



## Annual Report 2013/2014



# Annual Report

2013/2014

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## Our Board of Management

### Chairperson

Nompumelelo Maduna

### Vice Chairperson

Thurston Sebotsane (resigned Oct 2013)  
Edwin Bbenkele

### Treasurer

Grant Robson

### Executive Member

Zandile Ngcobo

### Members

Cyrilla Bwakira  
Judy Cooke (resigned November 2013)  
Mpho Litha  
Emlyn Minnaar  
Esther Ndaba  
John Pettifor  
Thérèse Setton  
Mabore Sithole

## Patrons' Message



In this marvellously diverse and challenging community of ours it is always most gratifying to observe the dedication and focused efforts of the Jo'burg Child Welfare Society (JCW) in the direction of helping to create and develop a society where mutual support and generosity are its watchwords.

Persistent inequalities remind us daily how much we still have to do to improve the lives of most South Africans. Poverty weighs us all down, and impairs all aspects of human development, particularly in young children. Most of our children do not enjoy all the support required for sound development and later success. It is more than time now for each of us to make a rich investment in our children.

Here it is that JCW's work is of such great importance. It has, from inception some 104 years ago, acted decisively to prevent maltreatment and to promote child well-being. Protection of children is at its core but JCW also operates more broadly, more holistically – it safeguards. Its reach into communities and families is making a fundamental beneficial impact in repairing and remedying our society. Children, in order to change, need the environment to change – intergenerational transmission of violence can only be prevented by more holistic communal and family healing.

This is where JCW's work counts. JCW's initiatives include the Granny programme. This provides more individualised care. They are reaping great reward for everyone in our society. Children's experiences in the early years play a large role in their long-term well-being. They thrive and grow when protected from neglect and harm, and

when provided with sound nutrition, healthcare, warm and responsive care and opportunities to learn. The development and growth of the “graduates” of JCW's Othandweni Family Care Centre contributes enormously to the healing of our society.

Working closely with government, other non-government organisations, business and many, many private citizens, we look forward to striving to perfect our future. You can help us do it.

[From the Patrons of Jo'burg Child Welfare](#)

*Justice Edwin Cameron  
Justice Zukisa Tshiqi  
Basetsana Kumalo  
Gerry Elsdon*



Nompumelelo Maduna  
*Chairperson*

The year under review was yet another very challenging one for non-profit organisations (NPOs), Jo'burg Child Welfare included. The global economic recession has continued to affect our fundraising negatively, and balancing needs with resources remains extremely difficult. Nevertheless we have managed to keep all our services operative, and also to maintain an active role in local and national social service networks.

## Financial and Fiscal Commission Investigates Child Welfare Issues

Early in the year, JCW participated in public hearings conducted by the Financial and Fiscal Commission on government funding of child welfare services. We used this opportunity to highlight the serious funding problems associated with these services, and the fact that these impede delivery on child rights as set down in the constitution. The issues we mentioned included the following:

- Subsidies bear no relation to actual costs
- There is no automatic adjustment for inflation
- There is no data collection to establish the extent of needs for planning purposes
- There is no involvement of NPOs in provincial budgeting and target setting

- There is no provision for special education or other disability-related needs of children
- There are unrealistic notions in government regarding the availability of private funding
- NPOs are thrown into competition with each other and with government in fundraising
- High costs are involved in fundraising
- Government bilateral arrangements exclude NPOs from foreign funding sources
- There is a public perception that costs of child protection are or should be carried by government, which reduces the motivation to contribute for this purpose
- There is a lack of special provision for NPOs with regard to municipal property rates and service charges.

JCW and other NPOs from the children's sector made a range of recommendations as to how the service needs of children and their families should be met. Thus far there has been scant progress in this direction, hence JCW must keep asserting the right of children to a well-functioning service system with a realistic budget. Without such a system and budget the constitutional rights of children will not be properly upheld.

The year under review was yet another very challenging one for non-profit organisations (NPOs), **Jo'burg Child Welfare** included. **The global economic recession** has continued to affect our fundraising negatively, and balancing needs with resources remains extremely difficult. Nevertheless we have **managed to keep all our services operative**, and also to maintain an active role in local and national social **service networks**.

### Participation in National Research

JCW has over the past year continued its participation in the reference group for the SA Child Protection Surveillance Study (SACPSS), which is intended to provide an accurate picture of the nature and extent of child abuse, neglect and exploitation in our country as these are currently being reported, so as to enable us to plan our services in line with the needs of the community. This research is being funded by the Canadian International Development Agency (CIDA). More recently we have also become involved with the UBS Optimus Foundation Study, a national epidemiological study on child sexual abuse and other forms of victimisation and exploitation of children. This study will focus on existing and not only on incoming cases, as is the approach of the SACPSS. UBS Optimus is a Swiss-based international grant-making organisation focusing on children in need throughout the world. Once both these studies have been completed, it should become possible for government and NPOs together to engage in far more effective planning to address our massive and deepening child maltreatment problems.

### Ongoing Process for Improvement of the Children's Act

JCW has continued to contribute extensively to the lengthy process, coordinated by the National Department of Social Development, of proposing amendments to the Children's Act and its regulations. These were designed to address gaps, sticking points and other problems which had become clear after the long-delayed Act eventually came into effect. There are, at the time of writing, no

indications as to how far the proposals for amendment will be accepted – however, much work has been put into the process by JCW, and we have reason to be hopeful of a positive outcome.

### New Legislation on Human Trafficking

During the 2010 Soccer World Cup, it will be remembered that JCW played a very active role in measures put in place to prevent the trafficking of children, the risk of which stood to be heightened by the presence of large crowds of international visitors and a concurrent relaxation of border controls. A number of JCW and other NPO staff were on duty during matches so as to be able to take emergency action to assist specific children if necessary. These measures proved to be successful and showed that South Africa was able, through careful planning and the pooling of government and NPO resources, to put strong protective measures in place for its children. Similar measures have since been undertaken for other high-profile sporting activities. Meanwhile, a long-awaited new law has come onto the statute books – namely, the Prevention and Combating of Trafficking in Persons Act, No 7 of 2013, which covers both child and adult victims of trafficking. This Act should strengthen both government and NPOs in their anti-trafficking activities, and may also open doors to new funding.

### Project to Protect Migrant Children

JCW has been participating in a campaign to prevent the detention of migrant children, this being a damaging practice that causes them considerable trauma. South

Africa is one of the countries targeted by this campaign, others being Australia, Greece, Mexico, Israel, Malaysia and the USA. The campaign is being spearheaded by the organisation Save the Children, with funding from the European Union. Government officials from South Africa and neighbouring states have been drawn into the campaign from the outset. Cross-border collaboration is a crucial aspect of the strategy.

### **Absent Fathers Research and Follow-up**

South Africa's long history of family fragmentation due to apartheid legislation is continuing to repeat itself in our 20-year-old democracy. The pattern whereby children only very occasionally saw their parents who were migrant labourers has created a repetitive cycle which continues from one generation to the next. This is aggravated by some aspects of gender stereotyping – for example, the perception that the father is primarily a provider and that if he is failing to provide financially he has no role within the family. This kind of idea, in a context where there is massive unemployment, leads to families marginalising the fathers and to them tending to withdraw.

There is research evidence that in South Africa one father out of every two is absent from his children's lives. The absence of fathers has in turn been shown to be associated with many problems including poor school performance and dropping out of school, teenage pregnancy, and drug and alcohol abuse. A research study was carried out among absent fathers in or near Johannesburg by the Sonke Gender Justice organisation in association with the Centre for Social Development in Africa at the University of Johannesburg, and the findings of this study pointed to a need for active efforts to engage fathers more fully in the lives of their children. JCW has arranged with the CSDA and Sonke Gender Justice to workshop the relevant issues with its staff, so as to assist them to consistently promote fathers' active involvement with their children.

While the challenges remain, we do see progress in the lobbying and advocacy work that we do and will continue to promote the rights of all children in South Africa and build relationships with the essential stakeholders in national and local government and civil society.





Through our Orphaned and Vulnerable Children Forum we support and grow the work of 95 community-based organisations,

reaching over  
**27 000**

people with resources, mentoring and support.



Lyn Perry  
Director



As the various department reports will attest, many aspects of our work during 2013 were challenging. As we felt the tightening of the economy and financial pressures, it served as a catalyst to remind us of the impact that the economic downturn has on the children of Johannesburg and their families, as it is often the poor and vulnerable that are hardest hit. This in turn places greater pressure on our teams as they deal with the consequences of financial insecurity and unemployment in our communities. This is a challenge that we continue to rise to face and after 104 years, Jo'burg Child Welfare continues to expand its programmes and improve its services and efforts to protect and care for Johannesburg's children.

2013 will also be remembered as the year that we said farewell to the father of our nation, Nelson Mandela, and we remember the powerful impact he had on us at Jo'burg Child Welfare (JCW).

Madiba had a great passion for the children of South Africa. One of his first demonstrations of this passion was when he was awarded the Nobel Peace Prize in 1993; he used the monetary award to make donations to three beneficiaries. It was this donation that allowed us to establish the Thembalethu Street Girls Project in the old Drill Hall which has evolved to become a hub of activity for residents and provide multi-faceted services to the community.

In the first year of his Presidency, Madiba asked JCW to organise a party for street children from all over South Africa to celebrate his birthday. The party was held at Gold Reef City and children travelled by train, bus and plane from all over the country for the day.

I was also honoured to personally meet Tata Madiba again on another occasion, and in a truly awe-inspiring conversation, he thanked me for the contribution of JCW to children's services. What was so remarkable was the selfless attitude shown by a man who gave his life to ensuring freedom for all in South Africa. He was so forgiving and understood the importance of children being protected and raised within a family despite the incarceration that denied him the opportunity to be part of his own children's upbringing.

Madiba was the father of our nation in more ways than one, he provided us with a vision for a united country and a whole society. At Jo'burg Child Welfare we will continue to strive for the best life for every child and in our own way live up to the ideals he held dear and challenged us all to honour.

Much of what has been achieved at JCW in 2013 lives up to that commitment and I am pleased to reflect on the success of our Granny Programme at Othandweni, that not only has a significant impact on the emotional and





developmental growth of the children, but has also received recognition for its success internationally. In October 2014 two of our grannies and a staff member will be privileged to attend an international conference in Canada hosted by Synergos and they will participate in the discussions around alleviating the social isolation created by poverty.

The Granny Programme evolved from our relationship with Spence-Chapin in the USA and this relationship has flourished, allowing us to now also work with Spence-Chapin to arrange inter-country adoptions to the USA. The first few children have already moved to the US with their forever families and we are excited at the possibility that they will have an opportunity to be visited by their Soweto Grannies after the Synergos conference later this year.

In 2013 we also piloted a mentorship programme for the older children living at Othandweni. We have seen encouraging connections, the growth of self-esteem and an improvement in academic performance from the children who have participated in this relationship. The project required a two-year commitment from the mentors and we look forward to this growing and expanding in the years to come. I thank volunteers Dominique Nash and Tauriq Keraan for their enthusiasm in promoting the programme.

The improved academic performance of the children at Othandweni and Masibambisane is also an area of great pride for us. At a centre like Masibambisane where the children come from families that are deeply impacted by HIV and Aids and are often in youth-headed households, it is encouraging to see the ongoing high pass rate and the minimisation of social influences leading to teen

pregnancies and drug abuse which are so prevalent in a community like Eldorado Park.

The launch of our Best Life for Every Child Programme at Thembaletu and the unique partnership it has afforded us, is another opportunity to engage with the community, services and city stakeholders. This allows us to not only improve the lives and circumstances of the inner-city children but has also been a remarkable opportunity to have an impact on a broader level and truly implement global best practice thinking in building a better city with services and communities that function at a sustainable level.

The partnerships that our Child and Family Unit have managed to develop with the Department of Social Development and with the SAPS are also encouraging in that they have allowed us to work more effectively and this is always in the best interests of the children we serve.

Our other service areas have also shown great fortitude and dedication and we are encouraged by the 99,7% stability rate of foster care placements that our team in the Foster Care and Re-integration Department has facilitated. Coupled with the high pass rate of these children and the success of those that have entered tertiary education, we are seeing the fruition of our aim to create the best life for every child become a reality.

In London last year, we recognised Eddie Izzard for his support of humanitarian work in Africa through our

Inaugural Chairman's Award. He responded by coming to South Africa to visit our centres. It was an honour to host him and his team and share our work with him.

