth-year social work students and four social auxiliary work students were placed in various departments throughout the organisation for a period of one year for their practical work requirements. Additionally, some social work students from universities around, in different levels of study, also visited the department for periods ranging from two days to a week for observation and completion of their assignments. During this period a total of 12 students were assisted.

Community outreach initiatives

CATTs is also involved in awareness creation and preventative work. These approaches and activities involve provision of resources and activities to enable and strengthen families to function optimally. Another goal is to protect communities against some of the major stress factors which may trigger abuse.

The CATTs department operates on a preventative level. Children are only removed from families if they are at risk of continuing sexual abuse. CATTs collaborates with many stakeholders to provide community-based outreach initiatives that are targeted toward children, parents, guardians and helpers.

CHILD ABUSE TREATMENT AND TRAINING SERVICES

continued



During the period under review, CATTS gave presentations on child abuse, rights and responsibilities of children, parenting skills, human trafficking and other relevant topics to schools, community forums and community-based organisations. Schools were the primary focus of these presentations.

The CATTS department was also a key contributor and participant in national events such as Child Protection Week, Substance Abuse Week, HIV/ Aids awareness and 16 Days of Activism of No Violence Against Women and Children. The CATTS department was invited by two public hospitals and four clinics in the Johannesburg area, to their health awareness days.

An estimated number of 2 300 people were reached.

427	Individuals assisted at Intake level
347	Individuals received short and long-term therapy
201	Individuals received statutory and preventative services
181	Individuals received preventative services
636	Beneficiaries attended Nthabiseng THUTHUZELA Care Centre for trauma containment, individual therapy and group work
1 842	Community outreach
47	Therapy sessions by therapist
48	Children in group work
93	Parenting skills
7	Fourth year social work students placed in the organisation for practicals
897	Home visits

Conclusion

Working with sexually abused children and their families exposes social workers to stressful situations. This can affect the mental health of workers over time. In some situations dealing with perpetrators can also be threatening and dangerous.

Despite these challenges the workers in the department always strive to do their best in rendering the necessary services.

I would like to take this opportunity to thank all the staff for their efforts to ensure that abused children are protected from further harm and abuse.

Sebolelo Tseeke

Child Abuse Treatment and Training Services Manager



THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT



The centre has changed its profile over the years to keep up with the pressures and the needs of the communities the organisation renders services to. The economic component was initiated after it was observed that many children who entered the Child and Family Youth Care System were a result of circumstantial neglect due to poverty, lack of parenting skills, lack of employability skills among many other causes.

Thembaletu is a non-residential life skills and economic empowerment centre operating from the inner city of Johannesburg. The centre has changed its profile over the years to keep up with the pressures and the needs of the communities the organisation renders services to. The economic component was initiated after it was observed that many children who entered the Child and Family Youth Care System were a result of circumstantial neglect due to poverty, lack of parenting skills, lack of employability skills among many other causes.

This programme is funded by the Department of Social Development in line with sustainable livelihoods programme.

The objective of the sustainable Livelihoods programme is to reduce poverty and inequality by generating employment among poor households. It also moves highly vulnerable households into sustainable livelihoods and toward economic stability.

In line with the government's welfare to work policy, that encourages unemployed people and others receiving state benefits to find a job by providing job training or paying a fee to employers, some trainees are recruited by clients receiving services from Jo'burg Child Welfare, namely, unemployed parents of children receiving services and other clients from other centres of Jo'burg Child

Welfare. The trainers must try by all means to place trainees in employment after completing training. Unemployed people are encouraged to bring about positive change in their lives by acquiring a skill that will change their circumstances.

The COVID-19 pandemic in 2020 and subsequent lockdown levels 4 and 5 meant that face-to-face training had to be halted. As a result, the Department of Social Development cut funding for some programmes that they funded in the past. This meant fewer people were trained compared to prior years. This situation continued in the financial year 2021/2022. This worsened the situation of unemployment whereby many unemployed people who could have received training to acquire a skill were unable. Unemployment results in personal and social costs including severe hardship and poverty, debt, homelessness, family tensions and breakdown, boredom, alienation, shame and stigma, crime, erosion of confidence and self-esteem.

Despite the above-mentioned challenges, Thembaletu has successfully provided skills training programmes and business skills. Some people who acquired the skills at Thembaletu are presently economically active.

The centre has an information desk which is an outreach activity that seeks to assist and reach the young unemployed women and men. The programme seeks to encourage the women and men to visit

Thembaletu and access services that are being rendered. The trainings that took place during the financial year 2021/2022 were the following:

Life skills training

the life skill training is a two-week course that covers the following topics:

- taking control of your life
- substance abuse
- communication
- parenting skills
- conflict resolution
- personal hygiene

140 people benefited from the programme. The beneficiaries are able to apply the skills in their own lives.



THEMBALETHU LIFE SKILLS AND ECONOMIC EMPOWERMENT

continued



Basic computer skills, cashier and waitressing

This is a two-week programme and covers the following:

- Introduction to computers,
- Microsoft Word Level 1
- Excel Level 1
- Internet
- Cashier and Waitressing.

Trainees also receive business skills that allow them to market themselves.

In total, 45 people received computer training.

Cashier and waitressing

In total, 23 learners received cashier and waitressing training. All of them secured employment.

Security guard training

the qualification includes grades E, D, C, B and A. The trainees are taught how to use security equipment, apply legal

aspects in a security environment, give evidence in court and demonstrate knowledge of the Firearms Control Act. The trainees are linked with prospective employers for placement.

Altogether, 20 people received the security training.

All security guard trainees are given an opportunity to attend the Life Skills and Basic Computer Skills.

Entrepreneurship skills training

A total of 15 people received training in lampshade making. They were also trained in basic business skills. The skills ensured that some students could start their own businesses.

Sebolelo Tseeke

Manager: Thembaletu Life Skills and Economic Empowerment





ELTON JOHN MASIBAMBISANE COMMUNITY HOME BASED CARE CENTRE



“Elton John Masibambisane Community Home Based Care Centre is one of JCW centres that was established in 2003 and officially opened in 2005 by Sir Elton John”

Nare Manamela
Elton John Masibambisane

The translation of Masibambisane is “Let’s Pull Together” and is based on a service model to retain orphans in their community of origin by enabling them to continue functioning as a family unit.

Background and profile

Elton John Masibambisane Community Home Based Care Centre is one of JCW centres that was established in 2003 and officially opened in 2005 by Sir Elton John. The translation of Masibambisane is “Let’s Pull Together” and is based on a service model to retain orphans in their community of origin by enabling them to continue functioning as a family unit. This centre continues to provides services to orphaned and vulnerable children and their families around Slovo Park, Eldorado

Park Ext 8 and Kliptown-Mandela Square. Masibambisane OVC programme created an enabling environment that is responding to challenges of poverty, abuse, education, chronic illnesses and reduced HIV/Aids stigma and discrimination through outreach programmes. It ensured that vulnerable children and their families have access to social services. The programme remained the mainstay of JCW prevention and early intervention programme as the services rendered to children prevent them from

entering into statutory programmes in Eldorado Park.