As the financial year drew to a close, we were deeply touched by a reconnection with a former resident of Othandweni, Siyabonga Madikane. He returned to Othandweni from the USA where he now lives with seven of his college classmates, to spend time with the children at the centre and to share a message of education being the key to a brighter future. His donation of sporting equipment and funds to renovate the cottages was greatly appreciated and the time spent with our children over three days was invaluable.

We are deeply grateful to all our donors and supporters who give us the means to move forward and deliver vital services. It is the long-term support of people like the Johannesburg Garden Club who have raised funds for us for 63 years, and achieved a record amount of R550 000 this year. As the financial year drew to a close the Carte Blanche Making a Difference Trust and KFC Add Hope Trust announced the extension of their support for another year, providing for the nutritional needs of all our children for a full year. We are grateful for these ongoing relationships of support and the affirmation of the value of our work.

Thanks must also be extended to the many volunteers who share their expertise and time. This allows us to evolve and develop programmes and activities that foster an environment of safety, emotional well-being and protection for the children in our care and the many thousands that benefit from the community-based organisations that participate in our OVC Forum.

The team that keeps the wheels turning, the JCW staff, deserves a huge thank you. Regardless of the challenges and circumstances, they strive every day to create the best life for every child that is placed in our care. Thank you for your dedication and caring.



Our **Granny Programme's** daily **early development stimulation** and **love** to the children under six at **Othandweni** has a massive impact on their development and their ability to connect and love later in life.



## Fundraising and Communication



The 2013/2014 financial year was a difficult year for us. We are extremely grateful to have been able to count on the loyal and dedicated support from the Nedbank Foundation, the National Lotteries Distribution Trust Fund (Charities Distribution Agency, Arts, Culture & Recreation Distribution Agency), FNB Trust, Anglo American Chairman's Fund, AngloGold Ashanti CSI, Blue Label Telecoms, National Development Agency, Graham Beck Foundation, The RK Fraay Institute, EJA Loerincz Trust, John and Elsie Barrow Foundation, Adele Drechmeier Trust, GH and A Cotton Memorial Fund, Kirkness Charitable Trust, the GS Elkin Residuary Trust, Pat Hovenden Trust, Mary Slack & Daughters Foundation, the Second Stella & Paul Loewenstein Trust and Brian Heineberg & Associates. To all these donors, thank you for being friends we can count on.

### Clubs and Individual Donors

We extend our heartfelt thanks as well to the Johannesburg Garden Club that has supported JCW for more than 60 years. They donated an astonishing R550 000 to JCW in 2013/2014. In addition to this, each of our children at our Masibambisane Centre is blessed with a beautiful gift at Christmas time, a luxury these children would not experience were it not for the generous spirit of the members of the club.

We would also like to thank all our individual donors for their support. Special thanks go to our individual benefactors who have donated generously during the financial year: E Shear, B Sukha, E Scott, MD Coward, CL Beukes, R Zharare, H Warren, A Pillay, C Rehder, R Kriel, C Weir-Smith. We also received a significant contribution from the estate of David Cobbett which is greatly appreciated. The ABSA Rewards Programme and MySchool programme are other avenues where we see contributions coming from individuals and we are very grateful to them for remembering us when joining those loyalty programmes. Every donation that is received at Jo'burg Child Welfare is valued but we are especially grateful to those individuals who donate via debit order on a monthly basis. It is these recurring donations that enable us to be sustainable.

The JCW cycling team is growing steadily and in 2013 our cyclists assisted us in raising almost R30 000 in the Momentum 94.7 Cycle Challenge for child victims of sexual abuse. These funds will enable many little ones to heal from the hurts of their pasts. Our gratitude goes to each and every cyclist who cycles for JCW.



Throughout the 2013/2014 financial year, JCW has been honoured to host international volunteers at our Othandweni Family Care Centre in Soweto. All our volunteers enjoy the experience of a lifetime and many a tear is shed when it is time to say goodbye. We thank Awesome Travel for facilitating this process and for their ongoing support over the years. We thank our volunteers too for giving of themselves so unselfishly and for loving so unconditionally.

**Donations In-Kind**

We appreciate all our donors who respond to our calls for used and second-hand goods. Particular mention must be given to TransUnion for the donation of office furniture that has been well used at our head office, Masibambisane, Othandweni and at some community-based organisations' offices. Items not used in our services and facilities are sold in order to generate much needed funds.

The Biggest Baby Shower generated a mountain of donations consisting of baby equipment, nappies, cot mobiles, bottles and a range of baby paraphernalia for use in our Othandweni and Princess Alice nurseries. The purpose of this event was to create awareness for abandoned babies and to take up a collection of goods which would reduce our operating expenditure in 2014. By the end of the event, our collection of goods tipped the scales at a massive 2 052kg securing a Guinness World Record Title for JCW for the biggest collection of baby goods in 24 hours. We thank all donors both companies and individuals for their extraordinary support.

In-kind donations ensure that our expenses remain at a minimum.

**Events**

Once again, fundraising events were an essential aspect of our fundraising activities during our 2013/2014 budget year. Not only are we grateful for the sponsorship and in-kind support from numerous corporates and individuals that assisted with these events, but we are also extremely grateful to people that attended these events.

Last year saw OTIS continue their support for JCW, with their sponsorship of the eighth annual charity golf day on 11 June 2013 at the Killarney Country Club in Johannesburg. The event hosted 23 four ball teams, which enjoyed a fun-filled day of golfing in the sun.

A very special thank you goes to Carl Rehder from DCD Rolling Stock who has supported this golf day over the many years. Even on his retirement just before the golf day, he continued to support our event and donate very generously to JCW in a personal capacity. Many thanks need to be given to Faizal Ally and his team at OTIS for their support and participation on the day. The event was a great success, with R196 751 raised.

The Saxon Hotel once again hosted the prestigious ninth Annual Décor and Design morning held on 13 March 2013. This event was generously sponsored by the Home Channel, Plascon and the Saxon itself. This is an event that gets better and better every year thanks to the event management talents of Edith Venter and her team at Edith Unlimited. Decadence was the order of the day and guests were treated to delicious food and drinks, as well as a wide

variety of gifts, goodies and prizes donated by a number of sponsors. Presenters included Derrick Tabbert, David Higgs, The Gardener Tanya Visser, as well as MC Juliet Newell. R215 000 was raised at this year's event. Special thanks to Gideon's and AV Direct for their support. Thanks to all sponsors of prizes and to Joff van Reenen from the High Street Auction Company, who got the crowd going, encouraging them to support our cause. The day is so special because of everyone involved. Thank you.

Geared to equip guests with valuable parenting information and advice, JCW's second Parenting Workshop was very well received by all those in attendance. The workshop was hosted by Redhill School in Morningside on 18 July 2013 and was attended by 180 parents, guardians and caregivers alike, who received precious insights and practical advice from top-quality speakers. Thanks needs to be given to the world-renowned Dr Graeme Codrington, who spoke with authority on how to "future-proof" your child, as well as Mrs Nikki Bush, who shared with the audience tips on how to turn "wasted time" into quality time with your children; learn how to cheat time; create magic out of the mundane chores of life; and, in turn, release the guilt you so often feel. Thanks also to Radio 702, 94.7 Highveld Stereo and Jacaranda FM for the public service announcements leading up to the day, as well as additional marketing efforts by Nikki Bush who was interviewed by John Robbie on the morning drive show weeks before the event. Also, special mention and thanks to the PTA of Redhill School who provided pre-workshop refreshments to the guests.

Our 103rd Annual General Meeting was held on 16 September 2013 and was once again hosted by the Johannesburg Civic Theatre. Our thanks are extended to them as well as to guest speaker, Professor Ann Skelton – human rights lawyer, specialising in children's rights and director of the Centre for Child Law at the University of Pretoria.

On Tuesday, 29 October 2013, Riaan Manser, world-renowned adventurer, was a presenter at a fundraising event attended by 150 guests. Riaan's talk was described as "hard, gritty, strong, emotional, frightening and deeply inspirational". Reminding us that one should always carry on being and believing in oneself and inspiring others to "hear" one!

The Skin Sense Barnyard Fundraiser was held on 31 October 2013. This event has proven to be extremely popular and is set to become an annual event. JCW extends its thanks to Skin Sense Day Spa and in particular to owner, Keryn Haynes, for organising the event and to all their suppliers and clients for their tremendous support. This year's event was our third such event and Keryn's relentless efforts brought in R45 000 from ticket sales and raffles. Thank you so much Keryn.

Held on 22 November 2013, JCW's networking business breakfast with Governor Gill Marcus saw a range of professionals and media gather to support our children. The Governor shared her insights and life experiences with the guests. A special thank you to Hollard Insurance for allowing us the use of their 100-year-old Villa Arcadia venue.

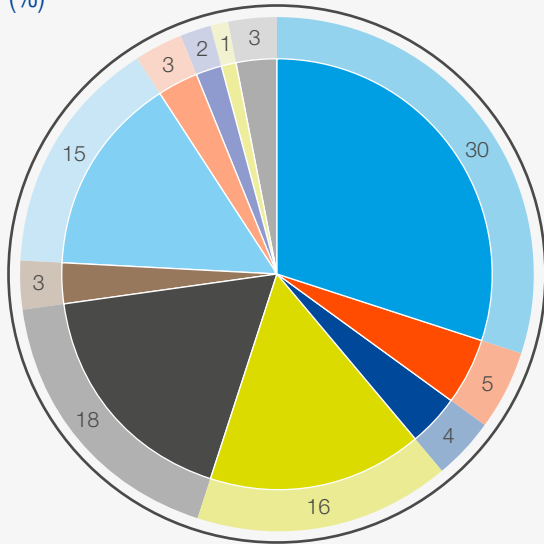
### Thank You

To each and every one, be it a corporate, trust fund, foundation or individual that has contributed to JCW; we are humbled by your generosity and offer you our heartfelt thanks. Know that you are making a difference to the life of a child and investing in the future of South Africa.

Belinda Abraham  
*Senior Fund Developer*

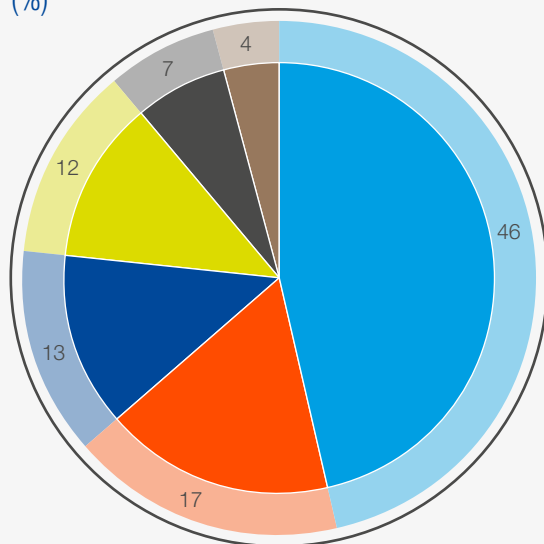
# Breakdown of Income and Expenditure

## Breakdown of Income (%)



● Government subsidies and retention fees	30%
● National lottery	5%
● Retention fees	4%
● Trusts, foundations and corporations	16%
● Individual donations and bequests	18%
● Overseas donations	3%
● Gallagher Foundation Trust	15%
● Adoption fees	3%
● Events, promotions and second-hand sales	2%
● Garden Club and Christmas cards	1%
● Other income including finance and special projects	3%

## Breakdown of Expenditure (%)



● Child and Family and Foster Care	46%
● Residential care	17%
● Child Abuse Treatment and Training	13%
● Administration costs	12%
● Fundraising costs	7%
● Aganang Training Centre	4%



In the past few years the global recession has had a marked negative impact on most industries/sectors and the NPO sector has not been immune to this global downturn in economic activity. This is reflected in the 2014 reported loss before bequests and the transfer from the sustainability fund of **R8,6 million** (2013: R7,7 million).

Income increased by 3% in comparison to 2013. This increase is largely attributable to:

- Monies received from the National Lottery of R1,97 million for a proposal submitted in 2012. During 2013 there were no calls for proposals from the National Lottery.
- Donations decreased from R10,1 million in 2013 to **R9,5 million** in 2014.
- Government subsidies declined from R13,4 million in 2013 to **R12,4 million** in 2014.

Expenditure increased by 5% year-on-year. This increase was below that of the consumer price index (CPI) of 5,5% over the comparable time period. This increase in overall expenditure was directly related to increases in services, employee costs and a write down of accounts receivable by an amount of R159 281.

JCW was extremely humbled and fortunate to receive a bequest of **R5,7 million** in the early part of the financial year from the estate of the late DJ Cobbett, for which we are truly grateful. Further to this generous bequest, the continued positive market performance of the Gallagher

Foundation Trust Fund provided a further **R6,37 million** in much needed income.