Early Childhood Development (ECD) Programme

Masibambisane continues to implement the ECD programme not only to children who are affected and infected by HIV/ Aids but to the community at large for those who require the ECD services. ECD registered and enrolled 40 children around Eldorado Park, Slovo park and Kliptown to receive ECD foundation education. Masibambisane provided a safe, healthy and secure place of care for children, which ensures that their physical, medical, educational, spiritual, psychological and recreational needs are met. The programme facilitated active learning to 40 children aged three to six: providing variety of developmentally appropriate learning activities: exploration of the natural world, early literacy, early numerical mathematics, drawing and speaking, listening and communication. EPWP coordinators continue to facilitate Chance to play games with children once a week and children always look forward for it. In total, 31 ECD children celebrated every child’s birthday on the 8 November where the classroom was decorated with balloons and wall card outs, children were wearing party hats and were served cakes and juice for celebration. Each child received a birthday gift donated by Miss Cosmo. All ECD children received Christmas gifts from garden club. ECD hosted an award ceremony for 22 children who are going to Grade R in 2022.

Aftercare programmes

Throughout the year different programmes were implemented with all children registered at the centre which were Life Skills, Masibambisane Tutorial Support Programme, Reading Club and Learner Advance Group, ARS (Art, Recreation and Sport). All programmes were implemented in light to improve vulnerable children’s social lives, decision making, academic performance, career coaching, creating a safe space to explore their talents. All these programmes provided them with a sense of belonging and discovery. Implementation of all these programmes was a success. In total, 60 children both males and females participated in Amajika-child of Africa and Major Mind Theatre Production dancing, drumming, singing and sitting poems. Altogether, 483 children were reached through the life skills programme-children were empowered with information pertaining to their health, socials, sexuality, decision making etc. Altogether 1 967 children were reached through educational support, homework assistance (assignment, research, exam preparations) etc. A total of 22 children graduated from the LAG programme (career coaching). Altogether 440 children completed the reading club programme aimed at creating a culture of reading. In total, 75% of children who wrote their final exams made it to the next grade with the assistance of the centre. Six children wrote matric in the last financial year and only five passed, From the five who passed, four passed with bachelors

Extent of services

734 Individuals reached during awareness campaign

60 Adult beneficiaries reached through Parenting skills workshop

1 967 Children in the aftercare centre

483 Participants attending Life Skills Programme

40 Children in the Early Childhood Development Programme (There are plans to increase to 72 children with an additional building)

2 429 Masibambisane educational support

219 Participants of Legal Clinic Programme

ELTON JOHN MASIBAMBISANE COMMUNITY HOME BASED CARE CENTRE

continued



and one with diploma. Unfortunately none of them were accepted in the higher institution to further their studies and they are currently looking for jobs. The child who did not make it will be writing his supplementary exams in June 2022. An award ceremony was held of different categories for children (early birds, dancers, best attendance, improved attendance, men of the match (soccer and netball), top participants, good behaviour etc). Children made certificate frames out of boxes, painted them with different colours during the ARS programme not knowing that it was for their own award certificates. The hall was decorated for the event and one of the guest speakers was a former child beneficiary, currently studying teaching (intermediate phase) who shared her journey as a beneficiary at Masi and also encouraged them to visit the centre regularly as well as take the programme seriously. In total, 13 girls attended Sizanani five-day camp at Minerva High school in Alexandra. The camp focused on DREAMS sessions in a form of theatre, life skill, arts and craft and girls talk.

Psychosocial support programme for adult beneficiaries

In total, 926 adult beneficiaries and community members were reached through awareness campaigns as per the national yearly calendar. Child protection campaigns, World Aids Day, Cancer Awareness, Heritage Day, 16 Days of Activism, parenting skills and legal workshops were some of the awareness

campaigns that the centre facilitated to reach out to the community of Eldorado Park and surrounding informal settlements. Five unemployed youth beneficiaries attended and completed hospitality training at Thembaletu Skills Centre. This programme empowered beneficiaries and granted them skills for employment opportunities so they can be financially independent.

Nutrition support (daily meals and monthly groceries)

KFC Add Hope sponsored the monthly groceries to cook balanced meals for all children, both ECD and aftercare. Altogether 648 200 balanced meals were served to 1 967 vulnerable children throughout the reporting period. This programme ensured that children's basic needs for survival are adequately met. Furthermore, this helped children to concentrate at school and no cases of malnourished children were reported. A total of 1 920 families received food parcels and fortified meals from KFC on a monthly basis while 1 200 families received monthly food parcels from the Department of Social Development to help eradicate poverty.

Christmas party

Jo'burg Garden Club Ladies hosted a Christmas event for all 220 Masibambisane children including ECD and gave them Christmas gifts. They brought smiles to children's faces, made them feel special and made their Christmas a memorable

one by giving every child a Christmas gift that consisted of Christmas clothes, shoes, school uniforms, stationery, toys, sweets etc. The children were delighted with the gifts.

Every child's birthday

In preparations for every child's birthday celebrations, children created birthday wall cards to decorate the hall. Every child's birthday event was celebrated on 5 November for all child beneficiaries at the centre including ECD, whereby all children received the birthday cards (created by their care workers) and gifts donated by Miss Cosmo. All children received cake, juice and party packs. Two cakes were donated by Sesethu Mdekazi. Staff performed items to entertain children and even dressed up in costumes to make it festive. The event is normally celebrated on quarterly basis. However, due to the COVID-19 national lockdown, it was not possible to be hosted according to the year plan, hence it was celebrated in November for all children at once.

Challenges

- Working with limited resources to successfully implement programmes.
- Resistance of community participation in outreach programmes/activities.
- Insufficient funding for the programme.
- Limited skilled personnel.
- High turnover of staff members.
- Limited space for implementation of programmes.

Achievements of the year

- Johannesburg Garden Club brought smiles to our 220 beneficiaries' faces by donating Christmas gifts such as clothes, shoes and school material.
- 22 EPWP volunteers were successfully trained on Chance to play and facilitation skills that improved their work performance
- The centre successfully reached 926 individuals through awareness campaigns (16 Days of Activism, Child Protection Week, World Aids campaign).

Acknowledgements

Thank you Masibambisane staff members for your dedication and hard work in protecting supporting and caring for our beneficiaries. Your hard work does not go unnoticed and you and your various expertise are highly appreciated, Thank you to:

- LAG Team: for giving our children hope for a brighter future. Lawtons Africa for equipping Eldorado park community with insight legal information.
- KFC Add Hope for ensuring that children and their families do not go to bed on an empty stomach.
- The Johannesburg Garden Club for their loyal support in bringing a smile on all children and making their Christmas a memorable special one.
- Department of Social Development for their committed support to staff, children and families that we work with.

Thank you

Nare Manamela

Elton John Masibambisane

Extent of services

1 560 Caregiver families receiving services at the centre

27 Volunteers (EPWP and caregivers)

2 396 Home visits done

4 680 Beneficiaries of Fortified Meals from KFC (same beneficiaries)

1 560 Beneficiaries of Food Parcels from DSD and KFC

648 200 Meals served to children

PRINCESS ALICE ADOPTION HOME



“Princess Alice Adoption Home (PAAH) provides residential care for up to 30 babies and toddlers.”