Due to the above revenue streams, JCW ended the financial year with a surplus of income over expenses of **R3,5 million** (2013: R2,5 million loss) and was able to meet all financial obligations for the financial year ended 2014. A prior year adjustment in the amount of **R6,2 million** was necessary to bring reserve amounts reflected in the balance sheet in line with project-specific donations still to be employed or expensed. This book entry adjustment was made through the income statement according to IFRS and had no cash flow implications for JCW.

I would like to thank the Department of Social Development as well as all of our sponsors and donors for their continued support, without which we would not be able to provide the much needed services to the growing number of children faced with challenges in our city of Johannesburg.

A special thank you to our auditors, KPMG, who have provided *pro bono* services for the past 104 years, and to the finance team at JCW who has done an excellent job in a challenging period of transition.

**Grant Robson**  
*Chartered Accountant (SA)*  
*Honorary Treasurer*  
*Jo'burg Child Welfare*





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## **Independent auditor's report on extracted financial information**

### **To the board of management of the Jo'burg Child Welfare**

We have agreed the extracted financial information, comprising the statement of financial position and statement of comprehensive income, presented on pages 16 to 18 in the accompanying annual report, with the audited financial statements for the year ended 31 March 2014. The information has been extracted from the audited financial statements by the board of management for inclusion in the annual report for the purpose of providing financial information to the donors.

In our report dated 15 July 2014, we expressed a qualified audit opinion on those financial statements prepared in accordance with International Financial Reporting Standards.

The board of management is responsible for identifying the financial information to be extracted from the audited financial statements for their annual report and for extracting the financial information. We report that we have agreed the extracted financial information presented in the accompanying annual report with the audited financial information presented in the financial statements.

We do not accept or assume liability to any party other than those who engaged us, which is the board of management of Jo'burg Child Welfare.

### **KPMG Inc.**

Per CS Erasmus  
Chartered Accountant (SA)  
Registered Auditor  
Director  
5 September 2014

KPMG Inc is a company incorporated under the South African Companies Act and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity.

KPMG Inc is a Registered Auditor, in public practice, in terms of the Auditing Profession Act, 26 of 2005.

Registration number 1999/021543/21

Policy Board:  
Chief Executive: RM Kgosana

Executive Directors: T Fubu, A Harl, E Magondo, JS McIntosh, CAT Smit, D van Heerden

Other Directors: DC Duffield, LP Fourie, N Fubu, TH Hooie, A Jaffer, M Letsisi, A Masemola, AM Mokgabudi, Y Suleman (Chairman of the Board), A Thunström

The company's principal place of business is at KPMG Crescent, 85 Empire Road, Parktown, where a list of the directors' names is available for inspection.

## Statement of Financial Position

at 31 March 2014

	2014 R	2013 R
<b>ASSETS</b>		
<b>Non-current assets</b>	<b>30 364 473</b>	28 182 714
Property, plant and equipment	2 616 252	2 896 536
Amount invested with the Gallagher Foundation Trust	27 748 221	25 286 178
<b>Current assets</b>	<b>5 411 030</b>	3 244 382
Inventory	89 235	136 797
Accounts receivable	750 641	949 435
Cash and cash equivalents	4 571 154	2 158 150
<b>Total assets</b>	<b>35 775 503</b>	31 427 096
<b>RESERVES AND LIABILITIES</b>		
<b>Reserves</b>		
Accumulated funds	25 392 005	15 618 240
Reserve funds	3 038 995	6 983 307
	<b>28 431 000</b>	22 601 547
<b>Non-current liabilities</b>	<b>920 051</b>	2 869 769
Operating lease accrual	348 729	–
Long-term dedicated funds	211 177	2 513 210
Deferred income	360 145	356 559
<b>Current liabilities</b>	<b>6 424 452</b>	5 955 780
Accounts payable	5 540 055	5 055 874
Short-term dedicated funds	822 346	825 365
Operating lease accrual	–	28 899
Current portion of deferred income	62 051	45 642
<b>Total reserves and liabilities</b>	<b>35 755 503</b>	31 427 096

## Statement of Comprehensive Income

for the year ended 31 March 2014

	2014 R	2013 R
<b>Income</b>	<b>29 592 472</b>	28 686 358
Adoption fees	1 148 163	1 071 286
Child Abuse Treatment and Training Services fees	105 566	168 090
National Lottery	1 972 550	–
Donations	9 522 505	10 145 018
Educare fees	25 970	18 725
Government subsidies	12 364 800	13 420 352
Finance income	297 405	69 226
Other	80 444	45 786
Freelance promotions and events	217 880	493 165
Garden Club	550 800	400 000
Sale of second hand goods	477 840	383 841
Bad debts recovered	–	534 065
Rent received	15 826	83 649
Retention fees	1 772 504	1 671 894
Special projects	978 168	135 619
Deferred income	62 051	45 642
<b>Directly spent on services</b>	<b>30 665 430</b>	30 136 486
Child Abuse Treatment and Training Services	5 103 973	4 739 923
Child and Family Care	17 623 793	17 048 951
Aganang Training Centre	1 482 145	2 240 050
Residential care	6 455 519	6 107 562
<b>Administration costs</b>	<b>4 749 010</b>	3 799 543
Depreciation of property, plant and equipment	359 606	358 392
Finance expense	466	2 036
Insurance and bank charges	206 153	197 035
Motor vehicle, land and building, furniture and equipment maintenance costs	603 440	455 499
Computer maintenance	120 372	96 880
Payroll expense	2 367 997	2 189 144
Rent, telephone, leasing costs and cleaning	931 695	500 557
Bad debt	159 281	–

**Statement of Comprehensive Income** continued  
for the year ended 31 March 2014

	2014 R	2013 R
<b>Fundraising costs</b>	<b>2 786 765</b>	2 486 657
Insurance	<b>1 585</b>	1 896
Events and marketing costs	<b>734 690</b>	392 544
Motor vehicle, land and building, furniture and equipment costs	<b>156 761</b>	206 795
Computer maintenance	<b>18 756</b>	18 957
Payroll expense	<b>1 664 581</b>	1 657 470
Rent, telephone, leasing costs and cleaning	<b>210 392</b>	208 995
<b>Excess expenses over income</b>	<b>(8 608 733)</b>	(7 736 328)
Loss on disposal of property, plant and equipment	<b>(29 493)</b>	–
Bequests	<b>5 795 493</b>	251 509
Transfer from the sustainability fund – Gallagher Foundation	<b>6 371 995</b>	4 903 611
<b>Surplus of income over expenditure/(excess expenses over income) from total operations before transfer to reserves</b>	<b>3 529 262</b>	(2 581 208)
Net transfer from reserve funds	<b>6 244 503</b>	176 216
<b>Surplus of income over expenditure/(excess expenses over income) transferred to accumulated funds and total comprehensive income</b>	<b>9 773 765</b>	(2 404 992)

# Extent of Services

for April 2013 to March 2014

We render the following services to abused, abandoned, neglected, vulnerable and or orphaned children, their families and communities:

<b>CHILD AND FAMILY UNIT</b>	<b>GRAND TOTAL 4 147</b>
<b>Totals</b>	<b>Intervention Services</b>
<b>Intervention Services</b>	<b>2 243 individuals and children</b>
2 243	Number of intakes (a case can include 1 to 12 people)
384	Cases referred to other organisations at reception
380	Cases referred to other organisations after proper intake (included in the above)
473	Cases accepted for ongoing services (included in the above)
386	Cases resolved after brief counselling
111	Number of lost or abandoned children
64	Number of children consented for adoption
897	Number of children who received statutory or preventive services after risk assessment
<b>Adoption Services</b>	<b>1 904 individuals and children</b>
49	Same race
6	Trans race
32	Inter-country
1 389	Adoption enquiries (individuals and couples)
211	Individuals who undertook adoption orientation and training
90	Couples or individuals allocated for screening as potential adopters
63	Birth mothers assisted
64	Families or individuals who made enquiries re: link-up search for origins

<b>FOSTER CARE AND RE-INTEGRATION SERVICES</b>	<b>3 700 INDIVIDUALS AND CHILDREN</b>
1 170	Children in supervised foster care
281	Children in residential care (child and youth care centres i.e. children's homes and industrial schools)
59	Children in supervised care with biological parents
9	Children placed back with their biological parents under supervision after re-integration services have been applied
12	Children placed in adoption
292	Biological parents in re-integration services
4	Foster parents trained to assist with recruitment of foster parents
159	Foster parents screened
82	Foster parents trained
1 008	Foster parents supervised
615	People involved in group work
9	Students in tertiary education who were monitored

## Extent of Services continued

for April 2013 to March 2014

<b>CHILD ABUSE TREATMENT AND TRAINING SERVICES (CATTS)</b>	<b>5 094 INDIVIDUALS AND CHILDREN</b>
<b>Therapeutic, Statutory and Preventive Services</b>	<b>4 612 individuals and children</b>
291	Individuals received short-term services at Zola Clinic
1 026	Individuals received therapeutic services at Nthabiseng Centre
240	Individuals were assisted at intake level
491	Individuals received long-term therapeutic services
46	Individuals received statutory services
2 506	Individuals reached through preventive and awareness campaigns
12	Offenders assisted and received services
<b>Training Services</b>	<b>482 individuals and children</b>
482	Individuals received training on awareness and prevention of sexual abuse
<b>THEMBALETHU LIFESKILLS AND ECONOMIC EMPOWERMENT CENTRE</b>	<b>2 143 INDIVIDUALS AND CHILDREN</b>
292	Individuals participated in skills training
511	Women and men assisted through the information desk
424	Women assessed and awaiting skills training (waiting list)
941	Individuals reached through awareness campaigns
<b>BEST LIFE FOR EVERY CHILD</b>	<b>512 INDIVIDUALS AND CHILDREN</b>
512	Stakeholders and participants who have supported the initiative
<b>ELTON JOHN MASIBAMBISANE CENTRE FOR ORPHANED AND VULNERABLE CHILDREN</b>	<b>2 998 CHILDREN AND FAMILIES</b>
208	Children in aftercare centre
37	Children in stimulation programme
116	Caregiver families receiving services at the centre
42	Volunteers (EPWP)
5	Participants in economic empowerment programme
664	Individuals attending monthly support group meetings
1 926	Individuals reached during awareness campaigns
<b>PRINCESS ALICE ADOPTION HOME</b>	<b>BABIES AND MOTHERS</b>
7	Birth mothers who received care
60	Babies cared for, of which 36 were new admissions

<b>OTHANDWENI FAMILY CARE CENTRE</b>	<b>267 CHILDREN</b>
83	Children cared for in the houses
47	Children cared for in the nursery
130	Babies and children who received overnight care
30	Children that have benefited from the Granny Programme
7	International volunteers who stayed at the centre

<b>OVC FORUM</b>	<b>27 688 INDIVIDUALS</b>
95	Number of organisations
14	Number of meetings and workshops
328	Number of attendees
27 688	Number of OVC impacted

<b>AGANANG LEARNING CENTRE</b>	<b>41 LEARNERS</b>
125	Applications received and screened
40	Learners selected
41	Learners completed the course and declared competent

<b>A CHANCE TO PLAY</b>	<b>622 CHILDREN</b>
332	Children participating in tournaments
290	Children taking part in the play programme and tournaments at Thembaletu

# Advocacy Report



Our organisation has always lent its support to the efforts of the Gauteng Welfare, Social Service and Development Forum (GWSSDF) to strengthen the functioning of the sector, and continues to do so. We likewise support and join in the activities of the Greater Johannesburg Welfare, Social Service and Development Forum, which is the substructure of the GWSSDF operating in our region. JCW participates in many other networks and partnerships seeking to promote the interests of children, their families and their communities.

## Policy and Legislation

In the year under review, JCW has continued its efforts to influence the legal and policy environment in the direction of becoming increasingly child and family-friendly. A number of our efforts in this regard has already been covered by our chairperson, notably our extensive inputs into the current process of amending the Children's Act, which is being led by the national Department of Social Development.

## Children with Special Needs

JCW has continued to associate itself with the calls from NPOs in the child and family sector for provision for children with special needs, including needs arising from disabilities and serious behaviour problems. Increasingly it is being made clear that there is a need for budgets to include provision for accessibility of buildings, for equipment to make full participation in activities possible and also for salaries for additional staff and for specialised staff training. The position of children with psychiatric and intellectual disabilities is in the course of this process becoming more apparent – while children with disabilities tend generally to be marginalised, those with mental health issues are inclined to be particularly disadvantaged. JCW has joined in calls for attention to their specific needs.