Jo-Anne Schermeier
PAAH Manager

The babies have either been consented for adoption or have been abandoned. Some are high risk and others have a level of special needs that our staff are qualified to manage. The majority of children, with proper care, are healthy and thriving.

Princess Alice Adoption Home (PAAH) provides residential care for up to 30 babies and toddlers. The babies have either been consented for adoption or have been abandoned. Some are high risk and others have a level of special needs that our staff are qualified to manage. The majority of children, with proper care, are healthy and thriving.

The children in our care are aged between newborn and three years old.

The period under review covered the latter part of the COVID-19 restrictions and lockdowns. It had a significant impact on our operations as we entered the second year of being unable to welcome

volunteers and visitors. Volunteers are an integral part of our operations and their absence was felt every day. We were delighted to be able to start welcoming them back in March 2022.

Our isolation did not mean that life was static. We were very pleased to be awarded a Blue Plaque by the Johannesburg Heritage Foundation recognising the age of the building and the home's place in Jo'burg's history. The plaque was funded by Mrs Inus Prinsloo.

We were also very excited to finally be able to start the renovations of the Rose Room – a newly reorganised space that will become a nursery for the younger

children in our care and give them a space that meets their particular age-related needs.

The Granny Programme completed its second full year as a programme funded by Spence-Chapin. The Gogos (grannies) visit the Home five mornings a week to ensure that the babies and young children receive individual attention, stimulation and that each of them has the opportunity to bond with a consistent primary caregiver. The programme has far-reaching benefits for both the children and their future forever families.

During the year, one member of our residential care team received a long-service award. Six team members are completing their qualifications to become auxiliary child and youth care workers. Three others registered for training as social auxiliary workers. We are very proud of the growing commitment within the team to furthering their education relating to skills in the child care sector.

Maintenance of the house has continued to be a challenge. During 2021, it became evident that we need to replace worn-out windows, doors and parts of the roof that have seen years of weathering and use. Additional funding is needed for the maintenance project and the repairs must be done with the approval of both Westcliff Residents Association (WRA) and the Provincial Heritage Resources

Authority – Gauteng (PHRA-G). This is proving to be a slow process. We also needed to update our fire plan in order to be compliant with current regulations.

The rolling impact of the COVID-19 restrictions resulted in a reduction in financial support and donations of any kind. We are however very grateful for the community who have continued to support us and help us provide for the children to the best of our ability.

Our beneficiaries

37 Babies/toddlers cared for

7 New admissions

9 Adoptions (of which four were local adoptions and five were intercountry)

1 Placed in unrelated foster care

1 Placed in related foster care

1 Reunited with biological family

2 Transferred to alternative specialised child and youth care centre

During the year, we cared for four babies with intensive special needs. Therapies were either placed on hold during the months of lockdown or were held on virtual platforms.

We are very grateful to Dr Janet Lumb and the therapists at Thusanani Children's Foundation for their ongoing professional services.

PRINCESS ALICE ADOPTION HOME

continued



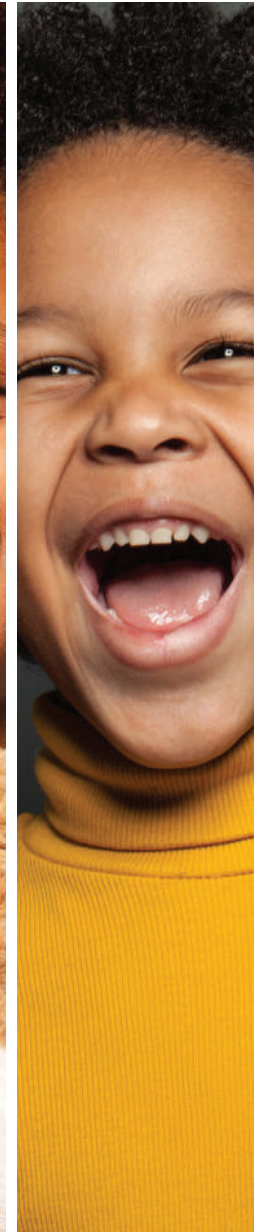
Conclusion

Over the past five years, the pace of adoptions has slowed down significantly. As a result, many children spend much longer in our care than is ideal. PAAH was created to primarily provide for the needs of babies. We have adapted, and continue to adapt, to better meet the needs of the toddlers and to ensure that more age-appropriate care is provided for them. We could not have done this so successfully without the help of the Gogos in the Granny Programme and of course, our volunteers when they are able to visit.

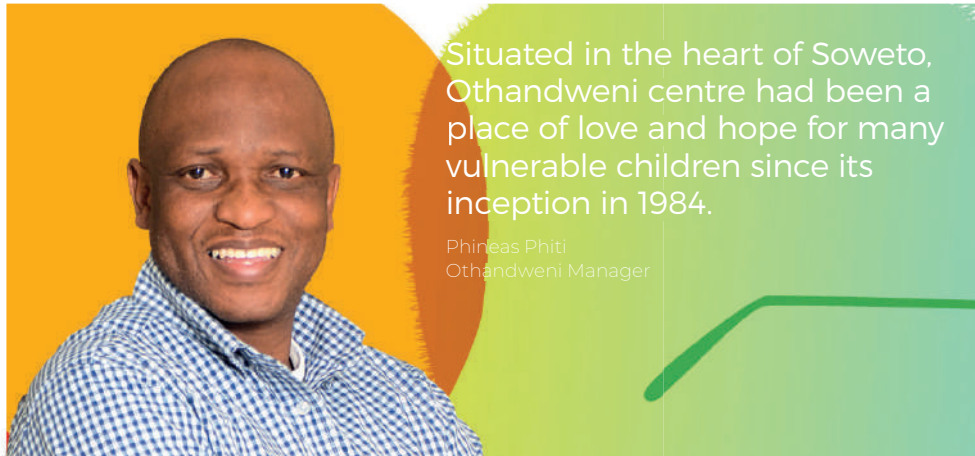
As always, public support carries us through the challenging times and celebrates with us during the successful times. We are always touched by people's willingness to go the extra mile in helping us keep hope alive for our vulnerable young beneficiaries.

Thank you to all our friends and supporters – we do it for the children and could not do it without you.

Jo-Anne Schermeier
PAAH Manager



OTHANDWENI FAMILY CARE CENTRE



Situated in the heart of Soweto, Othandweni centre had been a place of love and hope for many vulnerable children since its inception in 1984.

Phineas Phiti
Othandweni Manager

The centre offers a residential care programme to 90 children from ages nought to 18 years who are either abandoned; abused (physically, sexually or emotionally neglected or orphaned). In spite of difficult economic times that our centre faced during the year under review, we continued to impact positively to lives of children who come into the loving care of our centre.

Introduction

Situated in the heart of Soweto, Othandweni centre had been a place of love and hope for many vulnerable children since its inception in 1984. The centre offers a residential care programme to 90 children from ages nought to 18 years who are either abandoned; abused (physically, sexually or emotionally neglected or orphaned). In spite of difficult economic times that our centre faced during the year under review, we continued to impact positively to lives of children who come into the loving care of our centre.