## Participation in Engagements with Social Development

In the year under review JCW participated in several imbizos and other events convened by the provincial MEC for Social Development or the Portfolio Committee in the legislature, at which difficulties and challenges experienced by social welfare NPOs were highlighted and discussed. JCW made several inputs at such functions.





## Migrant Children

JCW has continued to associate itself with the campaign by the International Detention Coalition for an end to the detention of “illegal” migrant children. This has been shown to have highly traumatising effects on the young people concerned. Along with Australia, Greece, Mexico, Israel, Malaysia and the USA, South Africa is a country which continues to engage in this practice.

JCW is also part of a network coordinated by Save the Children and funded by the European Union, which operates a project called “Strengthening the Realisation of Migrant Children’s Rights in Southern Africa” and focuses on the protection of migrant children in the SADC region.

## Joining in Calls for Improved Funding

In view of the severe financial pressure under which the NPO sector has been operating in the past few years, repeated calls have been made for increased funding to cover the costs of essential services undertaken by NPOs. JCW has joined in these calls, which have been directed at the National Treasury, the Department of Social Development and the Portfolio Committee on Social Development in the Gauteng legislature, as well as the general public via the media.

JCW has also participated in a number of surveys aimed at determining the financial position of the sector, so as to assist in developing accurate data to back up the campaign for funds. Research of this kind has been conducted, for example, by Greater Good SA and the Foundation for Human Rights.

## Acting in Partnership

JCW’s advocacy activities have continued to be carried out for the most part within the context of partnerships in the sector. Our organisation has always lent its support to the efforts of the Gauteng Welfare, Social Service and Development Forum (GWSSDF) to strengthen the functioning of the sector, and continues to do so. We likewise support and join in the activities of the Greater Johannesburg Welfare, Social Service and Development Forum, which is the substructure of the GWSSDF operating in our region. JCW participates in many other networks and partnerships seeking to promote the interests of children, their families and their communities. While we are not averse to raising an independent voice from time to time, approaching burning issues side-by-side with partners in our sector is part of our ethos.

### Jackie Loffell

*Advocacy Coordinator*

## The Child and Family Unit



The Child and Family Unit is the main entry point into the organisation providing intervention services to 4 147 individuals in the year under review. On a daily basis we receive reports on children who have been abused, neglected, orphaned or abandoned and our reception receives an average 25 people a day. Enquiries range from fathers who have been taking care of their children from an early age without the intervention or assistance of the mother and are now struggling to get a birth certificate for their child or children; to young mothers wanting to give their newborn babies up for adoption, to SAPS members bringing in lost or abandoned children found in the inner city of Johannesburg. The three statutory teams work tirelessly to assist and if necessary refer children, parents and families to appropriate services, while the adoption team ensures that the birth mothers are supported and children have permanent placements in adoption.

While our mandate is supporting abused, abandoned and neglected children under the age of 13 years, we ensure that children and families who fall outside our mandate are appropriately referred to the relevant service providers.

The past year has focused on ensuring that more preventive services are offered to children and their families in order to ensure that everything possible is done to keep children within their families safely. We also focused on ensuring that the time it takes to finalise a children's court enquiry is in line with the requirements of the Children's Act, No 38 of 2005, which governs our work.

During this reporting year we have seen an increase in the numbers of children who are born of foreign nationals. The children that we serve come from within South Africa and the neighbouring African countries. There are three categories of children we deal with in this area:

### 1. Children born in South Africa from foreign national parents

This group of children is only able to get a hand written birth certificate (birth notification). This does not have a barcode and does not entitle the children to get any further documentation, such as a passport. The challenge here is that we often do not have the full details of the parents which would enable the children to be registered in their countries of origin. Of particular concern are children whose parents are from the Democratic Republic of Congo, as they are not regarded by the DRC as their children. These children therefore become stateless as they are also not eligible for citizenship in South Africa.

### 2. Children who are born outside South Africa of foreign national parents

If children are born outside South Africa and are born of foreign nationals, they are not able to get any form of identification in South Africa if we do not have parents or family who are able to give us details of the children as this limits our ability to get documentation from their respective embassies. In most cases where parents have disappeared or are not known, these children must



get an age assessment done by the District Surgeon as well as an age estimation from the children's court. Again this document does not result in the children getting further documents like birth certificates or passports. This category of children would have come to South Africa with adult relatives or parents seeking a better life for the children and later find that they are in need of care and protection.

### 3. Children with expired asylum permits

These children normally come to South Africa with their parents or relatives to seek asylum and for some reason or other end up in our services and the relatives disappear, and the asylum permits expire. When we attempt to renew these, we often discover that parents or caregivers had applied and received asylum seekers' permits under false pretences. The issue with this is that we end up with children who then are deemed stateless as the adults who would have made the initial application have disappeared and are no longer available to set the record straight.

The Children's Act, No 38 of 2005, deems that a child in South Africa, irrespective of their country of origin, should be served if there was a need for care and protection. The biggest challenge we have is determining the children's recourse to remain in South Africa outside them being subject to children's court orders. According to our Constitution all children have a right to an identity and the documentation for this, so for all children who come to our organisation, we take steps to enforce this. There is, however, a further issue of the eligibility and recourse to remain in the country and not face deportation at any given point which is yet to be resolved. Our Advocacy work in this area is therefore of great importance.

### Partnerships

The extent of the services we provide and the number of children we assist could not be as successful as it is without active partnerships with other service providers and organisations.

A notable move in this area is the networking relationship that we have developed with the SAPS. We have been able to streamline the referral process and resolve issues that have arisen from changes that have come from courts. This has eliminated frustration and more importantly ensures that the referral processes are easy for the children as well as the professionals.

Another success in this area is that we have managed to sign a working agreement with the Department of Social Development in regard to our intake policy which gives clarity on the areas in which we operate and the age range of the children with which we deal (under 13 years).

Our ongoing partnership with Thusanani provides medical services to the children in our care and this is an example of a beneficial partnership that has endured.

### Community Work

Despite the challenges of the Education Department and our areas of operation not being aligned, our team has put together an awareness programme about the services we offer which they have presented to teachers and students at schools. This has yielded good results as the quality of the referrals we are now getting from the schools has improved. The relationships have also blossomed to the point that the schools now call us for a consultation if they are concerned about the children and are not sure whether to refer or not.

### Individual Work with Families

During the year under review we strengthened the work that we do with families, we have done more family group conferences in order to involve the extended family much earlier. We draw up agreements with the family as a whole from the beginning so that we get the engagement and cooperation of the rest of the family early on in our intervention and we can get an understanding of the support that is available for the family from the outset.

### Adoption

We had yet another rewarding year in the adoption section. We managed to sign a working agreement with Spence-Chapin in the US. The agreement with Spence-Chapin is that they will assist us with the recruitment of adoptive parents in the US for our special needs children, especially those that are HIV positive, as well as support our local adoption efforts. Our adoption work with them has already started. This was initially challenging as the anticipated time for the families to stay in South Africa was six weeks. However, through the hard work of our dedicated social worker and the positive networks she has formed, this time has been more than halved. The families are now spending about two and half intense weeks in South Africa in order to conclude the adoption process. This has been favourably received by our American counterparts.

Our social worker responsible for the Belgian and Finnish adoptions and the adoptions' supervisor also went on their five-yearly visit to Belgium and Finland. They had an opportunity to engage with all the adoptive parents who had adopted through JCW since the inter-country programme started. These families managed to collect money for our children and we were able to use some of the money to treat 103 children to festive meals over Christmas.

The adoption supervisor and Child and Family Unit manager continue to be part of the National Adoption Coalition. In October 2013 they attended a two-day AGM to strategise and plan for 2014.

### Thank You

As a unit at the coalface who daily experience and are affected by people in need, we would like to thank all our partners who contributed to the protection of children:

- The Thusanani Children's Foundation for providing medical services for our children
- SAPS, specifically the Jeppe, Hillbrow, Johannesburg Central and the Diepkloof police stations
- The Department of Social Development
- The Department of Home Affairs for assisting with registration of births
- The American, Finnish and Belgian Embassies, respectively, for assisting with documentation for our children involved in the inter-country adoption programme
- The Sowetan for free publication of lost and abandoned children
- Professor Ann Skelton of the Child Law Clinic, Eversheds and Bowman Gilfillan for their legal assistance with the more difficult cases
- Beryl Pugsley for assisting with assessments of prospective adoptive parents
- Lefika Counselling Services
- Sophiatown Community Psychological Services
- FAMSA for allowing our clients to access their services
- The National Adoption Coalition
- Spence-Chapin for funding a social work post
- The Finnish adopters for collecting donations for our children for Christmas
- Cotlands, Childline, Ethembeni, Orlando Children's Home and Walter Sisulu, Villa of Hope, Siyakhula, Bethany and Bethesda for allowing us to place children in their care as well as the many private temporary safe care parents with whom we place children
- The Jo'burg Children's Advocacy Forum
- The Presiding officers of the Johannesburg, Randburg and Alexandra Children's Courts
- The surrounding communities for their donations and concern for the children around them
- Child and Family Unit staff for their dedication and commitment to child protection.

**Nomvuyo Shabangu**  
*Manager*



We screen, match, train  
and provide support groups

for over  
**300**

adoptive and foster  
parents each year.

## Foster Care and Re-integration Services



The Constitution of the Republic of South Africa, No 108 of 1996, states that every child has the right to family care or parental care, or to appropriate alternative care when removed from the family environment. It also states that every child has the right to basic nutrition, shelter, basic healthcare services and social services, and, to be protected from maltreatment, neglect, abuse or degradation. It further states that a child's best interests are of paramount importance in every matter concerning the child.

For those children in JCW's area of operation who cannot enjoy these rights without intervention, and, more often than not, removal to alternative care, it is partly the Foster Care and Re-integration Services Department which is tasked with ensuring that the prescripts of the Constitution are fulfilled in this regard.

The Foster Care and Re-integration Services Department consists of a team of 26 employees who are responsible for the recruitment, screening and training of foster parents. Once children are placed with foster families this department is charged with the supervision and monitoring of these placements in order to ensure that our children are cared for in the best and most suitable circumstances possible.

This department is also responsible for rendering reconstruction and reunification services to the biological parents of our foster children and those children who are placed in residential care. When children are returned to their biological parents, the progress of such placements is monitored and supervised in order to ensure stability in the placements, to facilitate the adaptation process and, hopefully, prevent further removals. These tasks are carried out bearing in mind that the best interests of the children must always come first.

### The Recruitment, Screening and Training of Prospective Foster Parents

Despite our very best and innovative methods of attempting to recruit suitable foster parents to care for the children for whom such placements were requested these efforts were not very successful.

Contact was made with Jozi FM, Metro FM, Khaya FM, Koffiffi FM (Eldorado Park), Radio Highveld, Morning Live (TV), "My Sandton" and "My Randburg" for either time slots or appeals in the print media. Follow-ups were conducted with little success. However, an appeal for foster parents was placed by "My Sandton" on the "My Jo'burg" website. This website incorporates 13 areas and is a community online news communication. On 18 May 2013 a second group of four specially selected existing



foster parents were trained to recruit prospective foster parents within the Eldorado Park community, for referral to the recruitment and screening social workers. Two articles were placed in magazines, appealing for foster parents – “Baba en Kleuter” and “Baby Steps”. A recruitment drive was conducted at Othandweni Family Care Centre on Mandela Day in an effort to inform interested visitors about foster care. A six-day recruitment drive was also held at The Glen shopping centre. Pamphlets were given to staff within JCW who were conducting or attending workshops to distribute to attendees with the hope of attracting new foster parents. Previous, and existing, foster parents were approached to foster our children in need.

Out of all the efforts made, most of the new foster placements found have been through the two groups of foster parents trained to assist with recruitment within their areas of Soweto and Eldorado Park. Approaching previous and existing foster parents also yielded some positive results.

A total of 88 new foster parents were screened and found suitable to foster our children and 82 new foster parents completed the Foster Parent Training Programme successfully.

Placements were available for 179 children in need of care within a family.

The adverse economic climate has had a definite negative influence on the ability of families to open their homes and to care for children, and more often than not, additional children.

### Supervision, Monitoring and Re-integration Services

The foster care department is convinced that the “secret” to successful foster care placements starts with a thorough screening and training process, followed by regular and goal-directed supervision and monitoring of the placements. This goes a long way towards preventing breakdowns and having to disrupt a child’s lifestyle and stability.

During the year under review supervision and monitoring services were provided to 1 170 children in foster care placements and also to the 1 008 foster parents in whose care they were placed.

Services were also rendered to 281 children in residential care, i.e. in child and youth care centres (CYCCs). Case conferences were held at 28 CYCCs in respect of these children. While supervision services are provided by the CYCCs, where these children reside, it must be remembered that their social workers at JCW are their link with the “outside world”. These children cannot remain in such places of residential care on a permanent basis and forward planning is essential and critical. Host placements are sought for these children with a view to eventual foster care placements as soon as circumstances permit, if it is not possible for them to return to their families of origin.

For all children the best placements for them, as long as circumstances are suitable, are with their biological parents, and, when asked with whom they would prefer to

live, (if they have been removed and placed in alternative care), most children will say with their parents. It is only in extreme cases where this will not be their first option.

Reconstruction and re-integration services were rendered to 292 biological parents. Only 20% of the children in both foster care and CYCC placements have parents who are either known to JCW, or, whose whereabouts are known to JCW. This indicates that for 80% of the children in alternative care placements, served by JCW, the long-term plan is unlikely to be placement back with their biological parents. During the past year nine children were placed back with their biological parents after successful reconstruction services were rendered. A further 12 children were adopted by their foster parents.

After children are re-integrated with their families of origin it is crucial that intensive services are rendered with the purpose of supervising, monitoring and supporting these placements to ensure positive adaptation, stability and empowerment. It also happens that children's courts find children in need of care but place them in the care of their parents under supervision. Over the past year services were rendered to 59 children and their families under these circumstances.

Besides services rendered on an individual basis, group work methodology is also utilised in the rendering of services by the Foster Care and Re-integration Services Department.

During the year under review 162 foster children participated in group work that was either therapeutic or educational, by nature. Subjects covered were: prioritisation and decision-making skills; bullying; behaviour modification; dealing with "teenage" issues; career guidance and motivation; drug abuse and the anti-drug campaign in Eldorado Park; conflict management, negotiation and problem-solving; human trafficking; the pros and cons of social networking including the use of cell phones at school; risky sexual behaviour and activities; using past experiences and historical life episodes as stepping stones to inculcate futuristic and responsible behaviour; the power of repetitive behaviour; life lessons, morals and values; and, commitment, focus and responsibilities.

Thirty-seven foster parents were engaged in group work activities that dealt with the importance of their responsibilities in terms of the education of the children placed in their foster care, and dealing with challenges and finding solutions. A support group of foster parents was also formed.

Six biological parents were engaged in group work that focused on the reconstruction process. It is more difficult to elicit the cooperation of biological parents in services than children and foster parents. This is due to many factors, a lack of motivation and embarrassment being two such factors. Change can be very difficult.

### Child Protection Week

The contribution of the Foster Care and Re-integration Services Department towards the awareness of and prevention of child abuse was a campaign held at the Bafikile Primary School in Senoane, Soweto, on 28 May 2013. Three hundred and fifty children from grades five to seven were involved.

### Mandela Day

On 18 July 2013, Mandela Day, 16 staff members visited Bosasa in Randfontein where they interacted with 60 juveniles in detention while joining them in their daily chores (scrubbing floors and gardening). The aim of the outreach was to motivate the inmates.

### Challenges Faced

A very critical challenge experienced was (and still is) the severe shortage of suitable foster parents to care for our children. We can only hope that the National Development Plan brings about positive changes in the economy, and that in the future more people are able to open their hearts and their homes to our children. We will endeavour to do our best to attract more foster parents.

Problems with the implementation of the Children's Act, No 38 of 2005, still persist and we continue to advocate for changes in order to overcome these issues.

A serious lack of adequate transport within JCW had some impact over service rendering.



## Highlights for the Foster Care and Re-integration Services Department

Despite the serious challenges faced there were positive highlights.

The placement of 12 foster children in adoption with their foster parents was one such highlight. The placement of nine children back with their parents after successful reconstruction services was another. An overall percentage of 98% of the placements in alternative care remaining stable and positive was very pleasing. Twenty-eight children wrote matric and 22 passed; this reflects a 78,6% pass rate. Among these there were three distinctions and seven pupils who achieved entrance to study for bachelors' degrees. A final prominent highlight was the results of our students in tertiary education. At the end of 2013 one student completed her B.Comm (Industrial Psychology), another student completed his B. LLB and a third student completed her B.A. (Psychology).

## Acknowledgments

Our thanks, appreciation and gratitude, as always, goes to the Trustees of the Bridgman Foundation who make it possible for some of our children to attend extra lessons, and to the Trustees of the Rheinallt Jones Trust who make it possible for some children to attend tertiary education. Their generous support and interest is highly valued.

Thanks must also go to the staff of the Foster Care and Re-integration Services Department who display such dedication and commitment to their work.

**Maureen Coetzee**  
*Manager*



## Child Abuse Treatment and Training Services



South Africa has one of the most progressive Sexual Offences Acts in the world, a new version of which became effective in 2007. It covers marital rape, consensual sexual acts involving a minor and even the making of pornography, but the problem is that there is still a lot of stigma attached to reporting a rape (*The Guardian, November 2013*).

The rate of sexual violence in South Africa is among the highest in the world. Sexual violence is the use of force or manipulation to get someone to engage in unwanted sexual activity without his or her consent. An estimated 500 000 rape cases take place in the country, every year. A contributing factor for the escalation in child abuse is the widespread myth in HIV ravaged South Africa that having sex with a virgin will cure a man of Aids. The child abusers are often relatives of their victims and are at times their fathers or providers (*National Sexual Violence Resource Centre, 2010*).

Sexual violence against minors older than the age of infancy is also extremely prevalent in South Africa. According to the Medical Research Council, more than one in four minors experience physical violence at home daily or weekly and more than one third of girls have experienced

sexual violence before the age of 18. Its study also states that by 2009, 40% of all victims who reported rape to the police were under 18 and 15% were under 12 years.

Another issue with sexual violence against minors in South Africa is the sexual abuse and harassment that is reported to occur in schools by teachers and other students. According to the Human Rights Watch (2001) girls from all levels of society and ethnic groups have been subjected to sexual violence at school in bathrooms, empty classrooms, dormitories, and more. Police, prosecutors, and social workers have also complained that many incidents of sexual violence in schools are not reported to them because schools often prefer to deal with it internally, thus hindering justice against the perpetrators. The danger of sexual violence in schools has created a barrier for girls to seek education. Human Rights Watch also reported that South African girls' school performance suffers after an incident of sexual violence. (*Jewkes, R; Abraham N; Mathews S, 2009*)

The effects of child sexual abuse are often long term and may include post-traumatic stress, cognitive disorders, and emotional distress such as depression, anxiety and



anger. The victim could also experience an impaired sense of self and avoidant behaviour could develop in an attempt to cope with the chronic trauma. Interpersonal conflicts could also be a result of the assault as well as suicide attempts.

The very core of our work in the Child Abuse Treatment and Training Services Department (CATTs) lies with helping these victims of sexual abuse. Our clients come to us from all walks of life and are mostly young girls and boys. We also assist adult survivors of sexual abuse by offering them therapy and containment. When working with adult survivors, we witness first-hand the detrimental and damaging effects that child rape can have well into adult life.

Our professional team of highly skilled social workers and social auxiliary workers at CATTs aims to ensure that secondary trauma does not take place and that the victim is assisted in the most efficient and effective manner possible. The victim needs to know that the abuse was not their fault and that they have done nothing wrong. We need to give them the belief and reassurance that disclosing was the right thing to do. Staff also assist the victim by explaining exactly the process that will unfold. Support is given in abundance to the victim and the family. Much work also takes place with the family and loved ones. The aim of our intervention is to contain the victim and family and to act as a catalyst to the healing process.

Our services include risk assessment, psycho-emotional assessments, therapeutic intervention, family and victim support, school and home visits. Our services are complemented by those of other relevant professionals

such as psychologists and psychiatrists who often assist with difficult cases.

### Treatment Services

In the past year our head office team at CATTs has engaged enthusiastically in case work, group work and community work and have reached 2 049 children, 233 youth and 2 056 adults. Our community work focused on several community projects, which included school talks, holiday programmes, handing out pamphlets, community forums and awareness campaigns.

CATTs is proud to be part of the Nthabiseng Thuthuzela Care Centre (TTC). The goal of the TTC model is to address the medical and social needs of sexual assault survivors, reduce secondary victimisation, improve conviction rates and reduce delays in cases. Nthabiseng services the larger Soweto area and can average 25 new intakes in a month. We also have a sub-office at the Zamokuhle Clinic that provides services to the Zola area.

CATTs offers rehabilitative services to adult and child offenders. Our sexual offender programme focuses on: abuse history; social skills training; sexuality education; cognitive restructuring; empathy training; impulse control; assertiveness training; conflict resolution; dealing with fantasies; acknowledging positives; self-esteem; self-understanding; relapse prevention; and progress evaluation.

## Training Services

Our professional training department continues to provide valuable services and training to professionals, para-professionals, lay counsellors and volunteers. These trainees in turn use the information obtained from our courses to provide improved services to victims in their own communities. During the past year, 13 public courses were conducted and over 300 individuals were trained. Comprehensive training manuals are provided to all trainees. Our trainers also travel around South Africa providing courses on request. New courses are always being explored in order to keep our training cutting edge.

## Acknowledgements

Once again we would like to express our sincere thanks to our donors, professional consultants, trainers, volunteers and dedicated CATTS staff whose collaborative efforts make it possible to provide efficient and effective services to those in need.

**Raquel Reddy**  
*Manager*





**The Best Life For Every Child Project** is a collaboration with City of Jo'burg and other NGOs and business entities that aims to improve the quality of life for all people in the inner city and foster a culture of “best life for every child”.

## Themba lethu Life Skills and Economic Empowerment Centre



“

The ability of people to earn money and support themselves and their families is an important component of the right to human dignity.

”

– Justice Dikgang Moseneke

Almost a quarter of all South Africans are jobless with the unemployment rate around 24% in 2014 up from 20% two decades ago, according to the South African Institute of Race Relations. South Africa is now third in the world, after Greece and Spain, when it comes to youth unemployment, Narnia Bohler-Muller from the Human Social Research Council told BBC, adding that half of young people who graduate from school in South Africa are unemployed currently (*Mwanza, K, May 2, 2014*).

Themba lethu in its infancy stage was a project that was designed to assist young girls living on the inner city streets. As our involvement with the community grew the project took on a new purpose and direction in that the project

realigned itself as a response to the poverty experienced in the inner city. The poverty resulted in a larger number of children entering the welfare system and it became a more and more pressing issue to provide economic opportunities to the people living in the inner city.

Today, Themba lethu is a hub of activity providing training skills to the youth aged between 18 and 35 in the inner city. These individuals receive hair, nail and beauty training, basic and advanced computer training as well as business skills and life skills training. On the completion of the training, these trainees who largely emerge from previously disadvantaged communities have the skills that would enable them to secure employment in the informal and formal sectors. A large number of our trainees take up employment in the informal sector with many of them opening their own businesses and even successfully employing other individuals. Much needs to be said about the informal sector in South Africa. The informal sector contributes to the South African economy and reduces unemployment and poverty. Entrepreneurs are able to support themselves and their families. In the past year Themba lethu has trained 129 women in hair, beauty and nail care and 163 women and men received computer training.



### A Chance to Play

The “A Chance to Play” programme continues to contribute very positively to improving the lives of the children in the inner city. Play activities are offered each day of the week, and children also participate in tournaments where they can see how they have improved their skills. We were, once again, fortunate in that we received funding from Terre des hommes (Tdh) for an additional year starting in September 2013. This funding was aimed to focus on three different aspects: the play activities including art, drama, debate and spelling; life skills training within the surrounding schools; and eco-clubs focusing on some of the problems that we experience such as litter and the fact that the area is a concrete jungle. The aim of the eco-club is to look at ways of recycling as well as teaching the children how to grow their own vegetables. We now have two play coordinators who are very creative in finding ways of engaging the children. This programme remains a safe haven where children can be children in an area of Johannesburg that is least friendly to children, and really does not offer anything resembling a space where children normally are able to play.

### The Best Life for Every Child

Thembaletu is also committed to improving the quality of life for all people in the inner city via “The Best Life for Every Child” project. Over the past two years, JCW in collaboration with Dr Barbara and Emma Holtmann have been working side by side implementing a model in the inner city that aims to improve service delivery and networking partnerships.

The collective vision was articulated as “what it looks like when it is fixed” for the “Best Life for Every Child” in the

inner city. It is systemic and comprises a diverse range of outcomes, including infrastructure, service delivery, culture of caring in the environment, support networks, safe and reliable transport, regulation and management of informal traders, waste management, safe and clean toilets and much more.