COVID-19

During the year under review, COVID-19 was part of our everyday vocabulary. The financial impacts of the pandemic are still evident in our centre, however the commitment to those we serve remains unwavering. Despite the challenges that this pandemic brought, we were able to manoeuvre without casualties. We had three children who contracted the disease and we also had staff members who tested positive for the virus.

Education

All school-going children were placed in appropriate schools and according to their intellectual and academic capabilities. School gatherings, events and other academic requirements were attended to by our staff to support the learning of our beneficiaries. We managed to achieve an 89,6% pass rate for all our school-going children.

Miss Othandweni 2021

We celebrated our annual Mr and Miss Othandweni 2021 after a one-year halt due to COVID-19. This is one of the activities that brings self-esteem and self-worth to our vulnerable children.

Stakeholder collaboration

We have been an integral part of a vibrant network with other NGOs to ensure that the needs of our beneficiaries are fully met through our partnership with Camp Sizanani where our children benefitted from the wonderful life skills and educational programmes.

Staffing

Our centre is a place where the skills, care and commitment of the staff have helped enabled each child – through our therapeutic programmes – to face their pasts and prepare for their future beyond Othandweni.

We bid farewell to our Nursery Supervisor, Malebo Mabe as she retired after serving the organisation excellently for 27 years. We also mourn the loss of Ms Thelma Thusini, our auxiliary nurse who passed away. May her soul rest in peace.

In order for the staff to continue to render an excellent service to the children, we allow them to attend various trainings and workshops. They attended the following trainings/workshops:

- Nutrition in early year (online workshop)
- Risk assessment training
- Child care worker training on GBV
- Performance management
- Gauteng care leaving practice forum “revising the care leaving practice guidelines”

Community Outreach Programme

All surplus second-hand clothing and toys are shared with the disadvantaged and impoverished community in Kliptown.

OTHANDWENI FAMILY CARE CENTRE

continued



Challenges

Loadshedding has been a serious challenge as it caused disruptions to the services of our beneficiaries. We had two days without electricity in the centre and through the dedication and love of their work, some staff members who live nearby assisted with ironing and laundry for the children. We need a good samaritan to provide us with a generator as this is an ongoing problem.

Boundary wall: During the height of COVID-19, we were not allowing our children to leave the centre, so some children were jumping over the boundary wall at the back of the property thus compromising their safety. We managed to build a higher wall through the generous help of general profiling company and its associates and from Magdalena Platzer funds. Thanks to our generous sponsors we can sleep peacefully knowing that our children are safe.

Highlights

With every child, we went through the highs and lows, their struggles and their triumphs. We laughed with them. We cried with them. We shared in their pain and profound grief. But also celebrated their successes, knowing that better days were ahead.

One of our former children Maria Mathibe capped her Bachelor of Education from Wits University and now works as a teacher in one of the schools in Soweto. Maria often comes to take the children for a meal at a local restaurant.

Acknowledgements

In spite of difficult economic times, there were individuals, corporates, churches, foundations and many other stakeholders who supported our work and gave hope to our children. Through the extraordinary support of our community, our children's futures are bright. From celebrating birthdays to playing with children and giving them new experiences. You helped ensure every child experienced the magic of Christmas, helped paint walls, assisted with homework, prayed for our children and became a mentor. You gave love.

Magdalena Platzer (From Germany)

Your faithfulness, love and commitment to support our work and the children of Othandweni astounds me. My gratitude goes to all your contacts in Germany. Danke schoen.

Corporates, organisations and foundations

We thank all our corporates for your kindness and support:

- African Angel tours
- African Bank
- Ascendis Health,
- Avery Dennison
- Brian Kotelo Foundation
- Childline
- Department of Social Development
- General Profiling
- Give 'n Gain
- Jody Foundation
- KFC Add Hope
- Kupane funerals
- Learner Advance Programme
- Moso Consulting Services
- MySchool MyVillage MyPlanet
- Nedbank Foundation
- Precious Token foundation
- Spence-Chapin
- Standard Bank
- Synergos
- Teddy bear clinic
- Thusanani Children's Foundation
- TJ Forstmann Charitable Trust
- Woolworths CIB
- Woolworths (Glen Vista).

Individuals

To our individual donors:

- Mr Khanyile
- Siyabonga Madikane (Former Othandweni Resident)
- Maria Mathibe (Former Othandweni resident)
- Kirsten
- Manelisa Mavuso
- Sue (Psychologist)

We thank you from the bottom of our hearts for keeping us in yours.

Volunteers

Your valuable contribution of your time and support to our children is greatly appreciated.

Conclusion.

I would like to express my sincere gratitude of all our staff members, CEO and the board of management for the dedication and hard work to ensure that our children receive the amazing support.

Extent of services 2021 -2022

133 Children were cared for in the centre

11 Children on HIV treatment

14 Children who received overnight care

Phineas Phiti

Othandweni Manager



AGANANG



Social auxiliary workers are a support system to social workers in addressing the many social problems experienced by individuals, families and communities to improve their social functioning

The South African Government White Paper for Social Welfare (1997: 1-2) acknowledges that the social work practitioners and social auxiliary workers are both essential participants in addressing socio-economic needs in communities. Social auxiliary workers are a support system to social workers in addressing the many social problems experienced by individuals, families and communities to improve their social functioning.

Jo'burg Child Welfare (trading as Aganang) is an accredited training provider with Health and Welfare Sector Education and Training Authority (HWSETA). Social auxiliary work is one of the courses the organisation is accredited to train. The aim of social auxiliary work training is to equip learners with both theoretical and practical knowledge which they can

implement with individuals, families/groups and communities to enhance their wellbeing and social functioning.

Social auxiliary work training

Social auxiliary work is a one-year FETC NQF Level 4, and consists of 30% theoretical work where the learners attend classes once a week and 70% practical work where they volunteer at a social welfare organisation for four days a week.

The purpose of the qualification is to equip qualifying learners with the following:

- Basic knowledge and understanding of the Southern African context within which social services function and are delivered.
- Understanding of social development in terms of the needs, policies and the role of the social auxiliary worker.

- Basic knowledge of human behaviour, relationship systems and social issues, and the ability to address social needs using appropriate social auxiliary work methods and techniques.
- The skills to work as a team member and as a provider of support services to the social work team.

The successful completion of the qualification enables the learner to:

- Register with the SA Council for Social Service Professions as a social auxiliary worker.
- Pursue a career as a social auxiliary worker with any employer employing social workers such as the Department of Social Development, Correctional services and various non-government organisations and community-based organisations.
- Pursue a degree in the Bachelor of Social Work (NQF Level 7) qualification.

Social auxiliary work 2021/2022 enrolments and training

In the calendar year of 2021/2022, the Aganang Learning Centre enrolled five groups. Two groups in April and August 2021, and three groups in January 2022. The total number of the students from these groups is 134.

This calendar year's enrolment was slightly affected by COVID-19 particularly the April 2021 and August 2021 groups. Their training schedule was re-adjusted to accommodate lockdowns and postponement of some class days which delayed the completion of the course for the two groups for April 2021/2022 and August 2021/2022. The three January 2022 groups have not faced any major challenges as far as COVID-19 is concerned.