The immediate recommendation that followed the initial consultative exercise was the establishment of three themed forums, grouped according to shared interests and mandates for the mapping of the diverse network of stakeholders against the outcomes. In a city with very low levels of trust, particularly between civil society and local government, stakeholders revealed a sense of isolation, while struggling alone with similar challenges.

Jo’burg Child Welfare and other occupants of the Drill Hall site have no lease agreement – this apparently resulting from long-forgotten litany of mishaps involving ownership disputes between national, provincial and local governance structures. Relationships were characterised by blame, defensiveness and resentment. It was clear that there were no quick fixes, that the challenges were systemic and the problems messy and unlikely to dissolve in the face of linear interventions. The stakeholder mapping process prompted opportunities for mutual support where partners share objectives to promote trust and support.

A coordinator was appointed by Jo’burg Child Welfare to facilitate introspective engagements with the vision for each stakeholder on an individual basis, to answer the questions

“what do I bring that will take us closer to our vision?” During the 12 months that followed over 60 government and non-government stakeholders were mapped against the vision and as the database grew, opportunities for interim interventions presented themselves.

## The interventions include:

- The formation of an “activities club” for access to sporting and other extra-curricular activities for young people and their parents in the inner city including: ballet, capoeira, a choir, basketball and others. Key partners on this programme include: loveLife, National Youth Development Agency (NYDA), Department of Social Development, A Chance to Play;
- Taxi Drivers as Agents for Social Change: forming and exploring mutually respectful relationships between taxi drivers and other road users, through work-shopping and networking with key partners: taxi associations, the Department of Transport and the Johannesburg Metro Police Department;
- A communications opportunities task team working on messaging and branding for the programme and ensuring that each stakeholder is able to maximise the communications opportunity that the programme represents;
- An effective referral network for health and well-being social service providers in the precinct, to ensure that residents and other users have access to the full network of social support services on offer in the inner city, and which partners can refer to, with confidence that all referees will receive appropriate support. Key partners: Sonke Gender Justice, Department of Health, Childline, and The Teddy Bear Clinic;
- A residential recycling initiative, establishing this in each of the buildings in the precinct that promotes separation at source, raises environmental awareness generally and brings a small income to the participants in the building. Key partners include Trafalgar Property Management, Johannesburg Social Housing Company, Johannesburg Housing Company, Jozi Housing and Pikitup (waste management);
- The Precinct Plan: this team is working on a design vision for the precinct plan, which will eventually be

put before the Mayoral Committee as a proposed city project. This process is currently focused on collaboration with the University of Johannesburg’s Architectural School, which has conducted a landscaping course for third-year students on the site and produced an exhibition of design ideas for the precinct as a foundation for the precinct plan.

Since all these plans have very long timelines, an event was executed on World Aids Day, 1 December 2013. This was framed as an “island of optimism” to celebrate the value of and potential in partnerships. Partners in the programme took part in a neighbourhood event, combining World Aids Day outreach with a celebration of the Best Life for Every Child network. The day began with a moving, child-centred service at St Mary’s Cathedral, followed by a walk through the taxi rank to the Old Drill Hall where there were exhibitions, music, drama and dance performances and displays of services and projects.

Partners who participated in the event included St Mary’s Cathedral, Jo’burg Child Welfare, member/s of the Executive Committee for the Inner City, City of Johannesburg Region F Management, Johannesburg Metro Police Department (JMPD), Department of Home Affairs, Wits Reproductive Health Institute, Terres des hommes, A Chance to Play, Greater Johannesburg Taxi Council, loveLife, Sonke Gender Justice, Emergency Services, Glasshouse Communications, Pikitup and University of Johannesburg Architectural School. The event planning was led by Shaun O’Shea of the City of Jo’burg Region F Citizen Relations and Jo’burg Child Welfare and involved all participating partners. In the weeks approaching the event, the city applied special attention to the area and as a result it was clean and safely accessible to all. Despite massive obstacles that remain, the day was joyous and achieved its purpose, creating a platform for goodwill through constructive, inclusive and pro-social activity. Partners demonstrated what can be achieved and renewed their energy, to address the challenges ahead.

In 2014, The Best Life for Every Child programme will continue to invest in the recruitment of partners and



populating of their profiles on the online software tool, and continue to facilitate discussion between partners relative to the seven action areas identified. A new action team was also established at the close of 2013: the Drill Hall Community Committee. The tenants of the Drill Hall have been mobilised into a group to take responsibility for the maintenance and management of the site, according to a code of conduct generated through inclusive consultation with users of the site.

Thembaletu will continue to be resilient in a community that needs much care and support and together with all our partners continue to contribute to building “The Best Life for Every Child”.

**Raquel Reddy**  
*Manager*



# Elton John Masibambisane Centre



Masibambisane has been active for eight years, since the launch of the programme in September 2005. The centre has come a long way in response to the HIV and Aids pandemic. The centre continues to implement the rights-based approach to support children infected and affected by HIV and Aids.

A rights-based approach assumes that all human beings, including children, should have equal opportunity to realise their full developmental potential. The centre continues to create an enabling environment for all children to develop and realise their full potential. A continuum of care and support interventions ensures that all children have a basic life with dignity.

The centre also sees children as active participants in finding and creating solutions. The programmes that are facilitated are participatory and age appropriate. The creation of strong positive bonds between children, families and communities is also of paramount importance as these form life spaces for children that ensure their well-being and sense of belonging.

Masibambisane Centre is well positioned for beneficiaries from Eldorado Park and surrounding informal settlements viz. Slovo Park, Kliptown and Mandela Square. The centre continues to be a safe haven for children considering the fact that it is in an area that is plagued by a high prevalence of drugs and drug lords, crime and alcohol abuse.

## Education

Masibambisane continues to place education as a priority in our intervention programmes. The centre recognises the importance of education as a powerful tool to enable the children to strive for a better life for themselves. Masi Tutorial Lessons is a programme that supports all children with their school work. There is a qualified teacher who mentors grades 8, 9 and 10 children with mathematics.

The Definition of Art programme helps children to develop academically through spelling bee, mathematics and reading. It also enhances the children's sense of expression through drama, poetry and drawing. The children participated in two competitions with other Orphaned and Vulnerable Children (OVC) centres and they managed to obtain first and second positions for spelling bee, mathematics and drawing. The impact of this intervention is evident with those children who participate, displaying confidence and having a sense of pride in their performance and believing in themselves.

The Red Apple Reading Club programme which is held every alternate Saturday has also impacted positively on grades 5, 6, 7 and 8 children. There is a marked improvement with their reading and relating stories about what they have read. The culture of reading is developing among these children.



The centre also recognises the children's academic achievement through an award-giving ceremony. This is proving to be one of the ways to motivate children with their school work. Sixty-one children were acknowledged for their positive academic performance. One child that was in Matric obtained a pass mark that enabled her to proceed to tertiary education to study for a diploma.

### Psycho-social Support

The centre continues to support children and their families to ensure their psycho-social well-being. The programmes that are facilitated at the centre promote and develop the children's competencies and capacities to deal with life's demands and also assist them to manage relationships. There is hope for a better life in their future and this is evident in their commitment to participate and learn. The monthly programmes were linked to valuable themes. Highlights were: the power of love overcomes everything; determination links to destiny; progressing to the next level – that's what I am going to do; know your culture, my culture; one nation; great passion elevates the soul; youth vision and the art of aspiration.

Masibambisane teenagers attended life skills and leadership programmes that aimed at developing leadership skills and helping the teenagers to become responsible citizens. The programme created a platform for them to discuss and confront issues that affect them. The outcome yielded positive results as more children were keen to participate and cooperate in these programmes.

Highlights discussed were: self-concept, alcohol and drugs can make you vulnerable to HIV and Aids and other social ills; education is a key to success; are leaders born or made; and resilience, a journey of life.

Teenage girl support groups were facilitated at the centre aimed at helping teenagers develop coping skills and dealing with peer pressure. The centre is hopeful that the teenagers will identify positive goals for a better life. Also that the teenagers will be encouraged to abstain from sex and wait until they are mature enough to make informed decisions.

A total of 120 high school and 60 primary school children experienced a getaway to a psycho-social camp at the Camp Riverlake next to Vanderbijlpark. The children were given the opportunity to debrief on their daily challenges at home, school and community. The wilderness experience, obstacle course, creative thinking and team building offers children a space for self-expression and self-discovery. The camp counsellors also identified five children who were bestowed as camp director, assistant camp director and three camp counsellors.

The family is considered a significant system in the life of children. The centre facilitated monthly support groups with family caregivers and people living with HIV and Aids to ensure the protection, care and support of all the children. Highlights of themes discussed were: child protection; parenting skills: punishment vs the skill of appropriate teaching; behaviour and consequences; types of cancer; discrimination; adherence to medication regimes and unprotected sex.

## Child Participation

The children's committees were very vibrant in the year under review. They have been consistent with follow-ups on suggestions and concerns placed in the suggestion box. They developed their own code of conduct including their roles and responsibilities. This guideline has helped them to stay focused. They have hosted the general children's imbizo to discuss the lack of participation in programmes by some children. All children recommitted themselves and a marked improvement in programme participation is visible.

## Sports, Art and Recreation

Two tournaments for soccer and netball and one for indigenous games were held with four participating OVC centres under "Unity is Power". The centre performed well with the under-13 boys soccer team obtained first position. The under-19 girls soccer team obtaining second position. The centre participated in The Definition of Art drama competition which had the theme: Long Walk to Freedom and we were awarded second position.

## Community Outreach Programmes

These included the following:

World Aids Day commemoration campaign's theme was: "Only one partner, two is too much". The theme acknowledged and respected the prevalence of polygamous marriages; however, that it was important to preserve and protect such unions by maintaining faithful relationships.

The People Living with HIV and Aids facilitated a 6 km health walk and talk in Eldorado Park.

Mobile Talk campaign held at Eldorado Park Shoprite Centre about the difference between HIV and Aids included voluntary testing done in collaboration with PUSH.

Masibambisane contemporary dance group facilitated by UJ Forgotten Angle Outreach programme participated in a group dance showcase which included the Hillbrow, Soweto and Alex theatres, Keleketla CBD and Christian Christ group at the UJ theatre.

## Thank You

Masibambisane is an integral part of the communities that surround us; this is only possible through the efforts of a much bigger community of volunteers, donors, EPWP volunteers and our energetic and passionate staff.

Special mention must be made of Carte Blanche Making a Difference Trust, KFC Add Hope, Discovery, the Johannesburg Garden Club and PEPFAR, whose ongoing support helps us keep the centre going.

Thank you all for your support and dedication.

## Mahlako Kotsi

*Manager*





# The Mentorship Programme

provides the teenagers with a one-on-one relationship with a mentor who is trained to help deal with education, career choices and developing long-term trust relationships.

# Princess Alice Adoption Home



## Where Hope Floats . . .

Princess Alice Adoption Home (PAAH) is a place of safety caring for babies (aged newborn to two years) who have been consented for adoption or abandoned. The babies enter PAAH's care when they don't have the ideal start in life. The home offers them the best possible second chance and ensures that they receive loving, quality care until they join their more permanent families. Our successful track record spans 83 years, proving an ongoing need for the service – not only to care for vulnerable babies but also to play a part in creating new families.

PAAH's secondary objective is to provide a safe haven for young pregnant women who are destitute or in crisis. We provide accommodation, ensure that they receive appropriate pre- and antenatal healthcare and are supported throughout the birth experience. JCW social workers assist them in making decisions about the future care of their babies.

## The Year Under Review

PAAH cared for 60 babies, of which 36 were new admissions. Twenty babies were adopted (15 were adopted

locally and five were adopted on an inter-country basis). Two babies were placed in unrelated foster care and five babies were reunited with their birth moms or biological families. Three babies were transferred to alternative places of safety. Seven birth moms were accommodated.

Antiretroviral treatment was administered to babies who were exposed to HIV *in utero* and at birth. The vast majority reverted to a negative status but five babies were HIV positive. (Two of these babies have since been adopted.)

One baby was treated for TB infection. Upper respiratory infections present the biggest challenge to the health of the babies and during the year, five babies were hospitalised for this reason. Another three babies were hospitalised with gastroenteritis.

The home employs 20 staff members to provide 24-hour care, 14 staff work in shifts caring for the babies in the nursery and three alternate in the kitchen, laundry and cleaning of the house. An office coordinator, nursing sister and a manager/fundraiser comprise the rest of the team.



### Donations In-Kind

PAAH is very blessed to receive in-kind support in many aspects of its work. Donations in response to its monthly wishlist provide for almost all of the babies' toiletries, nappies, clothing, many of the basic medicines, as well as toys and clothing. Thank you to all the individuals and companies that make this happen. Regular donations assist us in containing costs within a very tight budget. Significant donors in-kind include Woolworths (Greenside), Fruit Spot (Woodmead) and Parkview Ladies Golf Club.

### Pro Bono Maintenance

Most of the maintenance around the house is done free of charge including plumbing by Drip No More and Brown's Plumbing.

Discovery Health sponsored repairs that included fixing windows and replacing worn out locks and door handles

Individual rooms were painted by staff of FNB and Moody's Investors Services.

A new lounge carpet, curtains, kettles, TVs and DVD machines were donated via The Westcliff Hotel.

New, bright playroom curtains were sponsored by a group of individuals.

### Communications

During the year under review, our communications improved enormously. A new website ([www.princessalice.org.za](http://www.princessalice.org.za)) was developed and is sponsored by Envisionme. An electronic newsletter (Footprints) was designed and is updated monthly on a *pro bono* basis by Chillibush

Communications. A promotional video for the home has been filmed by Jonathan Boynton-Lee. *Pro bono* printing services were generously donated by Sprintcopy Printing and Postnet Rosebank.

### Events

Fundraising events and functions included our Pamper Day in May; 702 Walk the Talk in July and a celebratory birthday bash in October at The Barnyard Cresta.

We were also thrilled to be the selected beneficiary of the Celebrity Cherubs Charity Aid Gala Dinner in November 2013. The glamorous event was hosted by actress Carmel Fisher, together with Jonathan Boynton-Lee, Chris Forrest and Marie Chan.

### We Wish to Thank . . .

PAAH is primarily a donor-funded organisation, with support from a variety of sources including corporates, trusts and foundations, individuals, schools and events. Donations in-kind play a big role in helping us contain expenditure. Each donation is channelled directly into maintaining a high standard of healthy and loving care for the babies.

Major donors in 2013/2014 were Land Rover Sandton, Gamack Derivatives, Kirkness Charitable Trust, George Elkin Charitable Trust, The Davies Foundation, John and Elsie Barrow Charitable Foundation, GlaxoSmithKline, SWEAT 1000 and Omnimed.

We are also very humbled by the many individuals who generously support us but who are not named in this report. Involvement in our fundraising activities (including the MySchool card, events and raffles) has boosted our income. We also saw an increase in donations from overseas-based donors.

PAAH is extremely grateful for the ongoing *pro bono* support of a range of professionals who contribute enormously to ensuring the optimal development of each baby. Our sincere thanks go to Thusanani Children's Foundation for developmental medical assessments and delivering occupational therapy services, Wits Speech and Hearing Department, Dr Khaleel Ismail, Donald Gordon Medical Centre and staff, physiotherapists under the guidance of Colleen Westgate and Darryl Jennings, ADT and Netcare 911.

Thusanani has also conducted very valuable training sessions with staff and volunteers on play, development and bonding in children living in an institutional environment.

The home could not function without the wonderful volunteers who give their time and resources to help us in all aspects of our operations. In particular, volunteers spend time in the nursery giving love, attention and stimulation to the babies. Many volunteers contribute numerous hours each month. We also accommodate community service volunteers from a wide range of schools and universities.

### The Road Ahead

Our biggest challenge is to raise the funds needed to maintain the standard and special quality of care offered by PAAH. Another challenge is to focus attention on increasing regularity and consistency in our volunteer programme for the benefit of the emotional and developmental well-being of our babies.

Thank you to all our friends and supporters – we do it for the babies and could not do it without you.

**Jo-Anne Schermeier**  
*Manager/Fundraiser*







# A Chance to Play

gives the children an opportunity to learn and express themselves through play, dance, music, art and sport. This plays a vital role in building interpersonal skills, health and fitness, and stress relief.

# Othandweni Family Care Centre



In 2014 Othandweni is celebrating our 30th birthday. Over the past three decades, we pride ourselves in offering 90 children who have been abused, abandoned, neglected or orphaned, quality residential care that is nurturing and full of love. We are humbled and encouraged with the response we get from visitors who comment on the nurturing atmosphere of our centre. We have five cottages that house 60 children from five to 18 years and our nursery section accommodates 30 children from birth to four years.

The provision of residential care to children comes with its fair share of challenges and while we do what we can to anticipate challenges and therefore prepare for them, when unexpected challenges arise, we work as a team to address them.

## Developmental Programmes

### 1. Granny Programme

This programme aims to ensure children, aged from birth to six years, receive the appropriate stimulation that is very often missing in residential care, but is extremely important to the physical and emotional development of our children. Children involved in this programme are really benefiting from the interaction with their “grannies” and have shown tremendous improvement in their motor, verbal and social skills, their

emotional development, as well as many other areas of development. The grannies continue to shower the children with love, care, support and warmth.

To ensure that our children benefit optimally, our programme continues to be strengthened by the support we receive from the two professional therapists provided by the Thusanani Foundation.

### 2. Mentorship Programme

The Mentorship Programme was successfully launched in 2013 at the centre, five mentors and mentees met and were able to interact and were successfully matched according to their profiles. Training and orientation was conducted for all. The matching process was spot-on, as both parties related very well to one another; synergies were quite apparent during orientation.

This programme has been designed to have a meaningful and lasting impact on the children involved. Among other key objectives of the programme is to provide support to the mentee; to give career advice and guidance and to assist in building confidence.

The mentors commit for at least two years. We are grateful to our volunteers, Dominique Nash and Tauriq Keraan for this wonderful initiative.



### 3. Independent Living Skills Programme

This programme equips teenagers from 15 to 18 years with the necessary skills to ensure that after disengagement from the centre, they are able to adjust to life within the community. This programme is currently benefiting 24 children from our centre and 10 from Masibambisane centre. The programme covered topics such as financial management, decision-making and problem-solving skills, career guidance and counselling, job readiness and job maintenance, time management, to name a few.

### Social and Recreational Programmes

Eight children enrolled for the President's Award programme; six received bronze awards and two received silver awards after successfully completing the programme.

We held our annual awards ceremony in November 2013 at which children received certificates for outstanding performance in sport, arts and culture, as well as scholastic achievements.

Our annual Mr and Miss Spring pageant was successfully held on 14 September 2013 at Soweto Hotel. This pageant aims at building self-esteem and confidence in children. We are grateful to Samke Ngwenya and Judy from Mike's Kitchen for making this day a memorable one for the children.

Our choir, gumboot, traditional and kwasa kwasa dancers performed at various functions. The netball and soccer teams participated in tournaments with other child and youth care centres. The karate team participated in a tournament held at Lenasia and got medals for Kata demonstration and Kumite.

Spiritual growth is as important as other areas of development for our children. We were privileged to be visited by various denominations to hold prayers and offer our children spiritual support. We are thankful to Christ Embassy Church for transporting the children to the church services on Sundays.

### Education

All children of school-going age were placed in appropriate schools according to their mental and educational capabilities. The staff supported the children by attending meetings, school events, sports and cultural activities. Regular communication is being maintained with educators.

Children in residential care often experience learning difficulties – however, we are delighted to report a pass rate of 90,6% at the end of 2013. We are extremely proud to yet again achieve a 100% Matric pass rate, with two learners meeting the requirements to study for a degree programme and one to study a diploma course. This achievement is attributed to the commitment of staff and volunteers who supervise and monitor the children's homework and progress.

Our partnership with the University of Johannesburg's (UJ) Department of Industrial Psychology and People Management (IPPM) has continued in the last year and remains a positive factor in the education of our children. High school learners attend pressure study sessions twice a month at the Soweto campus. This relationship had a tremendous impact on our learners' results.

We are grateful for the generous donation of 30 tablets to our children by Huawei. Telkom Foundation has also donated five new computers. These have enhanced our children's technological skills and contributed to their excellent academic achievements. We are exceedingly indebted to the consistent support of Mr Manelisa Mavuso, Telkom MD for Consumer Services and Retail.

### Former Othandweni Residents' Association

The association aims at encouraging former residents to come and share their experiences, their expertise, motivate, interact through plays/games, offer support to current children and fundraise, etc.

I have been moved by the humility and generosity of Mr Siyabonga Madikane, our former resident who now resides in the US who donated \$10 000 towards the upgrade of the cottages. Siya's visit with his US friends left our children in tears after the amazing three days they spent interacting in sporting activities, painting, debating and just having fun with them.

### Staff Development

We have limited resources to ensure that 40 permanent staff, 15 temporary workers and eight relief workers receive continuous training to ensure that professional services are rendered to our beneficiaries. We, however, were able to send staff on various training courses, workshops including team building to ensure that children benefit optimally from their skills and expertise.

We have been challenged by behavioural issues in some of our children. As a result we have sent our child and youth care workers for training to equip them to deal with such children. We are grateful to the partnership with Sophiatown Community Psychological Services where 20 caregivers attended debriefing sessions for a year.

### NACCW 19th Biennial Conference

We were grateful to have a representative to participate at the conference held at UJ in June 2013.

### Acknowledgements

I am encouraged and humbled by the commitment and involvement of organisations, corporates, churches, social clubs, schools, community members and the international community who actively participate and generously support our work in many ways. These include the following:

Aegis, Awesome Travel, Beyond Team Building, Capernaum Trust, Carte Blanche, Caysha Marketing, Christ Embassy Church, Department of Social Development, Dimension Data, Discovery, Edcon, Nash Family Trust, Enzani Technologies, HR Focus, Huawei, Jozi FM, Mike's Kitchen, Moso Consulting, MultiChoice, Nedbank, Okefee & Swarts, Pestbusters, Pick n Pay – Maponya Mall, Rakoma & Associates, Regent Insurance, SA German Chamber of Commerce, SANCA, Santa's Shoe Box, Shoprite – Naledi, Sisters We Can, Sophiatown Community Psychological Services, Soweto TV, Spence-Chapin, Studiosus, Synergos, Teddy Bear Clinic, Telkom Foundation, Thusanani Children's Foundation, Truworths, University of Johannesburg (Department of Industrial Psychology and People Management), Vuyani Dance Theatre, Youth on the Move.

We are grateful to have worked with various corporate volunteer teams who assisted with a number of maintenance projects around our centre.

I am most grateful to the local and international volunteers for their assistance and valuable time they spent in contributing to our work.

I would also like to thank all the organisations and individuals who visited us on Mandela Day.

## Individuals

I would like to express my sincere thanks and gratitude to the following individuals who consistently show love and support to the children through their acts of generosity and kindness:

Bonny Motsa, Claudia Ngassa, Dominic Mearing, Dominique Nash, Dumisani Mbanyele, Mahlaku Nyembe, Majara Mojela, Mandla Nhlapo, Manelisa Mavuso, Ntsatsi Mokhethi, Phatsimo Modise, Robin Bolton, Tauriq Keraan, and Xabisa Ntoni.

Lindiwe Sangweni-Siddo and the Sowazi family for providing the funds to build a resource centre in 2014 that will serve as a valuable engine of educational empowerment for the children.

My gratitude would be incomplete without thanking all staff and our board members for their dedication, hard work and commitment in serving the children. *Nangamso!*

**Phineas Phiti**  
*Manager*



## Aganang Learning Centre



In March 2013 Jo'burg Child Welfare through Aganang Learning Centre entered into a partnership with HIVSA in order to offer intensive training, monitoring, evaluation and support to community-based organisations (CBOs) within the Sedibeng/Orange Farm areas.

Although these CBOs deliver critically important services to vulnerable communities, often through the use of volunteer staff members, many of them are under-resourced and under-staffed, making them much less effective in service delivery.

By providing the requisite social auxiliary work training and mentorship, JCW expects to enhance the job status, skills and effectiveness of individuals. Training of volunteers enhances the capacity of CBOs to deliver services efficiently in communities that would otherwise not receive the empowering, preventive and early intervention services they need to achieve sustainability.

### Aganang Learning Centre: Programme Description

The Aganang programme involves recruiting, training and supporting social auxiliary workers with the goal of enhancing skills and capabilities and improving the effectiveness of services delivered to communities.

This includes services rendered to orphaned and vulnerable children, where the Aganang Learning Centre continues to play an integral part in enhancing our core business, which is child protection.

The number of orphans who would stand to benefit from an improvement in CBO service delivery could be up to 10 000 orphans, depending on the reach of each member organisation being mentored.

The programme also seeks to create a supportive environment for learners such that their capabilities are appreciated by both the CBO employers and the communities they serve.