Below is the summary of the enrolments.

2021/2022 Enrolment groups	No of learners enrolled	Drop outs	Start date	Completion month
April	29	3	April 2021	July 2022
August	23	2	August 2021	October 2022
January G1	30	1	January	January 2023
January G2	20	3	January	January 2023
January G3	32	2	January	January 2023
Totals	134	11		

AGANANG continued



Graduations

Graduations of all five groups were held during the calendar year 2021/2022 on the 11 June 2021. Due to COVID-19 regulations, the graduations were conducted in two sessions and were a big success. The groups that graduated included ones enrolled during 2018/2019 and 2019/2020 calendar years. A total of 95 learners graduated on the day.



Acknowledgements

A big thank you to the Aganang team for their dedication to ensuring quality training was granted to the learners and maintaining good standards in terms of policies and procedures to achieve the departmental results. Appreciation is extended to our stakeholders, DSD, HWSETA, SACSSP, NGOs, CBOs for the support and; various organisations who provide workplace experience for learner practicals as well as to the social workers who supervised the learners.

Admire Moyo

Senior Training Coordinator: Aganang

NACOSA PROGRAMME



JCW received a five-year grant from USAID/ PEPFAR through NACOSA in December 2018 and will end in December 2023.

Siphosenkosi Ndlovu
NACOSA Manager

The team has expanded from 53 to 84 staff members from October 2020 to address the increasing demands in the communities we serve, and the growth expected by the donor and targets for COP21 (Country Operational Plan for the financial year 1 October 2021 to September 2022). For the Priority Population Prevention (P-Prev) team we had until March 2022, then extended to June 2022. GBV services kept the sub-districts as with the previous year.

Community-based violence prevention and linkages to response in SA Introduction

JCW received a five-year grant from USAID/ PEPFAR through NACOSA in December 2018 and will end in December 2023. The team has expanded from 53 to 84 staff members from October 2020 to address the increasing demands in the communities we serve, and the growth expected by the donor and targets for COP21 (Country Operational Plan for the financial year 1 October 2021 to September 2022). For the PP-Prev team we had until March 2022, then extended to June 2022.

GBV services kept the sub-districts as with the previous year.

This is a community-based programme that aims to address GBV and prevent violence with priority populations such as adolescent young girls and young women (AGYW).

The programme has two main sections, namely GBV and PP-Prev. These two sections also do bi-directional referrals to each other and to other DREAMS partners to ensure that optimum layering of services takes place. USAID/ PEPFAR

has many other partners that all provide different services to PP-Prev. The purpose of layering of services is to ensure that our beneficiaries wholly receive all the standardised, evidence-based intervention(s), that promote the adoption of HIV prevention behaviours and service uptake which we report on at monthly partnership meetings on bi-directional services. JCW is the only organisation funded to provide GBV post-violence care (PVC) services in the entire Johannesburg Health District.

The programme staff comprises a programme manager, monitoring and evaluation manager, three PP-Prev supervisors, a GBV supervisor, seven first responders, six linkage officers, three social workers and 52 community facilitators. For PP-Prev they operate in sub-districts D- (Soweto), E- (Alexandra), and G-Eldorado Park-Orange Farm while GBV operates in seven different sites in Johannesburg Health sub-districts C- (Roodepoort), D- (Soweto), E- (Alexandra), F- (Hillbrow) and G-Eldorado Park-Orange Farm. Being an evidence-based programme, we also have one M&E officer for GBV and another for PP-Prev and four PP-Prev data capturers and two GBV data capturers. In addition, we also have an administration officer and a finance officer.

GBV services

The trained GBV first responders use the LIVES counselling model; developed by the World Health Organization (WHO) to support and provide PVC services to survivors of GBV at the clinics. Our linkage officers follow up with clients telephonically where they have been prescribed post exposure prophylaxis (PEP) to encourage survivors to complete the 28-day course. Survivors, after receiving all the services link with other DREAMS partners such as FHI360 for social asset building and economic strengthening and any other services they need.

We render these services to survivors of all genders and age, according to the MOU between NACOSA and DOH; however, only AGYW between the ages of 10 and 24 years count towards the target. The GBV team is also responsible for demand-creation and community dialogues to develop an awareness in communities about gender-based violence. TF-CBT remains suspended.

PP-Prev

The PP-Prev team implements the Impower Programme, which is an evidence informed intervention aimed at preventing and reducing sexual abuse. We taught the participants conflict management techniques, including boundary setting and diffusion tactics,

NACOSA PROGRAMME

continued



verbal assertiveness, negotiation, and physical self-defence skills should they become necessary. The facilitators are young women targeting participants aged 15 to 19 years AGYW.

Another intervention is the Stepping Stones Programme. It is a 10 x 3-hour session workshop series to help promote sexual health, improve psychological well-being and prevent HIV. It addresses questions of gender, sexuality,

HIV/Aids, gender violence, communication, and relationship skills

Both young women and men facilitate it with DREAMS target: AGYW and ABYM 15 to 19 years. The targets for PP-Prev for COP21 Stepping Stones are 12 853 and Impower 3 947.

Challenges

The COVID-19 pandemic disrupted how we work, especially the group-based interventions. Adhering to COVID-19 regulations also presented us with a challenge. The respective teams made all efforts to reach targets, and they worked through the pandemic under challenging circumstances with participants not attending sessions or pulling out at the last minute. The retention of participants for group-based implementation was also another challenge with clients attending some sessions and not all. We made considerable progress in reaching our targets. The NACOSA programme continued to place on some JCW resources in tandem with the funders' expectations.

Conclusion

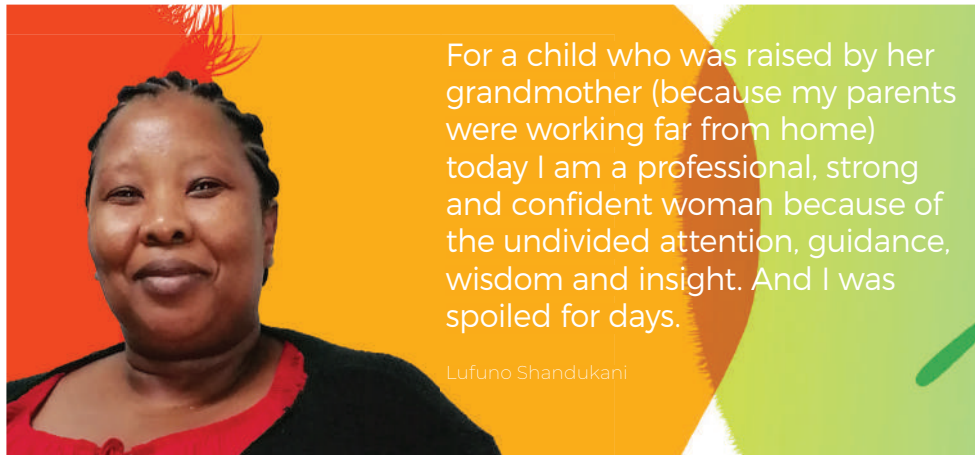
The impact of this programme on JCW has been significantly good and challenging. It has exposed JCW to USAID-funded programmes and the evidence-based aspects but has also created challenges for them in that the programme's timelines differ from those of JCW. Sometimes something as simple as requisitioning would need to follow due process, while on the other end the funder expects it to move quicker than the due process. It also assists JCW financial situation, as it funds between 15% and 30% of the salaries of the support departments such as the Human Resources, Administration and Finance. These departments mentioned form a crucial part to ensure the smooth functioning of an organisation the size of JCW. The NACOSA funding also contributes towards the rent of the organisation. The current grant continues until 2023, but JCW has taken a decision to hand back the programme to NACOSA in line with their strategic direction.

Siphosenkosi Ndlovu

NACOSA Manager



GRANNY PROGRAMME REPORT



For a child who was raised by her grandmother (because my parents were working far from home) today I am a professional, strong and confident woman because of the undivided attention, guidance, wisdom and insight. And I was spoiled for days.

Lufuno Shandukani

When I got appointed to manage the Granny Programme, I felt as if the universe wanted me to give back all remarkable life lessons and great experience my grandmother has shared with me, especially children who are vulnerable and in need of individual care, love and support. And I took that assignment.

For a child that was raised by her grandmother (because my parents were working far from home) I am today a professional, strong and confident woman because of my undivided attention, guidance, wisdom and insight. And I was spoiled for days. When I got appointed to manage the Granny Programme, I felt as if the universe wanted me to give back all remarkable life lessons and great experience my grandmother has shared with me to share with the world, especially children who are vulnerable and in need of individual care, love and support. And I took that assignment.

Introduction

The ratio of caregivers-to-children in residential childcare facilities has been an issue of concern for years. It is made evident that the ratio of caregiver-to-child is twice as high as found in a nuclear family. This inevitably compromises the quality of care and support children get. These higher ratios often deprive children of consistent, nurturing human interaction.

The initial relationship between a child and their primary caregiver is a strong predictor of a child's emotional and physical health, and ability to develop strong attachments later in life. Lack of interaction is correlated to risks of lifelong

developmental delays and challenges with healthy attachment. It is critical to have programmes like the Granny Programme that aim to shift those belief systems and change the narrative through ensuring that each child living in institutionalised settings are provided a person who they can build a physical and emotional bond with. Grannies come as a source of that needed love, patience and kindness.

Through the partnership and working agreements with our overseas partner USA – Spence-Chapin, the Granny Programme is based at three centres in Johannesburg with Othandweni Family Care Centre with 27 grannies,

Ethembeni Children's home with 27 grannies, Princess Alice Adoption Home with 14 grannies and one coordinator in each centre.

Granny Programme review

- Stimulation, bonding and attachment – The programme brings volunteers from the community (grannies) into children's homes to devote time, a loving environment and attention to the children five days a week. These little ones bond with their paired grannies and they quickly begin to thrive as the programme tries to provide a normal home setting. A granny is paired with two children. Each day a granny is expected to spend two hours with

each child. They have stimulation activities and toys that they engage the child with depending on their age and ability, to help develop skills, such as gross motor, fine motor, cognitive, communication and self-help.

- The Project Play addresses the critical role of play in children's lives. Due to a lack of vital resources, many children's homes are not able to provide an area for them to engage in structured and unstructured play which is crucial in helping children reach developmental milestones. Our partner Spence-Chapin has helped build state-of-the-art outdoor playground with colourful equipment in each centre according to their space availability.
- Birthday celebrations and gifts – Children are made to feel special on their birthdays and are allowed to participate in choosing a gift of choice from the allocated budget.
- Outings/Camps also plays a crucial role on the emotional wellbeing of the child since they help in giving children a chance to stay connected to the outside world. The Tsogo Sun Gold Reef City offered us 100 sponsorship tickets to offer the children the great theme park experience. Children from Othandweni cottage 1 together with their grannies had a full day filled with lots of fun riding all kids' rides and ended the day with a Wimpy meal. The experience and excitement was wonderful to watch.

GRANNY PROGRAMME REPORT

continued



- Working with different stakeholders – There are children who are referred to healthcare-specialised services such as physicians, therapists or paediatricians. We currently have a working relationship with Thusanani Children's Foundation that supports the health and development of vulnerable children living in children's homes.

Mentorship programme review

The programme has been designed to have a meaningful and lasting impact on the older children involved. There are currently 14 mentors at Othandweni who are all paired with mentees. Review from some of the program's key objectives:

- Provide support to the students – There are five children who are doing matric this year who will be getting support on drafting a study schedule and will be provided with assistance in some of the subjects.
- It is within our year-plan to organise career advice and guidance on next steps after school. Among the mentors there is someone that has an NPO that provides leadership skills and job readiness. She is willing to provide those activities, not only to Grade 12 but to those children in lower grades.

This allow mentors to be able to use their work and personal experience to give back to individuals who need the guidance.

- There are sessions that are put in place and some mentors have already engaged their children on topics related to building confidence, trust and problem solving. In other sessions, they organised a tea party to enjoy sitting together and having discussions that matters to them while enjoying a cup of tea and cookies. The mentors also support and encourage the talent in each child by taking part in their outdoor fun games and sports.
- Expose the student to the outside world through outings. The mentors have joined the Othandweni children to experience Gold Reef City Theme Park.

We have hosted Spence delegates this year. They came to monitor the progress of the programme and also to show appreciation to the great work done by both the grannies and the mentors.

Thank you

Lufuno Shandukani
Granny Programme Manager





Financial review

TREASURER'S REPORT



“There can be no keener revelation of a society’s soul than the way in which it treats its children.” Nelson Rolihlahla Mandela.”

Abubakr Siddique Hattas
Honorary Treasurer

The 2021/2022 financial year at Johannesburg Child Welfare has embodied the resilience and compassion of an organisation that has stood the test of time. JCW has faced many challenges in the past but in this particular financial year, the turbulent economic times have led to slow economic growth and continued unemployment which had a devastating impact on our country and its people.

To our partners, donors, employees and fellow members of the board of management who have shown tremendous dedication, commitment, and support for the most vulnerable in society while navigating these turbulent times, I thank all of you for your unwavering support.

Income generated from operations –

- The total JCW revenue (donations received) declined by 3% compared to the prior financial year.
- Government subsidies received increased by 5% compared to prior financial year.

- We observed a significant decrease in corporate donations in particular experiencing a total of 25% decrease compared to the prior financial year. As revealed by this decline corporates are still reeling financially post the heights of COVID-19.
- Our special project donations decreased by 32% in the current financial year. The significant decrease was due to the conclusion of the OVC programme which had formed part of the NACOSA/USAID programme.

Operating costs

JCW continues our efforts to constrain our expenses as much as possible but unfortunately we cannot avoid any cost increases. The organisation has managed to restrict total operating costs increases to 6% when compared to prior financial year.

Food costs increased 14% compared to the prior financial year as more beneficiaries were served as COVID-19 lockdown restrictions were eased.