### Social Auxiliary Work Training 2013/2014

The 2013/2014 training commenced on 2 April 2013 with 41 learners from Sedibeng and Orange Farm CBOs. Twenty of these learners were funded by HIVSA and the balance by JCW. One learner from the previous year's group, who dropped out because of difficult personal circumstances, was given another opportunity to complete her training with the learner group of 2013/2014.

The training programme was completed in February 2014.



### The training modules include:

- The introductory concepts to social welfare
- Community work
- Human behaviour
- Group work
- The role and purpose of social auxiliary work, case work, administration
- The SA judicial system
- Research
- Social problems and specific needs of people at risk
- Chronic illness and HIV and Aids
- Victim empowerment.

Overall the class attendance was good and most of the learners showed continuous commitment and delivered work of a high standard throughout the year. There were no drop-outs.

What makes Aganang exceptional is the high standard of the learning material, quality training of modules and the supervision of learners with the officer visiting the CBOs three times per year to conduct supervision with learners in the workplace.

This contributes to the learners being very well equipped to work in all social welfare sectors, rendering mainly prevention and early intervention services. Aganang learners render services to orphaned children through case, group and community work, administration and basic research.

The following are some of the prevention and early intervention projects that learners have implemented during the past year: prevention of child abuse, prevention

of child labour and child trafficking, substance abuse awareness, raising funds for a drop-in centre for children, HIV and Aids prevention and awareness, prevention of women abuse and domestic violence, poverty alleviation, income generating projects, food security, prevention of teenage pregnancy, health and wellness, life skills for youth, empowering the disabled, empowering and appreciating the elderly, especially those who are looking after orphaned children, mapping of their community and networking with and establishment of needed resources, etc.

Learners have also attended supervision development days after completion of each module where they have received additional training in the following subjects: risk assessment and decision making in child protection, child sexual abuse, and parenting skills from the CATTs department as well as child labour and child trafficking training by Aganang trainers.

The Orphaned and Vulnerable Children (OVC) Forum which took place once a month also fulfilled an important mentoring role with regard to the 25 CBOs (where the learners are volunteering) especially in the strengthening of psycho-social services to OVCs and their communities.

### Conclusion

All 41 learners have successfully completed the social auxiliary work training.

The managers of the respective CBOs as well as the social auxiliary work learners of Aganang stated that they were grateful for being able to participate in this course and for being able to obtain the necessary knowledge and skills, which enabled them to apply theory into practice and in rendering efficient and value-added services to OVCs and their communities.

As part of an incentive to motivate the learners in their studies, top student awards have been given after completion of every module to the top student for each specific module.

Assessment of the learners' Portfolio of Evidence (POE) was completed in March 2014 and all the learners were found competent for their theoretical and practical work. Eleven files were submitted for moderation which will be followed by verification by the HWSETA for endorsement of the results. A graduation function will be held where learners will receive their social auxiliary work certificates.

### The Way Forward

This will be the last year of our funding partnership with HIVSA and it has been decided to explore other fields of training.

In addition to social auxiliary work training, Aganang will be involved in the Thogomelo training of community caregivers. The Thogomelo project aims to care for and protect vulnerable children by increasing the knowledge, abilities and well-being of those who are responsible for them.

### Acknowledgements

I would like to thank the dedicated team of Aganang namely Nurse Nkosi (Administrator), Baldwin Netshiavha (Supervision officer), Admire Moyo (Trainer) for their hard work and commitment in making Aganang a success.

I would also like to extend my gratitude to management, especially the Assistant Director, Emily Teffo and the Director, Lyn Perry for their continued assistance and support. Aganang will always strive for excellence in its work.

### Alta Bezuidenhout

*Senior Training Coordinator*





Every day we provide meals and formula for over 500 hungry tummies and we support 110 families with monthly food parcels.



## Orphaned and Vulnerable Children Forum



Jo'burg Child Welfare (JCW) established the Orphan and Vulnerable Children (OVC) Forum in 2005 to build capacity in community-based organisations (CBO). The number of organisations attending the OVC Forum (often referred to as the Forum) has increased tremendously from 22 organisations in 2008 to 95 organisations currently; the increase necessitated the facilitation of two Forum meetings per month.

The aim of the OVC Forum is to equip and empower CBOs to operate effectively, while complying with acceptable norms and standards that promote good governance. The objectives of the OVC Forum include, among other things: increasing capacity building within CBOs, NGOs and faith-based organisations (FBOs), as well as mentorship of these organisations; sharing best practice models; positively influencing and supporting these organisations to better understand OVC and creating network opportunities amongst the Forum organisations.

In essence, the Forum serves as a powerful vehicle to positively influence and support organisations that are doing similar work, primarily through deepening caregiver

understanding of OVC and their needs. To affect this, the OVC Forum provides a monthly training and mentoring session where representatives from these organisations gather to participate in group discussions centred on relevant topics. This wide reaching process accords directly with the national support and encouragement of NGOs that “plays an important capacity building role in regard to CBOs and the development process”. The Forum also helps to mobilise and strengthen the community-based responses for the care, support and protection of OVC. It also strengthens the intersectoral collaboration and raises awareness and advocates for the creation of a supportive environment for OVCs.

### Monthly mentoring sessions

The following topics were discussed in the OVC Forum meetings during the year under review:

- Child protection and children's rights
- Developmental assessments
- National norms and standards for OVCs
- Financial management
- Setting up activity programmes in organisations
- Meaningful involvement of children in centres



- Child participation in decision making
- Establishment of child care forums and safety promoters
- Professionalism
- Strategic planning.

The Forum also organised and issued informative data for OVC organisations such as the child gauge and a child-friendly version of the National Plan of Action for children (NPAC) for the children of South Africa as well as some learning material on the discussed topics. Members were also afforded an opportunity to attend Child Care Act training at Abraham Kriel CYCC. They were also encouraged to register on the OVC webinar where they are able to connect and share knowledge with other organisations and people dealing with OVC internationally. Members received manuals and resources that are beneficial and relevant to their work scenario. A number of them have acknowledged that the Forum has helped them to be well organised in their work. The members completed post-meeting questionnaires after each meeting to ensure that the meetings are beneficial and that they have experienced tangible positive results as a result of attending the OVC Forum.

### Child Protection and Child Participation

Child protection and child participation remained a priority focus area during the year under review. Orphaned and vulnerable children tend to be the most vulnerable in our societies by virtue of being children as they have less capacity to protect themselves hence as a Forum we decided to focus on these two areas. Section 28(d) and (e) of our Constitution states that every child has a right to be protected from maltreatment, neglect, abuse or

degradation and to be protected from exploitative labour practices.

Abuse, degradation, isolation, maltreatment, exploitative labour, neglect and lack of care and support are some of the issues facing OVC children in the communities and children need to be made aware and be educated about their rights and responsibilities. The Forum emphasised to the members that the issue of child protection and child participation needs to be addressed in an intersectoral and integrated collaborative approach. With this in mind the organisations managed to create awareness during child protection week. It was encouraging to see caregivers taking a stand to protect and not to abuse and exploit children when I was invited to Nokeng Aftercare in Kliptown during their child protection week event. The child and family unit of JCW received some referrals from members of the Forum because they are aware of referral systems and they ensure that children do not remain in risk situations.

The greatest stake in OVC intervention are the children themselves hence the slogan “nothing for us without us”. Child participation and children’s voices are fundamental in prioritising the children’s issues and putting the children’s rights in action. To ensure that this right is protected, the forum encouraged CBOs to formulate children’s committees and to encourage dialogue within organisations. This has helped many CBOs in ensuring that the children’s voices are heard and considered.

## In-Kind Donations

JCW continues to share resources with other organisations when there is a surplus. In the last financial year we managed to organise and share the resources with the following organisations:

- Barona was linked with Royal Bafokeng Holdings for Mandela Day and they received paint for the hall and steel fencing, school uniforms, educational toys, groceries, vegetables, soccer balls, T-shirts
- Vukani Ma Afrika was linked with a donor for a Christmas party and a printer
- KWFC received pocket files and marking pens and pens
- 15 children received eye care from St John's Eye Clinic; this included treatment from ophthalmologists, spectacles and follow-up treatment
- Some organisations gained free entrance to the Johannesburg Zoo through the Forum.

## Conclusion

The Forum has been instrumental in ensuring that organisations assist communities in an effective manner. It has ensured that organisations have better understanding of the children they are dealing with and has identified synergies and encouraged collaboration. As partnerships are established the OVCs are linked to much needed resources and the organisations are able to refer complex cases for further intervention. Skills and knowledge transfer from OVC members to their organisations ensures that children receive good intervention. The Forum members also gain skills from one another by sharing their challenges and successes.

**Nombulelo Mabombo**

*Assistant Director*



<b>Child Welfare/ Social Development</b>	Child abuse, abandonment and neglect: preventive and statutory services	Child and Family Unit (CFU)
	Specialised sexual abuse treatment	Child Abuse Treatment and Training Services (CATTS)
	Temporary safe care and residential care for babies and children, granny stimulation programme, limited accommodation for destitute pregnant moms	Othandweni Family Care Centre Princess Alice Adoption Home
	Foster Care: Recruitment, screening and training of foster parents Supervision and monitoring of placements Re-integration services	Foster Care Unit
	Adoption: Counselling of mothers Recruitment, screening and training of adoptive parents Placement of children locally and internationally	Adoption division of CFU Princess Alice Adoption Home
<b>HIV and Aids/ Health</b>	Day care and pre-school stimulation for orphaned and vulnerable children: <ul style="list-style-type: none"> <li>• Identity documents</li> <li>• School registration</li> <li>• Food parcels</li> <li>• Clothing</li> <li>• Life skills training</li> <li>• Counselling and support</li> <li>• OVC Forum and limited mentoring of 95 CBOs</li> </ul>	Elton John Masibambisane Centre OVC Forum Othandweni Family Care Centre
	Support groups	Elton John Masibambisane Centre and Othandweni Family Care Centre
	Food gardens	Othandweni Family Care Centre
<b>Education</b>	Provision of school uniforms and stationery	
	After-school homework programme	Elton John Masibambisane Centre OVC Forum
	Special needs schooling	Othandweni Family Care Centre
	Stimulation programme	
	Sourcing of bursaries	
Rheinallt Jones Trust Fund – tertiary education for foster children	Foster Care Unit	

Economic Empowerment	Bakery	Elton John Masibambisane Centre
	Hair and beauty care	Themba lethu Economic Empowerment Centre
	Basic computer, business and marketing skills training	
Training/Capacity Building	Social auxiliary work training	Aganang Learning Centre
	Community-based organisation skills transfer and mentoring	Orphaned and Vulnerable Children Forum
	Child sexual abuse prevention and training to lay counsellors, other professionals, traditional healers and volunteers	Child Abuse Treatment and Training Services
	Foster and adoptive parent training	Foster Care Unit, Adoption Division of CFU
	Parenting skills training	Child Abuse Treatment and Training Services and Themba lethu
Sports, Arts and Recreation	A Chance to Play, tournaments, day-to-day play activities comprising a range of sporting activities, holiday programmes	Themba lethu Economic Empowerment Centre Othandweni Family Care Centre Elton John Masibambisane Centre
	Music, art and dance	Elton John Masibambisane Centre
Community and Partner Engagement	Community outreach programme Secretariat of GWSSDF Serving on EXCO of SANTAC Facilitator of OVC Forum Fellow in LINC "Best Life for Every Child" forums	Themba lethu Economic Empowerment Centre JCW Head Office OVC Forum Aganang
	Advocacy	JCW Head Office
	International and local volunteer programmes and activities	Othandweni Family Care Centre Elton John Masibambisane Centre Princess Alice Adoption Home JCW Head Office



cutting through complexity

## Closing an annual report – opening new windows of hope

*“They may forget what you said... but they will never forget how you made them feel.”*  
(Carl W Buechner)

Built on a foundation of hope, for over 100 years Jo’burg Child Welfare has assisted the children under its care to see a tomorrow that is better than today. While the annual report bears measurable testimony to the achievements of this remarkable organisation, the real value lies in the lives that are being positively changed every day.

KPMG is proud to support these dedicated professionals through the provision of honorary external audit services, which we’ve done since JCW was established in 1909. We are committed to our communities and especially to putting our skills to work to make a positive difference.

For more information, please e-mail  
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## Our Vision

It is the vision of Jo'burg Child Welfare to provide holistic child protection services to children in the greater Johannesburg area.

## Our Mission

Our mission is to care about children, their families and communities, promoting their rights, well-being and dignity.

## Jo'burg Child Welfare

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