Total salary costs increased by 4% compared to the prior financial year. The increase in salary costs was a result of robust wage negotiations which balanced the organisation’s financial position with the employee needs.

Overall financial status

With the decline of donations received and inflationary percentage increases in costs incurred, the organisation experienced a truly challenging financial period that culminated in R10,9 million operational loss.

Through this exceptionally challenging financial year the organisation could not avoid applying for record level financial support to be received from the sustainability fund amounting to over R12,5 million.

The amounts received from the sustainability fund in the current financial year surpasses the mandated levels from the trust. The levels of sustainability funding received in the current financial year was an abnormality and cannot be sustained without dire future financial consequences.

On behalf of JCW beneficiaries and staff we would like to thank you for your selfless and altruistic support for the organisation. We look forward to providing the support required to make a positive change to our communities and beneficiaries.

Abubakr Siddique Hattas

Honorary Treasurer



INDEPENDENT AUDITOR'S REPORT

TO THE DIRECTORS OF THE JOHANNESBURG CHILD WELFARE SOCIETY

Opinion

We have audited the audited annual financial statements of The Johannesburg Child Welfare Society set out on pages 8 - 22, which comprise the statement of financial position as at 31 March 2022, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the audited annual financial statements, including a summary of significant accounting policies.

In our opinion, the audited annual financial statements present fairly, in all material respects, the financial position of The Johannesburg Child Welfare Society as at 31 March 2022, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the audited annual financial statements section of our report. We are independent of the entity in accordance with the Independent Regulatory Board for Auditors Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of audited annual financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the International Ethics Standards Board for Accountants Code of Ethics for Professional Accountants (Parts A and B). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Going concern

We draw attention to note 26 in the audited annual financial statements, which indicates that the company incurred a profit of R1 677 171 during the year ended 31 March 2022 and, as of that date, the company's current liabilities exceeded its current assets by R 746 004. No uncertainty relating to going concern.

Other information

The directors are responsible for the other information. The other information comprises the Directors' Report as required by the Non-Profit Organisation Act 71 of 1997, which we obtained prior to the date of this report. Other information does not include the audited annual financial statements and our auditor's report thereon.

Our opinion on the audited annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the audited annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the audited annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the Audited Annual Financial Statements

The directors are responsible for the preparation and fair presentation of the audited annual financial statements in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-Profit Organisation Act 71 of 1997, and for such internal control as the directors determine is necessary to enable the preparation of audited annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the audited annual financial statements, the directors are responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT

continued



Auditor's responsibilities for the audit of the Audited Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether the audited annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these audited annual financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the audited annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the audited annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the audited annual financial statements, including the disclosures, and whether the audited annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

MNB Chartered Accountants Inc.

Wisani Shirinda
Partner
Chartered Accountants (SA)
Registered Auditor
22 August 2022

Place of signature
38 Boerneef Street
Vorna Valley
Midrand
1686

STATEMENT OF FINANCIAL POSITION

as at 31 March 2022

Figures in Rand	2022	2021
Assets		
Non-current assets		
Property, plant and equipment	16 540 398	17 972 634
Amount invested with the Gallagher Foundation Trust	45 458	45 458
	16 585 856	18 018 092
Current assets		
Inventories	209 134	269 360
Trade and other receivables	363 455	922 322
Cash and cash equivalents	4 958 107	1 818 284
	5 530 696	3 009 966
Total assets	22 116 552	21 028 058
Equity and liabilities		
Equity		
Reserves	13 635 529	13 671 956
Retained income	(1 913 503)	(3 590 674)
	11 722 026	10 081 282
Liabilities		
Non-current liabilities		
Finance lease liabilities	208 429	273 118
Operating lease liability	969 397	682 980
Deferred income	2 940 000	3 010 000
	4 117 826	3 966 098
Current liabilities		
Trade and other payables	2 432 812	1 273 302
Finance lease liabilities	-	489 217
Deferred income	70 000	70 000
Provisions	2 492 839	3 968 563
Short-term dedicated funds	1 281 049	1 179 596
	6 276 700	6 980 678
Total liabilities	10 394 526	10 946 776
Total equity and liabilities	22 116 552	21 028 058

STATEMENT OF COMPREHENSIVE INCOME

as at 31 March 2022



Figures in Rand	2022	2021
Revenue		
Donations	11 722 706	9 618 506
Adoption fees	1 585 351	347 476
Special projects	11 168 993	16 546 818
Government subsidies	23 796 238	22 628 754
Aganang Centre	1 072 304	415 128
EDUCARE fees	84 646	11 579
National Lotteries Commission	-	1 335 406
Garden Club	175 000	380 000
	49 605 238	51 283 667
Cost of services	(5 732 184)	(5 527 596)
Gross profit	43 873 054	45 756 071
Income		
Rental income	74 078	65 841
Other income	199 040	177 656
Sundry Income	63 061	598 763
Insurance claims income	215 878	-
Income from donation and grant	70 000	354 411
Interest received	49 353	86 248
	671 410	1 282 919

STATEMENT OF COMPREHENSIVE INCOME continued

Figures in Rand	2022	2021
Operating expenses		
Auditor's remuneration	(63 302)	(130 586)
Bank charges	(178 766)	(146 158)
Cleaning	(163 634)	(161 625)
Depreciation, amortisation and impairments	(1 350 440)	(1 414 332)
Employee costs	(44 125 382)	(42 458 513)
Entertainment	(2 154)	-
General expenses	(1 562 403)	(353 920)
IT expenses	(272 848)	(221 246)
Insurance	(539 070)	(484 555)
Lease rentals on operating lease	(1 738 875)	(1 776 452)
Levies	(1 601 901)	(1 561 767)
Other consulting and professional fees	(1 298 763)	(880 138)
Postage	(3 848)	(1 464)
Printing and stationery	(825 204)	(594 213)
Profit or loss on sale of assets and liabilities	(167 383)	(134 919)
Promotions	(18 393)	(16 913)
Repairs and maintenance	(635 001)	(580 398)
Secretarial fees	(4 000)	(20 842)
Security	(644 866)	(712 150)
Telephone and fax	(262 696)	(519 352)
Training	(500)	-
	(55 459 429)	(52 169 543)
Operating loss	(10 914 965)	(5 130 553)
Finance costs	(864)	(152 579)
Gallegher Foundation Sustainability Fund	12 593 000	4 211 000
	12 592 136	4 058 421
Profit/(loss) for the year	1 677 171	(1 072 132)
Other comprehensive income	-	-
Total comprehensive income/(loss) for the year	1 677 171	(1 072 132)

STATEMENT OF CHANGES IN EQUITY as at 31 March 2022

Figures in Rand	Revaluation reserve	Retained income	Total equity
Balance at 1 April 2020	13 671 956	(2 518 542)	11153 414
Loss for the year	-	(1 072 132)	(1 072 132)
Other comprehensive income	-	-	-
Total comprehensive loss for the year	-	(1 072 132)	(1 072 132)
Balance at 1 April 2021	13 539 446	(3 590 674)	9 948 772
Profit for the year	-	1 677 171	1 677 171
Total comprehensive income for the year	-	1 677 171	1677171
Balance at 31 March 2022	13 635 529	(1 913 503)	11 722 026

STATEMENT OF CASH FLOWS as at 31 March 2022

Figures in Rand	2022	2021
Cash flows from operating activities		
Cash generated from operations	3 629 033	70 199
Interest income	49 353	86 248
Net cash from operating activities	3 678 386	156 447
Cash flows from investing activities		
Purchase of property, plant and equipment	(105 206)	(276 273)
Sale (purchase) of property, plant and equipment	19 960	(41 818)
Receipts from (payments to) the sustainability fund - Gallagher Foundation	-	(45 458)
Net cash from investing activities	(85 246)	(363 549)
Cash flows from financing activities		
Increase (decrease) in dedicated funds	101 453	(481 196)
Finance lease payments	(554 770)	(616 242)
Net cash from financing activities	(453 317)	(1 097 438)
Total cash movement for the year	3 139 823	(1 304 540)
Cash at the beginning of the year	1 818 284	3 122 820
Total cash at end of the year	4 958 107	1 818 280

FUNDRAISING – GOODS-IN-KIND, EVENTS AND INDIVIDUALS



Many people have thought that charity is just a pit where their money goes to and is lost forever. This is not the case.

Maria Grigoropoulos
Fund Developer – Jo'burg Child Welfare

Jo'burg Child Welfare has been in existence since 1909 and without the support of you, the public, there would be no charity to help all the abused, abandoned, vulnerable and neglected of the world, and for us, the greater Johannesburg area.

Many people have thought that charity is just a pit where their money goes to and is lost forever. This is not the case. Jo'burg Child Welfare has been in existence since 1909 and without the support of you, the public, there would be no charity to help all the abused, abandoned, vulnerable and neglected of the world, and for us, the greater Johannesburg area.

Giving to charity is rewarding, not only for the children and families whose money has been sent towards, but also to the person giving those funds. To see the children's faces when they receive new items and food parcels on a monthly basis for their families in need, is the best feeling in the world to know that I have helped someone else and I ask for no reward back.

Giving your hard-earned money to a charity is not necessary. One can do volunteer work and give goods in kind. One can buy gifts for the children and cater a party for them. One can also partake in the events we have annually and purchase tickets to these and at the same time while giving you have fun doing so. As they say, there are many ways to do things differently.

Without the generous and selfless donations and support of the local and international corporates, foundations, trusts and individuals, Jo'burg Child Welfare would not be in a position to continue the services to our beneficiaries, namely the abandoned, abused, neglected, orphaned and vulnerable children in the greater Johannesburg

and surrounding areas. Without our loyal donors, JCW will cease to exist. That would indeed be a very sad day!

It has once again been a challenging year in all areas of JCW, and in particular to fundraising, however we wish to send out a huge heartfelt THANK YOU to all of you that have steadfastly joined hands with Jo'burg Child Welfare to improve the lives of the vulnerable children and youth who we care for.

Money is always the number-one priority for the organisation as this assists us in the continuation of the organisation for us to do the great work that we do to keep children safe and off the dangerous streets. We will never say no to your money, as this is what gets us by each month.

For whatever reasons you part with your money or possessions, remember what they say: "One man's junk is another man's treasure."

We would like to know that Jo'burg Child Welfare is your charity of choice and that it will be at your service in assisting you to make a life easier by helping you feel better about giving your money and possessions away.

Items given to the organisation that cannot be utilised in our facilities are turned into money. Through our Jo'burg Child Welfare charity shop on the corner of Commissioner and Ntemi Piliso

streets, many people visit and share the experience of purchasing something that may be considered old to you, but is new for them. Many happy customers have left from the shop having found something they were looking for.

Another avenue of donations is via our MySchool programme where we see contributions coming from individuals and are very grateful to them for remembering us when joining those loyalty programmes. And, there is no cost to you: when you give, you will not feel it in your pocket

We have many online campaigns through Forgood and GivenGain sites which certainly help in our marketing and donation receiving. We would like to thank the Caxton newspapers for placing our ads in their newspapers for six months free to the organisation. We have a PayPal account for easier donation giving as well, and we also treasure all the individuals that give via these options.

Debit orders and EFTs received from our loyal donors are particularly welcomed as we know in our hearts that these donations assist us in our sustainability moving forward in these tough times...

We have made easier donation avenues via ZAPPER and SNAPSCAN and no amount is too small. We will accept anything from R5.00 to infinity.

FUNDRAISING – GOODS-IN-KIND, EVENTS AND INDIVIDUALS

continued



Our SMS lines are also in use and with just one SMS with the words Child to 39235 to donate R15.00 or Love to 37331 you can donate R5.00.

Our social media platforms have grown from strength to strength and with Facebook, Instagram and Twitter, there is no lack of communication for Jo'burg Child Welfare. These avenues are used on a daily basis and many beneficiaries get hold of us that way to ensure they get assistance. We are also proud to use these platforms to inform donors and beneficiaries on the great work we do.

A picture is worth a thousand words. We have increased our newsletters and hope that you enjoy the new experiences we share with you.

Our children are happy that they have a roof, warm bed, clothes, food in their tummies and loving caregivers who teach them how to grow and respect the world around them. The children know that without the wonderful donors they would not be where they are today, but possibly living a life of abandonment and abuse on the streets and alone in the cold with no food and warmth, lacking the love they so desire and deserve.

Individual donors and corporates – you are angels in disguise and on behalf of the children in Jo'burg Child Welfare's care, I thank you from the bottom of my heart for thinking of us as your first choice when giving your hard-earned money and possessions to save our children.

Every donation received by Jo'burg Child Welfare is greatly appreciated and highly valued.

We extend our sincerest gratitude to all of our partners who have supported the work of Jo'burg Child Welfare, whether in cash or in kind.

We are so very grateful to all of you and respectfully ask that you continue to support such a worthy cause.

Last note: Remember, if you do not need it or have too much of it, someone else will be able to use it.

Kindest regards

Maria Grigoropoulos

Fund Developer – Jo'burg Child Welfare



SPECIAL THANKS



Just a note to say . . .

Our heartfelt appreciation is all we can give for your kindness and generosity that you have shown towards Jo'burg Child Welfare, a home to many children and families in need.

Your big-heartedness and compassion are invaluable to us. We appreciate you from the bottom of our hearts.

We will always be grateful for what you have done to help us, even through the trying times of COVID-19 and high-economic fluctuations. The donations from corporates, trusts and foundations, individuals and special projects given in 2021 and 2022, have ensured that we continue to provide a safe place for children to stay and warm food in their bellies.

Significant achievements have always helped build, motivate and support us. We live to serve the wellbeing of each and every child who needs love, care and a home. In the past 112 years of offering our assistance to abandoned, abused, vulnerable and neglected children, nothing would be possible without people like you.

You have not just made a donation but you have helped a child become more than they could have imagined.

Your dedication towards our initiatives, even through your trying times, will not only keep us strong but will keep us going for many more years to come. We strive to continue offering our services to the children of Johannesburg and this is only made possible through the continuous support and generosity from individuals and organisations like you.

On behalf of the children in our care, we say Thank You from the bottom of our hearts.



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